

Softa S2 Upgraded

Softa S2 Upgraded Queen Adjustable Bed Frame with 6-inch Gel Memory Foam Mattress User Manual

Model: S2 Upgraded | Brand: Softa

INTRODUCTION

Thank you for choosing the Softa S2 Upgraded Queen Adjustable Bed Frame with 6-inch Gel Memory Foam Mattress. This manual provides essential information for the safe assembly, operation, and maintenance of your new adjustable bed system. Please read all instructions carefully before use and retain this manual for future reference.



Image: The Softa S2 Upgraded Queen Adjustable Bed Frame with its included 6-inch gel memory foam mattress, shown in a bedroom setting.

The Softa adjustable bed frame is designed to enhance your sleep experience with features like independent head and foot incline, Zero Gravity mode, and integrated USB ports. The accompanying 6-inch gel memory foam mattress offers comfort and support.

IMPROVE YOUR LIFE BY SOFTA



Alleviate back pain



Improve circulation



Maximize REM sleep



Reduce snoring



Address acidreflux



Promote muscle recovery



Enhance mobility



Image: Visual representation of the benefits of using the Softa adjustable bed frame, including alleviation of back pain, improved circulation, maximized REM sleep, reduced snoring, addressing acid reflux, promoting muscle recovery, and enhancing mobility.

IMPORTANT SAFETY INSTRUCTIONS

- **Read all instructions:** Ensure you understand all assembly and operating instructions before using the product.
- **Weight Capacity:** Do not exceed the maximum weight capacity of 900 LBS (including mattress and occupants).
- **Children and Pets:** Keep children and pets away from the adjustable bed frame during operation to prevent injury.
- **Electrical Safety:** Ensure the power cord is not pinched or damaged. Do not operate the bed if the cord or plug is damaged.
- **Clearance:** Maintain clear space around the bed frame, especially during adjustment, to avoid obstruction or pinching.
- **Medical Devices:** Consult a physician before using if you have a pacemaker or other medical devices, as the motors may interfere.
- **Cleaning:** Disconnect power before cleaning or performing maintenance.

- **Professional Assembly:** If you are unsure about any assembly steps, seek professional assistance.

PACKAGE CONTENTS

Verify that all components are present before beginning assembly. If any parts are missing or damaged, contact Softa customer support.

- Adjustable Bed Frame Base (pre-assembled sections)
- 6-inch Gel Memory Foam Mattress
- Remote Control
- Legs (adjustable height)
- Power Adapter and Cord
- Retainer Bar(s)
- User Manual (this document)

SETUP GUIDE

Step 1: Unpack and Position

Carefully remove all components from the packaging. Place the folded bed frame base in the desired location in your room. Ensure there is enough space around the bed for adjustments.

Step 2: Unfold the Frame

Gently unfold the bed frame sections. Ensure all hinges lock securely into place. Be cautious of pinch points during this process.

Step 3: Attach the Legs

Screw the adjustable legs into the designated threaded holes on the underside of the frame. Adjust the leg height to your preference, ensuring all legs are at the same height for stability.

Step 4: Install Retainer Bar(s)

Insert the mattress retainer bar(s) into the slots at the foot of the bed frame. This prevents the mattress from sliding off when the bed is adjusted.

Step 5: Connect Power

Connect the power adapter to the bed frame's control box and then plug the power cord into a grounded electrical outlet. Ensure the cord is not under the bed frame where it could be pinched.

Step 6: Place the Mattress

Carefully place the 6-inch gel memory foam mattress onto the adjustable bed frame. Allow the mattress to fully expand if it was compressed for shipping.

OPERATING INSTRUCTIONS

Remote Control Functions

The wireless remote control allows you to adjust the bed's positions and access preset functions.

MAX WEIGHT CAPACITY 900LBS



Deep Sleep



Anti-Snore



Leisure Mode



Watching Movies

One-Flat Position ●

Zero Gravity Position ●

Reading Position ●

Anti-snore Position ●



Image: The Softa adjustable bed remote control with labels for various functions and corresponding bed positions, including Deep Sleep, Anti-Snore, Leisure Mode, Watching Movies, One-Flat, Zero Gravity, Reading Position, and Anti-snore Position.

