Hiswelle HQ-JS919

Hiswelle HQ-JS919 18L Ultra Large Humidifier Instruction Manual

Model: HQ-JS919

1. Introduction

Thank you for choosing the Hiswelle HQ-JS919 18L Ultra Large Humidifier. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your new humidifier. Please read this manual thoroughly before use and retain it for future reference.
The Hiswelle HQ-JS919 is designed to efficiently humidify large spaces, featuring an 18-liter capacity, remote control operation, and an aromatherapy tray for enhanced comfort.

2. Safety Instructions

To reduce the risk of electric shock, fire, or injury, always follow these basic safety precautions:

- Always place the humidifier on a firm, flat, waterproof surface at least 12 inches (30 cm) away from walls and appliances.
- Do not place the humidifier near heat sources such as stoves, radiators, or direct sunlight.
- Do not immerse the base unit in water or other liquids.
- Always unplug the humidifier before filling, cleaning, or moving it.
- Do not operate the humidifier with a damaged cord or plug.
- Keep out of reach of children and pets.
- Use only clean, cool tap water. Distilled or demineralized water is recommended to prevent white dust.
- Do not add essential oils directly into the water tank. Use only the designated aromatherapy tray.
- Ensure the water tank cap is securely tightened after refilling.

3. Package Contents

Please check the box for the following items:

- Hiswelle HQ-JS919 Humidifier Base Unit
- 18L Water Tank
- Remote Control
- Aromatherapy Tray
- Power Cord
- User Manual (this document)

4. Product Overview

Familiarize yourself with the components of your Hiswelle HQ-JS919 Humidifier:



Image 1: Hiswelle HQ-JS919 18L Ultra Large Humidifier. This image shows the complete humidifier unit, including the base and the large water tank.

- **Water Tank:** The large capacity tank holds up to 18 liters of water for extended operation.
- **Base Unit:** Contains the ultrasonic transducer, fan, control panel, and power connection.

- **Mist Nozzle:** Directs the mist output.
- **Control Panel:** Features touch-sensitive buttons and a display for operating the humidifier.
- **Aromatherapy Tray:** A small, separate compartment for adding essential oils.
- **Remote Control:** Allows convenient operation from a distance.



Image 2: Remote Control for Hiswelle HQ-JS919 Humidifier. This image depicts the compact remote control used to operate the humidifier's functions.

5. Setup

1. **Unpack:** Carefully remove all packaging materials and ensure all components are present.
2. **Placement:** Place the humidifier on a flat, stable, and waterproof surface. Ensure it is at least 12 inches (30 cm) away from walls, furniture, and electronic devices. Do not place it on carpet or near heat vents.
3. **Fill Water Tank:**
    - Remove the water tank from the base unit.
    - Unscrew the water tank cap at the bottom of the tank.
    - Fill the tank with clean, cool tap water. Distilled or demineralized water is recommended to minimize mineral buildup and white dust. Do not fill past the MAX line.
    - Securely screw the cap back onto the tank.
    - Place the filled water tank back onto the humidifier base, ensuring it sits correctly.
4. **Connect Power:** Plug the power cord into a standard electrical outlet. The humidifier will enter standby mode.



Image 3: Filling the water tank of the Hiswelle HQ-JS919 Humidifier. This image illustrates the process of unscrewing the cap and filling the large water tank with water.

6. Operating Instructions

6.1 Control Panel and Remote Control

The humidifier can be operated using the touch-sensitive control panel on the base unit or the included remote control.

6.2 Basic Operation

1. **Power On/Off:** Press the Power button (**O/I**) on the control panel or remote control to turn the humidifier on or off. The display will illuminate when powered on.
2. **Mist Level Adjustment:** Press the Mist button (**MIST**) repeatedly to cycle through different mist output levels (e.g., Low, Medium, High). The selected level will be indicated on the display.
3. **Humidity Setting:** Press the Humidity button (**HUMIDITY**) to set your desired humidity level. The humidifier will automatically maintain this level, turning on and off as needed.
4. **Timer Function:** Press the Timer button (**TIMER**) to set an operating duration (e.g., 1 hour, 2 hours, up to 12 hours). The humidifier will automatically shut off after the set time.

