LG 34SR65QC-B

LG 34SR65QC-B 34-inch Curved UltraWide Smart Monitor User Manual

Model: 34SR65QC-B | Brand: LG

1. Introduction

Thank you for choosing the LG 34SR65QC-B 34-inch Curved UltraWide Smart Monitor. This monitor is designed to enhance your productivity and entertainment experience with its expansive WQHD (3440x1440) display, integrated webOS smart platform, and advanced features like HDR10 and 99% sRGB color gamut. This manual provides essential information for setting up, operating, and maintaining your monitor to ensure optimal performance and longevity.

Key features include:

- **34-inch Curved UltraWide WQHD Display:** Offers an immersive viewing experience with a 21:9 aspect ratio.
- **webOS Smart Platform:** Provides built-in access to streaming services and cloud PC applications.
- **HDR10 & 99% sRGB:** Delivers vibrant colors and enhanced picture quality.
- **100Hz Refresh Rate:** Ensures smooth motion for both work and entertainment.
- **Magic Remote:** Intuitive control with voice command capabilities.
- **AirPlay 2 & HomeKit Compatibility:** Seamless wireless content casting and control from Apple devices.
- **Adjustable Stand:** Allows for height and tilt adjustments for ergonomic viewing.

2. Safety Information

Please read all safety instructions carefully before using the monitor. Keep this manual for future reference.

- Do not block ventilation openings.
- Use only attachments/accessories specified by the manufacturer.
- Refer all servicing to qualified service personnel.
- Unplug the monitor during lightning storms or when unused for long periods.
- Keep the monitor away from water, moisture, and direct heat sources.

3. Package Contents

Ensure all items are present in the box:

- LG 34SR65QC-B Monitor
- Stand Base
- Stand Neck
- Magic Remote with Batteries
- Power Cable
- HDMI Cable
- User Manual (this document)

4. Setup

4.1. Assembling the Stand

1. Carefully place the monitor face down on a soft, clean surface to prevent scratches.
2. Attach the stand neck to the back of the monitor using the provided screws.
3. Connect the stand base to the stand neck and secure it with the thumb screw.



Figure 4.1: Front view of the LG 34SR65QC-B monitor with its stand assembled.

4.2. Connecting Cables

1. Connect the power cable to the monitor's power input and then to a wall outlet.
2. Connect the HDMI cable from your computer or other device to one of the HDMI ports on the monitor.

3. If desired, connect USB devices to the available USB ports on the monitor.
4. For wired network access, connect an Ethernet cable to the LAN port.



Figure 4.2: Rear view of the LG 34SR65QC-B monitor showing HDMI, USB, and Ethernet ports.

4.3. Initial Power On

Press the power button on the monitor or the Magic Remote to turn on the display. Follow the on-screen instructions for initial setup, including language selection, network connection, and time zone settings.

4.4. Physical Adjustments

The monitor stand allows for height and tilt adjustments to optimize your viewing comfort.

- **Height Adjustment:** Gently push or pull the monitor up or down to your desired height.
- **Tilt Adjustment:** Hold both sides of the monitor and gently tilt it forward or backward.



Figure 4.3: The monitor stand allows for height and tilt adjustments.

5. Operating the Monitor

5.1. Using the Magic Remote

The included LG Magic Remote provides intuitive control over your monitor's smart features. Point and click, use the scroll wheel, or utilize voice commands to navigate menus and content.



Figure 5.1: The LG Magic Remote for intuitive control.

5.2. webOS Smart Features

The integrated webOS platform allows you to access a variety of smart functions directly from your monitor:

- **Streaming Services:** Enjoy popular apps like Netflix, Prime Video, Apple TV, Disney+, and HBO Max.
- **LG Channels:** Access over 300+ free channels covering various genres.
- **Cloud PC Services:** Utilize applications like Microsoft 365 and Google applications without needing a

separate PC.



Figure 5.2: The webOS smart interface provides access to streaming and cloud services.

5.3. Multitasking with UltraWide Display

The 21:9 UltraWide aspect ratio provides ample screen real estate for efficient multitasking. You can comfortably open multiple windows side-by-side, enhancing productivity for work or creative tasks.



Figure 5.3: The UltraWide display is ideal for multitasking with multiple windows.

5.4. Wireless Connectivity (AirPlay 2 & HomeKit)

With Apple AirPlay 2 and HomeKit compatibility, you can wirelessly cast content from your iOS or macOS devices directly to the monitor. This allows for easy sharing of photos, videos, and presentations.

