

Blackview XPLORE 1

Blackview XPLORE 1 AI 5G Rugged Phone User Manual

Model: XPLORE 1

1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your Blackview XPLORE 1 AI 5G Rugged Phone. Designed for durability and high performance, this device features a robust build, a large battery, advanced AI capabilities, and a versatile secondary display. Please read this manual thoroughly before operating your device.



Image: Overview of the Blackview XPLORE 1 AI 5G Rugged Phone's key features.

2. SETUP

2.1. Unboxing

Your Blackview XPLORE 1 package includes the following items:

- Blackview XPLORE 1 AI 5G Rugged Phone
- USB Cable
- User Manual (this document)

2.2. SIM Card Installation

The Blackview XPLORE 1 supports dual SIM cards. To install your SIM card(s):

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM ejector tool into the small hole next to the tray and press firmly until the tray pops out.
3. Place your Nano-SIM card(s) and/or microSD card into the designated slots on the tray. Ensure the gold contacts are facing down.
4. Carefully push the tray back into the device until it is flush with the side.

2.3. Initial Power On and Charging

Before first use, it is recommended to fully charge your device. The XPLORE 1 features a 20000mAh battery and supports 55W fast charging.

1. Connect the USB cable to the phone's charging port.
2. Connect the other end of the USB cable to a compatible power adapter and plug it into a power outlet.
3. Press and hold the Power button until the Blackview logo appears to turn on the device.

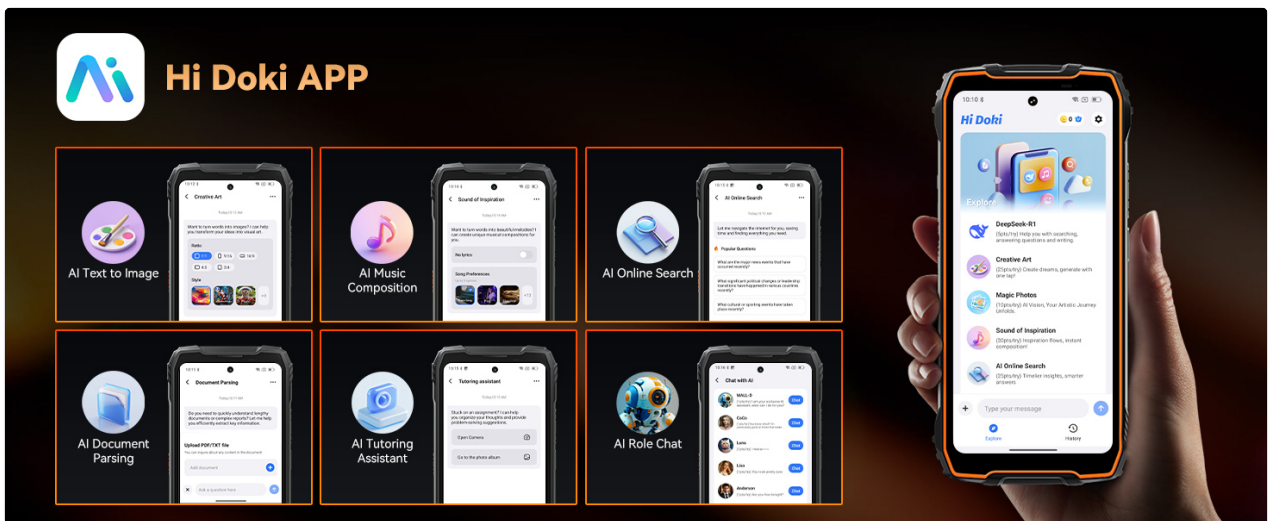


Image: Charging options for the Blackview XPLORE 1, including wired and wireless charging.

3. OPERATING INSTRUCTIONS

3.1. Basic Navigation (Android 15)

Your XPLORE 1 runs on Android 15, offering an intuitive user experience with enhanced privacy and data security. Navigate using gestures or on-screen buttons. Swipe up from the bottom for the app drawer, swipe down from the top for quick settings and notifications.

3.2. Main Display

The device features a 6.78-inch FHD+ waterdrop screen with a resolution of 1080*2408 and a 120Hz refresh rate for smooth visuals. The 700nit brightness ensures clear visibility even in direct sunlight.



Image: The Blackview XPLORE 1's large, high-refresh-rate display.

