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roborock Roborock Qrevo

Roborock Qrevo Robot Vacuum and Mop User Manual

Model: Roborock Qrevo

1. Important Safety Information

Read this user manual carefully before using the Roborock Qrevo Robot Vacuum and Mop and save it for future reference. Follow all instructions and warnings to ensure safe operation.

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Ensure the power voltage matches the voltage indicated on the charging dock.
- Do not use the robot in environments with open flames or fragile objects.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Do not use the robot to pick up large or sharp objects, or any burning or smoking materials.

2. Package Contents

Verify that all items are present and in good condition upon unpacking.

- Roborock Qrevo Robot Vacuum and Mop (1)
- Multifunctional Dock (1)
- Power Cable (1)
- User Manual (1)
- Cleaning Brush (1)
- Dust Bag (Pre-installed in dock) (1)
- Mop Pads (Pre-installed on robot) (2)

3. Product Overview

Robot Vacuum

- **Top View:** Power Button, Spot Clean Button, Dock Button, LDS Navigation Sensor.
- **Bottom View:** Main Brush, Side Brush, Omni-directional Wheel, Driving Wheels, Mop Pads, Cliff Sensors, Carpet Sensor, Charging Contacts.
- **Dustbin & Water Tank:** Integrated design, accessible by lifting the top cover.

Multifunctional Dock

- Clean Water Tank (5L capacity)
- Dirty Water Tank
- Dust Bag Compartment
- Mop Washing Tray
- Charging Contacts
- Power Socket

4. Setup

4.1 Dock Placement

1. Place the dock on a hard, level surface against a wall.
2. Ensure there is at least 0.5 meters (1.6 feet) of clear space on both sides and 1.5 meters (4.9 feet) in front of the dock.
3. Do not place the dock near stairs or obstacles that could block the robot's path.
4. Connect the power cable to the dock and plug it into a power outlet.

4.2 Initial Charge

- Place the robot on the charging dock. Ensure the charging contacts on the robot align with those on the dock.
- The robot will automatically turn on and begin charging. For optimal battery life, fully charge the robot before its first use (approximately 6 hours).

4.3 Connecting to the Roborock App

1. Download the "Roborock" app from the App Store or Google Play Store.
2. Open the app and create an account.
3. Tap "+" to add a device and select "Roborock Qrevo".
4. Follow the in-app instructions to connect the robot to your Wi-Fi network. Ensure your phone is connected to a 2.4GHz Wi-Fi network during setup.

5. Operating the Robot

5.1 Starting a Clean

- **Via Robot:** Press the Power button once to start cleaning. Press again to pause.

- **Via App:** Open the Roborock app and tap "Clean" to start. You can select cleaning modes, suction power, and water flow levels.

5.2 Cleaning Modes

The Roborock Qrevo supports various cleaning modes configurable via the app:

- **Vacuum & Mop:** Simultaneous vacuuming and mopping.
- **Vacuum Only:** For carpets or when mopping is not desired.
- **Mop Only:** For hard floors that require only mopping.
- **Custom:** Define specific rooms or zones to clean.
- **Spot Clean:** For concentrated cleaning of a small area.

5.3 Mopping Functionality

- **Dual Spinning Mops:** The robot uses two rotating mop pads for effective scrubbing.
- **Auto Mop Lifting:** Mops automatically lift when a carpet is detected, preventing wetting.
- **Auto Mop Washing:** The dock automatically washes the mop pads during and after cleaning cycles.
- **Hot Air Drying:** After cleaning, the dock dries the mop pads with hot air to prevent odors.

5.4 Obstacle Avoidance

The Roborock Qrevo features Reactive Tech Obstacle Avoidance to detect and navigate around common household objects, reducing the chance of getting stuck.

5.5 Scheduling

Use the Roborock app to set cleaning schedules for specific times and days. You can customize cleaning modes and areas for each schedule.

6. Maintenance

Regular maintenance ensures optimal performance and extends the lifespan of your robot.

6.1 Dustbin and Filter

- **Emptying:** The dock automatically empties the robot's dustbin. The dock's dust bag needs replacement approximately every 7 weeks, depending on usage.
- **Cleaning Filter:** Remove the filter from the dustbin and tap it to remove debris. Rinse with water if necessary and allow to air dry completely before reinserting. (Recommended: Monthly)

6.2 Main Brush and Side Brush

- **Main Brush:** Remove the main brush cover and lift out the brush. Use the cleaning tool to remove tangled hair and debris. (Recommended: Weekly)
- **Side Brush:** Unscrew the side brush and remove any tangled hair. (Recommended: Monthly)

6.3 Mop Pads

- The mop pads are automatically washed by the dock. For deeper cleaning, they can be detached and hand-washed or machine-washed. Replace when worn. (Recommended: Every 1-3 months depending on usage)

6.4 Water Tanks (Clean & Dirty)

- **Clean Water Tank:** Refill with clean tap water as needed.
- **Dirty Water Tank:** Empty and rinse the dirty water tank after each cleaning cycle to prevent odor and bacterial growth.

6.5 Sensors and Charging Contacts

- Wipe all sensors (cliff sensors, carpet sensor, wall sensor) and charging contacts on both the robot and the dock with a soft, dry cloth. (Recommended: Monthly)

6.6 Detachable Dock Base

- The dock base is detachable for thorough cleaning of the mop washing tray. Remove the base and rinse it under running water. (Recommended: As needed)

7. Troubleshooting

Problem	Possible Cause	Solution
Robot does not turn on	Low battery; Power button not pressed long enough	Place robot on dock to charge; Press and hold power button for 3 seconds
Robot cannot charge	Charging contacts dirty; Dock not powered	Clean charging contacts; Ensure dock is plugged in and powered
Robot gets stuck frequently	Too many obstacles; Sensors dirty	Clear obstacles from cleaning path; Clean all sensors
Poor cleaning performance	Dustbin full; Brushes tangled; Filter clogged	Empty dustbin/replace dust bag; Clean main/side brushes; Clean/replace filter
Mops not cleaning effectively	Mop pads dirty/worn; Water tank empty	Clean/replace mop pads; Refill clean water tank
App connection issues	Incorrect Wi-Fi password; Robot too far from router; 5GHz Wi-Fi used	Verify password; Move robot closer to router; Ensure 2.4GHz Wi-Fi is used

8. Specifications

Feature	Detail
Model Name	Roborock Qrevo
Brand	roborock
Suction Power	5500Pa
Clean Water Tank Capacity	5 Liters
Battery Type	Lithium Ion
Voltage	120 volts
Max Mopping Range	4305 sqft

Feature	Detail
Self-Emptying Duration	Up to 7 weeks
Dimensions (L x W x H)	19.2"L x 13.4"W x 22"H
Special Features	Auto Mop Washing, Hot Air Drying, Self-Emptying, Self-Refilling, Dual Spinning Mops, Auto Mop Lifting, Reactive Tech Obstacle Avoidance, Detachable Dock Base, App Control, Works with Alexa/Google Home

9. Warranty and Support

For warranty information and technical support, please refer to the official Roborock website or contact their customer service. Keep your purchase receipt as proof of purchase.

- **Official Website:** us.roborock.com
- **Customer Service:** Refer to the website for contact details specific to your region.

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