

Nutale F20X

Nutale F20X Smart Tag Instruction Manual

Model: F20X

Brand: Nutale

1. INTRODUCTION

The Nutale F20X Smart Tag is a versatile item tracker designed to help you locate your belongings quickly and efficiently. It offers dual system compatibility, working seamlessly with both Apple Find My (for iOS devices) and Google Find Hub (for Android devices). This ensures broad usability across different mobile ecosystems. The device features robust privacy protection, long battery life, and a lightweight, compact design for easy portability.

Key Features:

- **Dual System Compatibility:** Works with Apple Find My (iOS 14.5+) and Google Find Hub (Android 9.0+). Note: Cannot connect to both systems simultaneously. Not compatible with Huawei devices.
- **Privacy Protection:** Utilizes encrypted, anonymous networks for location data, ensuring user privacy.
- **Extended Battery Life:** Up to 1 year+ battery life with a replaceable CR2032 battery.
- **Lightweight Design:** Small and light, ideal for attaching to keychains, slipping into wallets, or placing in bags.
- **Loud Alert:** Built-in speaker provides a clear, audible alert to help locate items nearby.

2. WHAT'S INCLUDED

Your Nutale F20X Smart Tag package includes the following items:

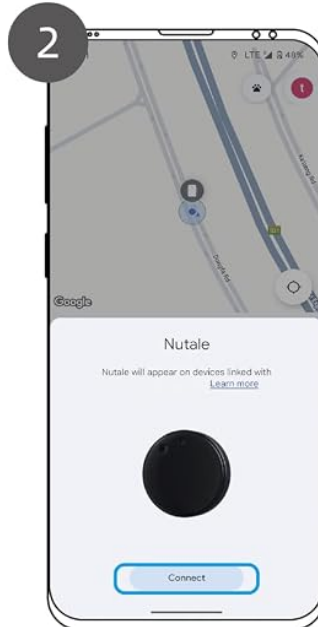
- 4 x F20X Nutale Tracker Tags
- 4 x Lanyards
- 1 x Mini Screwdriver (for battery replacement)

- 1 x Manual Guide (this document)

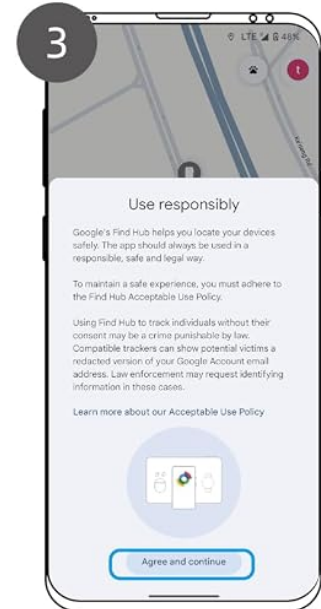
Introduction



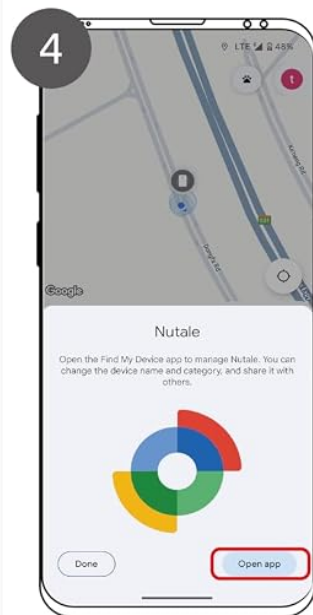
Open
"Find Hub" App



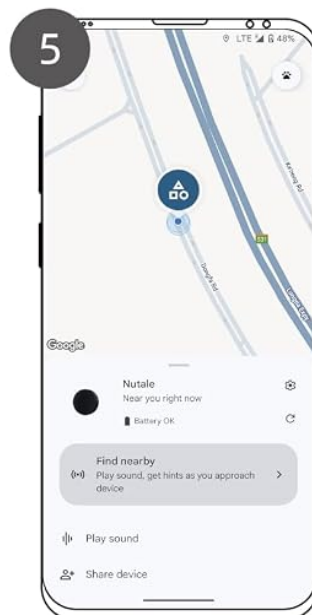
"Connect"



