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› [ZIOVO](#) /

› [ZIOVO 10-inch Kids Tablet Z138-15 User Manual](#)

ZIOVO Z138-15

ZIOVO 10-inch Kids Tablet Z138-15 User Manual

Model: Z138-15

INTRODUCTION

Welcome to the ZIOVO 10-inch Kids Tablet user manual. This guide provides essential information for setting up, operating, and maintaining your new tablet. Designed with children in mind, this tablet features a durable shockproof case, advanced parental controls, and a user-friendly Android 15 interface with Gemini AI 2.0 for an engaging and safe learning experience.

WHAT'S IN THE BOX

- 1 x ZIOVO 10.1 Inch Tablet (with pre-installed protective film)
- 1 x EVA Shockproof Case
- 1 x Screen Protector
- 1 x Charging Adapter
- 1 x Type-C Cable
- 1 x User Manual
- 15 x Animal Literacy Cards

Android 15 OS

10" HD Display



(8 Physical+22 Virtual)30GB RAM,
64GB ROM,1TB TF Expansion

8GB
+
22GB

+

64GB



Bluetooth 5.0

Durable EVA

Protective Case

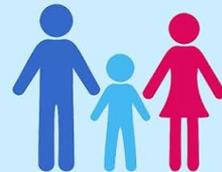


Dual Camera (5+8MP)

Kids Park



Parental Control



Easy to Carry
Stable Stand



2.4G+5G WIFI
Dual Band



FACE ID

Image: All items included in the ZIOVO Kids Tablet package.

PRODUCT OVERVIEW

The ZIOVO Z138-15 tablet is designed for durability and ease of use, featuring a robust EVA case with an integrated handle and adjustable stand.



Image: Front view of the ZIOVO Kids Tablet with its protective case.

The Latest Android 15 Google Certified

Widevine L1+ Certified

Kids can enjoy a 1080P high-quality video playback experience with Hulu, Prime Video, Google Play, Disney+, YouTube, and more apps.



Child Lock



Setting Account



Content Filter



Time Limit



Parental Controls & Happy Kids



More Vibrant Colors, Higher Dynamic Range & Stronger Contrasts



Bring a Semblance of Surround Sound & Lossless Audio



10.1 Inch Super Large Eye Protection Screen & Immersive Experience

Image: Rear view of the ZIOVO Kids Tablet, highlighting the durable case and handle.

Content Kids Love Kids' Space

Funny, Educational, inspiring

Besides the parental-control area, the iwawa also comes with an exclusive area for your kids. It's preinstalled with multiple apps that allow children to take pictures, listen to music, read books, enjoy interactive lessons, or play games.



Mini Adventurous Game World

From arcade games to role-playing games and puzzle games, they can enjoy themselves.



Lively and Educational TV

Time to watch cartoons, learn simple hands-on DIYs, and listen to interesting stories, etc.

Image: The adjustable stand feature of the ZIOVO Kids Tablet case.

INITIAL SETUP

1. **Charge the Tablet:** Before first use, fully charge the tablet using the provided Type-C cable and charging adapter.
2. **Power On:** Press and hold the power button until the ZIOVO logo appears.
3. **Language Selection:** Follow the on-screen prompts to select your preferred language.
4. **Connect to Wi-Fi:** Select your Wi-Fi network and enter the password to connect to the internet.
5. **Google Account Setup:** Sign in with an existing Google account or create a new one. This is necessary for accessing the Google Play Store and other Google services.
6. **Parental Control Setup (Family Link):** The tablet comes with pre-installed Family Link. It is highly recommended to set up parental controls to manage screen time, filter content, and monitor app usage for a safe environment.
7. **Install Screen Protector:** Apply the included screen protector to prevent scratches and damage to the display.

OPERATION

Parental Controls & Safe Learning Zone

The ZIOVO Tablet integrates with Google Family Link, allowing parents to manage their child's device usage remotely. This includes setting screen time limits, approving or blocking apps, filtering unsafe web content, and creating separate profiles for each child. The tablet also features eye protection settings with automatic brightness adjustment to safeguard young eyes.

- **Screen Time Limits:** Set daily limits for tablet usage or specific apps.
- **App Management:** Control which applications your child can access.
- **Content Filtering:** Filter websites and content to ensure age-appropriate browsing.
- **Eye Protection:** Automatic brightness adjustment and eye-friendly HD display.

30GB RAM **64GB ROM** **1TB Expansion**

(8GB Physical+ 22GB Virtual)30GB RAM, with 64GB ROM and up to 1TB scalability large memory allowing kids to freely download favorite video and games

3.5MM Headphone Jack **Stereo Dual Speakers** **1280x800 Resolution** **Eye Protection** **Smart Split Screen**

Image: The Android 15 OS interface with pre-installed educational apps like Montessori and Kids Space.

