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### ACwO DwOTS Flow

# ACwO DwOTS Flow Open-Ear Earbuds User Manual

Model: DwOTS Flow | Brand: ACwO

## INTRODUCTION

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Welcome to the ACwO DwOTS Flow Open-Ear Earbuds user manual. These earbuds are designed to provide a unique open-ear listening experience with X-Fidelity sound, AI-ENC noise reduction for calls, and versatile dual modes for music and gaming. This manual will guide you through the setup, operation, and maintenance of your new earbuds.

## PRODUCT OVERVIEW

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The ACwO DwOTS Flow earbuds feature an open-ear design for comfort and environmental awareness. They come with a compact charging case.

INTRODUCING

DWOTS

FLOW

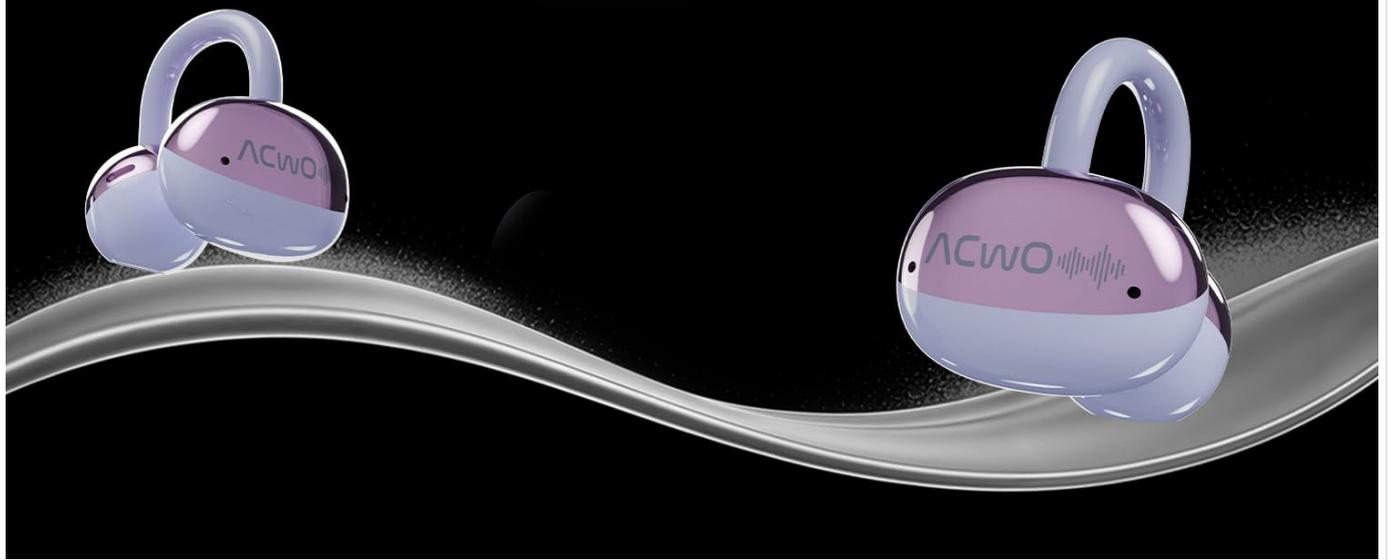


Figure 1: Front view of ACwO DwOTS Flow Open-Ear Earbuds.

Super **long battery life**,  
power that goes the  
distance.

**10**

mins charging  
2.5h playtime

**50h**

Playtime with  
Charging Case

**HYPER BOOST**<sup>™</sup>  
Technology For Quick Charging



Figure 2: Side view of ACWO DwOTS Flow Open-Ear Earbuds, showing the ear hook design.

# Crystal clear calls, anywhere with **AI Powered ENC**

DwOTS Flow's Advanced ENC MIC ensure that your voice takes the center stage.



Figure 3: Back view of ACwO DwOTS Flow Open-Ear Earbuds.

## SETUP

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### 1. Charging the Earbuds and Case

Before first use, fully charge the ACwO DwOTS Flow earbuds and their charging case.

- Place the earbuds into the charging case, ensuring they are correctly seated.
- Connect the charging case to a power source using a compatible USB cable.
- The indicator lights on the case will show the charging status.
- A 10-minute charge provides approximately 2.5 hours of playtime. A full charge offers up to 50 hours of total playtime with the charging case.



Figure 4: ACwO DwOTS Flow charging case with earbuds inserted.

