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› [Pisichen 24 inch Touch Screen Gaming Monitor 165Hz QHD 2K 2560x1440P Computer Monitor User Manual](#)

Pisichen 24IN165HZ-QHD

Pisichen 24 inch Touch Screen Gaming Monitor

Model: 24IN165HZ-QHD

User Manual

1. INTRODUCTION

Thank you for choosing the Pisichen 24 inch Touch Screen Gaming Monitor. This manual provides essential information for setting up, operating, and maintaining your monitor. Please read it thoroughly before use to ensure optimal performance and safety.

This monitor features a 24-inch QHD (2560x1440P) display with a 165Hz refresh rate, 2ms response time, and 10-point projected capacitive touchscreen functionality. It supports FreeSync and HDR, offering a vibrant and responsive visual experience for both gaming and professional applications.



Image: The Pisichen 24-inch 2K 165Hz Touch Screen Monitor highlighting its key features like HDR, IPS Panel, and 10-point Touch.

2. PACKAGE CONTENTS

Before proceeding with the setup, please verify that all components are present in the package:

- Pisichen 24 inch Touch Screen Monitor
- Monitor Stand (Base and Neck)
- DP Cable

- HDMI Cable
- USB B Touch Cable
- USB C-C Cable
- DC Power Adapter
- User Manual (this document)

Everything You Need

Start your project right away. All essential cables and accessories are included in the box.

