**roborock roborock Saros 10**

# roborock Saros 10 Robot Vacuum and Mop

## USER MANUAL

## 1. Introduction

Welcome to the roborock Saros 10 Robot Vacuum and Mop user manual. This guide provides essential information for setting up, operating, and maintaining your new intelligent cleaning device. The Saros 10 is designed to offer an ultimate cleaning experience with its advanced features, including 22,000Pa suction, AI obstacle avoidance, and a self-cleaning dock.

*The roborock Saros 10 robot vacuum and its accompanying RockDock Ultra, alongside a smartphone showing the control application.*

## 2. Safety Information

Please read all safety instructions carefully before using the device. Keep this manual for future reference.

- Ensure the power cord is not tangled or obstructed during operation.
- Do not allow children or pets to operate the device unsupervised.
- Use only the official roborock cleaning solution with the device.
- **Privacy:** Roborock prioritizes your privacy. Features capturing sensitive data, such as images and videos, are disabled by default and require your explicit consent to activate. Photos and videos are not stored on Roborock's cloud servers. The Saros 10 is TUV Rheinland certified and complies with the ETSI EEN 303 645 data security standard.

## 3. Package Contents

Verify that all components are present in the package:

- Dock (with Disposable Dust Bag pre-installed) (1)
- Instruction Guide (1)

- Power Cord (1)
- Robot Vacuum (1)
- Disposable Dust Bag (1)

## 4. Setup

Follow these steps for initial setup:

1. **Unpacking:** Carefully remove all packaging materials and protective films from the robot and the dock.
2. **Dock Placement:** Place the RockDock Ultra on a hard, level surface against a wall, ensuring there is adequate space around it for the robot to maneuver.
3. **Power Connection:** Connect the power cord to the dock and plug it into a wall outlet.
4. **Robot Charging:** Place the robot onto the charging contacts of the dock. Ensure it is properly aligned and begins charging.
5. **App Download & Connection:** Download the Roborock app from your smartphone's app store. Follow the in-app instructions to connect your Saros 10 to your home Wi-Fi network (supports 2.4GHz WiFi only).
6. **Initial Mapping:** Once connected, initiate an initial mapping run through the app. The robot will navigate your home to create a detailed map.

## 5. Operating

The roborock Saros 10 offers various cleaning modes and intelligent navigation for efficient cleaning.

### 5.1 Cleaning Modes

- **Vacuuming:** Utilizes 22,000Pa HyperForce suction for deep carpet and hard floor cleaning.
- **Mopping:** Features VibraRise 4.0 Sonic Vibration Mopping, delivering up to 4000 times/min vibrations for superior stain removal with hot water.
- **Combined Cleaning:** Simultaneously vacuums and mops for comprehensive floor care.
- **Auto Mop Detachment:** The mop automatically detaches in modes where mopping is not needed, such as when vacuuming carpets, preventing moisture transfer.



*The Saros 10 features powerful 22,000Pa suction and a zero-tangle main brush for effective cleaning.*

*VibraRise 4.0 provides upgraded sonic mopping for deeper and more effective stain removal.*

### 5.2 Navigation and Obstacle Avoidance

The Saros 10 uses Reactive AI 3.0 Obstacle Recognition and Precise LiDAR Navigation for intelligent movement. Its 3.14-inch ultra-thin design allows it to reach under low-clearance areas, while the retractable LDS and RGB camera ensure optimal dirt detection and navigation.

# 3.14-inch Ultra-Thin Design with Retractable LDS

LDS retracts to fit under low-clearance areas while maintaining a 100° wide field of view for smooth navigation.
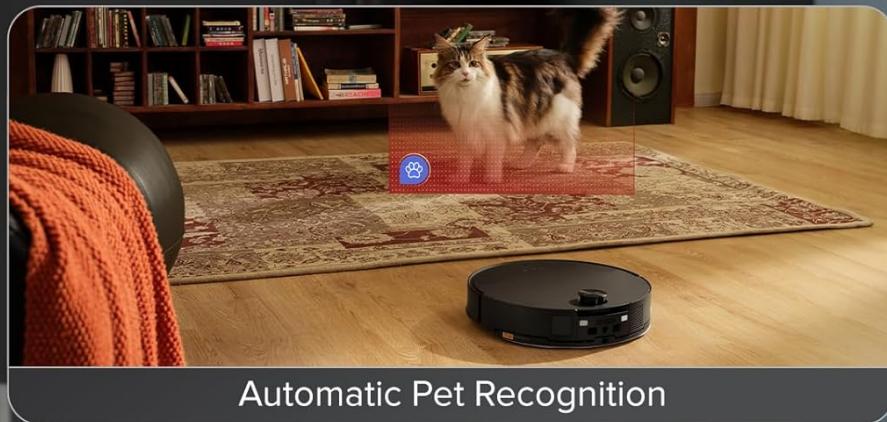
**World's No.1**
Robotic Vacuum Cleaner Brand in 2024
Source: IDC Quarterly Smart Home Device Tracker, 2024 Q4

3.14 inches

*The ultra-thin design and retractable LDS allow the Saros 10 to clean hard-to-reach areas.*

*Reactive AI 3.0 enables the Saros 10 to intelligently recognize and avoid obstacles in real-time.*

### 5.3 Smart Features

- **Voice Control:** Use "Hello Rocky" commands or integrate with Alexa, Siri, and Google Home for hands-free control.
- **Pet-Friendly:** Features like Pet Snaps and Video Call & Cruise allow you to monitor your pets. The robot also adjusts cleaning around pet supplies.
- **SmartPlan 2.0:** Intelligently identifies floor types and room categories to customize optimal cleaning strategies.