3.3. Secondary Display

The 2.01-inch customizable secondary screen on the back provides quick access to important information and functions without needing to activate the main screen. Features include:

- Time and Date
- Music Playback Control
- Call Answering
- Notifications and Reminders
- Weather Updates
- Compass
- Selfie Assistance

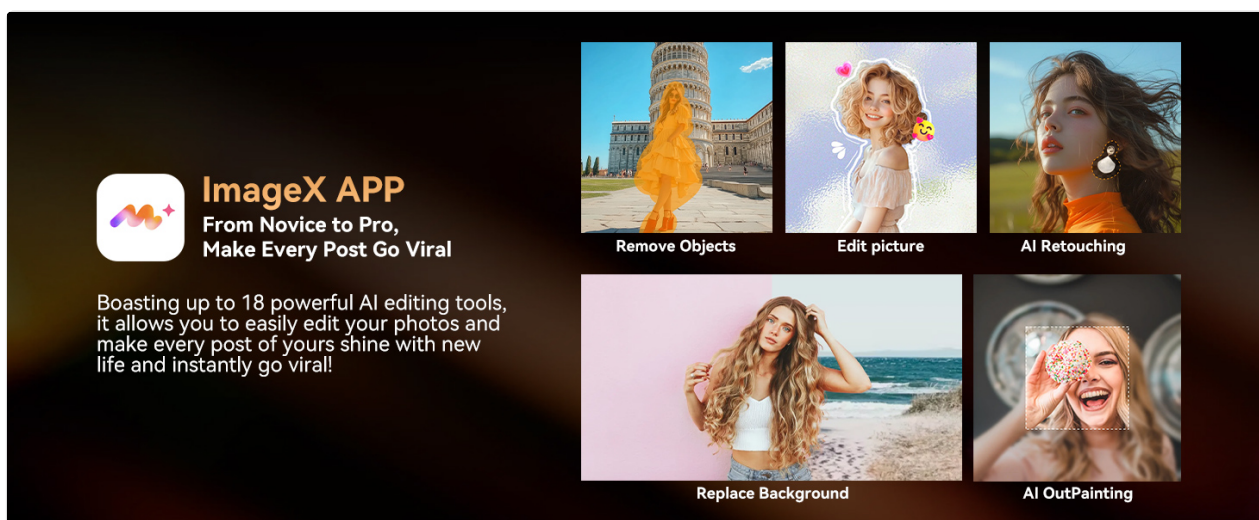


Image: Functions of the secondary display on the Blackview XPLORE 1.

3.4. Camera System

Capture high-quality photos and videos with the versatile camera setup:

- **64MP Ultra-clear AI Main Camera:** For detailed, high-resolution photos.
- **20MP Night Vision Camera:** Enables clear vision in low-light or complete darkness.
- **32MP Front Camera:** For clear selfies and video calls, featuring panorama, portrait, and beauty modes.

The device supports 4K crystal-clear video recording at 30fps.