## 2. Pairing with a Device

The ACwO DwOTS Flow earbuds use Bluetooth 5.3 for wireless connectivity.

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for "ACwO DwOTS Flow" in the list of available Bluetooth devices.
4. Select "ACwO DwOTS Flow" to connect. Once connected, a voice prompt will confirm successful pairing.

**Dual Connectivity:** These earbuds support connecting to two devices simultaneously. After pairing with the first device, follow the pairing steps for the second device. The earbuds will intelligently switch between devices.

**Feel the rhythm,  
not the weight. Go OWS  
All Day, comfort that  
moves with you.**

**Stable Fit**



**Unparalleled  
Comfort**



Figure 5: Illustration of ACwO DwOTS Flow connected to two devices simultaneously.

## OPERATING INSTRUCTIONS

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### Wearing the Earbuds

The open-ear design ensures comfort and allows you to remain aware of your surroundings. Gently place the earbuds over your ears, ensuring a stable and comfortable fit.

# Dual Device **Connectivity**

Easily pair and switch between two devices for uninterrupted listening.



Figure 6: ACwO DwOTS Flow earbuds demonstrating comfortable and stable fit.

Bringing the global **OwS** revolution to you for an unmatched open-ear listening experience.

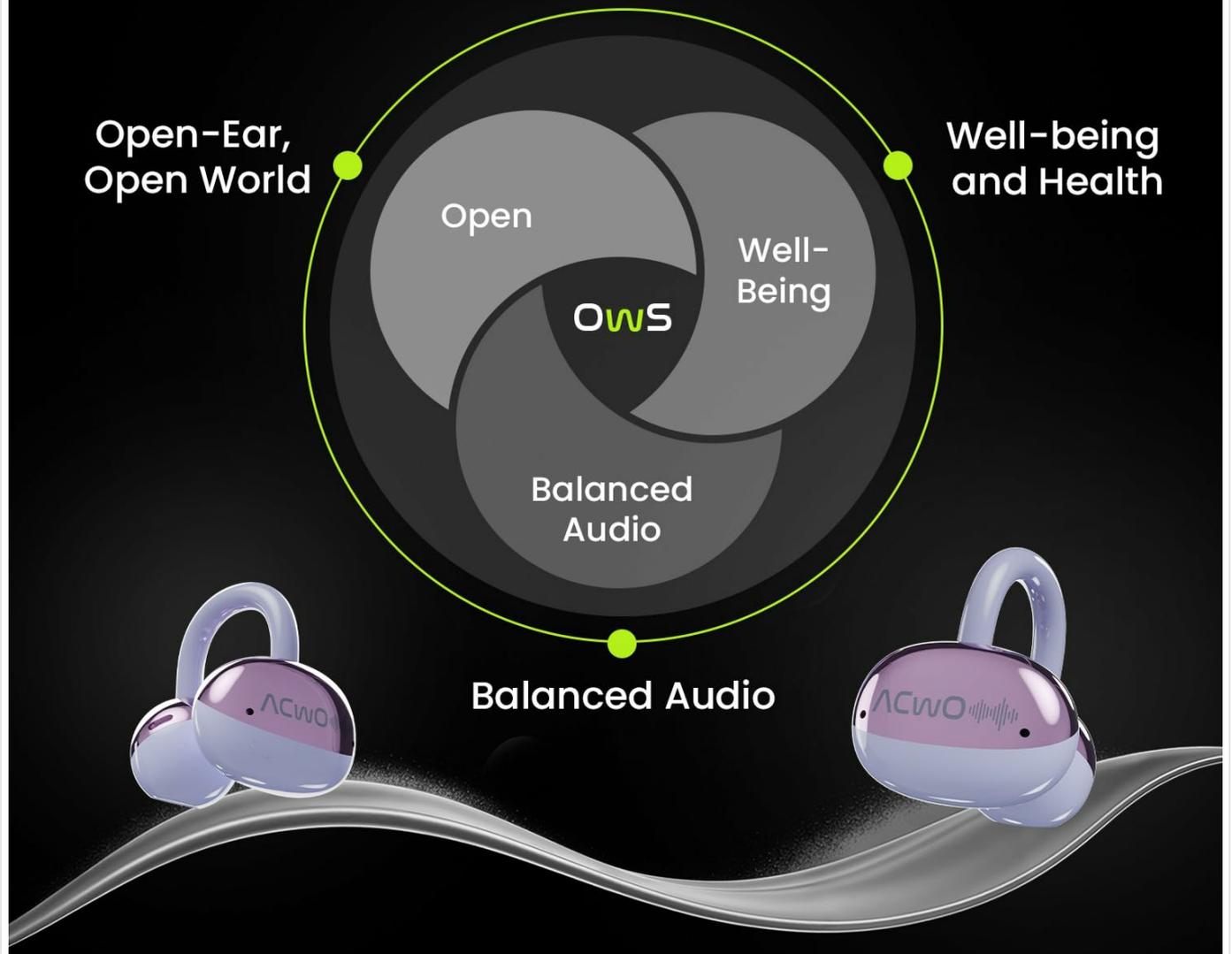


Figure 7: Diagram illustrating the open-ear listening concept for environmental awareness and balanced audio.

### Audio Playback

Enjoy X-Fidelity Acoustics with balanced highs, mids, and deep bass.



# Premium Dynamic Drivers

ACwO Customized Drivers Tuned  
for a Stage-Like Experience.

Figure 8: Internal view highlighting the premium dynamic drivers for enhanced sound quality.

## Call Management

The integrated AI-ENC (Environmental Noise Cancellation) microphone ensures clear calls by reducing background noise.

- **Answer/End Call:** Tap the touch control area on either earbud once.
- **Reject Call:** Press and hold the touch control area on either earbud for 2 seconds.

## Music & Gaming Modes

Switch between modes to optimize your audio experience.

- **Music Mode:** Provides rich, balanced audio for general listening.
- **Gaming Mode:** Offers dynamic sound with reduced latency for an immersive gaming experience.
- **Switching Modes:** Refer to the product's quick start guide or packaging for specific touch control gestures to switch between Music and Gaming modes.

## Environmental Awareness Mode

This mode allows you to hear your surroundings clearly while enjoying audio, enhancing safety in various environments. This is a core feature of the open-ear design.