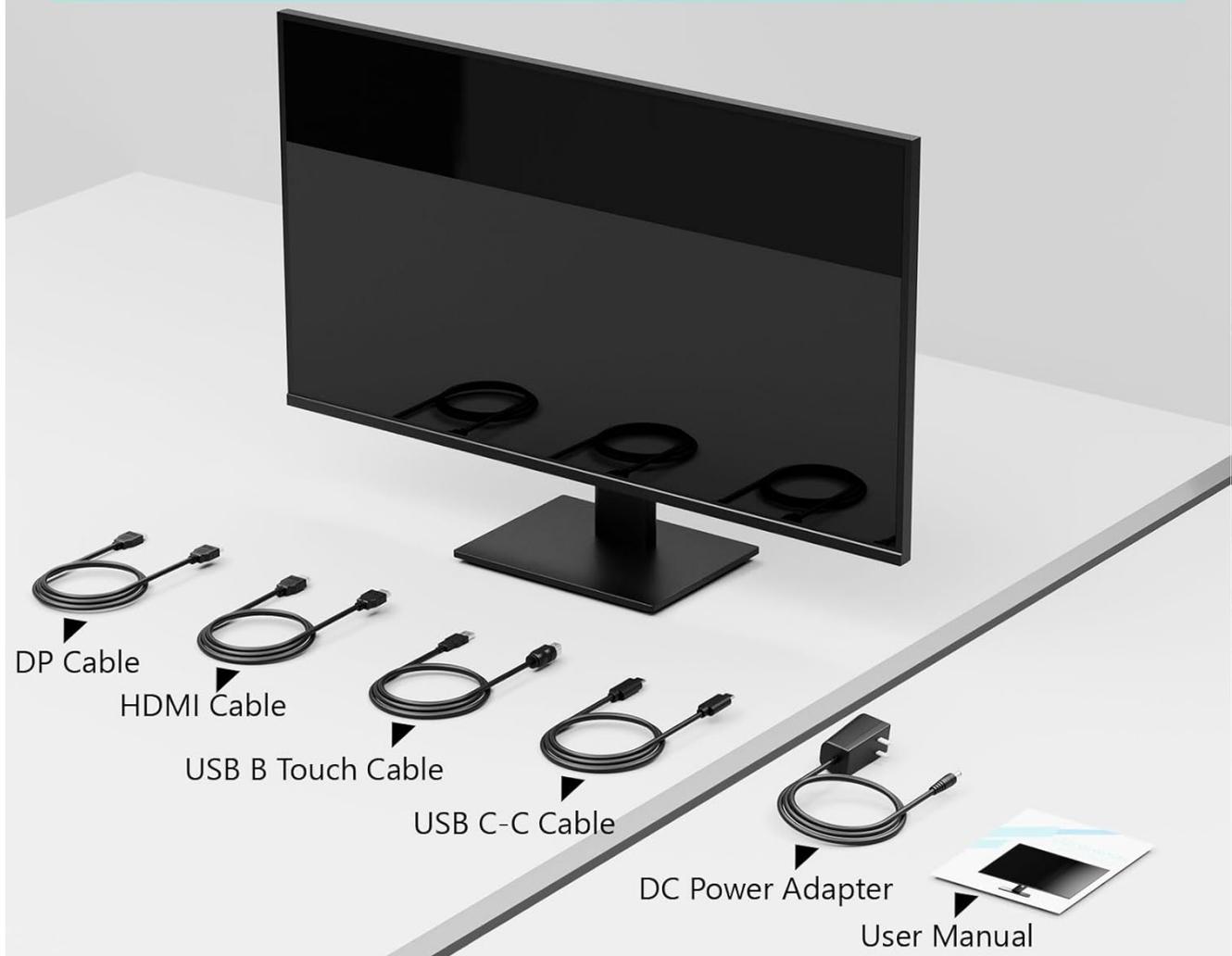


Image: All essential cables and accessories included in the box for the monitor setup.

3. SETUP INSTRUCTIONS

3.1 Assembling the Stand

1. Carefully remove the monitor from its packaging, placing it face down on a soft, clean surface to prevent scratches.
2. Attach the stand neck to the monitor's rear panel.
3. Secure the stand base to the stand neck using the provided screws.
4. Ensure all connections are firm before placing the monitor upright.

3.2 VESA Mount Installation (Optional)

This monitor supports VESA mounting. If you plan to use a VESA-compatible arm or wall mount, remove the stand and attach the VESA mount according to the mount's instructions. The VESA pattern is typically 75x75mm or 100x100mm (refer to specifications for exact details).

3.3 Connecting to a Device

The monitor offers multiple connectivity options:

- **HDMI:** Connect one end of the HDMI cable to the monitor's HDMI port and the other end to your computer's HDMI output.
- **DisplayPort (DP):** Connect one end of the DP cable to the monitor's DP port and the other end to your computer's DP output.
- **USB Type-C:** For compatible devices, connect the USB C-C cable to the monitor's USB Type-C port and your device's USB Type-C port. This single cable can transmit video, data, and power (charging).
- **USB Type-B (for Touch Functionality):** To enable the touch screen feature, connect the USB B Touch Cable from the monitor's USB Type-B port to an available USB Type-A port on your computer.

