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> Prestige Astra Neo 750 Watt Mixer Grinder Instruction Manual

Prestige 43182

Prestige Astra Neo 750 Watt Mixer Grinder Instruction Manual

Model: 43182

INTRODUCTION

The Prestige Astra Neo 750 Watt Mixer Grinder is designed for efficient grinding, blending, and juicing. This appliance features a powerful copper motor, multiple stainless steel jars, and a space-saving design. This manual provides essential information for safe and effective use, maintenance, and troubleshooting.



Image: Prestige Astra Neo Mixer Grinder highlighting its features like 4 jars, 750W power, ISI certification, and 2-year warranty.

PRODUCT COMPONENTS

The Prestige Astra Neo Mixer Grinder package includes the following components:

- 1 x Mixer Grinder Base Unit
- 1 x Stainless Steel Wet Jar (1500 ml) with Blade
- 1 x Stainless Steel Dry Jar (1000 ml) with Blade
- 1 x Stainless Steel Chutney Jar (450 ml) with Blade
- 1 x Transparent Juicer Jar (1500 ml) with Blade
- 4 x Polypropylene Jar Lids
- 1 x Spatula
- 1 x User's Manual
- 1 x Warranty Card



Image: Overview of the Prestige Astra Neo components, including the main unit, juicer jar, wet jar, dry jar, chutney jar, and efficient blades.

SETUP

1. **Unpacking:** Carefully remove all components from the packaging. Verify that all listed items are present.
2. **Initial Cleaning:** Before first use, wash all jars, lids, and blades with mild soap and water. Rinse thoroughly and dry. Wipe the main unit with a damp cloth. Do not immerse the main unit in water.
3. **Placement:** Place the mixer grinder on a stable, flat, and dry surface, away from direct heat sources or water. Ensure adequate ventilation around the appliance.
4. **Power Connection:** Ensure the power switch is in the 'OFF' position before plugging the appliance into a suitable 230V AC power outlet.

OPERATING INSTRUCTIONS

The Prestige Astra Neo Mixer Grinder is equipped with a 750-watt motor and three-speed control for versatile use.

Jar Usage and Preparation

- **Wet Grinding Jar (1500 ml):** Ideal for preparing batters, purees, and other wet ingredients.
- **Dry Grinding Jar (1000 ml):** Suitable for grinding spices, coffee beans, and other dry ingredients.
- **Chutney Jar (450 ml):** Designed for small quantities of chutneys, pastes, and dips.
- **Juicer Jar (1500 ml):** For extracting juices from fruits and vegetables.

Ensure ingredients are cut into small pieces before placing them in the jar. Do not overfill jars; fill up to 2/3rd of the jar capacity to prevent spillage and ensure efficient grinding.



Image: Guide to jar capacities and their recommended uses for various food preparations.

Operation Steps

1. Place the desired ingredients into the appropriate jar.
2. Secure the lid firmly onto the jar. Ensure the lid is properly locked to prevent spillage during operation.
3. Place the jar onto the main unit, aligning the locking grooves. Turn the jar clockwise until it locks securely into place.
4. Plug the power cord into a suitable electrical outlet.
5. Turn the rotary switch to the desired speed setting (1, 2, or 3). For short bursts of power, use the 'Pulse' function.
6. After use, turn the switch to 'OFF' and unplug the appliance.
7. Wait for the blades to stop completely before removing the jar. Unlock the jar by turning it counter-clockwise and lift it off the unit.

Juice/Mix/Grind in 3 easy steps



Image: Visual guide on using the juicer jar, cleaning the blades, and the space-saving stacking feature.

MAINTENANCE AND CLEANING

Regular cleaning and maintenance will ensure the longevity and optimal performance of your mixer grinder.

- 1. Unplug Before Cleaning:** Always ensure the mixer grinder is unplugged from the power outlet before cleaning.
- 2. Cleaning Jars and Lids:** Wash jars, lids, and blades immediately after use to prevent food from drying and sticking. Use warm water and mild dish soap. For stubborn residue, soak the jars for a few minutes before scrubbing. Rinse thoroughly and dry completely before storing.
- 3. Cleaning the Main Unit:** Wipe the main unit with a soft, damp cloth. Do not use abrasive cleaners or immerse the main unit in water. Ensure no liquid enters the motor housing.
- 4. Blade Care:** Handle blades with extreme care as they are sharp. Do not attempt to sharpen the blades yourself.
- 5. Storage:** Utilize the innovative vertical stacking design to store the jars neatly, saving counter space. Store the main unit in a dry place.

TROUBLESHOOTING

Refer to the following common issues and solutions before contacting customer support.

Problem	Possible Cause	Solution
Burning smell during first few uses	Motor varnish heating up	This is normal and will disappear after initial use. If it persists, contact customer care.
Mixer grinder does not start	No power supply, jar not locked properly, or overload protector tripped	Check power connection. Ensure jar is securely locked. Press the overload protector reset button located at the bottom of the unit.

Problem	Possible Cause	Solution
Excessive noise or vibration	Uneven load, loose jar, or worn components	Ensure ingredients are evenly distributed. Check if the jar is properly locked. If the issue persists, contact customer care.
Spillage from jars	Overfilling or lid not secured	Do not overfill jars (max 2/3 capacity). Ensure lids are firmly secured and locked before operation.

SPECIFICATIONS

Feature	Detail
Brand	Prestige
Model Number	43182
Wattage	750 Watts
Voltage	230 Volts
Number of Speeds	3 (with Pulse function)
Included Jars	1.5L Wet Jar, 1L Dry Jar, 450ml Chutney Jar, 1.5L Juicer Jar
Jar Material	Stainless Steel (Wet, Dry, Chutney), Transparent (Juicer)
Blade Material	Stainless Steel
Body Material	Acrylonitrile Butadiene Styrene (ABS)
Product Dimensions (D x W x H)	21.7D x 39W x 38.5H Centimeters
Item Weight	4200 Grams
Country of Origin	India
Special Features	Juicer Jar, Powerful Motor, Sharp Blades, Steel Jars, Sturdy Handles, Overload Protection, Space-Saving Stacking Design

WARRANTY

The Prestige Astra Neo Mixer Grinder comes with a **2-year warranty** on both the product and the motor from the date of purchase. This warranty covers manufacturing defects under normal household use.

The product is **ISI certified**, ensuring quality, safety, and durability. Please retain your purchase receipt and warranty card for any warranty claims.

Extended warranty options may be available from third-party providers:

- 1 Year Extended Warranty by Onsitego
- 2 Year Extended Warranty by Onsitego

For detailed terms and conditions, please refer to the warranty card included with your product or contact Prestige customer care.

SUPPORT AND CUSTOMER CARE

For any queries, assistance, or service requests regarding your Prestige Astra Neo Mixer Grinder, please contact Prestige customer care:

- **Customer Care Number:** 080-6000 4411
- **Email:** customercare@ttkprestige.com
- **Manufacturer/Packer Contact:** TTK PRESTIGE LTD. No. 38, SIPCOT, Hosur- 635126.
- **National Service Manager:** 110/5, Aruna Arcade, 1st Floor, Lalbagh Road, Bengaluru – 560027.

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Your Kitchen



IS:4250

CM/L-9100106604

Customer Care |  **080-46824000**
 **Customercare@ttkprestige.com**

Image: Prestige Customer Care details for support.