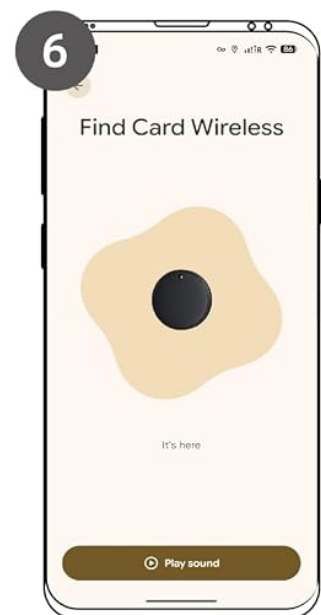
Select "Agree
and Continue"



Select
"Open app"



Finish



One-Click Search

Image: Nutale F20X Smart Tag with dimensions and included accessories (4 tags, 4 lanyards, 1 screwdriver).

3. SETUP INSTRUCTIONS

3.1. General Preparation

Before setting up your Nutale F20X Smart Tag, ensure that Bluetooth is enabled on your smartphone.

3.2. For iOS Devices (Apple Find My)

Follow these steps to connect your Nutale Smart Tag with the Apple Find My app:

1. **Open the Find My App:** On your iPhone, open the 'Find My' application.
2. **Add Item:** Navigate to the 'Items' tab and tap 'Add Item'.
3. **Select Other Supported Item:** Choose 'Other Supported Item' from the options.
4. **Power On Tag:** Press and hold the button on your Nutale Smart Tag for 5 seconds until you hear a beep, indicating it's powered on and ready for pairing.
5. **Connect:** The app will detect the tag. Tap 'Connect' to link it to your Apple ID.
6. **Agree to Terms:** Review and agree to the terms and conditions.
7. **Name Your Item:** Assign a name to your tag (e.g., 'Keys', 'Wallet', 'Luggage').
8. **Finish:** Your Nutale Smart Tag is now connected and visible in the Find My app.