6.3 Aromatherapy Function

To use the aromatherapy feature:

1. Locate the aromatherapy tray on the side or back of the humidifier base.
2. Pull out the tray.
3. Add a few drops of your preferred essential oil onto the aroma pad (if included) or directly into the tray. Do not add essential oils directly into the water tank.
4. Slide the tray back into its slot. The humidifier will diffuse the aroma along with the mist.



Image 4: Aromatherapy tray on the Hiswelle HQ-JS919 Humidifier. This image shows the small, pull-out tray designed for adding essential oils.

7. Maintenance

Regular cleaning is crucial for optimal performance and hygiene. Always unplug the humidifier before cleaning.

7.1 Daily Maintenance

- Empty and rinse the water tank and base unit daily.
- Wipe down any visible surfaces with a clean, damp cloth.

7.2 Weekly Cleaning

1. **Clean Water Tank:** Remove the water tank, unscrew the cap, and clean the inside with a soft brush or sponge. Rinse thoroughly.
2. **Clean Base Unit:** Gently wipe the inside of the base unit, especially the ultrasonic transducer (the small disc) and the water basin, with a soft cloth. Do not use abrasive cleaners or scrub the transducer.
3. **Descaling (if needed):** If mineral deposits (white dust) accumulate, fill the base unit with a mixture of 1 cup white vinegar and 1 cup water. Let it soak for 20-30 minutes, then gently scrub with a soft brush and rinse thoroughly. Repeat for the water tank if necessary.
4. **Clean Aromatherapy Tray:** Remove the aromatherapy tray and wipe it clean with a damp cloth. Replace the aroma pad if it is soiled or worn.



Image 5: Cleaning the base unit of the Hiswelle HQ-JS919 Humidifier. This image demonstrates how to gently wipe the ultrasonic transducer and water basin.

7.3 Storage

When storing the humidifier for an extended period, ensure it is completely clean and dry. Store it in a cool, dry place, preferably in its original packaging.

8. Troubleshooting

If you encounter issues with your humidifier, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No mist output	No water in tank; Tank not properly seated; Power not connected; Ultrasonic transducer dirty.	Refill water tank; Ensure tank is correctly placed; Check power plug; Clean ultrasonic transducer as per maintenance instructions.

Problem	Possible Cause	Solution
Water leaking from base	Water tank cap loose; Tank cracked; Humidifier on uneven surface.	Tighten water tank cap; Inspect tank for damage (contact support if cracked); Place humidifier on a flat, stable surface.
Unusual noise	Low water level; Foreign object in base; Humidifier not level.	Refill water tank; Check base for obstructions; Ensure humidifier is on a flat surface.
Remote control not working	Batteries dead or incorrectly inserted; Obstruction between remote and humidifier sensor.	Replace batteries (ensure correct polarity); Remove any obstructions; Ensure remote is pointed at the humidifier's sensor.
White dust around humidifier	Hard water used.	Use distilled or demineralized water. Clean humidifier regularly to remove mineral buildup.

9. Specifications

- **Model:** HQ-JS919
- **Brand:** Hiswelle
- **Capacity:** 18 Liters (4.75 Gallons)
- **Special Feature:** Remote Control, Aromatherapy Tray
- **Color:** White
- **Power:** [Not specified in provided data, placeholder]
- **Coverage Area:** [Not specified in provided data, placeholder]
- **Included Components:** Remote Control

Note: Product dimensions (1.6"D x 1.2"W x 1.2"H) and item weight (0.64 ounces) listed in source data appear to refer to the remote control, not the main humidifier unit, which is an 18L ultra-large capacity device.

10. Warranty and Support

Hiswelle products are manufactured to the highest quality standards. For warranty information, technical support, or customer service inquiries, please refer to the contact information provided on your purchase receipt or visit the official Hiswelle website. Please have your model number (HQ-JS919) and purchase date available when contacting support.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question