SAMMIX EW156 NEW

SAMMIX 15.6 Inch Digital Picture Frame User Manual

Model: EW156 NEW

Introduction

This manual provides detailed instructions for setting up, operating, and maintaining your SAMMIX 15.6 Inch WiFi Digital Picture Frame (Model EW156 NEW). This digital frame allows you to display photos and videos with its 1920x1080 Full HD IPS touch screen, share memories wirelessly via the Uhale app, and store a large number of files with its built-in 32GB memory. Please read this manual thoroughly before use to ensure proper functionality and longevity of your device.

Product Features

- **15.6 Inch Full HD IPS Touch Screen:** Displays photos and videos in 1920x1080 resolution with wide viewing angles.
- **Instant Wireless Sharing:** Connects to 2.4 GHz WiFi for sharing via the free Uhale App (Android & iOS).
- **Large 32GB Internal Storage:** Stores over 88,000 photos (300KB/pc) with no subscription fees.
- **External Storage Support:** Compatible with SD cards and USB drives (FAT32, max. 32GB) for direct playback, import, export, and backup.
- **Flexible Placement:** Features auto-rotate for both portrait and landscape modes, and includes mounting holes for wall installation.
- **Customizable Settings:** Includes options for withdrawing photos, marking favorites, single repeat, hiding/showing pictures and captions, sleep mode, weather display, and clock.
- **User-Friendly Interface:** Touch screen operation simplifies setup and navigation for all ages.

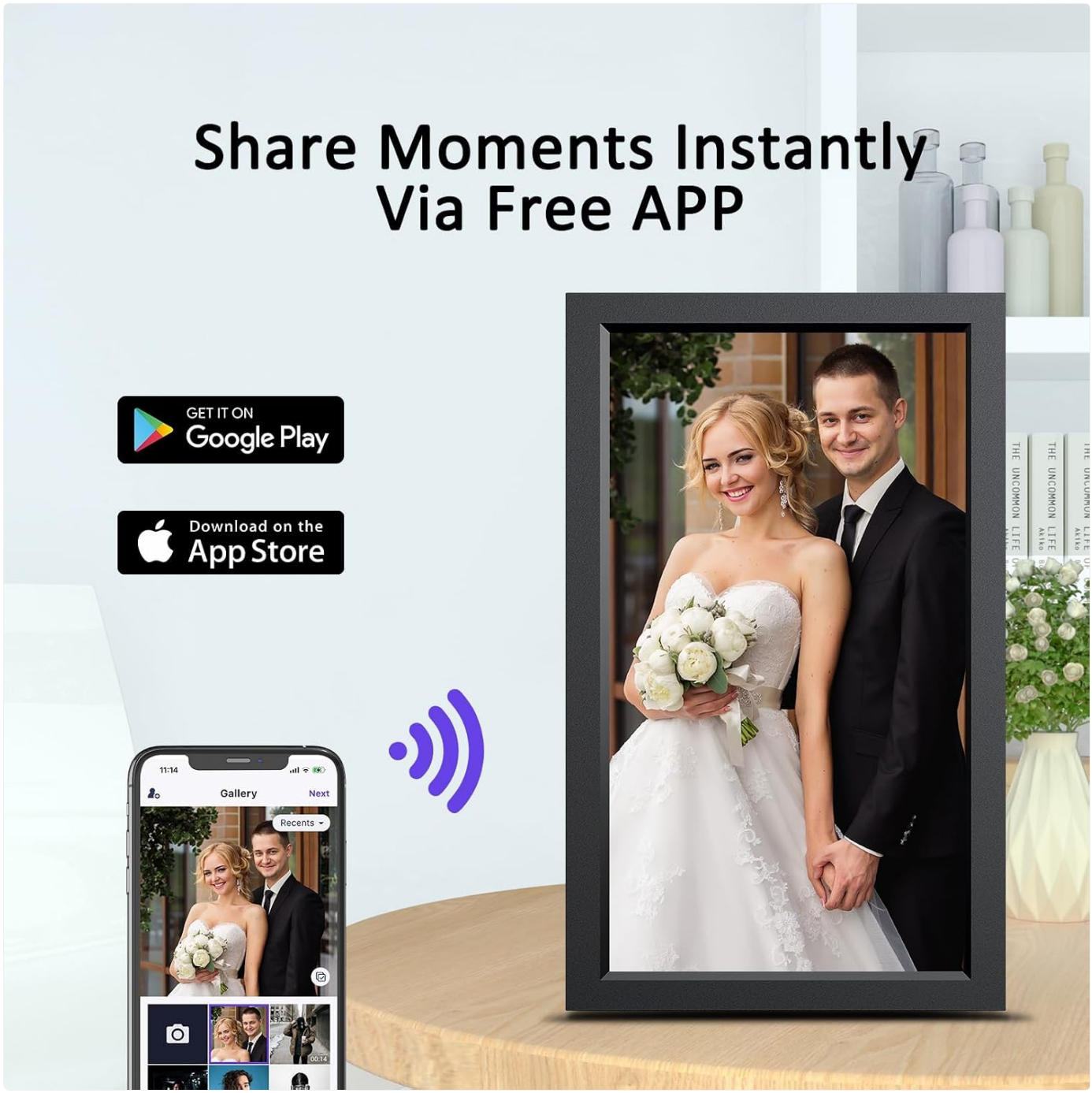


Overview of the SAMMIX 15.6 Inch Digital Picture Frame highlighting key features like Wi-Fi, Free App, Touch Screen, Built-in 32GB, Photos, Videos, Withdraw Photos, and Sleep Mode.