One-tap Discovery of Lost Keys

Tap "Play Sounds" with Bluetooth range for quick tracking

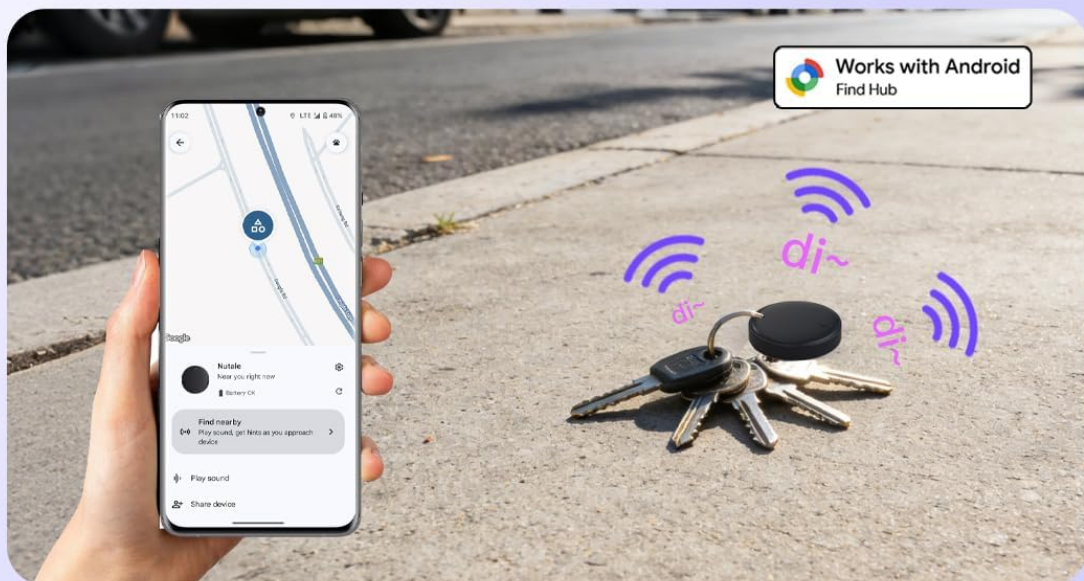


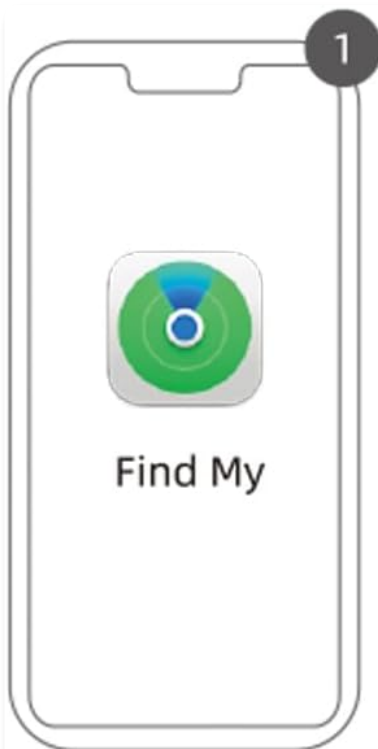
Image: Visual guide for connecting the Nutale Smart Tag to an iPhone using the Apple Find My app, showing the sequence of screens from opening the app to successful connection.

3.3. For Android Devices (Google Find Hub)

Follow these steps to connect your Nutale Smart Tag with the Google Find Hub app:

1. **Download Find Hub App:** Download and install the 'Google Find Hub' app from the Google Play Store.
2. **Open Find Hub App:** Open the 'Google Find Hub' application on your Android device.
3. **Power On Tag:** Press and hold the button on your Nutale Smart Tag for 5 seconds until you hear a beep, indicating it's powered on and ready for pairing.
4. **Connect:** The app will detect the tag. Tap 'Connect' to link it to your Google account.

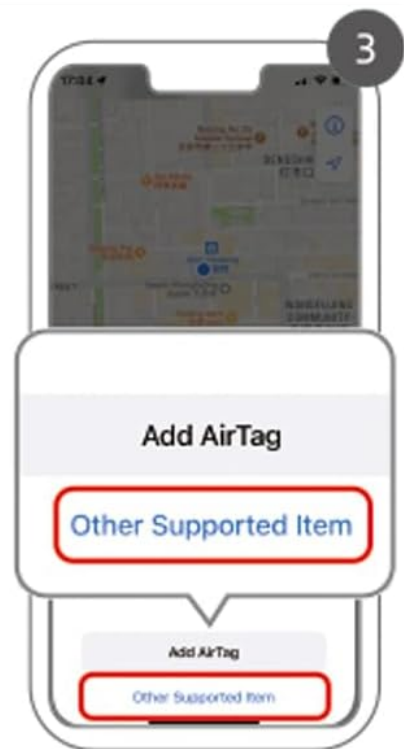
5. **Agree to Terms:** Review and agree to the privacy policy and terms of service.
6. **Name Your Item:** Assign a name to your tag (e.g., 'Keys', 'Wallet', 'Backpack').
7. **Finish:** Your Nutale Smart Tag is now connected and ready for use within the Google Find Hub app.



Open
"Find My" APP



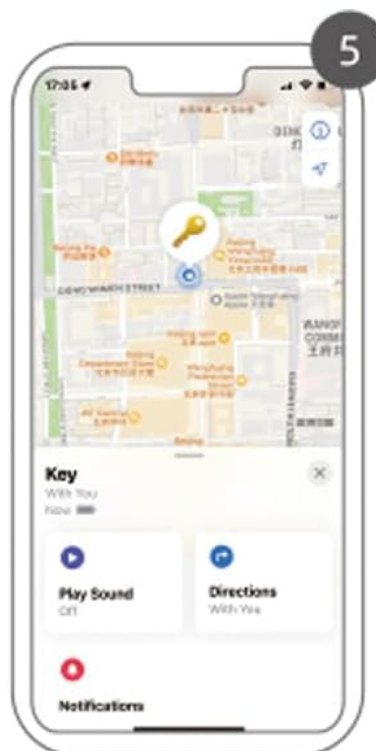
Tap
"Add Item"



Tap **"Other Supported Item"**



This Item is Linked
To Your Apple ID



Finish



One-touch Calling

sequence of screens from opening the app to successful connection.

4. OPERATING INSTRUCTIONS

4.1. Locating Items (Play Sound)

When your item is nearby but out of sight, you can make the Nutale Smart Tag play a sound to help you locate it. Open the respective app (Apple Find My or Google Find Hub), select your tag, and tap the 'Play Sound' option. The tag will emit a loud, clear alert.

Compatible with iOS & Android

Certified by Apple & Google, Fully Compatible with iOS & Android.

Note: Can only connect with one device at a time.

Works with Apple Find My

Works with Android Find Hub

Image: Demonstrates the 'One-tap Discovery' feature, showing how to use the 'Play Sound' function in both Apple Find My and Google Find Hub apps to locate lost keys.

