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› [ZAFRO Freestanding Electric Fireplace Stove \(Model YH-20-3D\) User Manual](#)

ZAFRO YH-20-3D

ZAFRO Freestanding Electric Fireplace Stove (Model YH-20-3D) User Manual

Your guide to safe and efficient operation

IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using this electric fireplace stove. Failure to follow these instructions may result in fire, electric shock, or injury.

- Ensure the power outlet voltage matches the appliance's requirements.
- Do not operate the fireplace with a damaged cord or plug. If the cord is damaged, it must be replaced by the manufacturer or a qualified service agent.
- Keep combustible materials such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 meters) from the front of the heater and away from the sides and rear.
- Do not insert or allow foreign objects into any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- The fireplace is equipped with an **Overheat Protection Device**. If the heater overheats, it will automatically shut off. To reset, unplug the unit, wait 10-15 minutes for it to cool, then plug it back in.
- Close supervision is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- Do not use outdoors. This electric fireplace is designed for indoor use only.

PRODUCT OVERVIEW

The ZAFRO Freestanding Electric Fireplace Stove (Model YH-20-3D) combines classic design with modern heating technology, offering realistic flame effects and adjustable heat output for indoor spaces.

Key Features

- **Exquisite & Retro Design:** Features a dark walnut finish with traditional mantel and door details.
- **Hidden Switch:** Controls are concealed under a lid for a clean aesthetic.
- **Thermostat Setting:** Allows adjustment and maintenance of desired room temperature.
- **Sleep Mode:** Operates in hot air mode with flame effect off for quiet, undisturbed sleep.
- **3D Realistic Flame & Burning Logs:** Adjustable flame intensity for ambiance.
- **Overheat Protection:** Automatic shutdown for safety.

- **Dual Heating Settings:** 1000W and 1500W options.
- **Portable Design:** Lightweight and easy to move.

Product Components

The fireplace stove consists of the main unit, a control panel (located under the top lid), and a power cord.



Figure 1: Front view of the ZAFRO Freestanding Electric Fireplace Stove, showcasing its classic design and realistic flame effect.



Figure 2: The ZAFRO Electric Fireplace Stove features a 3-sided panoramic view, allowing the flame effect to be seen from multiple angles.



Figure 3: Dimensions of the ZAFRO Electric Fireplace Stove, measuring 9.45 inches deep, 15.35 inches wide, and 22.24 inches high.

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Video 1: This video provides a visual overview of the ZAFRO Freestanding Electric Fireplace Stove, highlighting its design, realistic flame effects, and various control functions. It showcases the product in different settings and demonstrates its heating capabilities.

SETUP

Unpacking

1. Carefully remove the electric fireplace stove from its packaging.
2. Inspect the unit for any signs of damage during shipping. If damage is found, do not operate the unit and contact customer support.
3. Retain the packaging for future storage or transport.

Placement

- Place the fireplace stove on a firm, level surface.
- Ensure there is adequate clearance around the unit for proper ventilation. Maintain at least 3 feet (0.9 meters) from walls, furniture, and other objects.
- Avoid placing the unit directly under a wall-mounted television or other heat-sensitive electronics.
- Do not place the unit in areas where it may be exposed to moisture or direct sunlight.

Power Connection

- Ensure the power cord is fully extended and not pinched or covered.
- Plug the power cord directly into a grounded 120V AC, 60Hz outlet. Do not use extension cords or power strips, as this may create a fire hazard.
- Verify that the outlet is not overloaded with other appliances.

OPERATING INSTRUCTIONS

The control panel is located under the top lid of the fireplace stove. Lift the lid to access the controls.



Figure 4: Detailed view of the control panel, showing the Thermostat Control Knob, Flame ON/OFF switch, Heating Setting switches (1000W/1500W), and Flame Dimmer Control.

Control Panel Functions

- **Thermostat Control Knob:** Rotate to adjust the desired room temperature. The heater will cycle on and off to maintain this setting.
- **Flame ON/OFF Switch:** Toggles the realistic flame effect on or off. The flame effect can be used independently of the heating function.
- **Heating Setting 1000W Switch:** Activates the heater at a lower power setting (1000 Watts).
- **Heating Setting 1500W Switch:** Activates the heater at a higher power setting (1500 Watts). Use both 1000W and 1500W switches for maximum heat output.

- **Flame Dimmer Control:** Rotate to adjust the brightness and intensity of the flame effect.



Figure 5: The realistic 3D flame lighting and burning logs can be used without heating, and feature overheat protection.