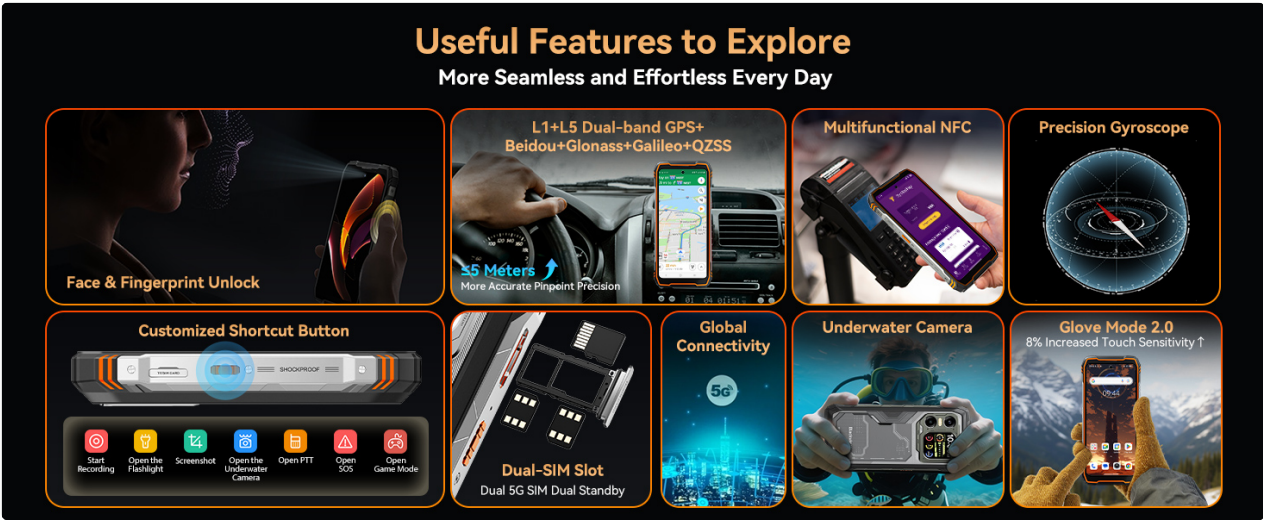


Image: Details of the Blackview XPLORE 1's camera system.

3.5. Flashlight and Infrared (IR) Control

The XPLORE 1 is equipped with dual 170LM super-bright LED flashlights, offering both illumination and SOS modes. The integrated IR control function allows you to manage various home appliances such as TVs, air conditioners, and other IR-controlled devices directly from your phone.

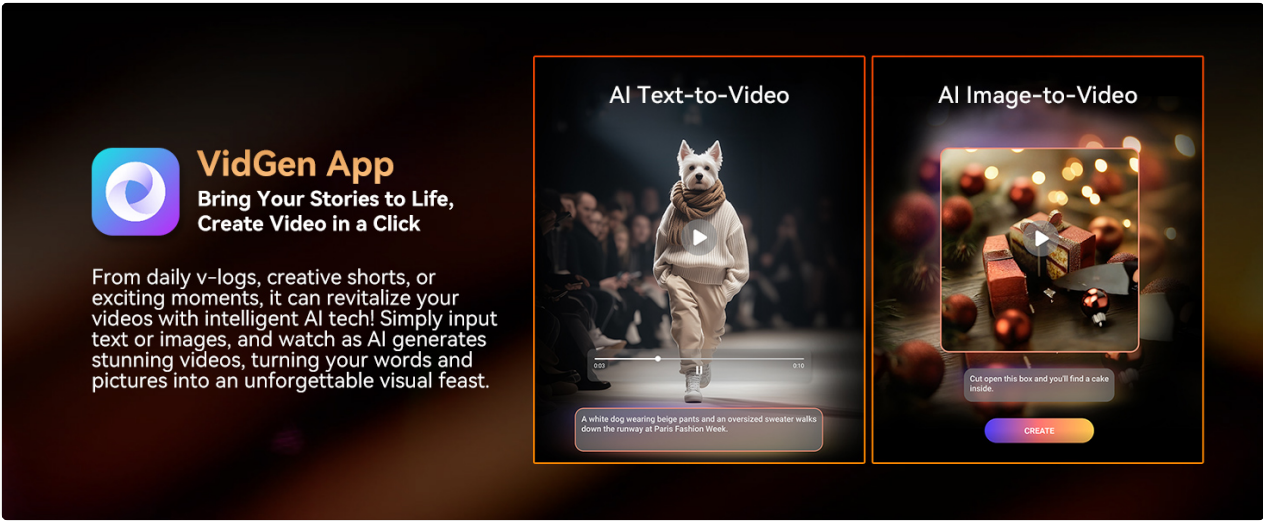


Image: The powerful dual LED flashlights of the Blackview XPLORE 1.

