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Etekcity ENM-C221-AUS

Etekcity Cordless Neck Massager Instruction Manual

Model: ENM-C221-AUS

INTRODUCTION

Thank you for choosing the Etekcity Cordless Neck Massager. This manual provides essential information for safe operation, effective use, and proper maintenance of your device. Please read it thoroughly before use and retain it for future reference.



Image: The Etekcity Cordless Neck Massager, a grey device designed to fit around the neck and shoulders, featuring control buttons on one of the arm straps.

IMPORTANT SAFETY INFORMATION

- **Stop using immediately if you feel any pain or discomfort.**
- Limit each session to 10 minutes, and to no more than 20 minutes per day at medium or high intensity, or 30 minutes per day at low intensity.
- Pregnant women, children, elderly individuals, or those with serious neck/back conditions should consult a doctor before use.
- Individuals over 80 years old should not use this product.
- For any other questions, please contact the Etekcity Customer Service team.

PRODUCT FEATURES

The Etekcity Cordless Neck Massager is designed with advanced features to provide a personalized and effective massage experience:

- **Human-like Massage Relief:** Utilizes squeezing, kneading, and push-and-roll hand massage techniques.
- **Auto-Adaptive Fit:** A built-in Hall sensor detects your neck width and automatically adjusts head spacing and pressure within 3–5 seconds in Mode 1, providing a comfortable fit for neck sizes between 11.8" and 16.5".
- **Adaptive Massage Modes:** Offers 3 distinct massage modes targeting common neck & shoulder tension areas: Gentle (full-coverage relaxation), Moderate (neck-focused comfort), and Deep (trapezius-targeted massage).
- **Quick & Soothing Warmth:** Heated massage heads provide warmth, reaching 104°–113°F in under 1 minute, mimicking a hot stone massage.
- **Cordless & Portable:** Rechargeable with up to 350 minutes of use per charge, allowing for flexible use anywhere. A carrying bag is included for convenience.

SETUP

Initial Charging

1. Before first use, fully charge the massager using the provided USB-C cable.
2. Connect the USB-C cable to the charging port on the massager and a suitable power adapter.
3. The indicator lights will show charging status and turn solid when fully charged.

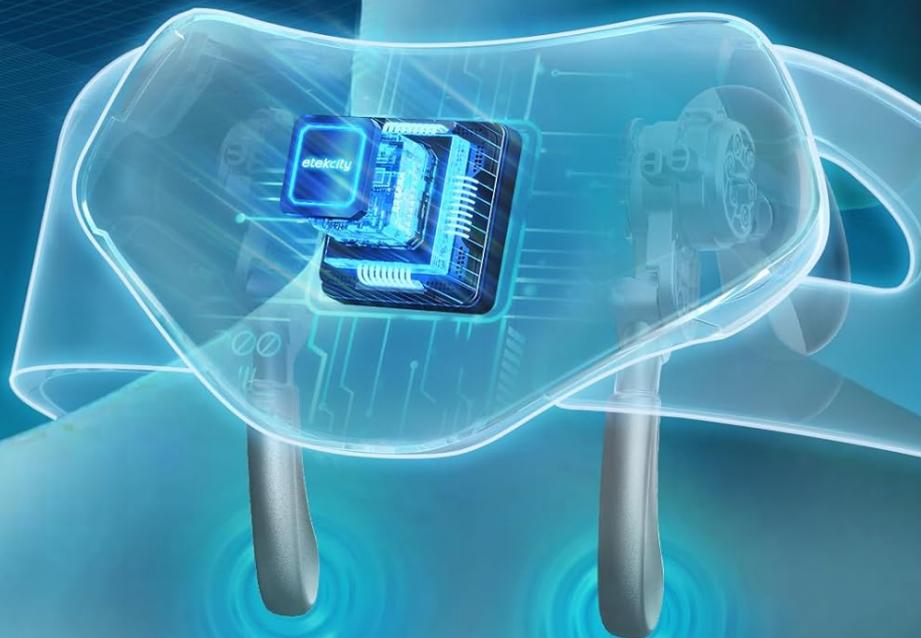
Wearing the Massager

1. Place the massager on your neck and shoulders.
 2. You can use it hand-held by holding the arm straps, or hands-free by using the adjustment strap to secure it around your torso.
 3. Ensure the massage nodes are positioned comfortably on the desired area of your neck or shoulders.
-

