Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

GOKEEP 4-Wheel Electric Mobility Scooter with AI Smart Control

GOKEEP 4-Wheel Electric Mobility Scooter User Manual

Model: 4-Wheel Electric Mobility Scooter with AI Smart Control

1. Introduction

Thank you for choosing the GOKEEP 4-Wheel Electric Mobility Scooter. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your new mobility device. Please read this manual thoroughly before using the scooter to ensure proper function and to prevent injury or damage.

2. Safety Information

Your safety is paramount. Always adhere to the following safety guidelines:

- Read and understand all instructions before operating the scooter.
- Do not exceed the maximum weight capacity of**330 lbs (150 kg)**.
- Ensure the battery is fully charged before each use, especially for longer trips.
- Always use the provided charger for the lead-acid battery.
- Avoid operating the scooter in extreme weather conditions or on excessively steep inclines.
- Engage the hand brake when parking or dismounting.
- Be aware of your surroundings and other pedestrians or vehicles.
- The scooter is equipped with overload protectors for enhanced safety. Do not attempt to bypass or modify these features.
- Always wear appropriate safety gear if required by local regulations.

3. Product Overview

3.1 Key Features

- **AI Smart Control:** Advanced electronic control system for improved safety and performance.
- **350W Multifunctional Motor:** Provides reliable power for various terrains.

- **High Safety Lead-Acid Battery:** Equipped with overload protectors and BMS (Battery Management System) for safety.
- **Maintenance-Free Solid Wheels:** 8.27-inch anti-slip wheels suitable for multiple terrains.
- **Compact Folding Design:** Easily folds for transport and storage.
- **Comfortable Seating:** 360° swivel seat with 90° recline and adjustable armrests.
- **Ultra-Small Turning Radius:** 65 inches for agile maneuverability in confined spaces.
- **Silent Motors:** Designed for quiet indoor and outdoor use.
- **Front Light:** For improved visibility and safety during night operation.

3.2 Control Panel and Components

Familiarize yourself with the control panel and key components of your scooter.



Image: Control Panel Overview. This image displays the scooter's handlebars and control panel, pointing out the Power Indicator, Speed Adjustment Dial, Key Switch, Front Light Switch, Horn, and Joystick for easy identification.

- **Power Indicator:** Shows the current battery charge level.
- **Speed Adjustment Dial:** Controls the maximum speed of the scooter.
- **Key Switch:** Turns the scooter on and off.
- **Front Light Switch:** Activates the front headlight.
- **Horn:** For alerting others.
- **Joystick:** Used for steering and controlling forward/reverse movement.



Image: Solid Soft Wheels. This image highlights the 8.27-inch diameter of the maintenance-free, anti-slip solid wheels, demonstrating their adaptability to diverse terrains.

Image: Silent Motor System. This image illustrates the scooter's silent motor technology, designed for comfortable and discreet travel in various environments.



Image: Intelligent Electric Control Motor. This image provides a visual explanation of the 350W motor's capabilities, including AI-powered traction control for inclines and declines, and variable speed up to 4 mph.

4. Setup

4.1 Unpacking and Initial Assembly

Your GOKEEP mobility scooter comes partially assembled. Follow these steps to prepare it for use:

1. Carefully remove all components from the packaging.
2. Place the main scooter body on a flat, stable surface.
3. Insert the seat post into the designated slot on the scooter base. Ensure it clicks securely into place.
4. Attach the seat to the seat post.
5. Raise the tiller (handlebar column) to the upright position and secure it with the locking mechanism.

6. Adjust the mirrors and armrests to your preferred position.

4.2 Initial Battery Charging

Before first use, fully charge the lead-acid battery. This typically takes**5-6 hours**.

- Locate the charging port on the scooter.
- Connect the charger to the charging port, then plug the charger into a standard wall outlet.
- The charging indicator on the charger will show the charging status (e.g., red for charging, green for fully charged).
- Do not overcharge the battery. Disconnect the charger once charging is complete.



Image: Folding for Transport. This image illustrates the scooter being folded and placed into a car trunk, highlighting its convenient portability.

Image: Folding Steps. This diagram provides a clear, step-by-step guide on how to fold the scooter for storage or transport.

5. Operating Instructions

5.1 Starting and Stopping

1. Insert the key into the key switch and turn it to the 'ON' position. The power indicator will light up.
2. Adjust the speed dial to your desired speed setting. Start with a low speed until you are comfortable.
3. To move forward, gently push the joystick forward. To reverse, pull the joystick backward.
4. To stop, release the joystick. The scooter will automatically brake. For immediate stopping, use the hand brake.
5. To turn off the scooter, turn the key switch to the 'OFF' position and remove the key.

5.2 Driving and Freewheel Modes

Image: Driving and Freewheel Modes. This image illustrates the difference between driving the scooter independently and using it in freewheel mode where it can be pushed by an attendant. It also shows the lever to switch modes.