- **Head Up/Down:** Adjusts the head section incline (0-60°).
- **Foot Up/Down:** Adjusts the foot section incline (0-40°).
- **Flat:** Returns the bed to a completely flat position.
- **Zero Gravity (Z.G.):** Elevates legs above the heart, distributing body weight evenly.
- **Anti-Snore:** Slightly raises the head to help reduce snoring.
- **Memory Presets:** Save your favorite positions for quick access. Refer to the remote's specific buttons for 'Reading Position', 'Leisure Mode', etc.
- **Underbed Light:** Activates the soft ambient lighting beneath the bed.

Independent Head & Foot Adjustment

Use the dedicated buttons on the remote to independently raise or lower the head and foot sections of the bed. This allows for personalized comfort for activities like reading, watching television, or sleeping.

UNCOVER THE IDEAL SLEEPING POSTURE FOR OPTIMAL REST

note: MATTRESS NOT INCLUDED



Image: A person relaxing on the adjustable bed, illustrating the independent head incline up to 60 degrees and foot incline up to 40 degrees for optimal rest.

Zero Gravity Mode

Activate the Zero Gravity preset to elevate your legs above your heart. This position helps to evenly distribute body weight, reduce pressure on the spine and joints, improve circulation, and alleviate swelling, providing a sensation of weightlessness.

Smart Memory Preset

The remote control includes a one-touch memory function. Once you find a preferred position, you can save it to a memory button for instant recall without manual readjustment.

USB Charging Ports

Two integrated USB ports are located on the side of the bed frame, allowing convenient charging of electronic devices.

Soft Underbed Lighting

A built-in ambient light illuminates the area beneath the bed, providing gentle visibility in the dark for safety and

convenience.

Quiet Operation

The dual motors operate quietly, ensuring minimal disturbance during adjustments, with noise levels typically below 55 dB.



Image: A person sleeping peacefully on the adjustable bed, highlighting the ultra-quiet operation of the bed frame, rated at less than 55 dB.

MAINTENANCE

Cleaning the Frame

Wipe the bed frame with a damp cloth and mild soap. Avoid harsh chemicals or abrasive cleaners. Ensure the power is disconnected before cleaning.

Mattress Care

The 6-inch gel memory foam mattress features a removable cover. Follow the care instructions on the mattress label

for cleaning. Spot clean stains with a mild detergent. Do not machine wash or dry the foam core.

Motor and Electrical Components

The motors and electrical components are designed for maintenance-free operation. Do not attempt to open or service these parts. If you experience issues, refer to the troubleshooting section or contact customer support.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Bed does not operate	No power supply; Remote control battery low/dead; Remote not paired.	Check power cord connection to outlet and bed frame. Replace remote batteries. Re-pair remote control (refer to remote instructions).
Motors make unusual noise	Obstruction under the bed; Loose components.	Check for any objects obstructing the moving parts. Ensure all bolts and connections are secure.
Bed only moves partially	Weight exceeding capacity; Obstruction.	Ensure total weight on the bed does not exceed 900 LBS. Check for obstructions.
Remote control unresponsive	Battery issue; Remote out of range; Interference.	Replace batteries. Ensure you are within range of the bed. Minimize electronic interference.

SPECIFICATIONS

- **Model:** Softa S2 Upgraded
- **Size:** Queen
- **Product Dimensions:** 76"L x 59"W x 14"H
- **Weight Capacity:** 900 LBS
- **Head Incline:** 0-60°
- **Foot Incline:** 0-40°
- **Motors:** Dual Motor System
- **Special Features:** Zero Gravity Mode, Anti-Snore Position, Memory Presets, 2 USB Ports, Underbed Lighting
- **Mattress Included:** 6-inch Gel Memory Foam Mattress
- **Color:** Grey (Frame), White (Mattress)
- **UPC:** 840521509350
- **ASIN:** B0FV2WML96

Mattress Construction

Structural Analysis

Certified quality you can trust.



Image: Diagram showing the layered construction of the mattress, including Viscose From Bamboo, 100% Cotton Fire-Resistant Rib Fabric, Gel Memory Foam, Resilient Foam, Support Foam, and Fire-Resistant Rib Fabric.

