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## Russell Hobbs RGS2000SS

# Russell Hobbs SteamStation RGS2000SS 2-in-1 Vertical Garment Steamer & Dry Iron User Manual

## INTRODUCTION

This manual provides essential instructions for the safe and efficient operation, setup, and maintenance of your Russell Hobbs SteamStation RGS2000SS. This versatile 2-in-1 appliance functions as both a vertical garment steamer and a dry iron, featuring a powerful 2000W heating element, a 2.2L detachable water tank, and a 79cm ironing board. Please read all instructions carefully before first use and retain this manual for future reference.



**Figure 1:** The Russell Hobbs SteamStation RGS2000SS, a versatile 2-in-1 appliance for garment care.

## SAFETY INSTRUCTIONS

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- Always ensure the appliance is unplugged before filling or emptying the water tank, or when not in use.
- Do not immerse the appliance, power cord, or plug in water or other liquids.
- Keep the appliance out of reach of children and pets.
- Use only distilled or demineralized water to prevent mineral buildup and extend the life of the appliance.
- Exercise caution when handling the steam head and ironing board as they can become hot during operation.
- The appliance features **Smart Safety Controls** including **auto shut-off**, **dry run protection**, and a **water shortage alarm** for safe operation.
- Do not direct steam at people, animals, or electrical appliances.

## SETUP

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Follow these steps to assemble your Russell Hobbs SteamStation:

1. **Attach the Telescopic Poles:** Insert the two telescopic poles into the designated slots on the main unit base. Secure them firmly.
2. **Install the Iron Holder:** Slide the iron holder onto one of the telescopic poles at a convenient height.
3. **Assemble the Ironing Board:** Connect the two sections of the 79cm ironing board.
4. **Mount the Ironing Board:** Attach the assembled ironing board to the top of the telescopic poles. Ensure it is securely locked in place.
5. **Secure the Board Cover:** Place the ironing board cover over the board and secure it using the elastic ties or fasteners provided.
6. **Fill the Water Tank:** Detach the 2.2L water tank from the base, open the cap, and fill it with distilled or demineralized water. Reattach the tank securely.

Your browser does not support the video tag.

**Video 1:** This video demonstrates the assembly process of the Russell Hobbs SteamStation, including attaching the poles, iron holder, and ironing board.



Figure 2: The SteamStation configured for horizontal dry ironing, showcasing its versatility.

## OPERATING INSTRUCTIONS

The Russell Hobbs SteamStation offers both vertical steaming and dry ironing capabilities.

### General Operation

- Plug the appliance into a suitable power outlet. The **2000W** heating element ensures a **fast 30-second heat-up time**.
- Select your desired mode: **vertical steaming** for hanging garments or **dry ironing** for crisp finishes on flat surfaces.
- The **2.2L detachable water tank** provides up to **60 minutes of continuous steam**, ideal for large loads.
- Always ensure the water tank is adequately filled to prevent the **water shortage alarm** from activating and the **dry run protection** from engaging.

### Vertical Steaming

For vertical steaming, hang your garment on the integrated hanger at the top of the ironing board. Hold the steam head a few inches away from the fabric and move it downwards, allowing the steam to relax wrinkles. The full-length 79cm ironing board can be used in an upright position to support garments during vertical steaming.



**Figure 3:** The SteamStation set up for vertical steaming, ideal for delicate fabrics and quick touch-ups.

## Dry Ironing

To use as a dry iron, adjust the ironing board to a horizontal position. Place your garment flat on the board and use the steam head as a traditional iron. Adjust temperature settings if available (refer to specific controls on your unit). Always test on an inconspicuous area of the fabric first.

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**Video 2:** This video highlights the key features and versatile garment care solutions offered by the Russell Hobbs SteamStation.

## MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your SteamStation.

- **Cleaning the Water Tank:** Periodically empty and rinse the water tank to prevent mineral buildup. For stubborn deposits, a mild descaling solution designed for steam appliances can be used, following the solution's instructions.
- **Cleaning the Steam Head:** Wipe the steam head with a damp cloth after each use to remove any residue. Do not use abrasive cleaners.
- **Storing the Appliance:** Ensure the water tank is empty and the appliance is cool before storing. The compact design allows for easy storage.

## TROUBLESHOOTING

If you encounter issues with your SteamStation, refer to the following common troubleshooting tips:

- **No Steam Production:** Check if the water tank is filled and properly seated. Ensure the appliance is plugged in and powered on. Allow sufficient time for the unit to heat up (approximately 30 seconds).
- **Water Leakage:** Verify that the water tank cap is securely closed and the tank is correctly inserted into the base. Ensure all connections are tight.
- **Appliance Not Turning On:** Check the power connection and the wall outlet. If the appliance has been running dry, the dry run protection may have activated; refill the water tank and allow it to cool before restarting.
- **Reduced Steam Output:** Mineral buildup can reduce steam output. Perform a descaling procedure as described in the maintenance section.

If problems persist after attempting these solutions, please contact customer support.

## SPECIFICATIONS

| Feature             | Detail        |
|---------------------|---------------|
| Brand               | Russell Hobbs |
| Model Number        | RGS2000SS     |
| Wattage             | 2000 Watts    |
| Heat Time           | 30 Seconds    |
| Water Tank Capacity | 2.2 Litres    |

|                      |                                   |
|----------------------|-----------------------------------|
| Ironing Board Length | 79 cm                             |
| Product Dimensions   | 5L x 5W x 5H Centimeters          |
| Item Weight          | 1 Kilogram                        |
| Country of Origin    | China                             |
| Included Components  | Vertical/Horizontal Ironing Board |

## WARRANTY AND SUPPORT

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Your Russell Hobbs SteamStation RGS2000SS comes with a **2-year warranty** from the date of purchase, covering manufacturing defects under normal use. Please retain your proof of purchase for warranty claims.

For technical assistance, troubleshooting beyond this manual, or warranty service, please contact Russell Hobbs customer support through their official website or the contact information provided with your product packaging.