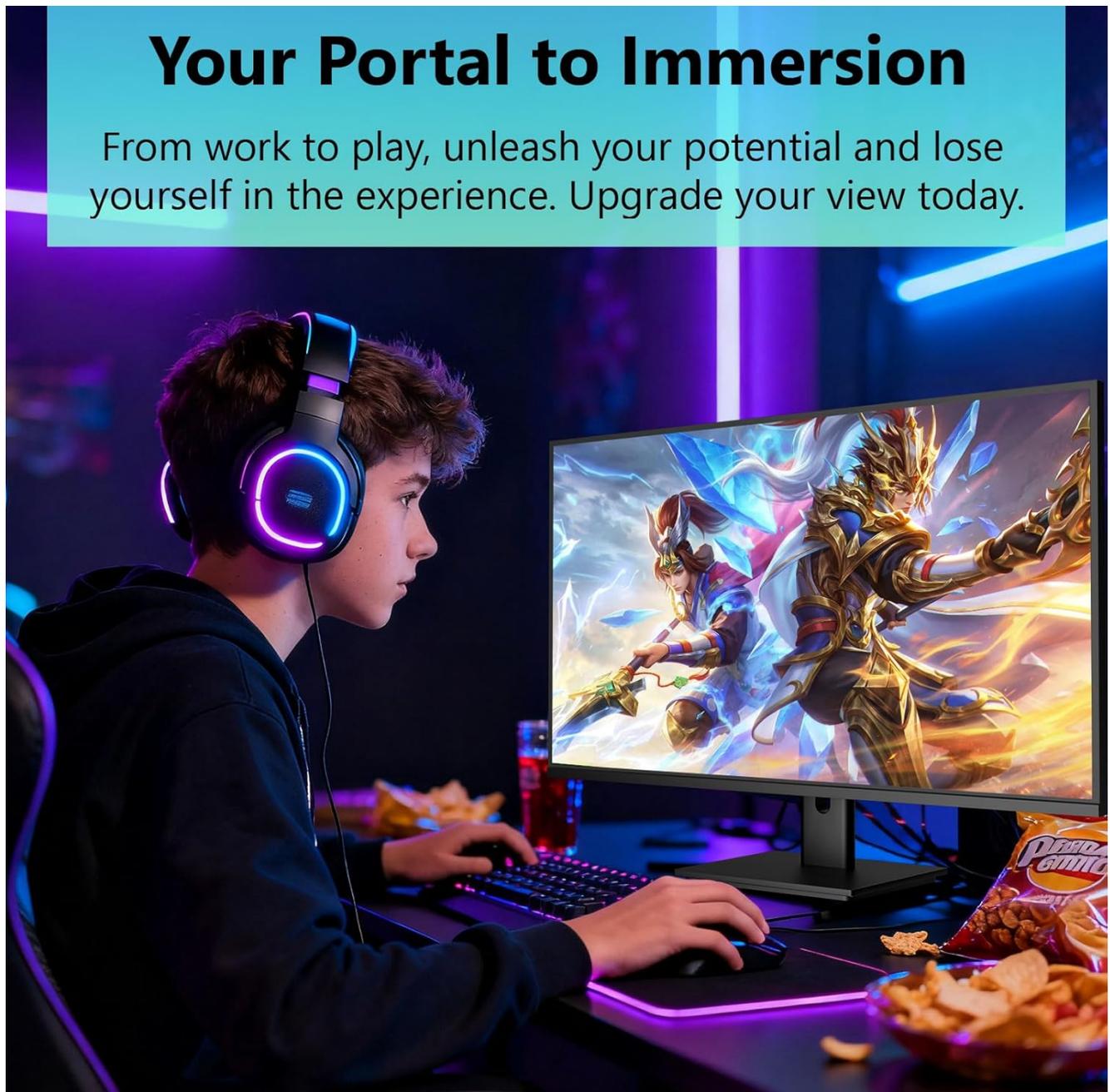


Image: The monitor's rear panel with various connectivity options, including HDMI, DisplayPort, and USB-C ports.

3.4 Power Connection

Connect the DC Power Adapter to the monitor's power input port, then plug the adapter into a power outlet.

3.5 Initial Power On and Touch Compatibility

Press the power button on the monitor. The display should light up. If no image appears, ensure all cables are securely connected and the correct input source is selected on the monitor (via the OSD menu).

For touch functionality, ensure the USB B Touch Cable is connected to your computer. Touch compatibility may vary by operating system and device. Most Windows PCs support multi-touch. For Mac devices, single-touch click is generally supported, but multi-touch may require specific drivers or configurations. Game consoles (PS3/4/5, Xbox, Steam Deck) and some other devices (Fire TV, Apple products like iPhone/iPad) typically do not support touch functionality.

Optimized Touch Experience For Your Device

Check Compatibility Below for the Best Touch Performance

Support Multi-Touch

Click Zoom in Zoom out Drag Multi-touch Up Down

Laptop Smartphone Tablet All-in-one PC Desktop-Hosts

Support Single Touch Click

Macbook iMac Mac mini

Note: When connecting the Mac mini M4 series, please connect the monitor to the Thunderbolt port since there is no signal output from the front USB-C*2 port.

Touch function not supported

iPhone iPad Switch Active capacitive stylus Fire TV PS3/4/5 Xbox Steam-deck

If your device is not listed, please contact us and we can check it for you.

Image: A compatibility chart illustrating which devices support multi-touch or single-touch, and which devices do not support touch functionality with the monitor.

4. OPERATING INSTRUCTIONS

4.1 Power On/Off

Press the power button located on the monitor to turn it on or off. The power indicator light will show the monitor's status.

4.2 On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Use the control buttons (usually located on the back or bottom of the monitor) to navigate the menu. Common menu options include:

- **Picture Settings:** Brightness, Contrast, Sharpness, Color Temperature, HDR mode.
- **Display Settings:** Aspect Ratio, Input Source selection (HDMI, DP, USB-C).
- **Gaming Settings:** FreeSync, Response Time (Overdrive), Crosshair.
- **Audio Settings:** Volume (if internal speakers or audio output are present).
- **System Settings:** Language, OSD Transparency, Reset to Factory Defaults.

4.3 Touch Screen Functionality

The monitor supports 10-point multi-touch, allowing for intuitive interaction directly on the screen. Ensure the USB B Touch Cable is connected to your computer for this feature to work.

