MSI PRO MP242PMG

MSI PRO MP242PMG User Manual

Model: PRO MP242PMG

1. Introduction

This user manual provides comprehensive instructions for the setup, operation, and maintenance of your MSI PRO MP242PMG monitor. Designed for exceptional clarity and performance, this 120Hz business monitor offers smooth visuals and enhanced productivity. It features a built-in webcam for effortless virtual meetings and incorporates EyeErgo technology to reduce eye strain and promote healthier posture during long work sessions. Please read this manual thoroughly before using your monitor to ensure optimal performance and longevity.

2. Setup Guide

2.1 Unpacking and Initial Inspection

Carefully remove all components from the packaging. Verify that all items listed in the packing list are present and undamaged. If any items are missing or damaged, contact your retailer immediately.

2.2 Assembling the Stand

The MSI PRO MP242PMG monitor features a tool-less assembly design for quick and easy setup.

1. Align the monitor panel with the stand arm.
2. Gently push the monitor onto the stand until it clicks securely into place.
3. Ensure the stand base is firmly attached to the stand arm.



Figure 1: MSI PRO MP242PMG Monitor with its adjustable stand.



Figure 2: The monitor stand allows for height, tilt, and pivot adjustments for ergonomic viewing.

2.3 Connecting Cables

Connect the necessary cables to the monitor and your computer or other devices.

- **Power Cable:** Connect the power cable to the monitor's power input and then to a power outlet.
- **Video Cable:** Connect a video cable (HDMI, DisplayPort, or VGA) from your computer's video output to the corresponding input on the monitor.
- **USB Cables:** If using the built-in webcam or USB hub, connect the USB upstream cable from the monitor to your computer.

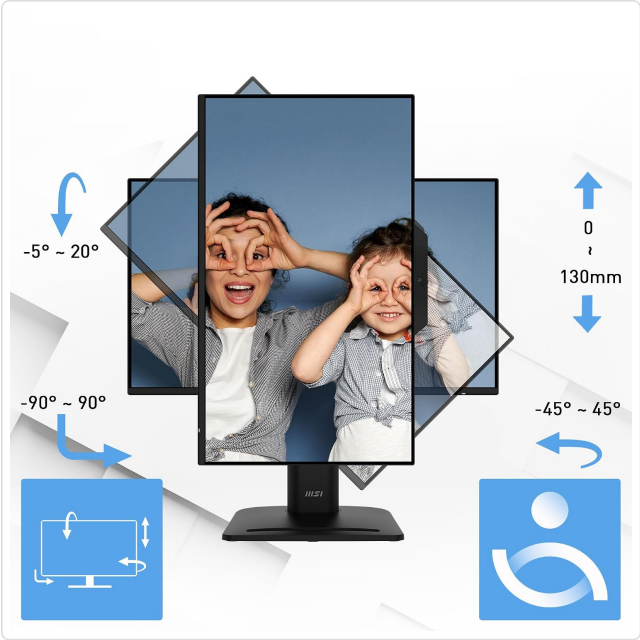


Figure 3: Rear view of the monitor showing various input/output ports including HDMI, DisplayPort, VGA, and USB.

2.4 Cable Management

Utilize the integrated cable clip on the stand to keep your workspace tidy and organized.

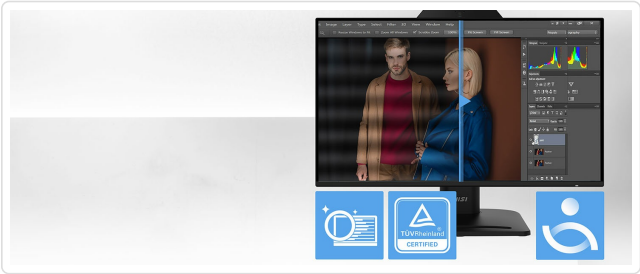


Figure 4: The monitor features a cable clip to help manage and organize cables, reducing clutter on your desk.

3. Operating Instructions

3.1 Powering On/Off

Press the power button located on the monitor to turn it on or off. The power indicator light will illuminate when the monitor is active.

3.2 Adjusting Display Settings

Use the On-Screen Display (OSD) menu to adjust various monitor settings such as brightness, contrast, color temperature, and input source. Navigate the OSD menu using the buttons on the monitor.

3.3 Key Features

- **120Hz Refresh Rate:** Enjoy smoother visuals and reduced motion blur, ideal for productivity and casual gaming.
- **Built-in FHD Webcam with Digital Mic:** Facilitates clear video conferencing and online communication. The webcam includes a privacy cover for enhanced security.
- **MSI EyeErgo Technology:** This technology, including Anti-Flicker and Less Blue Light features, is TÜV certified to reduce eye strain and fatigue during prolonged use.
- **MSI Eye-Q Check:** A feature designed to help users self-check their eyes and remind them to take breaks, promoting healthier viewing habits.

- **Built-in Speakers:** Provides integrated audio for convenience, eliminating the need for external speakers.
- **Accessory Slot:** A dedicated slot on the stand base provides a convenient place to store your smartphone or other small accessories.
- **Mini-PC Mountable Design:** The monitor stand supports mounting a mini-PC directly to the back, creating a compact and integrated workspace.
- **Multi-Function Type-C:** For models equipped with Type-C, this port allows for power delivery and display signal transmission through a single cable.