4.2. Finding Items via Directions

If your item is not within Bluetooth range, you can use the map feature in the Apple Find My or Google Find Hub app to get directions to its last known location. The app will guide you to the vicinity of your lost item.

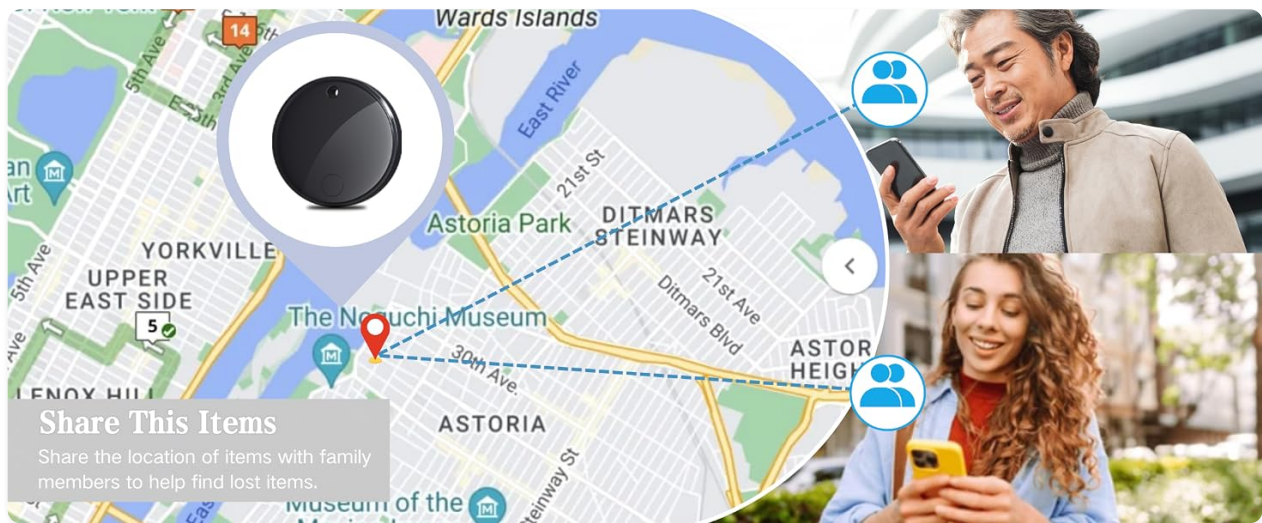


Image: Illustrates how to use the 'Directions' feature in the tracking apps to navigate to the location of a lost item, showing map views on both iOS and Android devices.

4.3. Notify When Left Behind

You can set up notifications to alert you if you leave an item behind. In the app settings for your tag, enable 'Notify When Left Behind' and configure safe locations where you don't need to be notified (e.g., your home or office). You will receive an alert on your phone if the tag is separated from you outside these designated areas.