Setup

1. **Unboxing and Power Connection:** Carefully remove the digital picture frame from its packaging. Connect the power adapter to the frame and plug it into a power outlet. The frame will automatically power on.
2. **Initial Setup Wizard:** Follow the on-screen instructions to select your language, time zone, and connect to a 2.4 GHz Wi-Fi network. *Note: The frame only supports 2.4 GHz Wi-Fi networks.*
3. **Download the Uhale App:** On your smartphone (Android or iOS), download the free "Uhale" app from the Google Play Store or Apple App Store.
4. **Pairing the Frame with the App:**
    - Open the Uhale app on your smartphone.
    - Create an account or log in.
    - On the digital frame, navigate to the settings menu to find the unique device code.
    - In the Uhale app, enter this device code to pair your smartphone with the digital frame. This allows for remote photo

and video sharing.



The Uhale app facilitates instant wireless sharing of photos and videos to the digital picture frame.

Operating Instructions

Uploading Photos and Videos

- **Via Uhale App:** Open the Uhale app, select photos/videos from your phone, and send them to the frame. You can upload up to 100 photos at a time. The app also supports sending instant or timed greeting cards.
- **Via Web App:** Access the web app interface (details provided in the frame's settings or quick start guide) to upload up to 500 photos at a time.
- **Via SD Card/USB Drive:** Insert a FAT32 formatted SD card or USB drive (max. 32GB) into the designated slot. The frame can play media directly from these devices or allow you to import/export/backup files in bulk. Supported formats include JPG/JPEG/BMP/PNG for pictures and MP4 for videos.



The frame supports multiple methods for uploading and viewing media, including the Uhale App, web transfer, and direct playback from USB drives or SD cards.

Display and Settings

- **Touch Screen Navigation:** Use the touch screen to navigate menus, select photos, adjust settings, and control playback.
- **Auto-Rotate:** The frame automatically adjusts photo orientation for perfect viewing, whether placed in portrait or landscape mode.
- **Customizable Options:** Access the settings menu to configure various options such as slideshow intervals, transition effects, sleep mode schedules, weather display, clock, and more. You can also manage photos by withdrawing, marking as favorite, or hiding them.



The auto-rotate feature ensures photos are always displayed correctly, regardless of the frame's orientation.

Maintenance

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the screen and frame. Avoid abrasive cleaners or sprays directly on the screen.
- **Software Updates:** Periodically check for firmware updates in the frame's settings menu to ensure optimal performance and access to new features.
- **Storage Management:** Regularly review and delete unwanted photos or videos to free up internal storage, or transfer them to external devices for backup.

Troubleshooting

Problem	Possible Cause	Solution
Frame does not power on.	Power adapter not connected or faulty.	Ensure the power adapter is securely connected to the frame and a working power outlet. Try a different outlet.
Cannot connect to Wi-Fi.	Incorrect password, 5GHz network, or weak signal.	Verify Wi-Fi password. Ensure your router is broadcasting a 2.4 GHz network (the frame does not support 5 GHz). Move the frame closer to the router. Restart the frame and router.
Photos/videos not uploading via app.	Frame not paired, poor internet connection, or app issue.	Check if the frame is correctly paired with the Uhale app. Ensure both your phone and the frame have a stable internet connection. Restart the app and try again.
SD card/USB drive not recognized.	Incorrect format, unsupported size, or faulty device.	Ensure the device is formatted to FAT32 and is not larger than 32GB. Try a different SD card or USB drive. Reinsert the device securely.
Screen is unresponsive.	Temporary software glitch.	Restart the frame by disconnecting and reconnecting the power. If the issue persists, perform a factory reset (refer to settings menu, note this will erase all data).

Specifications

- **Screen Size:** 15.6 Inches
- **Resolution:** 1920 x 1080 (Full HD)
- **Display Type:** IPS Touch Screen
- **Internal Storage:** 32GB
- **Wi-Fi:** 2.4 GHz only
- **Compatible Devices:** iPhone, Android Smartphone, Micro SD Card, USB Drive
- **Supported Picture Formats:** JPG, JPEG, BMP, PNG
- **Supported Video Formats:** MP4
- **External Storage Support:** SD Card (FAT32, max. 32GB), USB Drive (FAT32, max. 32GB)
- **Product Dimensions:** 15.35 x 9.65 x 0.99 inches
- **Item Weight:** 3.27 pounds

- **Model Number:** EW156 NEW
- **Brand:** SAMMIX

Warranty and Support

SAMMIX provides a **1-year warranty** for this digital picture frame. Each unit undergoes a 200-hour machine aging test before delivery to ensure quality. For any inquiries, technical assistance, or warranty claims, please contact SAMMIX customer support. We offer **lifetime support** and **24-hour online service**.
Please refer to the contact information provided with your product packaging or visit the official SAMMIX website for support details.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question