## 6. Maintenance

Regular maintenance ensures optimal performance and longevity of your roborock Saros 10.

### 6.1 RockDock Ultra Maintenance

- **Hot Water Mop Washing:** The dock automatically washes the mop with 176°F hot water.
- **Heated Air Drying:** Mops are dried with 140°F heated air to prevent odors.

- **Self-Cleaning:** The dock itself performs self-cleaning with warm water.
- **Auto Detergent Dispenser:** Refill the detergent tank as needed.
- **Auto Dust Emptying:** The dock automatically empties the robot's dustbin into a disposable dust bag. Replace the dust bag when full.
- **Warm Water Tank Refilling:** Ensure the clean water tank in the dock is filled.



*The Next-Generation RockDock Ultra provides comprehensive self-maintenance features.*

### 6.2 Solution Tank Refill

To refill the cleaning solution tank:

1. Locate the solution tank access panel on the dock, typically under the roborock icon.
2. Press the panel to open the door, revealing the vacuum bag and the solution tank.
3. Gently pull out the solution tank.
4. Open the top lid of the tank and pour in the official roborock cleaning solution. You can fill it to the top or use the indicated line.
5. Close the lid and gently press the tank back into its slot until it clicks into place.

6. Close the dock door.

**Important:** Only use cleaning solutions specifically designed for roborock devices to prevent damage and maintain warranty.

# 7. Troubleshooting

If you encounter issues with your Saros 10, refer to the following common solutions:

| Problem | Possible Cause | Solution |
|---------|----------------|----------|
| Robot not charging | Poor contact with charging pins; dock not powered. | Ensure robot is correctly seated on the dock. Check power connection to the dock. Clean charging contacts. |
| Poor cleaning performance | Full dustbin; dirty brushes/mop; low water/detergent. | Empty dustbin. Clean main brush, side brush, and mop. Refill water/detergent tanks. |
| Robot gets stuck frequently | Obstacles in path; complex environment. | Clear small objects from the floor. Use "No-Go Zones" in the app for problem areas. |
| Cannot connect to Wi-Fi | Incorrect Wi-Fi password; 5GHz network; weak signal. | Ensure correct password. Connect to a 2.4GHz network. Move robot closer to router. |

For more detailed troubleshooting, refer to the official Roborock app or the full user manual PDF available online.

# 8. Specifications

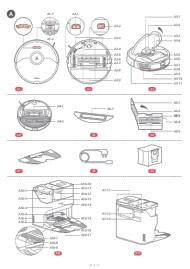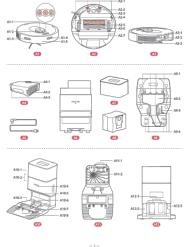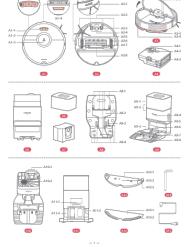| Feature | Detail |
|---------|--------|
| Brand | roborock |
| Model Name | roborock Saros10 |
| Suction Power | 22,000Pa |
| Product Dimensions | 16.1"L x 17.31"W x 18.5"H |
| Battery Life | 220 minutes |
| Voltage | 110 Volts |
| Control Method | App |
| Compatible Devices | Smartphones, Amazon Echo, Siri, Google Home, Smartwatches |
| Filter Type | Washable Filter |
| Item Weight | 36.3 pounds |
| UPC | 195043005720 |

# 9. Warranty and Support

For warranty information and technical support, please visit the official roborock website or contact their customer service. You can also find the full User Manual (PDF) for detailed information:

[Download User Manual (PDF)](#)

For additional support and product information, visit the[roborock Store on Amazon](#).

## Related Documents - roborock Saros 10

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|---|---|
|  | [Roborock S7 Max Ultra Robot Vacuum and Mop Combo: Components and Assembly Guide](#)<br>A comprehensive guide detailing the components and assembly steps for the Roborock S7 Max Ultra robot vacuum and mop combo, featuring its docking station and accessories. |
|  | [Roborock Qrevo Curv FAQ: Features, Advantages, and Comparisons](#)<br>Frequently asked questions about the Roborock Qrevo Curv robot vacuum cleaner, covering its key features, the advantages of its DuoDivide brush and FlexiArm Design Arc Side Brush, its multifunctional dock capabilities, and comparisons with the Qrevo Master. |
|  | [Roborock Q5 DuoRoller+ and Q5 Max+ Robot Vacuum Components and Maintenance Guide](#)<br>Detailed diagram and parts list for Roborock Q5 DuoRoller+ and Q5 Max+ robot vacuums, including components, accessories, and basic maintenance illustrations. |
|  | [Roborock Q7 Max+ Robot Vacuum Cleaner User Guide](#)<br>This visual guide details the components and assembly of the Roborock Q7 Max+ Robot Vacuum Cleaner and its Auto-Empty Dock Pure, offering insights into setup and maintenance. |

[Roborock F25 and F25 ACE: Frequently Asked Questions and Key Features](#)
Find answers to common questions about the Roborock F25 and F25 ACE robot vacuums, including key features, intelligent dirt detection, and cleaning modes.

[Roborock Saros 10 Robot Vacuum Cleaner FAQ and Features](#)
Explore the key features, positioning guidelines, and technical differences of the Roborock Saros 10 robot vacuum. This FAQ covers navigation, mopping, battery, and comparisons with the Saros 10R model.