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## Nespresso BNV121SGR1BUC1

# Nespresso Vertuo Pop+ Coffee and Espresso Maker Instruction Manual

Model: BNV121SGR1BUC1 | Brand: Nespresso

## IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions before using your Nespresso Vertuo Pop+ machine. Keep this manual for future reference.

- Do not immerse the appliance, power cord, or plug in water or other liquids.
- This appliance is for household use only.
- Ensure the voltage indicated on the appliance corresponds to your mains voltage.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Keep the appliance and its cord out of reach of children.
- Always unplug the appliance when not in use and before cleaning.
- Do not use the appliance for other than intended use.

## PRODUCT OVERVIEW

The Nespresso Vertuo Pop+ Coffee and Espresso Maker is designed for convenience and versatility, offering a range of coffee and espresso styles at the touch of a button. Its compact design and intuitive features make it an ideal addition to any kitchen.

### Key Features:

- **Signature Coffees and Espressos:** Offers a variety of coffee formats in 5 sizes (5, 8, 12oz coffees, single and double espressos), brewed hot or over ice.
- **Compact Design:** Fits easily in small spaces with a removable 25 fl. oz water tank for easy access and refill.
- **Simple and Convenient:** One-touch coffee system, 30-second heat-up time, descaling alert, and adjustable drip tray.
- **Precision Brewing:** Unlocks a smooth, full-bodied coffee topped with a velvety layer of crema.
- **Sustainability:** Nespresso capsules are fully recyclable through Nespresso's free program.

## SETUP

1. **Unpack the Machine:** Carefully remove all packaging materials and place the machine on a clean, stable, and level surface.
2. **Fill the Water Tank:** Remove the water tank from the side of the machine. Rinse it thoroughly with fresh drinking water and fill it to the maximum level. Reattach the water tank securely.
3. **Plug In:** Connect the power cord to a grounded electrical outlet. The machine will begin to heat up, indicated by a blinking light.
4. **First Use Rinse:** Before brewing your first coffee, perform a rinse cycle. Place a large container under the coffee outlet. Close the machine head and press the brew button. This cleans the internal system and prepares it for use. Repeat this process 2-3 times.



The image displays the Nespresso Vertuo Pop+ coffee maker, a compact black machine with a transparent water tank on the side. To its right is an open box containing a variety pack of 12 Nespresso Vertuo capsules in various colors. Further right is a \$20 Nespresso coffee voucher. The background is a light green gradient with the Nespresso logo and 'SAMRA ORIGINS BY THE WEEKND' text. Below the items, a graphic shows 'x1 VERTUO POP+ COFFEE MACHINE' plus 'x1 COFFEE VARIETY PACK WITH 12 CAPSULES' plus '\$20 NESPRESSO COFFEE VOUCHER'.

**NESPRESSO** | **SAMRA ORIGINS**  
BY THE WEEKND

**INCLUDED IN THE BOX**

x1 VERTUO POP+ COFFEE MACHINE + x1 COFFEE VARIETY PACK WITH 12 CAPSULES + \$20 NESPRESSO COFFEE VOUCHER

Image: Nespresso Vertuo Pop+ machine with its removable water tank on the side.

This image shows the Nespresso Vertuo Pop+ coffee maker, highlighting its compact design and the easily accessible, removable water tank located on the side of the unit. The water tank is transparent, allowing for clear visibility of the water level.

## OPERATING INSTRUCTIONS

### Brewing Coffee or Espresso:

1. **Power On:** Ensure the machine is plugged in and the light is solid, indicating it's ready.
2. **Open the Head:** Lift the lever and open the machine head.
3. **Insert Capsule:** Place a Nespresso Vertuo capsule into the capsule holder. The machine automatically reads the

barcode on the capsule to adjust brewing parameters.

4. **Close the Head:** Close the machine head and lock the lever.
5. **Place Cup:** Position your desired cup or mug on the adjustable drip tray. The drip tray can be removed for taller mugs.
6. **Start Brewing:** Press the brew button once. The machine will start brewing automatically.
7. **Enjoy:** Your coffee or espresso is ready.

# BREWS 5 CUP SIZES\*



Iced

or



Hot

## ESPRESSO



Single



Double

## COFFEE



5 oz



8 oz



12 oz

\*volumes are approximate

Image: Nespresso Vertuo Pop+ machine brewing a cup of coffee.

This image captures the Nespresso Vertuo Pop+ in action, dispensing freshly brewed coffee into a cup. The machine's sleek design is visible, and the brewing process appears smooth and efficient.

## Brewing Iced Coffee:

For iced coffee, simply fill your cup with ice before placing it under the coffee outlet. The machine will brew the coffee directly over the ice.



Image: Nespresso Vertuo Pop+ machine brewing iced coffee into a glass with ice.

This image displays the Nespresso Vertuo Pop+ brewing coffee into a tall glass filled with ice, demonstrating its capability for preparing iced beverages. The machine's compact form factor is evident.

## Cup Sizes:

The Vertuo Pop+ supports various cup sizes, automatically adjusting the brew volume based on the capsule. These include:

- Espresso (1.35 oz)
- Double Espresso (2.7 oz)
- Gran Lungo (5 oz)
- Coffee (8 oz)
- Alto (12 oz)

## COMPLIMENTARY RECYCLING

At Nespresso we are committed to giving your used capsules a second life.



Image: Diagram illustrating the different coffee and espresso cup sizes brewed by the Nespresso Vertuo Pop+.