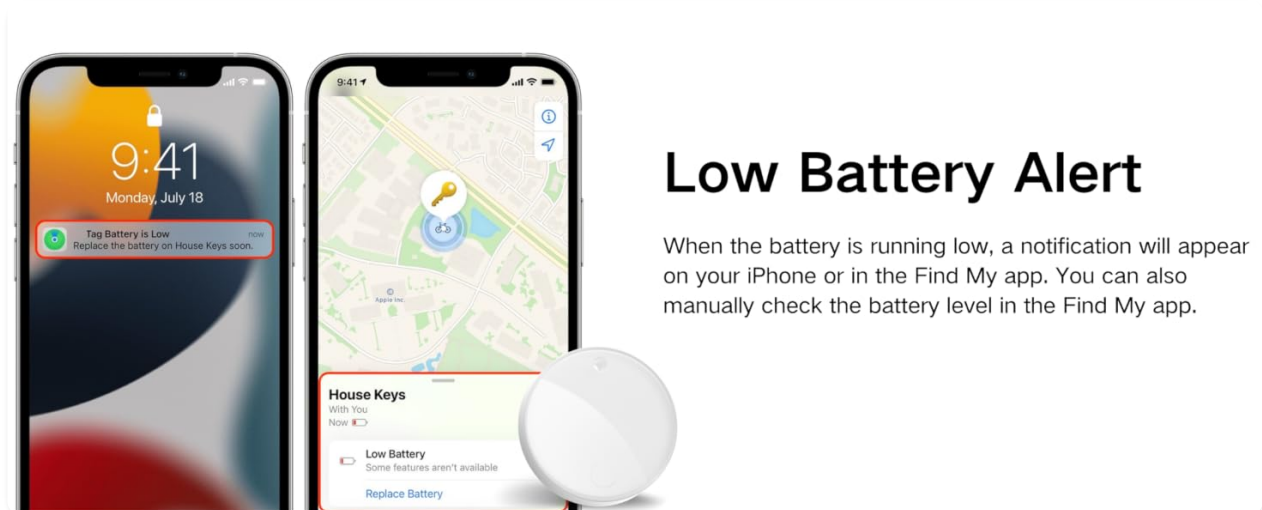


Image: Shows the process of enabling 'Notify When Left Behind' in the app and an example of the notification received when an item is left behind.

4.4. Lost Mode (Anti-Lost Function)

If your item is truly lost, you can activate 'Lost Mode' in the app. This feature allows you to display your contact information to anyone who finds your tag. If another device on the Find My or Find Hub network comes within range of your lost tag, you will be notified of its location. You can also remotely lock the device or erase data if necessary (depending on the platform's capabilities).



Image: Depicts the 'Lost Mode' feature, showing how users can activate it on both iOS and Android devices to help recover lost items like luggage.

4.5. Share Management

You can share the location of your items with trusted contacts, such as family members. This allows multiple people to view the item's location and help find it. Access this feature through the sharing options within the Apple Find My or Google Find Hub app.

Professional Services

- ✔ 30 days no-reason to return
- ✔ 1 year free after-sales
- ✔ 24 hours customer response






Image: Illustrates the 'Share Management' feature, where users can share item locations with family members to collectively track belongings.

4.6. Global Tracking

Leveraging the vast networks of Apple and Google devices worldwide, your Nutale Smart Tag can be located even when far away. The anonymous and encrypted network helps pinpoint your item's location globally, providing peace of mind for valuable possessions.

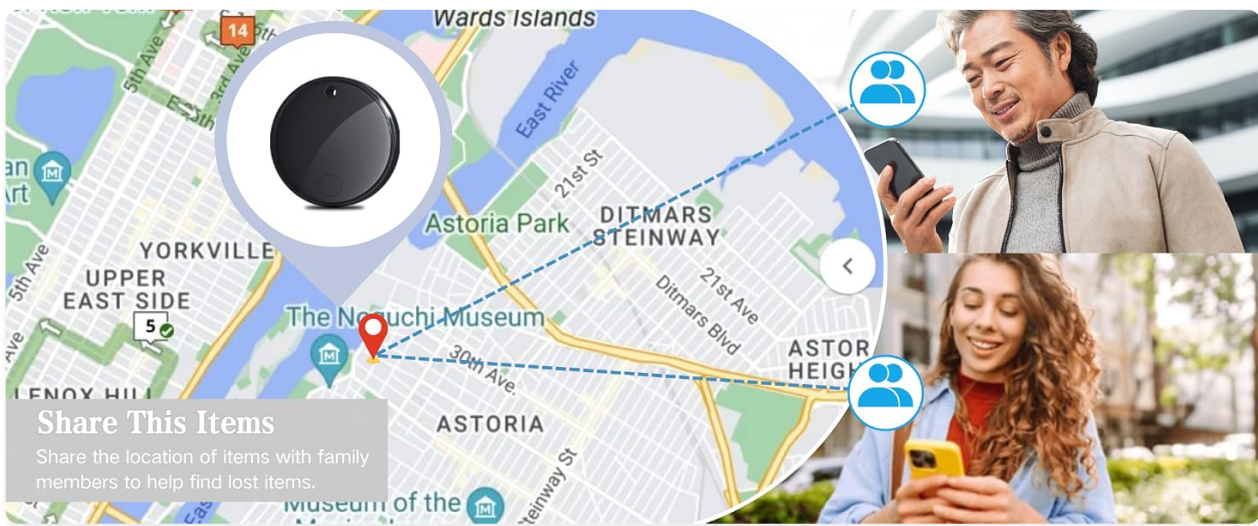


Image: Represents the 'Global Tracker' capability, showing how the Nutale Smart Tag can be located worldwide through the extensive network of Apple and Google devices.

