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- › [HIWOKK](#) /
- › HIWOKK 78 Inch Heavy Duty Indestructible Dog Crate User Manual

HIWOKK 78IN-B

HIWOKK 78 Inch Heavy Duty Indestructible Dog Crate

Model: 78IN-B | **Brand:** HIWOKK

PRODUCT OVERVIEW

The HIWOKK 78 Inch Heavy Duty Indestructible Dog Crate is designed for large and extra-large dogs, providing a secure and spacious enclosure. Constructed from reinforced steel, this crate features a double-door design, removable trays for easy cleaning, and lockable rolling casters for mobility.



Image: The HIWOKK 78 Inch Heavy Duty Indestructible Dog Crate, shown with a German Shepherd comfortably seated inside. The crate features a robust black steel construction with multiple doors and rolling casters.

SETUP AND ASSEMBLY

Assembly of the HIWOKK dog crate is designed to be straightforward, typically completed within 30 minutes. Follow these steps for proper setup:

1. **Unpack Components:** Carefully remove all parts from the packaging. Verify that all components listed in the packing list are present.
2. **Unfold Crate Panels:** The main body of the crate is pre-assembled and folds flat. Carefully unfold the side and end panels to form the basic crate structure.
3. **Attach Top Panel:** Secure the top panel to the main structure using the provided screws and bolts. Ensure all connections are tight for stability.
4. **Install Rolling Casters:** Attach the six 360-degree lockable rolling casters to the bottom of the crate. Ensure they are securely fastened. These casters allow for easy movement and can be locked to keep the crate

stationary.

5. **Insert Trays and Grilles:** Place the plastic pallets and floor grilles into the bottom of the crate. These are designed to be removable for cleaning.



Image: A close-up view of one of the 360-degree rolling casters attached to the base of the dog crate, highlighting its mobility feature.

OPERATING INSTRUCTIONS

The HIWOKK dog crate features a secure three-door locking system for convenient access and pet safety.

- **Front Doors:** The two front doors provide primary access for your pet to enter and exit the crate. Each door is equipped with a secure latch mechanism. To open, slide the latch and pull the door outwards. To close, push the door shut and engage the latch until it clicks into place.
- **Top Doors:** The two top doors allow for interaction with your pet from above, such as feeding or comforting, without opening the main front doors. Each top door has its own locking mechanism. To open, disengage the latch and lift the door upwards. To close, lower the door and secure the latch.

- **Locking Casters:** To prevent the crate from moving, engage the locks on the rolling casters. To move the crate, disengage the caster locks.

More Interaction with Your Dogs

Large Front Door and Top Lid Design



Image: The dog crate with both a front door and a top door open, illustrating the dual access points for pet interaction and entry/exit.



Give Babies a Comfortable Room Detachable Top Door

Image: A view of the dog crate with one of its top doors lifted open, demonstrating how it provides convenient access to the pet inside.

MAINTENANCE AND CLEANING

Regular cleaning and maintenance will ensure the longevity and hygiene of your dog crate.

- **Removable Trays:** The crate includes two plastic pallets and two floor grilles that slide out from the bottom. These can be easily removed for cleaning. Wash with mild soap and water, then rinse thoroughly and dry before reinserting.
- **Crate Frame:** Wipe down the steel frame with a damp cloth and mild detergent as needed. Avoid abrasive cleaners that could damage the non-toxic coating.
- **Inspection:** Periodically check all latches, hinges, and caster wheels for proper function and wear. Tighten any loose screws or bolts.



Detachable tray

Easy to Clean and Move

Image: A hand pulling out one of the detachable plastic trays from the bottom of the dog crate, illustrating the ease of removal for cleaning.

TROUBLESHOOTING

If you encounter any issues with your HIWOKK dog crate, refer to the following common solutions:

- **Difficulty with Assembly:** Ensure all parts are correctly oriented according to the instructions. Do not overtighten screws until all components are loosely fitted, then tighten them progressively.
- **Doors Not Latching Securely:** Check for any obstructions in the latch mechanism or if the door frame is misaligned. Gently adjust the door until the latch engages smoothly.
- **Crate Not Moving Smoothly:** Verify that the caster wheels are free of debris and that their locks are disengaged. Lubricate the wheel axles if necessary.
- **Crate Instability:** Ensure all screws and bolts are securely tightened. Check that the crate is placed on a flat, level surface.

SPECIFICATIONS

Detailed specifications for the HIWOKK 78 Inch Heavy Duty Indestructible Dog Crate:

Feature	Detail
Model Name	78IN-B
Product Dimensions (L x W x H)	77" x 46" x 45.9"
Item Weight	140.7 Pounds
Material	Reinforced Steel
Color	Black
Door Type	Double Front Doors, Double Top Doors
Special Features	360-degree Lockable Rolling Casters, Removable Trays, Non-toxic Coating, Easy Assembly
Target Audience	Dogs (All Breed Sizes)
Specific Uses	Indoor



78-IN Dog Crate

*Please choose a suitable dog crate based on the size of your dog

Image: The 78-inch dog crate with its key dimensions (length, width, and height) clearly labeled for reference.

WARRANTY INFORMATION

The HIWOKK 78 Inch Heavy Duty Indestructible Dog Crate comes with a **24-hour service warranty**. For any issues or concerns regarding manufacturing defects or product performance, please contact our customer support team.

CUSTOMER SUPPORT

Should you have any questions during the installation, operation, or maintenance of your HIWOKK dog crate, our customer service team is available to assist you 24 hours a day. Please do not hesitate to reach out for support. Before contacting support, please ensure you have checked the product size and reviewed this manual thoroughly.