- **Single Tap:** Equivalent to a left-click.

- **Tap and Hold:** Equivalent to a right-click.
- **Pinch-to-Zoom:** Use two fingers to zoom in or out.
- **Swipe:** Navigate through content or scroll.

10-Point Multi-Touch

Empower collaboration. Up to ten simultaneous touches enable intuitive control and natural interaction for everyone.



Image: A user interacting with the monitor's touch screen, highlighting its precision and responsiveness for creative tasks.

4.4 Ergonomic Adjustments

The monitor stand allows for tilt adjustments to achieve the most comfortable viewing and touch angle. Gently adjust the screen to your preferred position.

4.5 Eye Care Features

The monitor includes advanced eye-comfort features such as Flicker-Free technology and Low BlueLight mode to reduce eye strain during prolonged use. These settings can typically be adjusted within the OSD menu.

Advanced Eye-Comfort

Empower collaboration. Up to ten simultaneous touches enable intuitive control and natural interaction for everyone.

Flicker-Free

Low BlueLight



Image: Visual representation of the monitor's advanced eye-comfort features, including Flicker-Free and Low BlueLight technologies.

5. MAINTENANCE

5.1 Cleaning the Monitor

- Always power off the monitor and unplug the power cord before cleaning.
- Use a soft, lint-free cloth lightly dampened with water or a mild, non-abrasive screen cleaner.
- Do not spray cleaner directly onto the screen. Apply it to the cloth first.

- Avoid using benzene, thinner, ammonia-based cleaners, or abrasive materials, as these can damage the screen surface.

5.2 Storage

When storing the monitor for an extended period, ensure it is powered off, unplugged, and stored in a cool, dry place away from direct sunlight and extreme temperatures. Use the original packaging if available for best protection.

6. TROUBLESHOOTING

If you encounter issues with your monitor, refer to the following common troubleshooting steps:

- **No Power:** Ensure the power adapter is securely connected to both the monitor and a working power outlet. Check if the power indicator light is on.
- **No Image/Signal:**
 - Verify that the video cable (HDMI, DP, or USB-C) is securely connected to both the monitor and your computer.
 - Ensure the correct input source is selected in the monitor's OSD menu.
 - Check your computer's display settings to ensure the monitor is detected and enabled.
- **No Touch Functionality:**
 - Confirm the USB B Touch Cable is connected from the monitor to your computer.
 - Check your computer's device manager to see if the touch screen driver is installed and functioning correctly.
 - Refer to the "Initial Power On and Touch Compatibility" section for device-specific limitations.
- **Flickering or Distorted Image:**
 - Check the video cable for damage or loose connections.
 - Try a different video cable or port.
 - Adjust the refresh rate in your computer's display settings.
- **Dead Pixels:** A small number of bright or dark pixels are common in LCD/LED technology and are not considered a defect unless they exceed manufacturer specifications.

If the problem persists after trying these steps, please contact customer support.

7. SPECIFICATIONS

Feature	Specification
Brand	Pisichen
Model Number	24IN165HZ-QHD
Screen Size	23.8 inches
Resolution	QHD Wide 1440p (2560 x 1440)
Aspect Ratio	16:9

Feature	Specification
Refresh Rate	165 Hz
Response Time	2 Milliseconds
Display Type	LED IPS
Brightness	400 Candela (cd/m ²)
Contrast Ratio	3000:1
Viewing Angle	178 Degrees
Color Gamut	99%
Picture Quality Enhancement	HDR
Adaptive Sync	FreeSync
Connectivity Technology	DisplayPort, HDMI, USB Type-C, USB Type-B
Additional Features	Tilt Adjustment, 10-Point Touchscreen
Item Dimensions (D x W x H)	0.75"D x 21.5"W x 12.7"H
Item Weight	5.38 Kilograms
Color	Black

8. WARRANTY INFORMATION

This product comes with a 1-year limited warranty from the date of purchase. The warranty covers manufacturing defects and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or external factors. Please retain your proof of purchase for warranty claims.

9. CUSTOMER SUPPORT

For technical assistance, warranty claims, or further inquiries, please contact Pisichen customer support. You may find contact information on the official Pisichen website or through your retailer.

For additional resources and product information, visit the [Pisichen Store on Amazon](#).