This diagram visually represents the five different cup sizes that the Nespresso Vertuo Pop+ can brew, ranging from single and double espressos to 5 oz, 8 oz, and 12 oz coffees. It shows the corresponding capsule types for each size.

## MAINTENANCE

### Cleaning:

- **Daily Cleaning:** After each use, wipe the coffee outlet and drip tray with a damp cloth. Empty and rinse the used capsule container.
- **Water Tank:** Clean the water tank regularly with mild detergent and rinse thoroughly.
- **Machine Exterior:** Wipe the exterior of the machine with a soft, damp cloth. Do not use abrasive cleaning agents.
- **Dishwasher Safety:** The machine is not dishwasher safe.

### Descaling:

The machine will indicate when descaling is required (usually a blinking orange light or specific pattern). Follow the descaling instructions provided with your Nespresso descaling kit to ensure optimal machine performance and coffee quality.

### Capsule Recycling:

Nespresso is committed to sustainability. Used aluminum capsules are fully recyclable. Collect your used capsules and

return them through Nespresso's complimentary recycling program.

## SLEEK & COMPACT DESIGN

With removable side water tank placement



Image: Rear view of the Nespresso Vertuo Pop+ showing the used capsule container.

This image provides a rear view of the Nespresso Vertuo Pop+ machine, highlighting the integrated container where used coffee capsules are automatically deposited after brewing. This container is designed for easy removal and emptying for recycling.

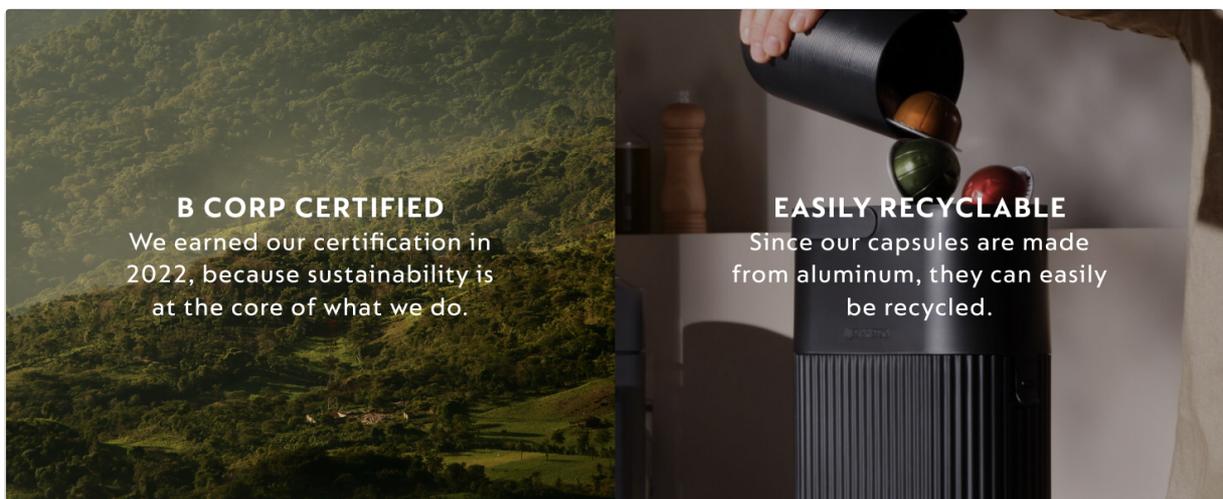


Image: Illustration of Nespresso capsule recycling, showing capsules being placed into a recycling bag.

This image depicts the Nespresso capsule recycling process, where used aluminum capsules are collected in a designated recycling bag. It emphasizes the brand's commitment to environmental sustainability by providing an easy way for users to recycle their capsules.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
No coffee flow	Water tank empty; machine not descaled; capsule not inserted correctly.	Fill water tank; perform descaling; ensure capsule is properly seated.
Coffee is cold	Cup not preheated; machine needs descaling.	Preheat cup with hot water; perform descaling.
Leaking from machine	Water tank not correctly positioned; capsule damaged.	Ensure water tank is firmly in place; use an undamaged capsule.
Machine not turning on	No power; machine in standby mode.	Check power connection; press brew button to wake up.

## SPECIFICATIONS

- **Brand:** Nespresso
- **Model Name:** VERTUO POP+
- **Item Model Number:** BNV121SGR1BUC1
- **Product Dimensions:** 14"D x 8.6"W x 10.4"H
- **Item Weight:** 7.9 pounds
- **Water Tank Capacity:** 25 fl. oz (approx. 1.6 Pounds)
- **Power Source:** AC adapter
- **Operation Mode:** Fully Automatic
- **Human Interface Input:** Buttons
- **Compatible Coffee Pods:** Nespresso Vertuo Coffee (Mug), Nespresso Vertuo Double Espresso, Nespresso Vertuo Espresso
- **Special Feature:** Removable Tank
- **Is Dishwasher Safe:** No

## WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your Nespresso Vertuo Pop+ machine or visit the official Nespresso website. Keep your proof of purchase for warranty claims.

## OFFICIAL PRODUCT VIDEOS

Your browser does not support the video tag.

Video: User demonstrating how the Nespresso Vertuo Pop+ makes perfect espresso.

Your browser does not support the video tag.

Video: Detailed review of the Nespresso Vertuo Pop+ features and performance.

Your browser does not support the video tag.

Video: Overview of the Nespresso Vertuo Pop+ machine and compatible accessories.