MSI PRO MP243L E14

MSI PRO MP243L E14 Monitor User Manual

Model: PRO MP243L E14
Brand: MSI

Introduction

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your MSI PRO MP243L E14 monitor. Please read this manual thoroughly before using the product to ensure proper and safe operation. The MSI PRO MP243L E14 is a 24-inch IPS monitor designed for both gaming and office use, featuring a 1920 x 1080 (FHD) resolution, 144Hz refresh rate, Adaptive-Sync, HDR Ready capabilities, and multiple connectivity options including HDMI and VGA ports. It is VESA mountable and offers tilt adjustment for ergonomic comfort.

Safety Information

Always observe the following safety precautions to prevent injury and damage to the monitor:

- Do not expose the monitor to rain or moisture to avoid fire or shock hazards.
- Do not open the monitor casing. There are no user-serviceable parts inside. Refer all servicing to qualified service personnel.
- Ensure the power cord is properly grounded and connected to a compatible power outlet.
- Avoid placing the monitor in direct sunlight or near heat sources.
- Use only the power adapter supplied with the monitor.
- Clean the monitor with a soft, dry cloth. Do not use liquid cleaners or aerosol cleaners.

Package Contents

Verify that all items are present in the package:

- MSI PRO MP243L E14 Monitor
- Monitor Stand (Base and Neck)
- Power Adapter and Power Cord

- HDMI Cable
- User Manual (this document)
- Warranty Card

Setup

Assembling the Stand

1. Carefully remove the monitor from its packaging, keeping it protected.
2. Attach the stand neck to the monitor panel. Ensure it clicks securely into place or is fastened with screws if applicable (refer to specific model instructions for screw details).
3. Attach the stand base to the stand neck. Tighten the thumb screw or screws at the bottom of the base to secure it.
4. Place the assembled monitor on a stable, flat surface.



Image: Front view of the MSI PRO MP243L E14 monitor with its stand assembled. The screen displays a vibrant, abstract wallpaper, highlighting the slim bezels and the MSI logo at the bottom center.

Connecting the Monitor

1. **Power Connection:** Connect the power adapter to the monitor's DC-in port, then plug the power cord into a power outlet.
2. **Video Connection:**
    - **HDMI:** Connect one end of the HDMI cable to the monitor's HDMI port and the other end to the HDMI output

port on your computer or device.

- **VGA:** Connect one end of the VGA cable to the monitor's D-Sub (VGA) port and the other end to the VGA output port on your computer or device.

3. **Audio (Optional):** If your device supports audio output via HDMI, the monitor's built-in speakers will play audio. For external speakers or headphones, connect them to your computer's audio output.



Image: Close-up view of the rear ports of the MSI PRO MP243L E14 monitor, showing the HDMI, D-Sub (VGA), and DC-in ports clearly labeled.

VESA Mounting (Optional)

The MSI PRO MP243L E14 supports VESA mounting (100x100mm) for wall mounts or monitor arms. To use VESA mounting:

1. Remove the stand from the monitor by pressing the quick-release button or unscrewing the stand if applicable.
2. Attach your VESA-compatible mount to the four screw holes on the back of the monitor. Use appropriate screws (M4 x 10mm recommended, check your mount's instructions).



Image: Rear view of the MSI PRO MP243L E14 monitor showing a mini PC mounted directly to its VESA holes, demonstrating its VESA mountability feature.

Operating the Monitor

Power On/Off

Press the power button, usually located on the bottom right or rear of the monitor, to turn it on or off. The power button often doubles as the OSD (On-Screen Display) navigation joystick.

On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. To access and navigate the OSD:

1. Press the OSD navigation joystick (often the power button) to open the OSD menu.
2. Move the joystick up/down/left/right to navigate through menu options.

3. Press the joystick in to select an option or confirm a setting.
4. Move the joystick left to go back to the previous menu or exit the OSD.

Key OSD Settings

Setting Category	Description
Brightness/Contrast	Adjust the overall luminance and difference between light and dark areas.
Color Temperature	Change the color warmth (e.g., Cool, Normal, Warm, User).
Input Source	Manually select between HDMI and VGA inputs.
Adaptive-Sync	Enable or disable Adaptive-Sync for tear-free gaming (requires compatible graphics card).
HDR Mode	Activate High Dynamic Range for enhanced contrast and color (if supported by content).
Anti-Flicker / Less Blue Light	Enable eye-care features to reduce eye strain.
Eye-Q Check	Utilize the built-in eye self-check feature.

