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PHOINIKAS Q5S

PHOINIKAS Q5S Wireless Gaming Headset User Manual

Model: Q5S

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1. INTRODUCTION

The PHOINIKAS Q5S Wireless Gaming Headset provides a versatile audio solution for gamers across multiple platforms. Featuring 2.4GHz wireless connectivity for low-latency performance and a 3.5mm wired mode, this headset is designed for immersive gaming experiences. It includes a detachable noise-cancelling microphone and 7.1 stereo sound capabilities.



Image 1.1: PHOINIKAS Q5S Wireless Gaming Headset, showing the headset, USB dongle, and 3.5mm audio cable.

2. WHAT'S IN THE Box

Please verify that all components are present upon unboxing:

- PHOINIKAS Q5S Wireless Gaming Headset
- 2.4GHz USB Transmitter Dongle
- Detachable Omnidirectional Microphone
- USB Charging Cable (Type-C)
- 3.5mm Audio Cable
- User Manual (this document)

3. PRODUCT OVERVIEW

Familiarize yourself with the headset's controls and interfaces:



Image 3.1: Overview of headset controls and ports.

1. **Power / Pairing Mode Button:** Press and hold to power on/off. Short press to toggle 7.1 sound. Double press to turn lights on/off.
2. **Microphone On/Off Button:** Toggles microphone mute/unmute.
3. **Volume Adjustment Wheel:** Rotates to increase or decrease audio volume.
4. **3.5mm Wired Interface:** For connecting the 3.5mm audio cable.
5. **External Microphone Interface:** Port for attaching the detachable microphone.
6. **Type-C Charging Port:** For connecting the USB charging cable.

4. SETUP

4.1 Initial Charging

Before first use, fully charge the headset. Connect the USB charging cable to the headset's Type-C port and a compatible USB power source. A full charge takes approximately 2.5-3 hours and provides up to 40 hours of use (battery life varies with lighting and volume settings).



Image 4.1: Headset charging via USB-C, highlighting battery life.

4.2 Wireless Connection (2.4GHz USB Dongle)

For wireless operation, ensure the 3.5mm audio cable and charging cable are disconnected, and the headset is fully charged.

1. Insert the 2.4GHz USB transmitter dongle into an available USB port on your PC, PS4, PS5, or Switch dock.
2. Power on the headset by pressing and holding the Power button.
3. The headset will automatically pair with the USB dongle. An indicator light on the headset will confirm a successful connection.



Image 4.2: The 2.4GHz USB dongle, illustrating its low-latency connection.

4.3 Wired Connection (3.5mm Audio Cable)

For wired use, connect the 3.5mm audio cable to the headset's 3.5mm interface and to the audio jack of your device (e.g., Xbox controller, PC, mobile phone). In wired mode, certain functions like lights and mute may be inactive.

5. OPERATING INSTRUCTIONS

5.1 Power On/Off

- To power on: Press and hold the Power button until the indicator light illuminates.
- To power off: Press and hold the Power button until the indicator light turns off.

5.2 Microphone Usage

Attach the detachable microphone to the External Microphone Interface on the headset. The microphone

features noise-canceling technology for clear communication.

- To mute/unmute: Press the Microphone On/Off button.
- Adjust the flexible microphone boom for optimal voice pickup.



Image 5.1: Detachable microphone for clear voice capture.

5.3 7.1 Stereo Sound

The headset supports 7.1 stereo sound for an immersive audio experience.

- To activate/deactivate 7.1 sound: Short press the Power button.

