

Bestier H200773A

Bestier Criss Cross Office Chair H200773A User Manual

Comprehensive instructions for assembly, operation, and maintenance.

INTRODUCTION

Thank you for choosing the Bestier Criss Cross Office Chair, Model H200773A. This manual provides detailed instructions to ensure proper assembly, safe operation, and effective maintenance of your new chair. Please read this manual thoroughly before use and retain it for future reference.

1. SETUP AND ASSEMBLY

The assembly process for the Bestier Criss Cross Office Chair is designed to be straightforward, with all parts clearly labeled. It is recommended to follow the included assembly instructions step-by-step for a smooth setup.

1.1 Unpacking and Parts Identification

Carefully unpack all components from the box. Verify that all parts listed in the assembly guide are present and undamaged before proceeding.

Product Dimension

INCH



Image 1.1: All chair components laid out for inspection prior to assembly.

FIVE GEAR FLIP-UP ARMRESTS

Seat width extends from 21.3" to 40.9"



Image 1.2: Close-up of the assembly instructions and various hardware components.

1.2 Base Assembly

Attach the caster wheels to the chair base. Ensure they are securely inserted to allow for smooth mobility.



Image 1.3: Illustration of attaching the chair's central mechanism to the seat.

1.3 Seat and Backrest Attachment

Connect the seat and backrest components according to the provided diagrams. Pay attention to the "FRONT" indicator on the seat mechanism to ensure correct orientation.

6-INCH THICK CUSHION

High elasticity cushion and soft touch velvet



Image 1.4: The seat and backrest are joined, with the "FRONT" label visible for proper alignment.

1.4 Assembly Video Guide

For a visual guide on the assembly process, please refer to the official installation video below:

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Video 1.1: Official Bestier guide demonstrating how to install the Criss Cross-Legged Chair.

2. OPERATING INSTRUCTIONS

The Bestier Criss Cross Office Chair is designed for versatility and comfort, offering multiple adjustment options to suit your needs.

2.1 Adjustable Armrests

The chair features 5-position reversible armrests that can be adjusted within a 90° to 180° range. When fully extended, the seat width expands from 21.3 inches to 40.9 inches, providing ample space for cross-legged sitting or accommodating pets.



2 SIDE POCKETS
Provides ample storage space

Image 2.1: The 5-gear flip-up armrests allow for increased seating width, ideal for cross-legged positions.

2.2 Height and Tilt Adjustment

Utilize the tilt knob to activate the rocking function, allowing the backrest to recline and lock between 90° and 105°. The chair also offers a 4-inch height adjustment range and a 360-degree swivel seat for optimal positioning at various desk heights.



Image 2.2: Controls for tilt function, 360-degree swivel, and height adjustment are clearly marked.

2.3 Integrated Storage

Convenient side pockets are located on both armrests, providing easy access storage for small items such as remote controls, books, or mobile phones.



Image 2.3: The chair features two side pockets for convenient storage of small items.

2.4 Comfort and Ergonomics

The chair is equipped with a 6-inch thick cushion made of high-resilience foam and springs, designed to provide comfort and support without sagging. The surface is covered in skin-friendly, breathable velvet fabric.



Image 2.4: The Bestier Criss Cross Office Chair in beige velvet, showcasing its plush design.



Image 2.5: A user comfortably seated cross-legged in the chair, highlighting its spacious design.

2.5 Product Overview Videos

Explore the chair's features and comfort in these overview videos:

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Video 2.6: Bestier USA demonstrates how the Criss Cross Chair provides all-day comfort.

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Video 2.7: A brief display video showcasing the cross-legged chair's features.

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Video 2.8: A product details video highlighting various aspects of the chair.

3. MAINTENANCE

Proper maintenance will extend the lifespan and preserve the appearance of your Bestier Criss Cross Office Chair. Follow these guidelines:

- **Avoid Harsh Chemicals:** Do not use bleach, strong solvents, or abrasive cleaners on the velvet, metal base, or plastic casters to avoid discoloration and damage.
- **Brush Velvet Occasionally:** Use a soft fabric brush to smooth the nap of the velvet in one direction,

helping maintain an even, plush appearance.

- **Check Hardware Regularly:** Every 2–3 months, inspect all screws and bolts and re-tighten them if needed to keep the chair stable.
- **Clean Metal Base Periodically:** Wipe the metal base and casters with a soft damp cloth, then dry thoroughly to keep the finish looking fresh and to prevent rust.
- **Lift, Don't Drag:** When moving the chair over thresholds or thick rugs, lift it slightly instead of dragging to protect the base and casters.
- **Protect From Direct Sunlight:** Keep the chair out of prolonged direct sunlight to reduce the risk of fabric fading and foam aging.
- **Respect Weight & Usage Limits:** Do not stand on the chair, do not sit on the armrests, and avoid exceeding the recommended weight capacity to extend its lifespan.
- **Spot Clean Spills Promptly:** Blot (do not rub) spills with a clean, dry cloth. For light stains, use a mild soap solution and wipe gently, then air dry completely.
- **Unpack Carefully:** Remove all packaging materials gently and avoid using sharp blades directly on the velvet to prevent cuts or scratches.
- **Use on Suitable Floors:** For wooden or delicate floors, place a chair mat or rug under the casters to prevent scratches and reduce noise.
- **Vacuum the Fabric Weekly:** Use a soft brush vacuum attachment to gently remove dust, crumbs, and pet hair from the velvet surface.

4. TROUBLESHOOTING

This section provides general guidance. For specific issues not covered here, please refer to the support section.

4.1 Common Issues

- **Chair not adjusting height:** Ensure the lever is fully engaged and the gas lift cylinder is properly installed. If the issue persists, check for obstructions or contact support.
- **Casters not rolling smoothly:** Inspect casters for debris (hair, lint) and clean as necessary. Ensure they are securely attached to the base.
- **Chair feels unstable:** Re-tighten all assembly screws and bolts. Ensure the chair is on a flat, even surface.

4.2 Safety Guidelines

To prevent injury and damage to the chair:

- When the armrests are laid flat at 180°, it is not permitted to stand or place heavy objects on the armrests.
- Do not exceed the maximum weight recommendation of 300 lbs.
- Avoid standing on the chair or using it as a step stool.

5. SPECIFICATIONS

Bestier Criss Cross Office Chair H200773A

Feature	Detail
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Feature	Detail
Brand	Bestier
Model Name	H200773A
Color	Beige
Product Dimensions	26.77"D x 28.74"W x 38.19"H
Seat Depth	19.69 inches
Arm Height	3.54 Inches
Back Style	Continuous Back
Special Features	5-Position Reversible Armrests, 6-inch thick cushion, Flip-Up Armrests, Storage Pockets, backrest recline (90°-105° range)
Maximum Weight Recommendation	300 lbs
Fabric Type	Dutch Velvet, Foam-padded, Soft Velvet Fabric, Velvet Upholstery
Fill Material	Foam + Spring
Leg Style	Wheels
Tilting	Yes
Reclining Position Count	2
Item Weight	38.6 pounds
UPC	840408647731

6. WARRANTY AND SUPPORT

Specific warranty details for the Bestier Criss Cross Office Chair H200773A are not explicitly provided in the product information. For warranty claims, technical support, or any inquiries regarding your product, please contact Bestier USA directly through their official channels or the retailer where the purchase was made.

For returns, a 30-day refund/replacement policy is typically offered by the seller.