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Motorola Motorola Edge 50 Neo

Motorola Edge 50 Neo 5G Smartphone User Manual

Model: Motorola Edge 50 Neo

1. INTRODUCTION AND OVERVIEW

This manual provides essential information for the setup, operation, and maintenance of your Motorola Edge 50 Neo 5G Smartphone. This device is an international version, featuring Dual-SIM capability, 512GB of internal storage (ROM), and 12GB of RAM. Please read this manual thoroughly to ensure optimal use of your device.



Image: Motorola Edge 50 Neo smartphone, displaying its front screen and rear camera design. The device features a sleek profile and a distinctive camera array.

2. WHAT'S IN THE BOX

Upon unboxing your Motorola Edge 50 Neo, you should find the following items:

- Motorola Edge 50 Neo Smartphone

- USB Cable

Please inspect all contents for any damage. If any items are missing or damaged, contact your retailer.

3. SETUP

3.1. Charging the Device

Before initial use, it is recommended to fully charge your Motorola Edge 50 Neo. Connect the provided USB cable to the phone's charging port and to a compatible power adapter. The device supports 68W TurboPower charging for rapid replenishment of the 4310 mAh battery.

Schnell aufladen.
Genießen Sie eine lange Akkulaufzeit, um die schönsten Momente des Lebens festzuhalten und zu teilen.

4310-mAh
Akku

Bis zu
34 Stunden
Akkulaufzeit

68W
TurboPower-
Aufladen

The image shows a hand holding a Motorola Edge 50 Neo smartphone. The screen displays a 100% battery level with a glowing blue circular progress indicator and a lightning bolt icon. The TurboPower logo is visible at the bottom of the screen. To the right of the phone, three dark grey rounded rectangular boxes list the battery specifications: 4310-mAh Akku, Bis zu 34 Stunden Akkulaufzeit, and 68W TurboPower-Aufladen.

Image: The Motorola Edge 50 Neo screen showing a 100% charge level, indicating fast charging with TurboPower technology. The phone features a 4310 mAh battery.

3.2. Inserting SIM Cards

The Motorola Edge 50 Neo supports Dual-SIM functionality. Locate the SIM tray on the side of the device. Use the SIM ejector tool (not included, typically found with new phones) to open the tray. Carefully place your Nano-SIM cards into the designated slots, ensuring the gold contacts face downwards. Reinsert the tray firmly into the phone.

3.3. Initial Power On and Setup

Press and hold the power button until the Motorola logo appears. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and set up your Google account. This process will guide you through basic personalization and security settings.

4. OPERATING INSTRUCTIONS

4.1. Basic Navigation

Your Motorola Edge 50 Neo runs on Android 14. Navigate the interface using touch gestures:

- **Tap:** Select an item or open an app.
- **Swipe:** Scroll through screens or lists.
- **Pinch:** Zoom in or out on photos and web pages.
- **Long Press:** Access contextual menus or move app icons.

4.2. Calls and Messaging

To make a call, open the Phone app and dial the number or select a contact. To send a message, open the Messages app, tap to compose a new message, enter the recipient and your text.

4.3. Internet Connectivity

Connect to Wi-Fi via Settings > Network & internet > Wi-Fi. For mobile data, ensure your SIM card is active and mobile data is enabled in Settings > Network & internet > Mobile network. The device supports 5G connectivity for fast internet speeds.

4.4. Camera Usage

The Motorola Edge 50 Neo features an advanced camera system. Open the Camera app to capture photos and videos.

- **Main Camera:** 50 MP with f/1.8 aperture and Optical Image Stabilization (OIS).
- **Ultra-Wide/Macro Camera:** 13 MP with f/2.2 aperture.
- **Front Camera:** 32 MP for high-quality selfies.

Schöne Objektive.

Erzählen Sie unvergessliche Geschichten mit brillanten Kameras und Moto KI-Features.



Image: A detailed view of the Motorola Edge 50 Neo's camera lenses, highlighting the 50 MP main camera, 13 MP ultra-wide/macro lens, and the 32 MP front camera capabilities.

4.5. Storage Management

Your device comes with 512GB of integrated storage and 12GB of RAM, expandable with RAM Boost technology. To manage your storage, go to Settings > Storage. Here you can view usage, free up space, and manage files.

Jede Menge Speicherplatz.

Genießen Sie jede Menge Platz für Ihre Fotos, Filme, Songs und Apps sowie fünf Jahre Softwareupdates.



