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> [CMDDONG A16 Pro MAX 5G Cell Phone User Manual](#)

CMDDONG A16 Pro MAX

CMDDONG A16 Pro MAX 5G Cell Phone User Manual

Model: A16 Pro MAX

1. INTRODUCTION

Welcome to the user manual for your new CMDDONG A16 Pro MAX 5G Cell Phone. This guide provides essential information to help you set up, operate, and maintain your device. Please read this manual thoroughly to ensure proper usage and to fully utilize all features of your smartphone.

Package Contents

Upon unboxing, please verify that all items listed below are present:

- CMDDONG A16 Pro MAX Mobile Phone
- Screen Protector (pre-applied or included)
- Power Adapter
- USB Cable
- SIM Tray Ejector Pin

2. PRODUCT OVERVIEW

The CMDDONG A16 Pro MAX is an Android 15 smartphone featuring a 6.9-inch HD+ display with a 90Hz refresh rate. It is equipped with a Mediatek Dimensity 9300 Octa-Core processor, 12GB RAM, and 256GB internal storage, expandable up to 1TB via a TF card. The device includes a 108MP rear camera, a 32MP front camera, and a 6000mAh battery.

Key Features

- **Display:** 6.9-inch HD+ (2460 x 1080 resolution) with 90Hz Refresh Rate
- **Processor:** Mediatek Dimensity 9300 Octa-Core CPU
- **Memory:** 12GB RAM
- **Storage:** 256GB ROM, expandable up to 1TB with TF card
- **Operating System:** Android 15

- **Cameras:** 108MP Rear Camera, 32MP Front Camera
- **Battery:** 6000mAh
- **Security:** AI Face Recognition, On-screen Fingerprint Unlock
- **Connectivity:** Dual SIM (5G), Wi-Fi, Bluetooth, GPS



Figure 2.1: CMDDONG A16 Pro MAX 5G Cell Phone, showcasing its design and available colors.

3. SETUP

3.1 SIM Card and Memory Card Installation

Your device supports dual SIM cards and a TF (microSD) memory card for expanded storage. The SIM/TF card slot is typically located on the side of the phone.

1. Locate the SIM tray on the side of your phone.
2. Insert the provided SIM tray ejector pin into the small hole next to the tray and press gently until the tray pops out.
3. Carefully place your Nano-SIM cards into the designated slots on the tray. Ensure the gold contacts face downwards and the cut corner aligns correctly. If installing a TF card, place it in its dedicated slot.
4. Gently push the tray back into the phone until it is flush with the device's side.

Note: Incorrect insertion of SIM or TF cards may damage the tray or the device.

3.2 Initial Power On and Setup Wizard

1. Press and hold the Power button (usually on the right side) until the screen lights up and the CMDDONG logo appears.
2. Follow the on-screen instructions of the Android 15 setup wizard. This will guide you through selecting your language, connecting to Wi-Fi, setting up your Google account, and configuring

security features like face recognition and fingerprint unlock.

3.3 Charging the Device

Before first use, it is recommended to fully charge your phone.

1. Connect the USB cable to the power adapter.
2. Plug the power adapter into a standard electrical outlet.
3. Connect the USB cable's Type-C end to the charging port at the bottom of your phone.
4. The charging indicator will appear on the screen. Disconnect the charger once the battery is full.



Figure 3.1: Illustration of the Type-C charging port and estimated battery life for the 6000mAh battery.

4. OPERATING INSTRUCTIONS

4.1 Basic Navigation

- **Touch:** Tap an icon to open an app or select an item.
- **Swipe:** Drag your finger across the screen to scroll, switch screens, or dismiss notifications.
- **Pinch:** Use two fingers to zoom in or out on photos and web pages.
- **Long Press:** Press and hold an item for more options or to move it.

6000mAh Long-lasting Battery

Say goodbye to the hassle of frequent recharging and bulky power banks. ChaHa I16 with a powerful 6000mAh battery, enjoy all-day performance for your most demanding tasks.



Figure 4.1: The phone's display showing multiple applications and user interface elements.

4.2 AI Face Recognition and Fingerprint Unlock

Your device offers advanced security features for convenient and secure unlocking.