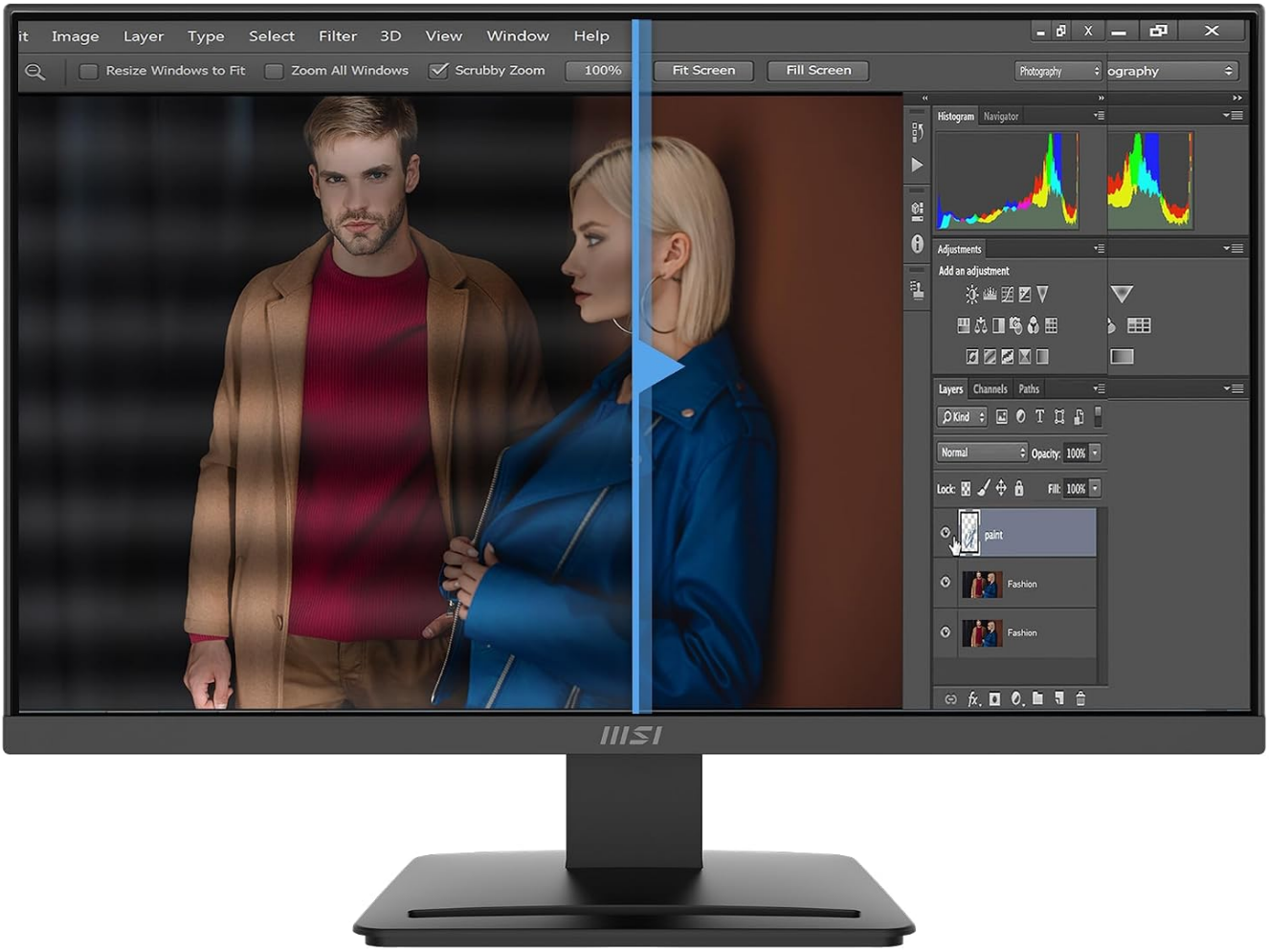


Image: The MSI PRO MP243L E14 monitor displaying an on-screen menu with various image adjustment options, demonstrating its user interface for settings control.



Image: Two individuals interacting with the MSI PRO MP243L E14 monitor, which displays a dashboard with charts and data. Icons for Eye-Q Check and EyesErgo are visible, indicating eye-care features.