5. MAINTENANCE

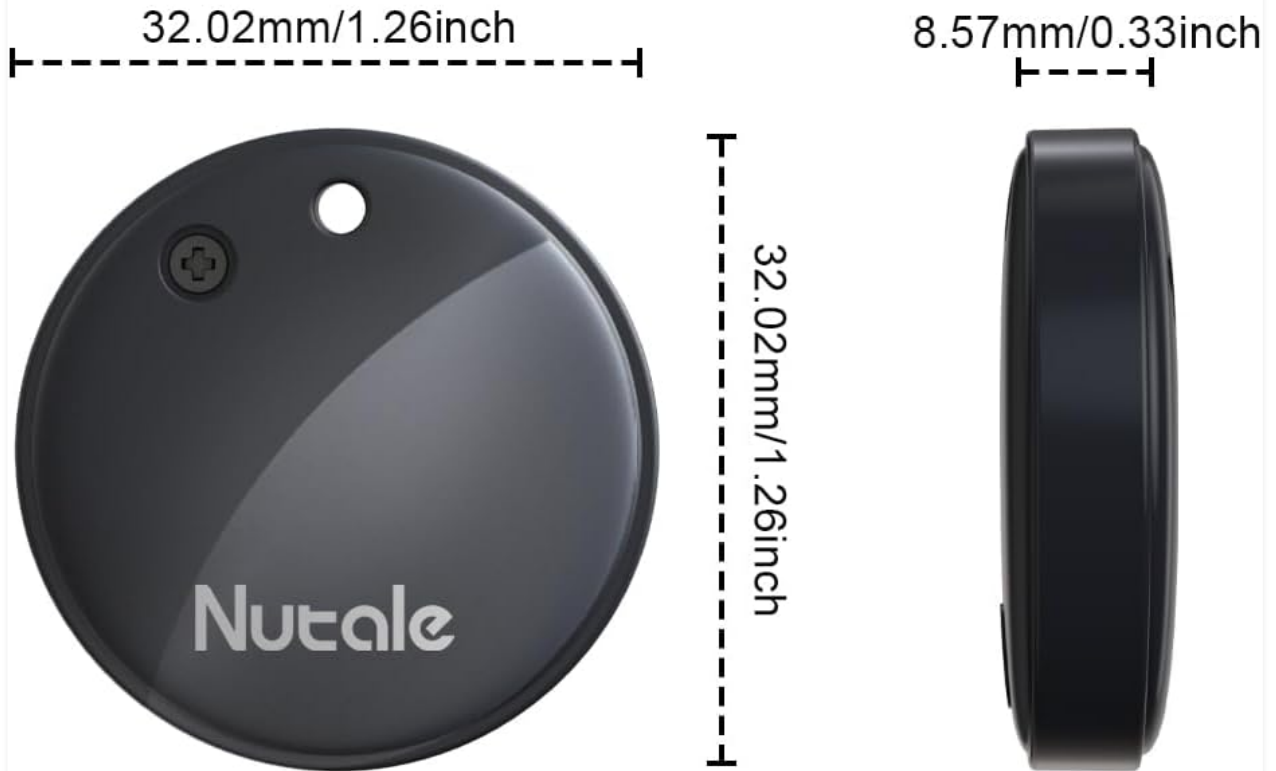
5.1. Battery Replacement

The Nutale F20X Smart Tag uses a replaceable CR2032 coin cell battery, providing over a year of battery life. When the battery is low, you will receive a notification on your smartphone.

To replace the battery:

1. Locate the small notch on the side of the tag.
2. Use the provided mini screwdriver or a similar small tool to gently pry open the tag casing.
3. Carefully remove the old CR2032 battery.
4. Insert a new CR2032 battery with the positive (+) side facing up.
5. Align the two halves of the tag and press firmly until it clicks securely into place.

Small/Compact/Portable



Smart Tag 4PC



One Screwdriver



Lanyard 4PC

Image: Detailed illustration of the replaceable CR2032 battery and the process for opening the tag to replace it, highlighting the 365-day battery life.

5.2. Low Battery Alert

When the battery level of your Nutale Smart Tag is low, a notification will appear on your connected

smartphone. You can also check the battery status within the Apple Find My or Google Find Hub app.



Image: Displays a 'Low Battery Alert' notification on an iPhone screen, indicating that the tag's battery needs replacement soon.

