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› [HEINNER HWM-M1014IVNA+++ 10 kg Washing Machine User Manual](#)

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HEINNER HWM-M1014IVNA+++ 10 kg Washing Machine User Manual

Model: HWM-M1014IVNA+++ | Capacity: 10 kg | Brand: HEINNER

1. INTRODUCTION

Thank you for choosing the HEINNER HWM-M1014IVNA+++ washing machine. This manual provides essential information for the safe installation, operation, and maintenance of your appliance. Please read these instructions carefully before using the washing machine and keep them for future reference.

2. SAFETY INFORMATION

To prevent damage to the appliance or injury to yourself or others, observe the following safety precautions:

- Ensure the washing machine is properly grounded.
- Do not allow children to play with or operate the appliance.
- Never force the door open during operation.
- Unplug the machine before cleaning or maintenance.
- Do not wash items that have been cleaned, washed, soaked, or spotted with combustible or explosive substances.
- Keep pets away from the appliance.

3. PRODUCT OVERVIEW

3.1 Components

The HEINNER HWM-M1014IVNA+++ washing machine features a front-loading design with a durable drum, a detergent dispenser, and an intuitive control panel.



Figure 1: Angled view of the HEINNER HWM-M1014IVNA+++ Washing Machine.



Figure 2: Front view of the washing machine with the door open, showing the drum.

3.2 Control Panel

The control panel allows you to select wash programs and customize settings. It includes a rotary knob, an LED display, and touch-sensitive buttons.



Figure 3: Detailed view of the control panel with rotary knob and LED display.

- **Rotary Knob:** Used to select one of the 15 available wash programs.
- **LED Display:** Shows cycle status, remaining time, selected temperature, and spin speed.
- **Delay Button:** Sets a delayed start time (1-24 hours).
- **Spin Button:** Adjusts the spin speed.
- **Temp Button:** Changes the wash temperature.
- **Function Button:** Activates additional functions like Extra Rinse or Reload.
- **Start/Pause Button:** Starts or pauses the selected wash program.
- **Drum Clean Button:** Initiates the drum cleaning cycle.

4. SETUP AND INSTALLATION

Proper installation is crucial for the performance and longevity of your washing machine.

4.1 Unpacking and Positioning

- Remove all packaging materials, including the transport bolts at the back of the machine. Keep the bolts for future transport.
- Position the machine on a firm, level surface. Ensure there is adequate space around the appliance for ventilation and access.

KRACHTIGE WAS PROGRAMMA'S



Snelheidskeuze



Voorwasfunctie



Extra spoeling



Spoelen & Centrifugeren

Hoogwaardige wasprestaties met een capaciteit van 10 kg voor schonere, frissere kleding, elke keer weer.



Figure 4: Product dimensions: 47.5 cm (Depth) x 59.5 cm (Width) x 85 cm (Height).

4.2 Water and Drain Connection

- Connect the water inlet hose to a cold water tap with a 3/4-inch thread. Ensure connections are tight to prevent leaks.
- Place the drain hose into a standpipe or over the edge of a sink, ensuring it is securely fixed to prevent displacement during draining.

4.3 Electrical Connection

- Plug the power cord into a grounded 220 Volt electrical outlet.
- Do not use extension cords or adapters.

4.4 Leveling the Machine

Adjust the adjustable feet at the bottom of the machine to ensure it is perfectly level. This prevents excessive vibration and noise during operation.

4.5 First Wash Cycle

Before washing clothes, run an empty wash cycle (e.g., Drum Clean program) to remove any manufacturing residues from the drum.

5. OPERATING INSTRUCTIONS

Follow these steps for effective and safe use of your washing machine.

5.1 Loading Laundry

- Sort laundry by fabric type, color, and soil level.
- Open the washing machine door and load items loosely into the drum, ensuring not to overload. The maximum capacity is 10 kg.
- Close the door firmly.



Figure 5: Loading laundry into the drum.

5.2 Adding Detergent and Additives

Open the detergent dispenser drawer and add the appropriate amount of detergent and fabric softener to the designated compartments. Refer to detergent packaging for dosage recommendations.

5.3 Selecting a Wash Program

- Turn the rotary knob to select the desired wash program. The LED display will show the default settings for that program.
- Refer to Section 6 for detailed program descriptions.

5.4 Customizing Settings

After selecting a program, you can adjust the following settings using the touch buttons:

- **Temperature (Temp):** Select a different wash temperature if desired.
- **Spin Speed (Spin):** Adjust the spin speed up to 1400 RPM.
- **Delay Start (Delay):** Press to set a delay for the program to start, from 1 to 24 hours.
- **Extra Rinse (Function):** Press the Function button to add an extra rinse cycle, beneficial for sensitive skin.
- **Reload (Function):** If the 'Reload' indicator is on, press the Function button to pause the cycle and add forgotten garments.

5.5 Starting and Pausing a Wash

- Press the **Start/Pause** button to begin the wash cycle.
- To pause the cycle, press the **Start/Pause** button again. Press it once more to resume.