Figure 5: The IPS panel offers a wide 178-degree viewing angle, ensuring consistent image quality from various positions.



Figure 6: The 120Hz refresh rate provides a smoother visual experience, reducing motion blur.



Figure 7: MSI EyeErgo technology and TÜV Rheinland certification ensure reduced eye strain and comfortable viewing.

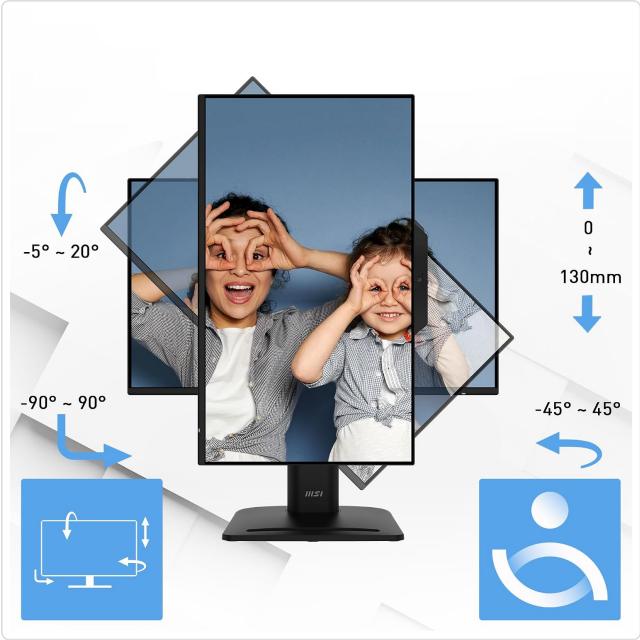


Figure 8: The monitor features a built-in FHD webcam and integrated speakers for convenient video conferencing and audio playback.



Figure 9: The accessory slot on the stand base provides a convenient storage area for small items like smartphones.

3.4 MSI Display Kit App

The MSI Display Kit App simplifies device management, allowing you to easily adjust display settings, split windows, and manage other tools directly from your computer.

Your browser does not support the video tag. This video demonstrates the features of the MSI PRO MP242PMG monitor, including Eye Care, Eye-Q Check, versatile I/O ports, adjustable stand, tool-less assembly, space-saving stand, Display Kit App, cable clip, accessory slot, built-in speakers, mini-PC mountable design, MSI Power Link, and multi-function Type-C connectivity.

Video 1: PRO MP242PMG Features Overview. This video highlights the monitor's key functionalities and design elements.

4. Maintenance

4.1 Cleaning the Monitor

- Always unplug the monitor before cleaning.
- Use a soft, lint-free cloth to wipe the screen and exterior surfaces.
- For stubborn marks, dampen the cloth lightly with water or a mild, non-abrasive screen cleaner. Do not spray liquid directly onto the screen.
- Avoid using benzene, thinner, ammonia-based cleaners, or abrasive materials, as these can damage the monitor's surface.

4.2 General Care

- Keep the monitor away from direct sunlight, heat sources, and excessive dust.
- Ensure proper ventilation around the monitor to prevent overheating.
- Do not place heavy objects on the monitor or its cables.

5. Troubleshooting

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
No power	Power cable not connected; Power outlet not working; Monitor power button off.	Ensure power cable is securely connected; Test power outlet with another device; Press the monitor's power button.
No signal	Video cable not connected; Incorrect input source selected; Computer not powered on or in sleep mode.	Check video cable connections (HDMI, DisplayPort, VGA); Select correct input source via OSD menu; Ensure computer is on and awake.
Flickering screen	Refresh rate mismatch; Loose video cable; Interference.	Adjust refresh rate in computer display settings; Reconnect video cable; Move monitor away from other electronic devices.
Webcam not working	USB cable not connected; Driver issues; Privacy cover closed.	Connect USB upstream cable; Install/update webcam drivers; Open the webcam privacy cover.

6. Specifications

Feature	Detail
Brand	MSI
Model Number	PRO MP242PMG
Screen Size	24 inches
Resolution	1920 x 1080 (FHD)
Refresh Rate	120Hz
Panel Type	IPS
Aspect Ratio	16:9
Response Time	1ms
Connectivity	HDMI, DisplayPort, VGA, USB
Built-in Features	FHD Webcam with Digital Mic, Speakers, EyeErgo Technology, Eye-Q Check
Mounting	VESA Mountable
Adjustments	Tilt, Height Adjustable, Pivot, Swivel
Product Dimensions	16.22 x 21.26 x 8.94 inches
Item Weight	16.95 Pounds

7. Warranty and Support

7.1 Product Warranty

Your MSI PRO MP242PMG monitor is covered by a limited warranty. Please refer to the warranty card included in your product packaging or visit the official MSI website for detailed warranty terms and

conditions specific to your region.

7.2 Technical Support

For technical assistance, troubleshooting, or service inquiries, please contact MSI Customer Support. You can find contact information and additional resources, including drivers and FAQs, on the official MSI website:
Visit MSI Official Website
Please have your product model number (PRO MP242PMG) and serial number ready when contacting support.