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## Tukio TX02

# Tukio Apple MFi Certified Tracker Tags (4-Pack) User Manual

Model: TX02

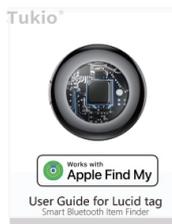
## 1. INTRODUCTION

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Thank you for choosing the Tukio Apple MFi Certified Tracker Tags. These tags are designed to help you locate your valuable items using the Apple Find My network. This manual provides detailed instructions on how to set up, operate, and maintain your tracker tags to ensure optimal performance.

**Note: These tracker tags are only compatible with iOS devices (iPhone, iPad, Mac) and do not support Android devices.**





## WHAT IS IN THE BOX?

- Smart Tag x 4
- Silicone Protector x 4
- Key Ring x 4
- Lanyard x 4
- User Manual x 1
- Battery x 4 (Included, built-in the product)

PS: Not include replacement batteries.

*Image: Visual representation of the package contents.*

### 3. SETUP

#### 3.1 Attaching the Tracker Tag to the Protective Case

To protect your tracker tag and easily attach it to items, use the provided silicone case and lanyard/key ring.

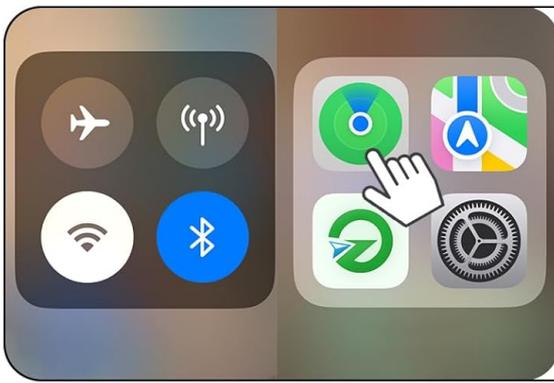
1. Identify the front and back sides of the silicone case. The circle on the front side is smaller, and the circle on the back side is larger.
2. Align the side buttons of the tracker tag with the corresponding openings on the silicone case.
3. Insert the transparent side of the tracker tag (front side) into the silicone case from the back side.
4. Insert end 'A' of the lanyard into the hole on the top of the silicone case.
5. Hold end 'A' and pass end 'B' through the loop of end 'A'.
6. Pull it tight to secure the lanyard.

*Video: Instructions on how to attach the tracker tag to its protective silicone case and lanyard.*

#### 3.2 Powering On and Pairing with Apple Find My App

Follow these steps to power on your tracker tag and connect it to your iOS device:

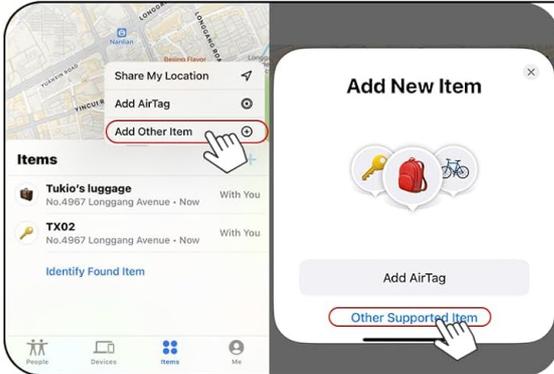
1. **Power On:** Press and hold the button on the tracker tag for 2 seconds until you hear a beep.
2. Ensure Bluetooth is enabled on your iPhone or iPad.
3. Open the pre-installed "**Find My**" app on your iOS device.
4. Navigate to the "**Items**" tab.
5. Tap the "+" icon and select "**Add New Item**".
6. Choose "**Other Supported Item**" (do not select "Add AirTag").
7. Your iOS device will search for nearby compatible items. When "Lucid tag" appears, tap "**Connect**".
8. Follow the on-screen prompts to name your item and assign an emoji.
9. Agree to link the device with your Apple ID.
10. Tap "**Finish**" to complete the setup.



1

Open The "Find My" APP and Bluetooth.

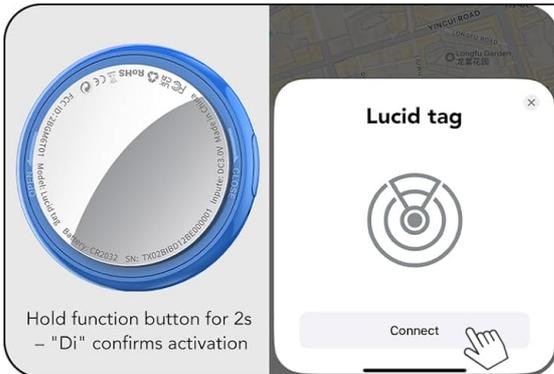
Apple's built-in App



2

Press "Add New Item" and then **"Other Supported Item"**

Note: This is not for "Add AirTag".



