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Tecno Spark GO 5G KM8

Tecno Spark GO 5G Smartphone User Manual

Model: KM8

INTRODUCTION

This manual provides essential information for using your Tecno Spark GO 5G smartphone. It covers setup, operation, maintenance, troubleshooting, and detailed product specifications. Please read this manual thoroughly to ensure proper use and to maximize the device's performance.



Figure 1: Tecno Spark GO 5G Smartphone (Sky Blue)

The Tecno Spark GO 5G is designed with a slim 7.99mm body and features a 6000mAh battery. It includes Ella AI with Indian language support and boasts an IP64 rating for dust and water resistance. The device supports 5G connectivity with Carrier Aggregation for enhanced speed and signal strength.

SETUP

Package Contents

Verify that your package contains the following items:

- Tecno Spark GO 5G Smartphone
- Phone Case
- Power Adapter
- SIM Tray Ejector
- USB Cable

Inserting the SIM Card

Locate the SIM card tray on the side of your device. Use the provided SIM tray ejector tool to open the tray. Insert your Nano-SIM card(s) and/or microSD card into the designated slots, ensuring correct orientation.

Gently push the tray back into the device until it clicks into place.



Figure 2: Side profile of the device, indicating SIM tray position

Initial Power On and Charging

Press and hold the power button located on the side of the device until the Tecno logo appears. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup. For optimal performance, fully charge the device using the provided power adapter and USB cable before first use. The 6000mAh battery provides extended usage time.

OPERATING INSTRUCTIONS

Basic Navigation

The Tecno Spark GO 5G features a touchscreen interface. Use gestures such as tapping, swiping, pinching, and spreading to navigate through menus, open applications, and interact with content. The volume buttons are located on the side for adjusting audio levels, and the power button can also be used to lock/unlock the screen.

Ella AI Assistant

Your device includes Ella AI, an intelligent assistant that supports various Indian languages. To activate Ella

AI, use the designated voice command or gesture (refer to device settings for specific activation methods). Ella AI can assist with daily tasks, information retrieval, and more.



Figure 3: Ella AI with Indian Language Support

5G Connectivity

The Tecno Spark GO 5G supports 5G networks, including 5G Carrier Aggregation for improved speed and signal stability. Ensure your SIM card and mobile plan support 5G services in your area. The device also features 4x4 MIMO support, utilizing four antennas to enhance network performance.

Segment's 1st **4x4 MIMO Support***

Experience faster speeds with Spark Go 5G's Intelligent Signal Hub System, powered by 4X4 MIMO that uses four antennas to transmit and receive data simultaneously. This boosts network speed by up to 73%, ensuring faster, stronger connectivity wherever you are



*under 10K | TechArc July - 2025

Figure 4: Tecno Spark GO 5G with enhanced 5G speed

Camera Usage

The device is equipped with a 50MP AI camera. Open the Camera application to capture photos and videos. Explore various modes and settings, such as portrait, night mode, and panorama, to enhance your photography experience. The AI features assist in optimizing image quality.

Double Up Clarity

Capture every moment in stunning detail



Figure 5: Capturing moments with the 50MP AI Camera

MAINTENANCE

Dust and Water Resistance (IP64)

The Tecno Spark GO 5G has an IP64 rating, meaning it is resistant to dust ingress and splashing water from any direction. While it offers protection against everyday spills and dust, it is not fully waterproof. Avoid submerging the device in water or exposing it to high-pressure water jets. If the device gets wet, wipe it dry immediately with a clean, soft cloth.

India's **Slimmest & Lightest***



*India's Slimmest 5G Smartphone with 6000mAh Battery
*India's Lightest 6000mAh Smartphone - under 10K | TechArc Jul - 2025

Figure 6: IP64 Dust & Water Resistant design

Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. You can usually find this option in the device's settings under "System" or "About phone."

Cleaning the Device

Use a soft, lint-free cloth to clean the screen and body of your smartphone. Avoid using harsh chemicals, abrasive materials, or aerosol sprays. For stubborn smudges, slightly dampen the cloth with water or a screen cleaner specifically designed for electronics.

Battery Care

To prolong the life of your 6000mAh battery, avoid extreme temperatures. Do not leave the device in direct sunlight or very cold environments. It is recommended to keep the battery charge between 20% and 80% for optimal long-term health.

TROUBLESHOOTING

Common Issues and Solutions

- **Device Not Turning On:** Ensure the battery is charged. Connect the device to the charger and wait a few minutes before attempting to power it on again. If it still doesn't turn on, try a forced restart (usually by holding the power button for an extended period).
- **Network Connectivity Issues:** Check if your SIM card is properly inserted. Verify that mobile data is enabled in settings. Try restarting the device or toggling airplane mode on and off. Ensure you are in an area with network coverage.
- **Battery Draining Quickly:** Close unused applications running in the background. Reduce screen brightness. Disable features like Wi-Fi, Bluetooth, or GPS when not in use. Check battery usage in settings to identify power-consuming apps.
- **Applications Crashing/Freezing:** Try clearing the cache for the problematic app in settings. If the issue persists, uninstall and reinstall the app. Ensure your device's software is up to date.