Bis zu
12 GB + RAM-Boost

Bis zu
512 GB integrierter Speicher UFS 2.2

Image: The phone's display showing the storage settings, indicating ample space with 512 GB integrated storage and 12 GB RAM, enhanced by RAM Boost.

5. MAINTENANCE

5.1. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid abrasive materials or harsh chemicals. The device has an IP68 rating for water and dust resistance, meaning it can withstand immersion in up to 1.5 meters of fresh water for up to 30 minutes. However, it is not recommended for intentional submersion.

5.2. Software Updates

Keep your device's software up to date to ensure optimal performance and security. You will receive notifications for available updates. You can also check manually in Settings > System > System updates.

5.3. Battery Care

To prolong battery life, avoid extreme temperatures. Use only approved chargers and cables. The 4310 mAh battery is designed for extended use, offering up to 34 hours of battery life.

5.4. Screen Protection

The display is protected by Corning Gorilla Glass 3, offering enhanced durability against scratches and drops. For additional protection, consider a screen protector.



Image: The Motorola Edge 50 Neo showcasing its minimalist design, featuring Corning Gorilla Glass 3 for display protection and an IP68 rating for water resistance.

6. TROUBLESHOOTING

If you encounter issues with your device, try the following steps:

- **Restart the device:** Often, a simple restart can resolve minor software glitches.
- **Check connections:** Ensure SIM cards are properly inserted and Wi-Fi/mobile data are enabled.
- **Clear app cache:** If an app is misbehaving, try clearing its cache in Settings > Apps.
- **Factory Reset:** As a last resort, you can perform a factory reset (Settings > System > Reset options).
Warning: This will erase all data on your phone. Back up important data before proceeding.

7. SPECIFICATIONS

Model Name	Motorola Edge 50 Neo
Operating System	Android 14
RAM	12 GB
Memory Storage Capacity	512 GB
Connectivity Technologies	5G
Screen Size	6.36 Inches
Resolution	1256 x 2760
Battery Capacity	4310 Milliamp Hours
CPU Speed	2.4 GHz
Product Dimensions	6.07 x 2.8 x 0.32 inches
Item Weight	6 ounces (171 Grams)
Water Resistance	IP68
Display Protection	Corning Gorilla Glass 3
Date First Available	August 15, 2025

8. WARRANTY AND SUPPORT

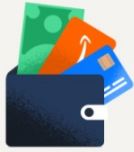
As a renewed product, this Motorola Edge 50 Neo is covered by the Amazon Renewed Guarantee. This typically includes a right to a refund or replacement within a specified period if the product does not work as expected. For specific details regarding your purchase's warranty and support, please refer to the Amazon Renewed policy on the Amazon website or contact Amazon customer service directly.

9. AMAZON RENEWED INFORMATION

This product is an Amazon Renewed item. Amazon Renewed is a program for pre-owned, refurbished products that are inspected and tested to work and look like new. Products are inspected, undergo full diagnostic tests, thorough cleaning, and are refurbished as necessary to be fully functional.

What is Amazon Renewed?

Amazon Renewed is your trusted destination for products that are inspected, undergo full diagnostic tests, thorough cleaning, and refurbished as necessary to be fully functional.



Quality you can afford

Amazon Renewed products offer an affordable option so you can save on the brands you love.



Products you can trust

All products have been professionally inspected, tested, cleaned, and refurbished as necessary by Amazon-qualified suppliers.



Trusted coverage

Your purchase is eligible for Amazon Renewed coverage in conjunction with Amazon's Return Policy and the A-to-z Guarantee.

Image: An infographic explaining the Amazon Renewed program, highlighting quality, trust, and coverage for refurbished products.

Refurbished Conditions

All Amazon Renewed refurbished products are fully functional, have generic or original accessories and packaging, and have greater than 80% of the original battery life. The cosmetic condition may vary:

- **Excellent:** Body may have micro scratches. Screen is in perfect condition.
- **Good:** Body has light scratches. Screen is in perfect condition.
- **Acceptable:** Body may have light scratches and dents. Screen may have scratches, invisible when turned on.



Excellent

Body may have micro scratches
Screen is in perfect condition



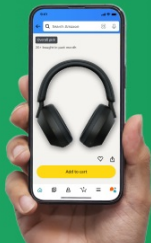
Good

Body has light scratches
Screen is in perfect condition



Acceptable

Body has light scratches and dents
Screen may have scratches,
invisible when turned on



High standards. High quality.

We vet and qualify all our refurbished product suppliers so you are assured top quality

Image: An infographic illustrating the different cosmetic conditions for Amazon Renewed products, categorized as Excellent, Good, and Acceptable.