3

Close to iPhone. Search and **Connect "Lucid tag"**.

Click "Continue" until "Finish"

Hold function button for 2s  
- "Di" confirms activation

*Image: Step-by-step guide for connecting the tracker tag to the Apple Find My app.*

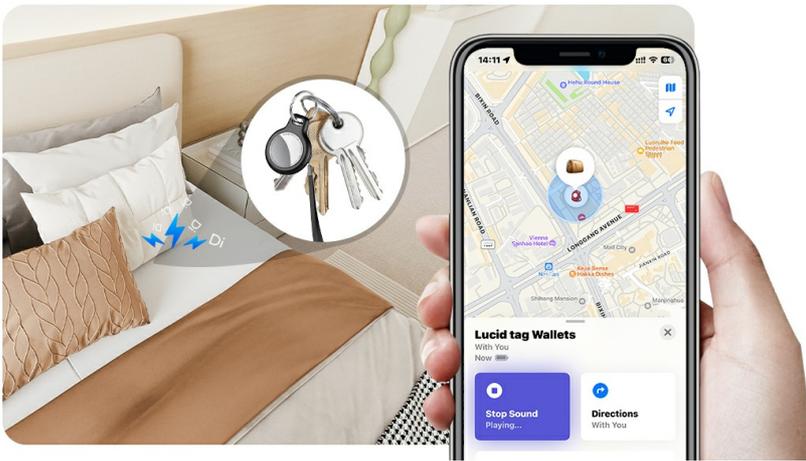
*Video: A comprehensive guide on connecting Tukio Lucid Tag Tracker Tags with the Apple Find My app on iOS devices.*

## 4. OPERATING INSTRUCTIONS

### 4.1 Locating Items Nearby

When your item is within Bluetooth range (up to 200 feet or 60 meters in open areas), you can make the tracker tag emit a sound:

- Open the **"Find My"** app.
- Select the item you wish to locate from the **"Items"** tab.
- Tap **"Play Sound"**. The tracker tag will emit an 80-100dB beep to help you find it.
- Alternatively, you can ask Siri, "Hey Siri, where are my [item name]?"



**80** dB+

Locate your belongings, even in the room.

Image: Locating items using the Find My app's sound feature.

## 4.2 Locating Items Far Away (Lost Mode)

If your item is out of Bluetooth range, the Apple Find My network can help you locate it:

- The "Find My" app will display the last known location of your item on a map.
- **Lost Mode:** If an item is lost, you can enable "Lost Mode" in the Find My app. This allows any Apple device that comes within range of your tracker tag to anonymously relay its location to you. You can also leave a contact message for anyone who finds your item.

## Find Far Away

Display the last location on the map to find your "Item Finder" when you are out of Bluetooth range.



Image: Finding items that are far away using the Find My app.

## How to Activate the Lost Mode?

Anyone who finds the lost tag can safely access your contact information through the "Find My" App.

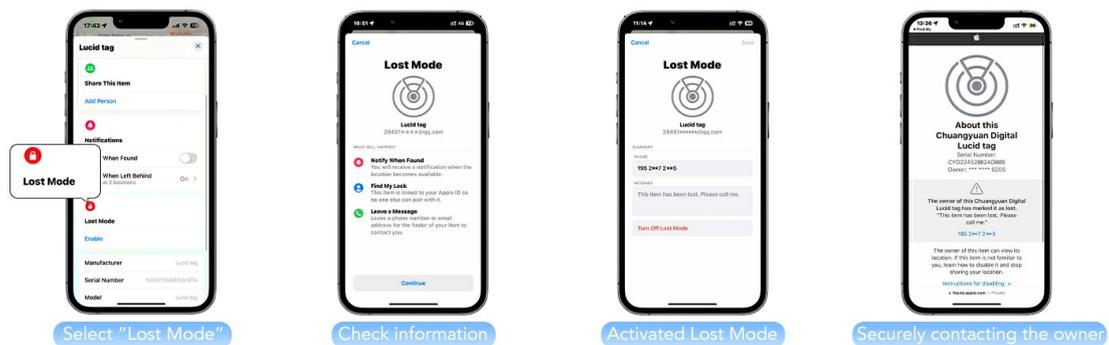


Image: Activating Lost Mode for your tracker tag.

## 4.3 Left-Behind Reminders

Receive notifications if you accidentally leave your item behind:

- The **"Find My"** app can alert you when your tracker tag is no longer detected near your iOS device, showing its last known location.

## Left-Behind Remind

You will be notified if you have left your backpack behind or if it is out of range.