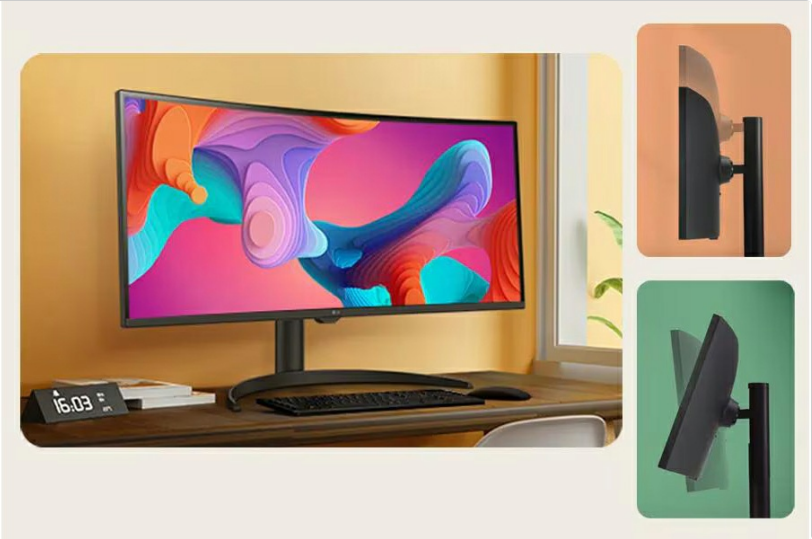


Figure 5.4: Wirelessly cast content from Apple devices using AirPlay 2.

5.5. External Keyboard and Mouse Control

You can connect a wireless keyboard and mouse to the monitor to navigate webOS menus and control applications, providing a more traditional computing experience without a connected PC.

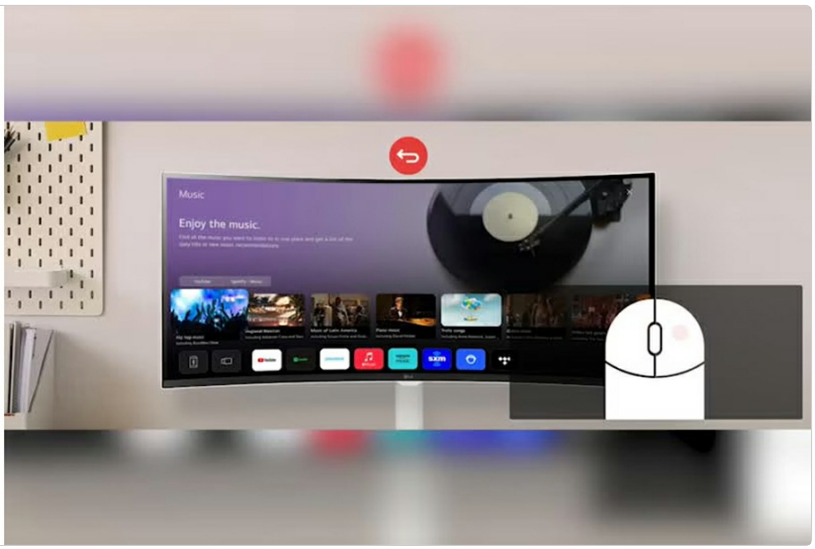


Figure 5.5: Control webOS with an external keyboard and mouse.

5.6. Picture Settings

Access the monitor's settings menu using the Magic Remote to adjust various picture options, including brightness, contrast, sharpness, color temperature, and HDR modes. Experiment with different settings to find your preferred visual experience.

6. Maintenance

6.1. Cleaning the Monitor

- Always unplug the monitor before cleaning.
- Use a soft, lint-free cloth slightly dampened with water or a specialized screen cleaner.
- Do not spray cleaner directly onto the screen.
- Avoid using abrasive cleaners, waxes, or solvents.

6.2. Storage

If storing the monitor for an extended period, ensure it is powered off, unplugged, and stored in a cool, dry place, preferably in its original packaging to protect it from dust and physical damage.

7. Troubleshooting

If you encounter issues with your monitor, refer to the following common solutions:

Problem	Possible Solution
Monitor does not power on	Check if the power cable is securely connected to both the monitor and the power outlet. Ensure the power outlet is functional.
No signal detected	Verify that the HDMI cable is correctly connected to both the monitor and the source device. Select the correct input source using the Magic Remote.
Picture is blurry or distorted	Check the resolution settings on your source device to ensure they match the monitor's native resolution (3440x1440). Adjust picture settings like sharpness and contrast.
No sound or low volume	Increase the volume using the Magic Remote. Check audio output settings on your source device. If using external speakers, ensure they are connected and powered on.
Magic Remote not responding	Replace the batteries in the Magic Remote. Ensure there are no obstructions between the remote and the monitor. Re-pair the remote if necessary (refer to the on-screen guide).
Network connection issues	Check your Wi-Fi router or Ethernet cable connection. Restart the monitor and your network equipment. Verify network settings in the webOS menu.

If the problem persists after trying these solutions, please contact LG customer support.

8. Specifications

Feature	Detail
Screen Size	34 Inches
Resolution	3440 x 1440 Pixels (WQHD Ultra Wide 1440p)
Aspect Ratio	21:9
Image Brightness	300 Candela per Square Meter
Screen Surface Description	Anti-Glare
Total USB Ports	2
HDMI Ports	2
Product Dimensions	14.5 x 31.9 x 22.4 inches
Item Weight	15.4 pounds
Date First Available	October 21, 2024

9. Warranty and Support

Your LG 34SR65QC-B monitor comes with a standard manufacturer's warranty. For detailed warranty information, including terms and conditions, please refer to the warranty card included in your product packaging or visit the official LG website.

For technical support, service inquiries, or to download the latest drivers and software, please visit the LG support website or contact their customer service department. Contact information can typically be found on the LG website or in your product documentation.

10. Product Videos

No official product videos from the seller were found in the provided data to embed in this manual.