5.6 Child Lock

To prevent accidental program changes by children, activate the child lock:

- Press and hold the **Temp** and **Function** buttons simultaneously for 3 seconds.
- The child lock indicator will illuminate.
- Repeat the action to deactivate the child lock.

KINDERSLOT VOOR VEILIGHEID

Houd de knoppen Temp + Functie tegelijkertijd 3 seconden ingedrukt om het kinderslot in of uit te schakelen.



Figure 6: Child lock feature for safety.

6. WASH PROGRAMS

Your HEINNER washing machine offers 15 specialized programs to cater to various fabric types and soil levels:

Program	Description / Recommended Use	Max Temp	Max Spin
Quick 15'	For lightly soiled items needing a quick refresh.	30°C	800 RPM
Rapid 45'	For daily loads with moderate soiling.	40°C	1000 RPM
Sport Wear	For sportswear and synthetic fabrics.	40°C	800 RPM
Wool	Gentle wash for wool and delicate items.	30°C	600 RPM

Program	Description / Recommended Use	Max Temp	Max Spin
Baby Care	Hygienic wash for baby clothes, helps remove allergens.	60°C	1200 RPM
Bulky	For large items like blankets or duvets.	60°C	1000 RPM
Rinse & Spin	Adds an extra rinse and spin cycle.	Cold	1400 RPM
Spin Only	Drains water and performs a spin cycle.	N/A	1400 RPM
Steam Wash	Uses steam for enhanced cleaning and allergen removal.	60°C	1200 RPM
Cotton	For durable cotton items, heavily soiled.	90°C	1400 RPM
Mix	For mixed loads of cotton and synthetic fabrics.	40°C	1200 RPM
Jeans	Specific program for denim items.	40°C	1000 RPM
Synthetic	For synthetic and blended fabrics.	40°C	800 RPM
ECO 40-60	Energy-efficient program for normally soiled cotton items washable at 40°C or 60°C.	60°C	1400 RPM
Drum Clean	Special program to clean the washing machine drum.	90°C	1400 RPM

7. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your washing machine.

7.1 Cleaning the Detergent Dispenser

Periodically remove and clean the detergent dispenser drawer to prevent residue buildup. Rinse it under running water and reinsert.

7.2 Drum Cleaning

Use the dedicated **Drum Clean** program regularly (e.g., once a month) to clean the interior of the drum and prevent odors. Run this program without any laundry inside.

7.3 Cleaning the Pump Filter

The pump filter collects lint and small objects. Clean it periodically to ensure proper drainage. Refer to the diagram in your full manual for the exact location, usually at the bottom front of the machine.

7.4 Cleaning the Exterior

Wipe the exterior surfaces of the washing machine with a soft, damp cloth. Do not use abrasive cleaners or solvents.

8. TROUBLESHOOTING

If you encounter issues with your washing machine, refer to the following common problems and solutions before contacting service.

Problem	Possible Cause	Solution
Machine does not start	Power cord unplugged, door not closed, program not selected, child lock active.	Check power connection, ensure door is latched, select a program, deactivate child lock.
No water intake	Water tap closed, inlet hose kinked, water supply cut off.	Open water tap, straighten hose, check household water supply.
Water not draining	Drain hose kinked or blocked, pump filter clogged.	Check and clear drain hose, clean pump filter.
Excessive vibration/noise	Machine not level, transport bolts not removed, uneven load.	Adjust feet to level machine, remove transport bolts, redistribute laundry.
Foam overflow	Too much detergent used.	Reduce detergent amount for future washes. The machine's foam detection system will trigger extra rinses.

If the problem persists after trying these solutions, please contact customer support.

9. SPECIFICATIONS

Technical details for the HEINNER HWM-M1014IVNA+++ washing machine:

Feature	Detail
Model Number	HWM-M1014IVNA+++
Capacity	10 kg
Max Spin Speed	1400 RPM
Motor Type	Brushless Inverter Motor
Dimensions (D x W x H)	47.5 x 59.5 x 85 cm
Voltage	220 Volt
Noise Level (Wash)	Approx. 60 dB
Noise Level (Spin)	Approx. 75 dB
Energy Efficiency Class	A+++ (Old Rating) / A (New Rating)
Special Features	Steam Wash, Drum Clean, Child Lock, Delay End, Reload, Eco Logic Sensors

10. WARRANTY AND SUPPORT

10.1 5-Year Warranty

This HEINNER washing machine is backed by a comprehensive five-year manufacturer warranty. This warranty covers defects in materials and workmanship under normal household use. To ensure coverage, retain your proof of purchase and register your product with HEINNER. This allows access to HEINNER's authorized service network for hassle-free repairs throughout the coverage period.

10.2 Customer Support

For technical assistance, warranty claims, or spare parts, please contact HEINNER customer support. Refer to the contact information provided with your purchase documentation or visit the official HEINNER website for the most up-to-date support details.

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