- **Top Layer:** Viscose From Bamboo (soft, skin-friendly)
- **Comfort Layers:** Gel Memory Foam (contours, dissipates heat), Resilient Foam
- **Support Layer:** Support Foam
- **Cover:** 100% Cotton Fire-Resistant Rib Fabric

Mattress Features



Natural Antibacterial

Bamboo fibers contain "bamboo kun," naturally resisting bacteria and mites, ideal for sensitive skin and hygiene-conscious users.



Moisture-Wicking & Breathable

Excellent at absorbing sweat and staying dry, keeping you cool and comfortable in summer—great for hot sleepers.



Temperature-Regulating

Keeps you warm in winter and breathable in summer, perfect for year-round use.

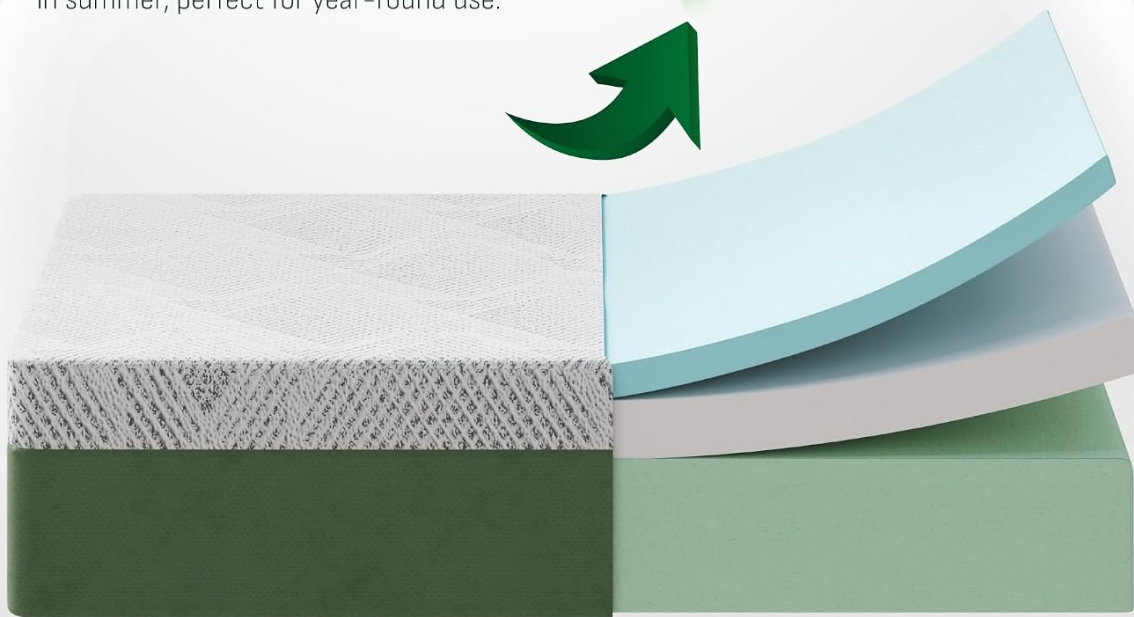


Image: Icons illustrating the benefits of the mattress materials: Natural Antibacterial (Bamboo kun), Moisture-Wicking & Breathable, and Temperature-Regulating.

- **Natural Antibacterial:** Bamboo fibers resist bacteria and mites.
- **Moisture-Wicking & Breathable:** Absorbs sweat, keeps you dry and cool.
- **Temperature-Regulating:** Keeps you warm in winter and cool in summer.

WARRANTY AND SUPPORT

Warranty Information

The Softa S2 Upgraded Adjustable Bed Frame and 6-inch Gel Memory Foam Mattress are covered by a **10-year warranty**. This warranty covers manufacturing defects in materials and workmanship. Please retain your proof of purchase for warranty claims.

Sleep Soundly, Rest Assured

Certified quality you can trust.



Image: Certifications for the mattress including OEKO-TEX, CertiPUR-US, a 10-year warranty badge, and a 'Fiberglass Free' label, indicating quality and safety standards.

Customer Support

For technical assistance, warranty claims, or any questions regarding your Softa adjustable bed frame, please contact Softa customer support through the retailer where you purchased the product or visit the official Softa website for contact details.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question