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› ASKGO Q2 Electric Scooter User Manual

ASKGO Q2

ASKGO Q2 Electric Scooter User Manual

Model: Q2 | Brand: ASKGO

1. INTRODUCTION

This manual provides essential information for the safe operation, assembly, maintenance, and troubleshooting of your ASKGO Q2 Electric Scooter. Please read this manual thoroughly before your first ride to ensure proper use and to maximize your riding experience.

The ASKGO Q2 Electric Scooter is designed for adults, featuring a 1200W motor, a 48V 15AH battery for extended range, and 10-inch off-road tires. It includes a dual braking system, functional LCD display, LED headlight, safety tail light, dual shock absorbers, horn, and a removable seat, making it suitable for commuting and city riding.



Image 1.1: ASKGO Q2 Electric Scooter highlighting its 1200W motor, 48V 15AH battery, 27 MPH top speed, and 20-degree climbing gradient.

2. SAFETY INFORMATION

Always prioritize safety when operating the electric scooter. Failure to follow safety guidelines can result in serious injury or damage to the scooter.

- **Wear Protective Gear:** Always wear a helmet, knee pads, and elbow pads.
- **Check Before Each Ride:** Ensure tires are properly inflated, brakes are functional, and all quick-release mechanisms are securely fastened.
- **Observe Local Laws:** Adhere to all local traffic laws and regulations regarding electric scooter use.
- **Avoid Hazardous Conditions:** Do not ride in heavy rain, on icy surfaces, or in areas with poor visibility.
- **Maintain Control:** Keep both hands on the handlebars while riding. Avoid sudden turns or maneuvers at high speeds.

- **Night Riding:** Utilize the LED headlight and safety tail light for enhanced visibility during nighttime rides.
- **Weight Limit:** Do not exceed the maximum weight limit of 350 lbs (158 kg).



Image 2.1: Rider demonstrating safe operation of the ASKGO Q2 Electric Scooter.

3. WHAT'S IN THE BOX

Upon unpacking your ASKGO Q2 Electric Scooter, please verify that all components are present:

- Electric Scooter (1PC)
- Charger (1PC)
- User Manual (1PC)

4. SETUP AND ASSEMBLY

Follow these steps to assemble your ASKGO Q2 Electric Scooter. For a visual guide, refer to the assembly video below.

1. **Unpack the Scooter:** Carefully remove all components from the packaging.
2. **Install the Stem:** Align the stem with the front wheel. Pull the red lever up, insert the stem, and push the lever down to secure. Ensure all alignment arrows are matched. Tighten with the provided Allen key.
3. **Adjust Handlebars:** Center the handlebars and secure them using the bracket and bolt with washer.
4. **Install the Seat:** Insert the seat post into the designated slot at the rear of the scooter. Adjust the seat to your desired height and tighten the clamp.
5. **Attach Rear Basket (if applicable):** Remove the four bolts from the rear fender. Align the basket with the holes and re-attach the bolts with washers, ensuring the basket is centered.
6. **Install Foot Pegs (if applicable):** Attach the foot pegs to the sides of the scooter, ensuring the slope faces forward for comfortable resting. Secure with locking nuts and tighten with a wrench.
7. **Check Brakes:** Lift each wheel and spin it to ensure there is no rubbing from the brake discs. Adjust if necessary.

Your browser does not support the video tag.

Video 4.1: General assembly guide for an electric scooter, demonstrating stem, handlebar, seat, and basket installation, and brake checks.

3-STEP FOLDING SYSTEM CONVENIENT AND QUICK



Image 4.2: The ASKGO Q2 Electric Scooter features a 3-step folding system for convenient storage and transport.

5. OPERATING INSTRUCTIONS

Familiarize yourself with the controls and features of your ASKGO Q2 Electric Scooter before riding.