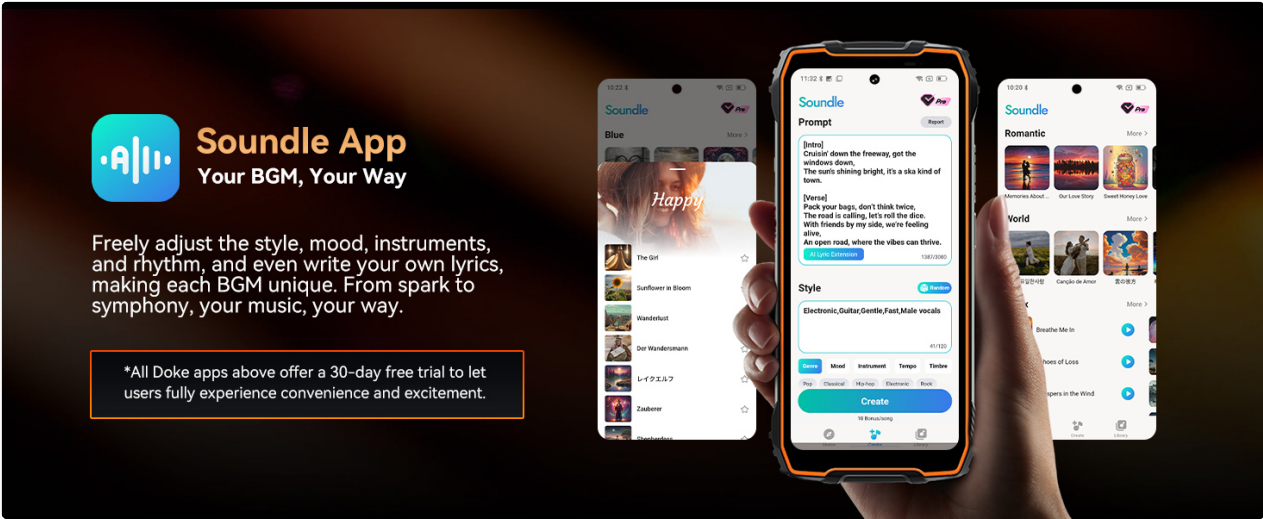


Image: The infrared remote control feature of the Blackview XPLORE 1.

3.6. AI Features and DokeOS 4.2

Powered by the Dimensity 7050 Octa-core CPU and Android 15, the XPLORE 1 integrates a Gemini AI assistant for easier daily tasks. It also features Blackview's self-developed DokeOS 4.2 system, which includes innovative Doke Apps:

- **Hi Doki App:** For smart Q&A and AI assistance.
- **ImageX App:** Powerful AI editing tools for photos.
- **VidGen App:** AI-powered video creation from text or images.
- **Soundle App:** For music composition and customization.



Image: Blackview XPLORE 1's Doke AI 2.0 capabilities.

3.7. Connectivity

The XPLORE 1 supports 5G networks and is compatible with GSM carriers such as T-Mobile, Speedtalk, Mint Mobile, and others. It features NFC for contactless payments, OTG for connecting peripherals, and Wi-Fi for internet access.



Image: The integrated cooling system of the Blackview XPLORE 1.

3.8. Audio

Experience clear and intense sound with the Smart-K Box Speaker, designed to enhance your audio experience.

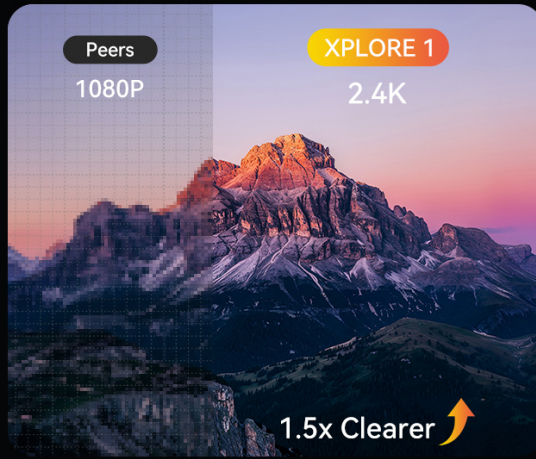


Image: The Smart-K Box Speaker on the Blackview XPLORE 1.

4. MAINTENANCE

4.1. Ruggedness and Durability

The Blackview XPLORE 1 is IP68/IP69K and MIL-STD-810H certified, ensuring high resistance to water, dust, and drops. This makes it suitable for challenging environments.

- **Waterproof:** Up to 2 meters for 30 minutes.
- **Drop-proof:** Resistant to drops from 1.5 meters.
- **Dust-proof:** Fully sealed against dust ingress.

Advanced Infrared Remote Control

Your Phone, Your Universal Remote

With an advanced Infrared Remote Control feature built-in, XPLORE 1 transforms into your pocket universal remote, allowing you to command everything while bringing endless convenience to your adventures and daily life.

All-in-one remote for almost any device that uses an IR remote, including:



TV



Air conditioner



Set-top box



DVD player



Projector



Fan



IR-controlled Lighting



Others



Image: Detailed view of the Blackview XPLORE 1's rugged construction.

4.2. Battery Care


To maximize battery life and performance:

- Avoid extreme temperatures.
- Use the provided 55W fast charger for optimal charging.
- Utilize the OTG (On-The-Go) function to charge other devices, such as earbuds, smartwatches, or other mobile phones, using your XPLORE 1 as a power bank.