## MAINTENANCE

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- **Cleaning:** Use a soft, dry cloth to clean the earbuds and charging case. Avoid using abrasive materials or harsh chemicals.
- **Water Resistance:** The earbuds are IPX5 water resistant, meaning they can withstand splashes and sweat. Do not submerge them in water. Ensure they are dry before placing them back in the charging case.
- **Storage:** Store the earbuds in their charging case when not in use to protect them and keep them charged.

## TROUBLESHOOTING

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Problem	Possible Solution
Earbuds not pairing	<ul style="list-style-type: none"><li>• Ensure earbuds are charged.</li><li>• Turn off and on Bluetooth on your device.</li><li>• Place earbuds back in the case, close, then reopen to re-enter pairing mode.</li><li>• Forget "ACwO DwOTS Flow" from your device's Bluetooth list and try pairing again.</li></ul>
No sound or low volume	<ul style="list-style-type: none"><li>• Check device volume and earbud volume.</li><li>• Ensure earbuds are properly connected to your device.</li><li>• Re-pair the earbuds.</li></ul>
Poor call clarity (AI-ENC Mic)	<ul style="list-style-type: none"><li>• Ensure the microphone area on the earbuds is not obstructed.</li><li>• Test in a quieter environment to isolate external noise.</li><li>• Ensure earbuds are fully charged.</li></ul>
Earbuds not charging	<ul style="list-style-type: none"><li>• Ensure the charging cable is securely connected to both the case and power source.</li><li>• Verify the power source is active.</li><li>• Clean the charging contacts on both the earbuds and the case.</li></ul>

## SPECIFICATIONS

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Feature	Detail
Model Name	DwOTS Flow
Brand	ACwO
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.3
Earpiece Shape	Open-Ear
Noise Control Features	AI-ENC Noise Reduction
Battery Life	Up to 50 Hours (with charging case)

Feature	Detail
Fast Charging	10 mins charge for 2.5 hours playtime
Water Resistance Level	IPX5
Audio Driver Type	Dynamic Driver
Control Method	Voice ( <i>Note: Typically includes touch controls, refer to product packaging for specific gestures.</i> )
Compatible Devices	Cellphones, Tablets, Laptops, Gaming Consoles
Product Dimensions	4.5 x 6 x 2.8 cm
Item Weight	150 g
Material	Plastic
Country of Origin	India

## WARRANTY AND SUPPORT

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For warranty information, technical support, or service inquiries, please refer to the warranty card included with your product or visit the official ACwO website. You may also contact the seller directly for assistance.