Factory Reset

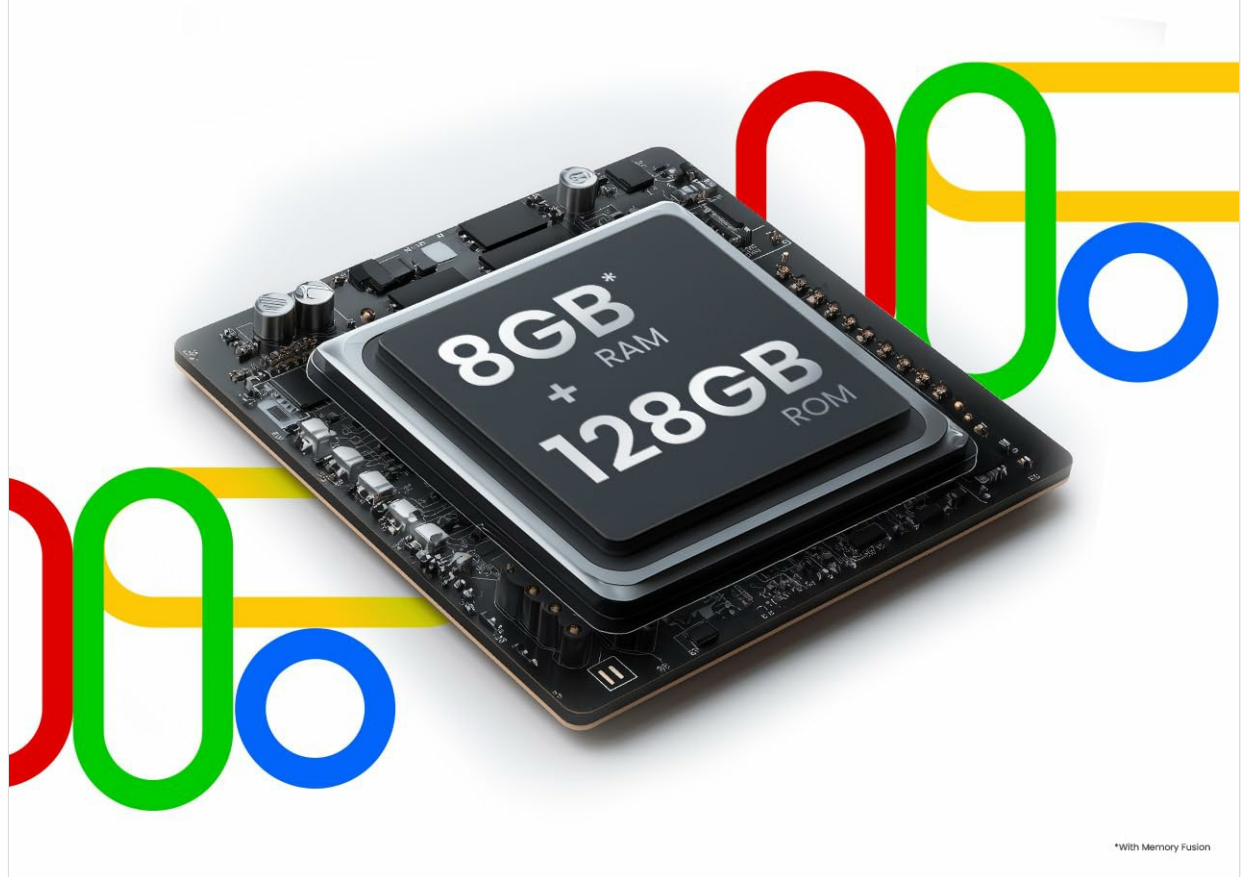
If you encounter persistent software issues, a factory reset may resolve them. **Warning:** A factory reset will erase all data on your device. Back up important data before proceeding. This option is typically found in "Settings" > "System" > "Reset options."

SPECIFICATIONS

Feature	Detail
Brand	Tecno
Model Number	KM8
Operating System	Android 15
Processor	MediaTek D6400 5G
RAM	4 GB (up to 8GB with Memory Fusion)
Storage	128 GB
Screen Size	6.74 Inches
Product Dimensions	16.8 x 7.8 x 0.8 cm
Item Weight	194 g
Battery Capacity	6000 mAh
Connectivity	Bluetooth, Infrared, USB, Wi-Fi
Water/Dust Resistance	IP64

Double Up Performance

MediaTek **D6400** 5G Processor
with 8GB* RAM + 128GB ROM



*With Memory Fusion

Figure 7: MediaTek D6400 5G Processor and Memory Configuration

WARRANTY AND SUPPORT

Your Tecno Spark GO 5G smartphone is manufactured by G Mobiles India. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official Tecno website. Warranty coverage typically includes manufacturing defects for a specified period from the date of purchase.

For technical support, service inquiries, or further assistance, please contact Tecno customer service through their official channels. You can also visit the [official Tecno Store on Amazon](#) for additional product information and resources.