Display and Audio

The 10.1-inch HD touchscreen (1280x800 resolution) provides clear and vibrant visuals. Dual speakers deliver immersive audio, suitable for videos, games, and educational content. Widevine L1 certification ensures high-quality streaming from platforms like Disney+ and Amazon Prime Video.

Type-C 5V2A Charging



Experience Unrivalled Speed

This combination provides a good balance of power and efficiency, delivering superior yet efficient performance while maintaining low power consumption.



Image: The tablet's display and audio capabilities for media consumption.

Storage and Battery

The tablet offers 30GB+64GB internal storage, expandable up to 1TB via microSD card, providing ample space for apps, photos, videos, and learning materials. The 6000mAh battery supports extended use, making it ideal for travel or long learning sessions.



Image: The tablet's charging port and battery capacity.

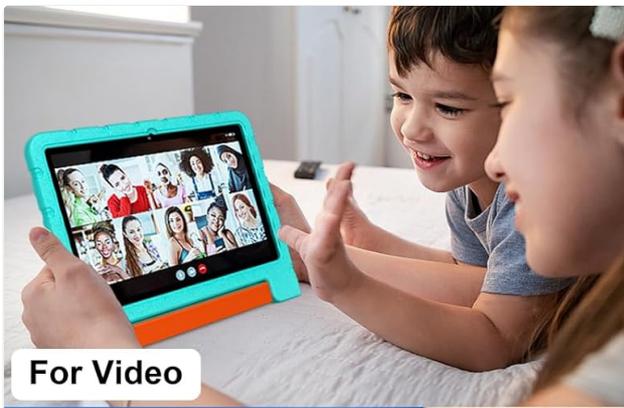
Connectivity

Equipped with dual-band 2.4G/5G Wi-Fi and Bluetooth 5.0, the tablet ensures stable and fast connectivity for streaming, video calls, and data transfer. Facial recognition provides secure access.

- **Dual-Band Wi-Fi:** Supports 2.4G for wider coverage and 5G for faster speeds.
- **Bluetooth 5.0:** For seamless multi-device connectivity.
- **Facial Recognition:** Secure and convenient unlocking.

Cameras

Capture moments with the 8MP rear camera and 5MP front camera, suitable for photos, video chats, and documenting experiences.



For Video



For study



For Record



For Travel

Image: The tablet's front and rear cameras for capturing photos and videos.

MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and tablet body. Avoid abrasive cleaners or solvents.
- **Case Care:** The EVA case can be wiped clean with a damp cloth. Ensure it is dry before re-attaching to the tablet.
- **Software Updates:** Regularly check for and install system updates to ensure optimal performance and security. Go to *Settings > System > System update*.
- **Battery Care:** To prolong battery life, avoid extreme temperatures and do not let the battery completely drain frequently.

TROUBLESHOOTING

Problem	Solution
Tablet does not power on.	Ensure the tablet is fully charged. Connect to the charger and wait a few minutes before attempting to power on again.

Problem	Solution
Wi-Fi connection issues.	Check if your Wi-Fi router is working correctly. Restart the tablet and try reconnecting to the network. Ensure the Wi-Fi password is correct.
Apps are not downloading/updating.	Ensure there is sufficient storage space on the tablet. Clear the Google Play Store cache (Settings > Apps > Google Play Store > Storage > Clear Cache).
Screen is unresponsive.	Perform a force restart by holding the power button for approximately 10-15 seconds until the tablet reboots.
Parental controls are not working as expected.	Verify Family Link settings on both the parent's device and the child's tablet. Ensure both devices are connected to the internet for settings to sync.

SPECIFICATIONS

Feature	Detail
Brand	ZIOVO
Model Name	Z138-15
Operating System	Android 15
Screen Size	10.1 Inches
Screen Resolution	1280x800 Pixels
Processor	Octa-Core (2.0GHz Unisoc T310)
RAM	30GB (8GB Physical + 22GB Virtual)
Internal Storage	64 GB
Expandable Storage	Up to 1TB via microSD
Front Camera	5MP
Rear Camera	8MP
Battery Capacity	6000mAh
Wireless Type	802.11 a/b/g/n/ax (2.4G/5G Dual-Band WiFi)
Bluetooth	Bluetooth 5.0
Dimensions (LxWxH)	10.43 x 10.43 x 0.98 inches
Item Weight	2.68 pounds

WARRANTY AND SUPPORT

ZIOVO offers a 24-month warranty for this product. For any issues or support inquiries, please contact ZIOVO

customer service. Refer to the contact information provided in the original product packaging or on the ZIOVO official website.

Contact Email: ZIOVO-SERVICE@OUTLOOK.COM

For additional support and resources, visit the [ZIOVO Store on Amazon](#).