1. Go to **Settings > Security & privacy > Device unlock**.
2. Select **Face unlock** or **Fingerprint unlock** and follow the on-screen instructions to register your face or fingerprints.
3. For face unlock, ensure your face is well-lit and positioned correctly during registration. For fingerprint unlock, press your finger firmly on the designated sensor multiple times from different angles.

4.3 Camera Usage

The phone is equipped with a 108MP rear camera and a 32MP front camera.

1. Open the **Camera** app from your home screen or app drawer.
2. Switch between photo, video, and other modes by swiping across the screen or tapping the mode icons.
3. Tap the shutter button to take a photo or start/stop recording a video.
4. Use the zoom gestures (pinch in/out) to adjust the focal length.

108MP Main Camera



Figure 4.2: Examples of images captured with the 108MP main camera.

4.4 Dual SIM Functionality

With dual SIM support, you can manage two different phone numbers on one device.

- After inserting two SIM cards, go to **Settings > Network & internet > SIM cards**.
- Here you can configure which SIM card to use for calls, SMS messages, and mobile data by default.
- You can also choose which SIM to use for a specific action (e.g., making a call) at the time of action.

4.5 Connectivity (Wi-Fi, 5G, Bluetooth)

- **Wi-Fi:** To connect to a Wi-Fi network, go to **Settings > Network & internet > Internet**. Select your desired network and enter the password if required.
- **5G Mobile Data:** Ensure your SIM card supports 5G and your plan includes 5G data. Enable mobile data in **Settings > Network & internet > Mobile network**.
- **Bluetooth:** To pair with Bluetooth devices, go to **Settings > Connected devices > Pair new device**.

4.6 Android 15 System

Your phone runs on Android 15, offering enhanced privacy controls, improved notifications, and a refined user interface. Explore the various settings and customization options to personalize your experience.



Figure 4.3: The Android 15 operating system interface on the CMDDONG A16 Pro MAX.

5. MAINTENANCE

5.1 Cleaning the Device

- Use a soft, lint-free cloth to gently wipe the screen and body of the phone.
- Avoid using harsh chemicals, abrasive cleaners, or aerosol sprays, as these can damage the device's finish or internal components.
- Keep ports free of dust and debris. Use a soft brush or compressed air if necessary, but exercise caution.

5.2 Software Updates

Regularly check for and install software updates to ensure your device has the latest security patches and features.

- Go to **Settings > System > System update**.
- Follow the on-screen prompts to download and install any available updates. Ensure your phone is sufficiently charged or connected to a power source during updates.

5.3 Storage Management

To maintain optimal performance, manage your device's storage regularly.

- Go to **Settings > Storage** to view storage usage.
- Delete unnecessary files, uninstall unused apps, and move large media files to cloud storage or an external TF card.