- **Power On/Off:** Press and hold the power button on the display to turn the scooter on or off.
- **Speed Modes:** The scooter typically has multiple speed modes. Refer to the LCD display for current speed and mode.
- **Acceleration:** Use the throttle to accelerate. Apply gently to avoid sudden jerks.
- **Braking:** The scooter is equipped with a dual braking system (front and rear). Apply both brakes smoothly and evenly for effective stopping.
- **Lighting:** Activate the LED headlight and safety tail light for visibility, especially in low-light conditions.
- **Horn:** Use the horn to alert pedestrians or other riders of your presence.
- **Phone Holder:** Secure your mobile device in the integrated phone holder for navigation or communication.

- **Removable Seat:** The scooter comes with a removable seat for comfortable long-distance rides. Install or remove as desired.

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Video 5.1: Overview of the ASKGO Q2 Electric Scooter in operation, showcasing its features and riding capabilities.



Image 5.2: Rider operating the ASKGO Q2 Electric Scooter in a standing position.

6. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your electric scooter.

- **Battery Care:** Charge the 48V 15AH battery regularly, especially after each use. Avoid completely draining the battery. Store in a cool, dry place.

- **Tire Pressure:** Check the pressure of the 10-inch off-road tires regularly and inflate to the recommended PSI.
- **Brake Inspection:** Periodically inspect brake pads and discs for wear. Adjust or replace as needed to maintain effective braking.
- **Cleaning:** Clean the scooter with a damp cloth. Avoid using high-pressure water jets directly on electrical components.
- **Fasteners:** Regularly check all bolts and screws to ensure they are tight.



Image 6.1: The high-capacity 48V 15Ah battery provides a long range and supports fast charging.

7. TROUBLESHOOTING

This section addresses common issues you might encounter with your ASKGO Q2 Electric Scooter.

Problem	Possible Cause	Solution
Scooter does not power on	Low battery; loose battery connection; faulty power button.	Charge the battery; check battery connections; contact support if button is faulty.
Reduced range or speed	Under-inflated tires; heavy load; cold weather; aging battery.	Inflate tires to correct PSI; reduce load; battery performance may decrease in cold; consider battery replacement if old.
Brakes feel weak or noisy	Worn brake pads; misaligned brake discs; loose brake cables.	Inspect and replace brake pads; adjust brake caliper alignment; tighten brake cables.
Unusual noises during ride	Loose components; debris in wheels; motor issue.	Check all fasteners; inspect wheels for obstructions; contact support for motor issues.

8. SPECIFICATIONS

Key technical specifications for the ASKGO Q2 Electric Scooter:

Feature	Detail
Brand	ASKGO
Model Name	Q2
Motor Power	1200W Brushless Hub Motor
Battery Capacity	48V 15AH
Max Speed	Approximately 27 mph
Max Distance Range	25-35 miles
Weight Limit	350 Pounds
Climb Angle	Exceeds 20°
Tire Type	10" Off-Road Tires (Pneumatic)
Braking System	Dual Braking System (Front & Rear)
Suspension Type	Dual Suspension
Battery Charge Time	6 Hours
Item Weight	55 Pounds
Frame Material	Alloy Steel
Special Features	Adjustable Handlebar Height, Removable Seat, LCD Display, LED Headlight, Safety Tail Light, Horn



Image 8.1: Illustration of the 1200W peak motor and its performance metrics.



Image 8.2: Dimensional specifications of the ASKGO Q2 Electric Scooter.

9. WARRANTY AND SUPPORT

Your ASKGO Q2 Electric Scooter comes with a **1 Year Manufacturer Warranty**.

For customer support, technical assistance, or warranty claims, please refer to the contact information provided with your purchase documentation or visit the official ASKGO website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do I change the rear tire on the ASKGO Q2 Electric Scooter?

The provided manual for the ASKGO Q2 Electric Scooter does not contain specific step-by-step instructions for removing or replacing the rear tire. However, because the rear wheel houses the 1200W Brushless Hub Motor, the...

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