- **Driving Mode:** This is the standard operational mode where the scooter is powered by the motor and

controlled by the joystick. Ensure the freewheel lever is engaged (typically pushed down) for driving.

- **Freewheel Mode:** This mode disengages the motor, allowing the scooter to be manually pushed. This is useful for moving the scooter without power or if the battery is depleted. To engage freewheel mode, locate the freewheel lever (usually at the rear or side of the scooter) and pull it up. *Note: Always return to driving mode before attempting to operate the scooter with power.*

5.3 Folding and Unfolding

Refer to the 'Folding Steps' image in Section 4.2 for a visual guide.

1. **Prepare for Folding:** Ensure the scooter is turned off and the key is removed.
2. **Remove Seat:** Pull out the seat from its post.
3. **Loosen Tiller:** Locate the tiller adjustment knob or lever and loosen it.
4. **Collapse Tiller:** Carefully fold the tiller down towards the scooter deck.
5. **Secure:** Tighten the tiller adjustment knob/lever to secure the folded position.

5.4 Night Operation

Image: Safer at Night - Clearer Vision. This image highlights the powerful front light, designed to provide enhanced visibility for safer operation in low-light conditions.

Use the front light switch on the control panel to activate the headlight when operating in low-light conditions or at night. This improves your visibility to others and illuminates your path.

---

6. Maintenance

Regular maintenance ensures the longevity and safe operation of your GOKEEP mobility scooter.

6.1 Battery Care

Image: Safer Lead-Acid Batteries. This image details the specifications and safety features of the scooter's battery, including capacity, charging time, range, and protective measures.

- **Charge Regularly:** Charge the battery after each use, even if only for a short period.
- **Avoid Deep Discharge:** Do not allow the battery to completely drain.
- **Storage:** If storing the scooter for an extended period, ensure the battery is fully charged and recharge it monthly to maintain its health.
- **Cleaning:** Keep battery terminals clean and free of corrosion.

6.2 Cleaning and General Care

- Wipe down the scooter with a damp cloth. Avoid using harsh chemicals or abrasive cleaners.
- Do not spray water directly onto electrical components. The scooter has an IPX4 waterproof rating, meaning it is resistant to splashing water, but not submersion.
- Inspect tires for wear and tear. While the wheels are maintenance-free, ensure they are free from debris.
- Check all nuts and bolts periodically for tightness.

---

7. Troubleshooting

If you encounter issues with your scooter, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Scooter does not turn on	Key not fully inserted/turned; Battery depleted; Loose battery connection.	Ensure key is fully engaged; Charge battery; Check battery terminals.
Scooter moves slowly or loses power quickly	Low battery charge; Battery degradation; Overload.	Fully charge battery; If battery is old, consider replacement; Reduce load. (*Note: Some users have reported issues with battery longevity. Ensure proper charging and contact support if issues persist.*)
Scooter does not move when joystick is pushed	Freewheel mode engaged; Scooter turned off; Faulty joystick.	Disengage freewheel mode; Turn scooter on; Contact support if joystick is unresponsive.
Unusual noises during operation	Loose components; Debris in wheels/motor.	Inspect for loose parts and tighten; Clear any debris from wheels and motor area.

If you cannot resolve an issue using this guide, please contact GOKEEP customer support.

8. Specifications

Below are the technical specifications for your GOKEEP 4-Wheel Electric Mobility Scooter:

Feature	Specification
Brand	GOKEEP
Model	4-Wheel Electric Mobility Scooter with AI Smart Control
ASIN	B0FMRQVB2L
Weight Capacity	330 lbs (150 kg)
Self-Weight	75.83 lbs (34.4 kg)
Heaviest Part	58 lbs (26.3 kg)
Turn Radius	65 Inches (165 cm)
Brake Style	Hand brake
Handle Type	Electronic control system with buttons/joystick
Power Source	Battery Powered (Lead-Acid)
Wheel Type	Mag Wheel, Solid, Maintenance-free anti-slip
Wheel Size	8.27 inches (21 cm)

Feature	Specification
Motor Power	350W multifunctional motor
Max Speed	4 mph (6.4 km/h)
Battery Capacity	288Wh
Charging Time	5-6 hours
Travel Range	Up to 12.43 miles (20 km)
Waterproof Rating	IPX4
Frame Material	Alloy Steel
Color	Red

9. Warranty Information

GOKEEP products are designed for quality and durability. For specific warranty terms and conditions, please refer to the warranty card included with your purchase or visit the official GOKEEP website. Keep your proof of purchase for any warranty claims.

10. Customer Support

If you have any questions, require technical assistance, or need to report an issue, please contact GOKEEP customer support:

- **Email:** support@gokeep.com (Example)
- **Phone:** 1-800-XXX-XXXX (Example)
- **Website:** www.gokeep.com (Example)

Please have your model number (B0FMRQVB2L) and purchase date ready when contacting support.

© 2026 GOKEEP. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

https://manuals.plus/asin/B0FMRQVB2L

More documents and user manuals: **https://manuals.plus/**