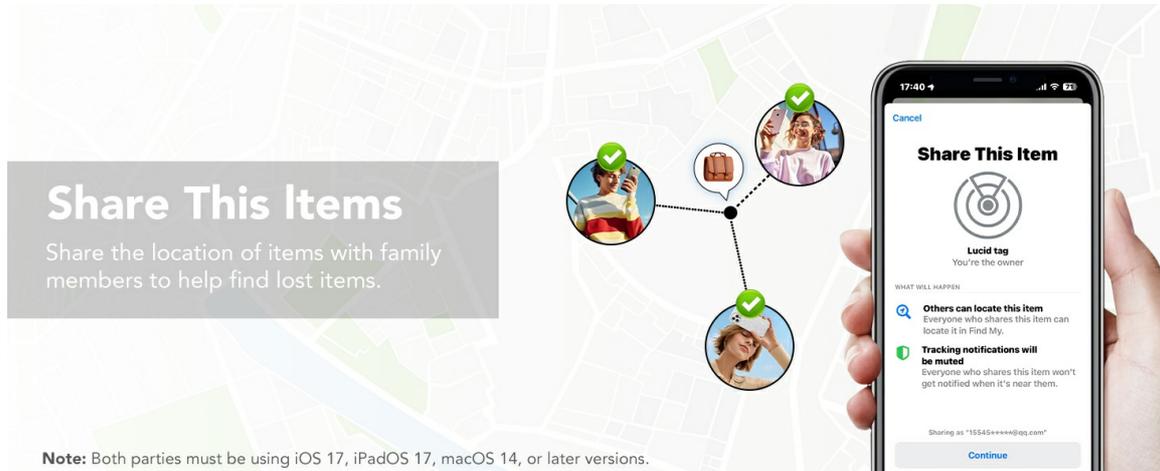


*Image: Left-Behind Reminder notification.*

## 4.4 Sharing Items

With iOS 17 or later, you can share your tracker tag's location with family and friends:

- In the **"Find My"** app, select the item and choose the option to **"Share This Item"**.
- You can share with up to 5 borrowers, allowing them to see the item's location on a map.
- **Note:** Both parties must be using iOS 17, iPadOS 17, macOS 14, or later versions.



*Image: Sharing item locations with others.*

## 5. BATTERY REPLACEMENT

The Tukio Tracker Tag uses a replaceable CR2032 battery, offering up to 1 year of use. The Find My app will notify you when the battery is low.

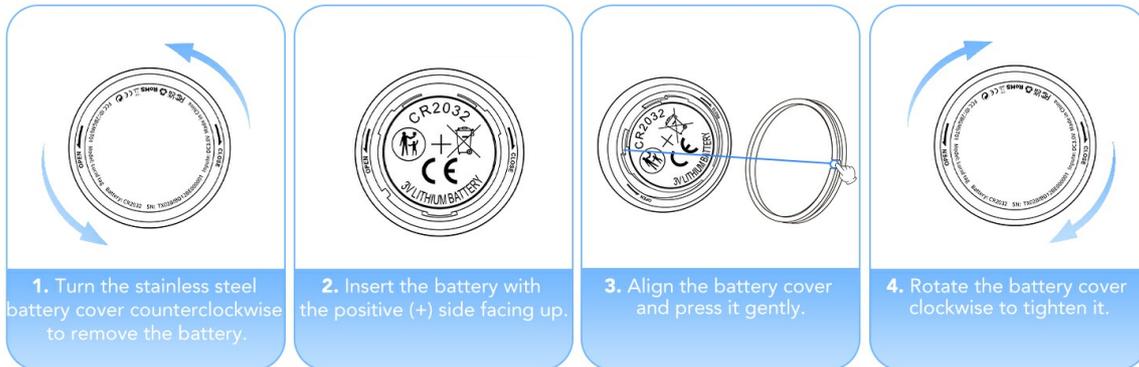
### Steps to Replace the Battery:

1. Hold the back cover with both thumbs and turn it counter-clockwise to open the back cover.

- Carefully remove the old CR2032 battery.
- Insert a new CR2032 battery with the positive (+) side facing up. Ensure the battery logo is facing up and the "+" sign is aligned with the power port.
- Locate the notch on the back cover, align it with the position on the left side of the tracker.
- Press the cover gently and turn it clockwise to secure it.

*Video: Detailed instructions on how to replace the battery in your Tukio Lucid Tag.*

## Easily Replace Batteries



*Image: Visual guide for battery replacement.*

## 6. MAINTENANCE

To ensure the longevity and optimal performance of your Tukio Tracker Tags, please follow these maintenance guidelines:

- **Cleaning:** Wipe the tracker tag with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Water Resistance:** The tracker tag has an IP67 rating, meaning it can withstand immersion in water up to 3 feet for 30 minutes. However, it is recommended to avoid prolonged exposure to water or extreme conditions. Ensure the battery cover is securely closed after replacement to maintain water resistance.
- **Storage:** Store the tracker tags in a cool, dry place when not in use for extended periods.
- **Battery Check:** Regularly check the battery status in the Find My app and replace it when prompted to avoid unexpected power loss.