Maintenance

Cleaning the Monitor

- Always unplug the monitor from the power outlet before cleaning.
- Use a soft, lint-free cloth to gently wipe the screen and casing.
- For stubborn marks, slightly dampen the cloth with water or a non-abrasive, monitor-safe cleaning solution. Do not spray liquid directly onto the screen.
- Avoid using benzene, thinner, ammonia-based cleaners, or abrasive materials, as these can damage the surface.

Storage

If storing the monitor for an extended period, disconnect all cables and store it in a cool, dry place, preferably in its original

packaging to protect it from dust and physical damage.

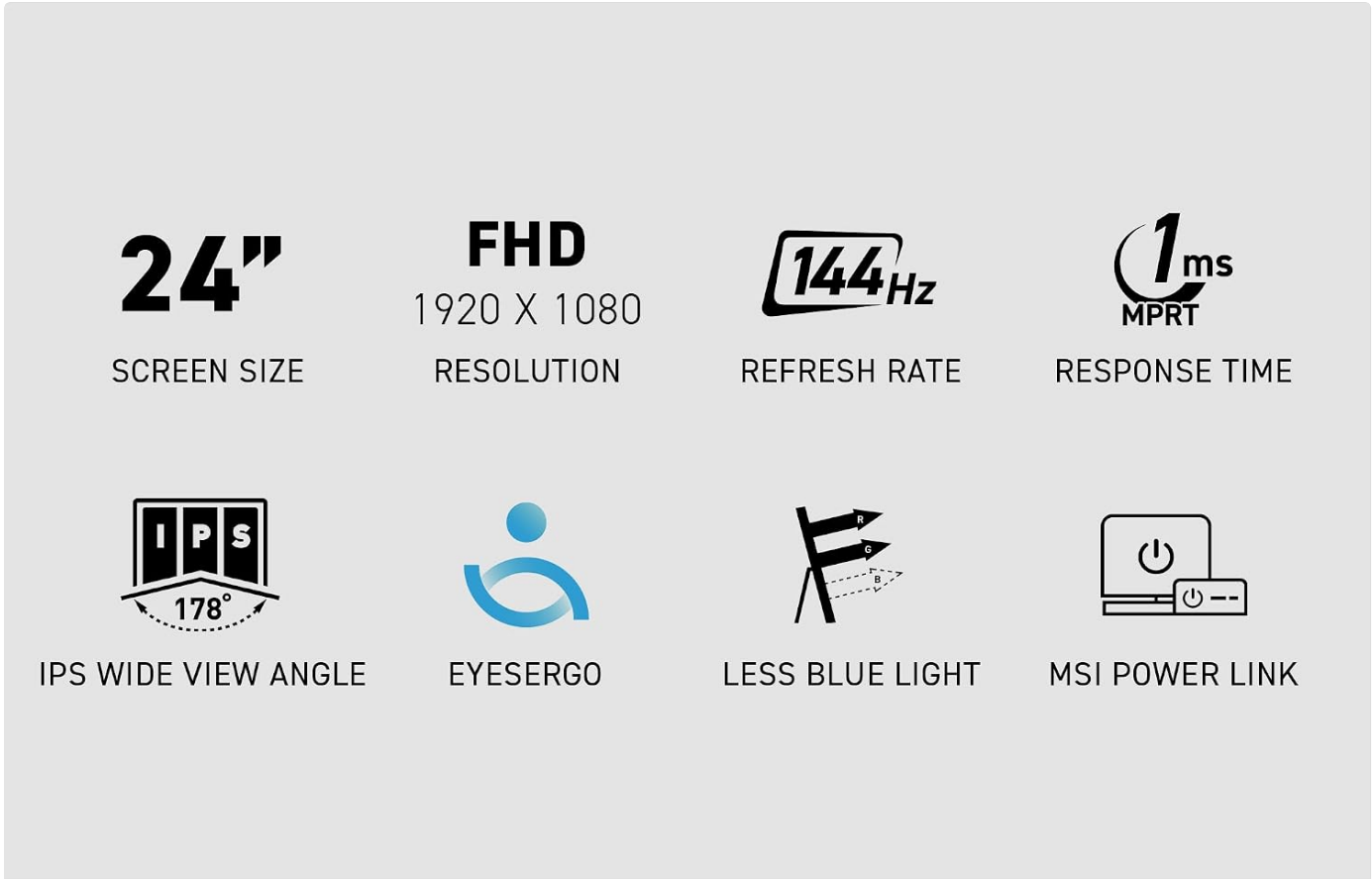
TROUBLESHOOTING

Problem	Possible Cause / Solution
No image on screen	• Ensure the power cable is securely connected to the monitor and power outlet. • Verify the video cable (HDMI/VGA) is properly connected to both the monitor and the computer. • Check if the monitor is turned on. • Select the correct input source via the OSD menu. • Ensure your computer is powered on and not in sleep mode.
Image is blurry or distorted	• Adjust the resolution on your computer to the monitor's native resolution (1920 x 1080). • Check the video cable for damage or loose connections. • Perform an auto-adjustment via the OSD menu (if available for VGA).
No sound from speakers	• Ensure the volume is not muted or set too low in the OSD menu or on your computer. • Verify that the audio output is correctly configured on your computer to use the monitor's audio. • If using HDMI, ensure the HDMI cable supports audio transmission.
Screen flickering	• Ensure the refresh rate is set correctly (e.g., 144Hz) in your computer's display settings. • Enable the Anti-Flicker feature in the OSD menu. • Check for external interference from other electronic devices.

SPECIFICATIONS

Feature	Detail
Model Name	MSI PRO MP243L E14
Panel Size	23.8 inches
Panel Type	IPS
Resolution	1920 x 1080 (FHD)
Aspect Ratio	16:9

Feature	Detail
Refresh Rate	144Hz
Response Time	1ms (MPRT)
Display Surface	Matte
Video Ports	1x HDMI (1.4b), 1x D-Sub (VGA)
VESA Mounting	100 x 100 mm
Tilt Adjustment	-5° ~ 20°
Dimensions (W x H x D)	21.34 x 15.65 x 7.13 inches (with stand)
Weight	10.1 Pounds (with stand)
Features	Adaptive-Sync, HDR Ready, MSI EyesErgo, Anti-Flicker, Less Blue Light, Eye-Q Check, TÜV Certified



Features at a glance

Image: A graphic summarizing key specifications of the MSI PRO MP243L E14 monitor, including 24" screen size, FHD resolution, 144Hz refresh rate, 1ms response time, IPS wide view angle, EyesErgo, Less Blue Light, and MSI Power Link.