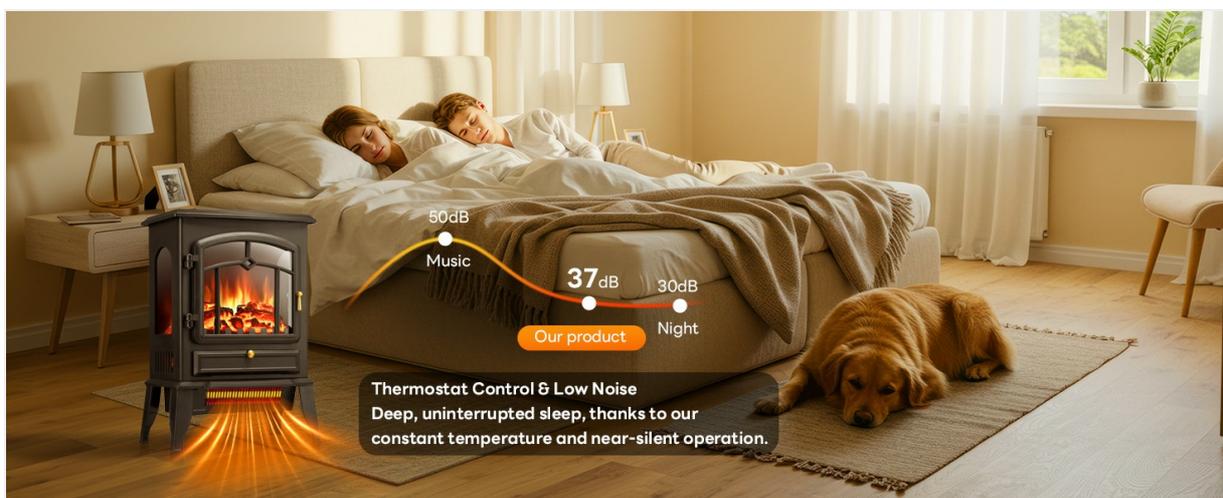


Figure 6: Visual representation of the different operating modes: flame only, 1000W heating, and 1500W heating.

Sleep Mode

When activated, the device will switch to hot air mode and turn off the flame effect. This, combined with its ultra-low noise

operation (below 40dB), provides a peaceful and warm sleeping environment.



Figure 7: The fireplace stove operating quietly in a bedroom, emphasizing its low noise level and overheat protection for a safe and comfortable sleep environment.

MAINTENANCE

Cleaning

- Always unplug the unit from the power outlet and allow it to cool completely before cleaning.
- Use a soft, damp cloth to wipe the exterior surfaces. Do not use abrasive cleaners or solvents.
- For the glass viewing panel, use a soft cloth and a non-abrasive glass cleaner.
- Periodically vacuum the air intake and exhaust vents to remove dust and debris.

Storage

When not in use, store the fireplace stove in a cool, dry location, preferably in its original packaging, to protect it from dust and damage.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Unit does not turn on	No power to the unit; Overheat protection activated; Power switch off.	Check power cord connection and wall outlet. Unplug and wait 10-15 minutes to reset overheat protection. Ensure all control switches are in the ON position.
No heat output	Heating element not activated; Thermostat set too low.	Ensure 1000W or 1500W heating switches are ON. Increase the Thermostat Control Knob setting.
Flame effect not working	Flame ON/OFF switch is off.	Ensure the Flame ON/OFF switch is in the ON position.
Unit makes unusual noise	Dust or debris in fan; Loose components.	Unplug and clean vents. If noise persists, discontinue use and contact customer support.

SPECIFICATIONS

Feature	Detail
Brand	ZAFRO
Model Name	Electric Fireplace (YH-20-3D)
Product Dimensions	9.45"D x 15.35"W x 22.28"H
Power Source	Corded Electric
Heat Output	5100 British Thermal Units (BTU)
Heating Settings	1000W / 1500W
Special Features	Adjustable Flame, Overheat Protection, Thermostat Control, Sleep Mode
Style	Retro
Color	Black
Installation Type	Freestanding
Item Weight	15.87 pounds
Specific Uses For Product	Indoor

WARRANTY INFORMATION

This ZAFRO Electric Fireplace Stove comes with a **Limited Warranty**. Please refer to the warranty card included with your product for specific terms, conditions, and duration of coverage. Keep your proof of purchase for warranty claims.

CUSTOMER SUPPORT

If you have any questions, require assistance, or encounter issues not covered in this manual, please contact ZAFRO customer support. Contact information can typically be found on the product packaging, the manufacturer's official website, or through your retailer.