## 7. TROUBLESHOOTING

If you encounter any issues with your Tukio Tracker Tag, refer to the following table for common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Tracker not connecting to Find My app	Bluetooth is off; Tracker is off; Incorrect pairing method	Ensure Bluetooth is on. Press and hold the tracker button for 2 seconds to power on. In Find My app, select "Other Supported Item".
No sound when trying to locate	Tracker is out of range; Battery is low; Sound is temporarily disabled	Check last known location on map. Replace battery if low. Ensure sound is enabled in Find My app.
Left-Behind Reminder not working	Feature not enabled; iOS device not updated	Enable "Notify When Left Behind" in Find My app settings for the item. Update iOS device to iOS 17/iPadOS 17/macOS 14 or above.
Cannot remove item from Find My app	Device is still active	In Find My app, select the item, scroll down and tap "Remove Item". Confirm removal.
Tracker not powering off	Button not held long enough	Press and hold the button until you hear 1 beep, followed by 2 consecutive beeps, and then 3 consecutive beeps.

Serial number	Implementation of functionality	Operation	Alert tone	Note	
1	Power on	Press and hold the button for 2 seconds	Beep		
2	Power Off State	Auto power off	Press and hold the button for approximately 6 seconds, you will hear three consecutive beeps: "beep, beep-beep, beep-beep-beep."	Beep, Beep-Beep, Beep-Beep-Beep	(Note: The "Beep-Beep" sound has no function during the second alert.)
3	Powered On State	Auto Shutdown	When disconnected, the anti-loss device automatically powers off after 2 minutes and enters low-power mode	Beep, Beep	
4	Connection status after power-up	Pairing Successful Status	After the app connection is successfully paired, the anti-loss device will "beep, beep" twice		Play sound: "Beep, Beep, Beep", it rings twelve times in total, then stops playing the sound
		Temporarily Disable the Alarm Sound	Tap "Play Sound" on the app to activate the alarm. Tap "Stop Sound" on the app to pause the alarm. Tap the play button on the app to sound the alarm. Press and hold the button for 2 seconds to pause the alarm sound	Beep	The "beep" is rather abrupt and follows immediately after the sound of the beep being played; it requires careful listening to detect
		Remove Item	Removing items will trigger an audible alert	Beep, Beep, Beep	After removing the device, it will not automatically power off and will remain in pairing mode. If no pairing occurs within 2 minutes, it will automatically power off
5	Reset	Press and hold the button continuously until you hear "beep, beep-beep, beep-beep-beep." Then continue holding the button for another 5 seconds until you hear a single long beep. The total hold time is approximately 15 seconds	Beep, Beep-Beep, Beep-Beep-Beep, Beep-----	Unable to play sounds, etc. (prompt will appear) Requires reconnecting and pairing. --- Must remove the item and reconnect	
6	Lost Mode	Obtain the owner's contact information	Press and hold for 5 seconds. You will hear two consecutive "beep, beep" sounds. The UI for identifying the item will appear (allowing you to access the owner's contact information)	Beep, Beep-Beep	Lost Mode Status: When the locator is nearby, Lost Mode cannot send contact information. This feature is only available for items that are lost and not located near you
		Stop sharing location (Power off)	Press and hold for 6 seconds. You will hear three consecutive beeps: "Beep, beep-beep, beep-beep-beep." Stop sharing your location	Beep, Beep-Beep, Beep-Beep-Beep	(Note: The "beep-beep" sound has no function during the second alert.)

*Image: Detailed functionality and troubleshooting table.*

## 8. SPECIFICATIONS

- **Model:** TX02
- **Connectivity:** Bluetooth 5.3
- **Compatibility:** iOS devices only (Apple MFi Certified)
- **Battery Type:** CR2032 (included, replaceable)
- **Battery Life:** Up to 1 year
- **Sound Level:** 80-100dB
- **Water & Dust Resistance:** IP67 (withstands immersion in water up to 3 feet for 30 minutes)
- **Dimensions:** 1.22 x 1.22 x 0.35 inches (30.9 x 30.9 x 8.9 mm)

- **Weight:** 0.988 ounces (approx. 7g)
- **Tracking Range:** Up to 55-60 meters (180-196 feet) Bluetooth range; Global tracking via Apple Find My network.



*Image: Key specifications and dimensions of the tracker tag.*

## 9. WARRANTY & SUPPORT

Tukio provides a 2-year warranty for its products. For any questions, technical support, or warranty claims, please contact our customer service team. Our after-sales team is always available to assist you.

- **Customer Service:** Available 24 hours.
- **Contacting Support:** Please go to your order page, find the order number of the product, and contact the seller directly.

For more information, visit the [Tukio Store on Amazon](#).