Image: A split image showing a close-up of the monitor's HDMI, D-Sub (VGA), and DC-in ports on the left, and a list of key specifications for the PRO MP243L E14 on the right, including panel size, type, resolution, refresh rate, and response time.

Warranty and Support

MSI provides a limited warranty for the PRO MP243L E14 monitor. Please refer to the included warranty card for specific terms and conditions, including warranty period and coverage details.
For technical support, driver downloads, or further assistance, please visit the official MSI support website:

MSI Official Support

You may also contact MSI customer service directly for inquiries related to your product.

Additional Features

144Hz Refresh Rate and Adaptive-Sync

The monitor's 144Hz refresh rate provides smoother motion and reduced input lag, particularly beneficial for fast-paced content and gaming. When paired with a compatible graphics card, Adaptive-Sync technology synchronizes the monitor's refresh rate with the GPU's frame rate, eliminating screen tearing and stuttering for a fluid visual experience.



Image: The MSI PRO MP243L E14 monitor displaying a racing game scene with a car on a city road, emphasizing its "144Hz Game Ready" feature for smooth visuals.

EyesErgo and Eye-Q Check

MSI EyesErgo technology incorporates Anti-Flicker and Less Blue Light features to reduce eye strain during prolonged use. The TÜV certified display ensures visual comfort. The Eye-Q Check feature provides a self-check mechanism to remind users to take breaks and assess their eye health.



Image: The MSI PRO MP243L E14 monitor displaying a crosshair pattern for the Eye-Q Check feature, designed to help users self-assess their vision and remind them to rest.

Ergonomic Design

The monitor features a tilt-adjustable stand, allowing users to find a comfortable viewing angle (-5° to 20°). This ergonomic flexibility helps reduce neck and eye strain during long work or gaming sessions.



Image: A side profile view of the MSI PRO MP243L E14 monitor illustrating its tilt adjustment range from -5° to 20°.

Accessory Slot

The monitor stand includes a convenient accessory slot, ideal for holding a smartphone or other small devices, keeping your workspace organized.



Image: The MSI PRO MP243L E14 monitor on a desk, with a smartphone placed in the accessory slot on its stand, demonstrating the convenience of this feature.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question