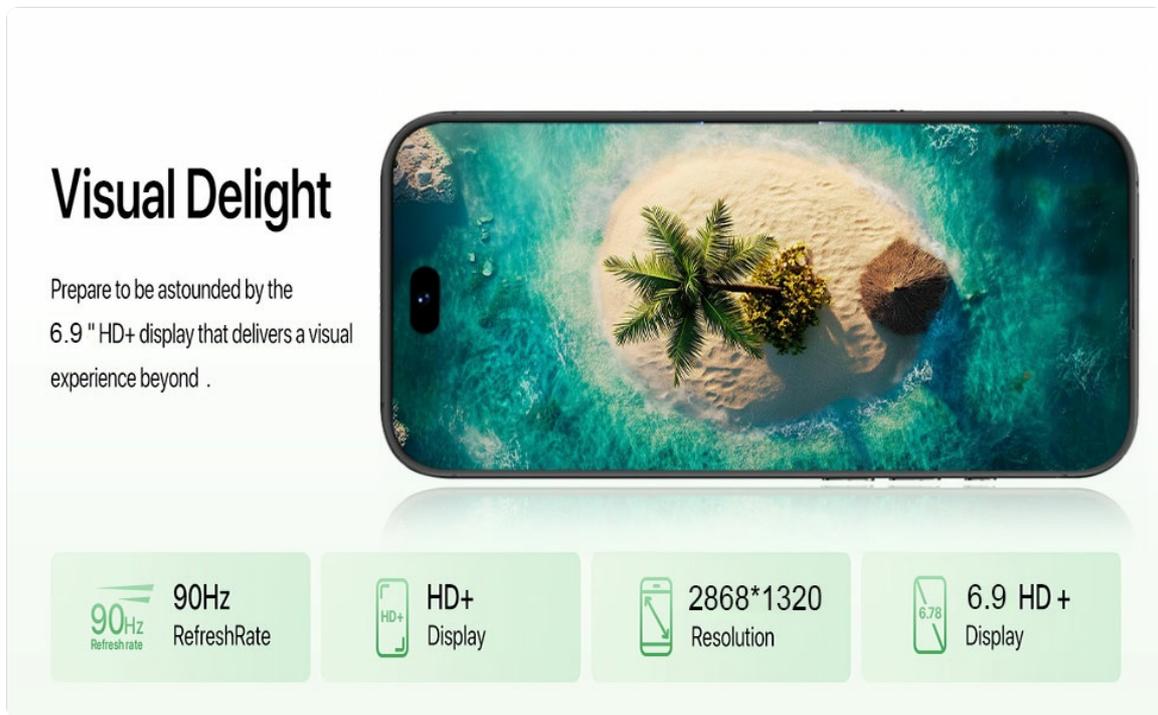


Figure 5.1: Diagram illustrating the 12GB RAM and 256GB ROM, expandable up to 1TB.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your CMDDONG A16 Pro MAX. If you experience problems not covered here, please refer to the support section.

6.1 Device Not Powering On

- Ensure the battery is charged. Connect the phone to its charger and wait a few minutes before attempting to power it on again.
- Try performing a forced restart by holding down the Power button for approximately 10-15 seconds.

6.2 Network Connectivity Issues (No Signal, Wi-Fi Disconnects)

- **Mobile Network:** Check if your SIM card is properly inserted. Verify that mobile data is enabled in settings. If issues persist, try restarting the phone or contacting your carrier.
- **Wi-Fi:** Ensure Wi-Fi is enabled and you are within range of a known network. Try forgetting the network and reconnecting. Restart your Wi-Fi router if other devices are also affected.

6.3 Apps Crashing or Slow Performance

- Close background applications to free up RAM.
- Clear the cache of the problematic app (Settings > Apps > [App Name] > Storage > Clear cache).
- Ensure your phone's software is up to date.
- Check available storage. Low storage can impact performance.

6.4 Fingerprint or Face Unlock Not Working

- Ensure your fingers are clean and dry for fingerprint unlock.

- For face unlock, ensure adequate lighting and that your face is clear of obstructions (e.g., masks, hats).
- Re-register your fingerprints or face in the security settings if the issue persists.

7. SPECIFICATIONS

Feature	Specification
Model Name	A16 Pro MAX
Operating System	Android 15
CPU Model	Mediatek Dimensity 9300 (Octa-Core)
RAM	12 GB
Internal Storage	256 GB
Expandable Storage	Up to 1 TB (TF Card)
Screen Size	6.9 Inches
Resolution	2460 x 1080
Refresh Rate	90 Hz
Rear Camera	108 MP
Front Camera	32 MP
Battery Capacity	6000 mAh
Connectivity	5G, Wi-Fi, Bluetooth, GPS
Security Features	AI Face Unlock, Fingerprint Unlock
SIM Support	Dual SIM
Item Weight	14.4 ounces
Dimensions	7.05 x 7.01 x 1.65 inches



Figure 7.1: Visual representation of the 6.9-inch HD+ display with 90Hz refresh rate.

8. WARRANTY AND SUPPORT

8.1 Product Warranty

Your CMDDONG A16 Pro MAX 5G Cell Phone is covered by a manufacturer's warranty. Please refer to the warranty card included in your product packaging or visit the official CMDDONG website for detailed warranty terms and conditions. The warranty typically covers manufacturing defects under normal use.

8.2 Customer Support

If you encounter any issues or have questions regarding your device that are not addressed in this manual, please contact CMDDONG customer support. You can typically find contact information (email, phone, or support portal) on the manufacturer's official website or on the packaging.

*If you have any questions, please feel free to contact us; we will solve it for you as soon as possible within 7 * 24 hours.*