Elite Sensor Technology For Optimal Relaxation

↑ 95%
of Users Felt
Pain Relief*

↑ 80%
of Users
Preferred Ours**



**Based on 187 user perception surveys.*

***Compared to their usual massager. Based on 160 user perception surveys.*

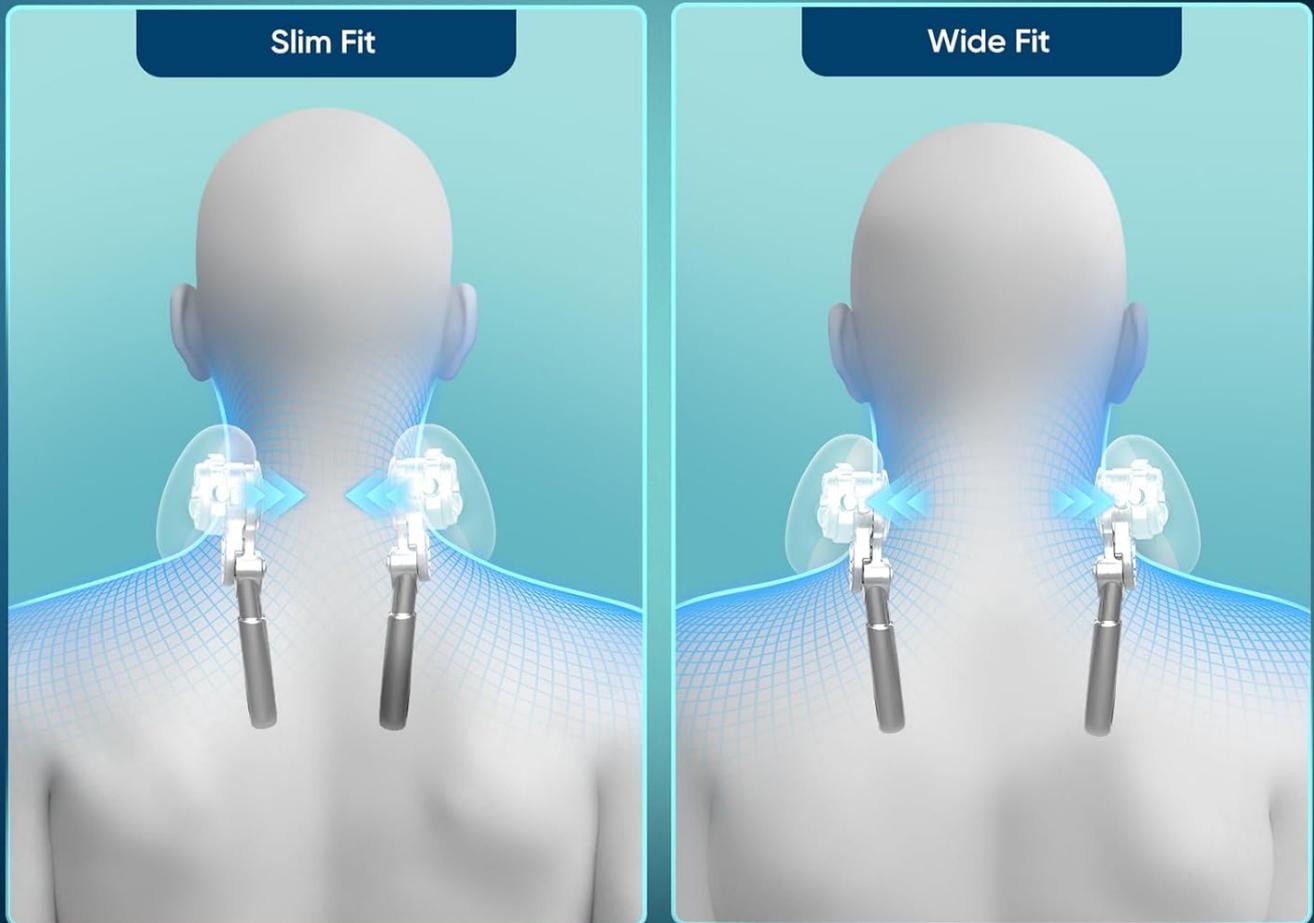
Image: A person demonstrating how to wear the Etekcity Neck Massager, showing the arm straps being held for manual pressure adjustment.

OPERATING INSTRUCTIONS

- 1. Power On/Off:** Press and hold the power button for 2 seconds to turn the massager on or off.
- 2. Select Massage Mode:** Press the "Mode" button to cycle through the 3 available massage modes:
 - Gentle (full-coverage relaxation)
 - Moderate (neck-focused comfort)
 - Deep (trapezius-targeted massage)
- 3. Adjust Heat Level:** Press the "Heat" button to select your preferred heat level (Off/Low/High). The heated massage heads reach 104°–113°F.
- 4. Positioning:** Relax your neck and shoulders. Slightly lean back to target the shoulder muscles more effectively.
- 5. Session Duration:** The recommended use is 10 minutes per session. The device has an auto-shutoff feature for

safety.

Upgraded Fit: Adjusts Width for the Perfect Fit



Note: Suitable for neck sizes between 11.8 and 16.5 inches

Image: A detailed view of the control panel on the massager's strap, showing buttons for power, mode selection, and heat settings.

CARE AND MAINTENANCE

- **Cleaning:** The fabric cover is washable. Refer to the product label for specific washing instructions. Ensure the device is powered off and unplugged before cleaning.
- **Storage:** Store the massager in a cool, dry place away from direct sunlight and extreme temperatures. Use the provided carrying bag for protection.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Charge the device regularly, even if not in use for extended periods.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Device does not turn on.	Low battery or not charged.	Ensure the device is fully charged. Press and hold the power button for 2 seconds.
Massage feels too intense/weak.	Incorrect mode selected or improper positioning.	Cycle through massage modes (Gentle, Moderate, Deep). Adjust positioning or pressure by holding the arm straps.
Heat function not working.	Heat setting is off or low.	Press the "Heat" button to select a higher heat level. Allow a minute for the heat to build up.
Device stops unexpectedly.	Auto-shutoff feature activated (after 10 minutes) or low battery.	Restart the device if desired, ensuring not to exceed recommended usage times. Recharge if battery is low.

If you experience any issues not covered here, please contact the Etekcity customer service team for assistance.

SPECIFICATIONS

Feature	Detail
Product Dimensions	6.1 x 5.12 x 11.42 inches
Item Model Number	ENM-C221-AUS
Item Weight	2.8 Pounds
Brand	Etekcity
Use For	Neck, Shoulder
Power Source	Battery Powered
Material	Acrylonitrile Butadiene Styrene, Faux Leather, Plastic
Heat Range	104°–113°F
Battery Life	Up to 350 minutes per charge

WARRANTY AND SUPPORT

Etekcity provides a limited warranty for this product. For detailed warranty information, product registration, or technical support, please visit the official Etekcity website or contact their customer service team directly.

Contact Etekcity Customer Service: Refer to the contact information provided with your product packaging or on the official Etekcity website.