Stay Covered, Stay Connected

Everything You Need,
Right on Your Sub-screen


With a secondary screen on the rear of XPLORE 1, you can acquire key information and notifications without having to access the main screen. Besides, there are multiple watch faces for you to personalize your style.



2.01-inch
Size



240*296
Resolution



Panda Glass
Material




Image: The Blackview XPLORE 1's 4K video recording capability.

5. TROUBLESHOOTING

If you encounter performance issues such as lagging or freezing, consider the following steps:

- **Close Background Apps:** Swipe up from the bottom of the screen and clear all recently used applications.
- **Uninstall Unused Apps:** Long-press on an app icon, then select 'Uninstall' to remove applications you no longer need. This frees up storage and RAM.
- **Restart Device:** Press and hold the Power button, then select 'Restart'. A fresh restart can resolve many temporary software glitches.

Video: This video demonstrates general troubleshooting steps for mobile devices, including closing background apps, uninstalling applications, and restarting the device to improve performance.

6. SPECIFICATIONS

Feature	Detail
Model Name	XPLORE 1
Operating System	Android 15
Processor	AI 5G Dimensity 7050 CPU
RAM	48 GB
Storage	512 GB (expandable up to 2TB via TF card)
Screen Size	6.78 Inches
Resolution	1080 x 2408
Refresh Rate	120 Hz
Secondary Display	2.01 Inches

Battery Capacity	20000 mAh
Fast Charging	55W
Rear Camera	64MP Main + 20MP Night Vision
Front Camera	32MP
Durability	IP68/IP69K, MIL-STD-810H Certified
Connectivity	5G, NFC, USB, Wi-Fi, GPS
Special Features	Rugged Body, Dual LED Flashlight, IR Control
Item Weight	2.51 pounds (approx. 1.14 kg)

7. WARRANTY AND SUPPORT

The Blackview XPLORE 1 comes with a **two-year after-sales service and lifetime technical support**. For any inquiries or assistance, please contact our support team. You can reach us via live chat, phone call, or email.

Your Journey, Fully Backed

Enjoy ultimate peace of mind. Wherever your journeys lead, count on XPLORE 1's reliable After-sales with a 24-month After-sales, a 24/7 call center, and responsive maintenance center. Go confidently, we're always with you.


Live Chat


Call Us







Email Us



Image: The 20MP Night Vision Camera in action.

Video: This video provides a detailed description of the Blackview XPLORE 1, highlighting its features and design.

Video: This video shows the unboxing experience of the Blackview XPLORE 1, detailing the contents of the package.

	<p>Blackview Rugged Tablet User Manual and Safety Information</p> <p>Comprehensive guide for the Blackview Rugged Tablet, covering device overview, setup instructions for SIM cards and hand straps, basic functions, safety precautions, and maintenance tips.</p>
<p>Blackview BV5200 Series</p> 	<p>Blackview BV5200 Series User Guide: Features, Setup, and Specifications</p> <p>Comprehensive user guide for the Blackview BV5200 Series smartphone, covering setup, features like ruggedness and Doke OS, connectivity, safety information, and regulatory compliance.</p>
 <p>Blackview XPLORE 1 Novel & powerful</p> <p><small>Google, Android, Google Play & GMS are trademarks owned by Google LLC.</small></p>	<p>Blackview XPLORE 1 User Manual and Safety Guide</p> <p>Comprehensive user manual and safety guide for the Blackview XPLORE 1 smartphone. Includes setup instructions, device controls, calling, messaging, charging information, and important safety warnings.</p>
 <p>N1000</p> <p><small>User Manual • Warranty manual • After-sales service • Troubleshooting • Blackview brand book</small></p>	<p>Blackview N1000 User Manual: Setup, Features, and Safety Guide</p> <p>Comprehensive user manual for the Blackview N1000 smartphone, covering setup, features, safety instructions, maintenance, and warranty information.</p>
	<p>Blackview Active 6 Series User Manual and Safety Guide</p> <p>A comprehensive user manual and safety guide for the Blackview Active 6 Series rugged tablet, detailing installation, SIM card setup, messaging, safety precautions, and maintenance procedures.</p>
	<p>Blackview Tab 15 Series User Guide</p> <p>This guide provides information on using the Blackview Tab 15 Series tablet, including setup, basic operations, safety precautions, and maintenance.</p>