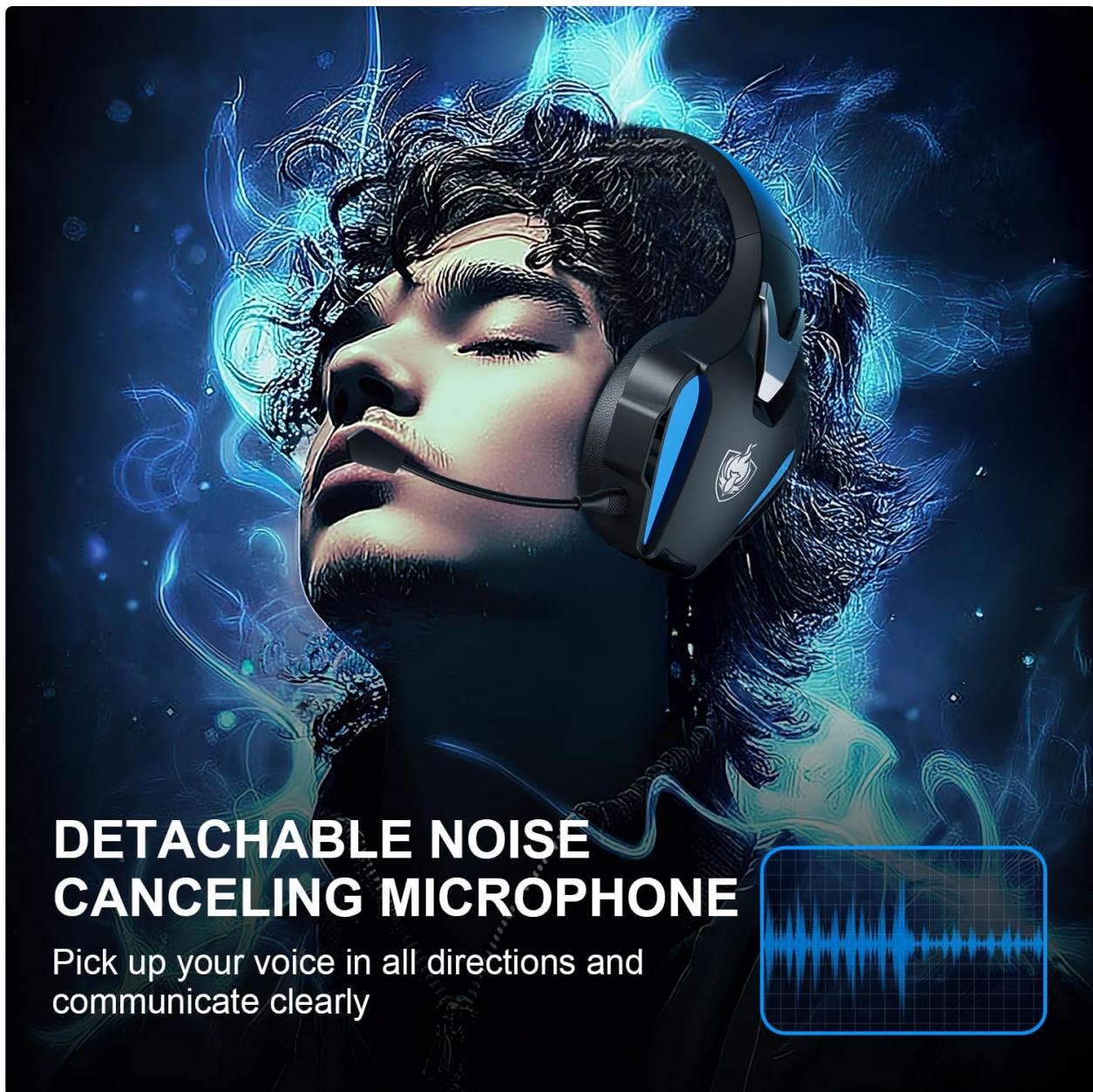


Image 5.2: Visual representation of 7.1 stereo sound capabilities.

5.4 Volume Adjustment

Rotate the Volume Adjustment Wheel to control the audio output level.

6. COMPATIBILITY

The PHOENIKAS Q5S headset offers broad compatibility:



Image 6.1: Multi-platform compatibility overview.

6.1 2.4GHz Wireless Mode

- Compatible with: PC, PS4, PS5, Laptops, Nintendo Switch (audio only).
- **Note:** The microphone does not function when used wirelessly with Nintendo Switch.
- **Not compatible with Xbox Series consoles in wireless mode.**

6.2 3.5mm Wired Mode

- Compatible with: Devices featuring a 3.5mm audio interface, including Xbox controllers, PC, PS4/PS5 controllers, Nintendo Switch, laptops, tablets, and mobile phones.
- In wired mode, headset lights and mute functions may be inactive.

7. MAINTENANCE

7.1 Cleaning

- Wipe the headset surfaces with a soft, dry cloth.
- For earcups, use a slightly damp cloth with mild soap if necessary, then wipe dry immediately.
- Do not use harsh chemicals or abrasive cleaners.

2.4GHZ ULTRA-LOW LATENCY

2.4GHz USB transmitter wireless connection
latency less than 25ms, plug and play



2.4Ghz Delay Delay≤25ms

Bluetooth Delay Delay≤150ms

Image 7.1: Detail of the comfortable earcup design.

7.2 Storage

- Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- Avoid placing heavy objects on the headset.

7.3 Battery Care

- To prolong battery life, avoid fully discharging the headset frequently.
- Charge the headset regularly, even if not in frequent use.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Headset does not power on.	Low battery; 3.5mm cable or charging cable connected in wireless mode.	Charge the headset fully. Ensure all cables are removed for wireless mode.
No sound in wireless mode.	USB transmitter not properly connected; headset not paired; volume too low.	Ensure USB transmitter is firmly inserted. Power cycle headset and transmitter. Check device audio settings. Increase headset volume.
Microphone not working.	Microphone muted; not properly attached; compatibility issue (e.g., Switch wireless).	Press the Mic On/Off button to unmute. Ensure microphone is securely attached. Note that the microphone does not work with Nintendo Switch in wireless mode. Check device privacy settings for microphone access.
Sound quality is poor or distorted.	Weak wireless signal; incorrect audio settings; low battery.	Move closer to the USB transmitter. Check device audio output settings. Charge the headset.
Headset not compatible with Xbox.	The headset's 2.4GHz wireless mode is not designed for Xbox consoles.	Use the 3.5mm audio cable to connect to an Xbox controller for wired audio and microphone functionality.

9. SPECIFICATIONS

Feature	Detail
Model Name	Q5S
Connectivity Technology	2.4GHz Wireless, 3.5mm Wired
Wireless Latency	Less than 25ms
Audio Driver Size	40mm
Sound Features	7.1 Stereo Sound, Surround Sound
Microphone	Detachable, Omnidirectional, Noise-Canceling
Noise Control	Active Noise Cancellation, Sound Isolation
Battery Capacity	1200mAh
Battery Life	Up to 40 hours (varies with usage)
Charging Time	Approx. 2.5-3 hours (via USB-C)

Feature	Detail
Headphones Jack	3.5 mm Jack
Material	Plastic
Item Weight	12.3 ounces

10. WARRANTY & SUPPORT

PHOENIKAS products are designed for reliability and performance. For specific warranty information, please refer to the warranty card included with your product or visit the official PHOENIKAS website. If you encounter any issues or require technical assistance, please contact PHOENIKAS customer support through their official channels or the retailer from whom you purchased the product.

For further assistance, you may visit the [PHOENIKAS Store on Amazon](#).

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