6. TROUBLESHOOTING

If you encounter issues with your Nutale F20X Smart Tag, please refer to the following common troubleshooting steps:

- **Tag Not Connecting:**

- Ensure Bluetooth is enabled on your smartphone.
- Make sure the tag's battery is not depleted. Replace if necessary.
- Bring the tag closer to your smartphone during pairing.
- Restart your smartphone and try pairing again.
- Ensure you are using the correct app (Apple Find My for iOS, Google Find Hub for Android).

- **No Sound from Tag:**

- Check if the tag is within Bluetooth range of your phone.
- Verify the battery level. A low battery might affect sound output.
- Ensure the 'Play Sound' command was successfully sent from the app.

- **Inaccurate Location:**

- Location accuracy depends on the density of other Apple or Google devices in the area. In remote locations, accuracy may be lower.
- Ensure your phone's location services are enabled for the tracking app.
- The reported location is the last known location where the tag was detected by a device on the network.

- **Tag Not Turning On:**

- Ensure the battery is correctly installed and fully charged.
- Press and hold the button for the required 5 seconds to power on.

If these steps do not resolve your issue, please contact Nutale customer support for further assistance.

7. SPECIFICATIONS

Feature	Detail
Brand	Nutale
Model Number	F20X
Compatible Devices	Smartphone (iOS 14.5+ / Android 9.0+)
Connectivity Technology	Bluetooth
Control Method	App
Battery Type	CR2032 (included)
Battery Average Life	1+ year
Battery Serviceability	Replaceable
Item Weight	9 Grams
Unit Count	4.0 Count

8. WARRANTY AND SUPPORT

Nutale is committed to providing quality products and excellent customer service.

- **30-Day Return Policy:** If you are not satisfied with your purchase, you may return the item within 30 days of receipt.
- **1-Year Free After-Sales Service:** Your Nutale F20X Smart Tag is covered by a 1-year warranty for manufacturing defects and performance issues.
- **24-Hour Customer Service Response:** For any questions, concerns, or technical support, please contact our customer service team. We guarantee a response within 24 hours.

For support, please refer to the contact information provided with your product packaging or visit the official Nutale website.

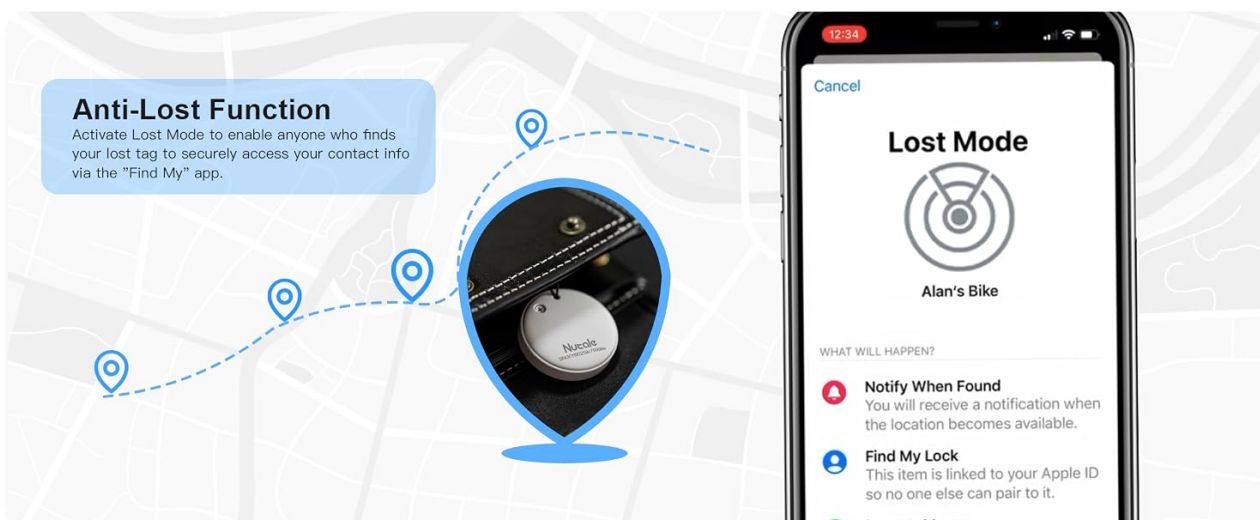


Image: A customer service representative ready to assist, symbolizing Nutale's commitment to quality service and support.

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