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CINMOORE C2U0C

CINMOORE 3K Pet Camera C2U0C User Manual

Model: C2U0C

1. INTRODUCTION

This manual provides comprehensive instructions for the CINMOORE 3K Pet Camera, Model C2U0C. It covers setup, operation, maintenance, and troubleshooting to ensure optimal performance and security. Please read this manual thoroughly before using the device.



The CINMOORE 3K Pet Camera, Model C2U0C.

2. PACKAGE CONTENTS

Verify that all items are present in the package:

- CINMOORE 3K Pet Camera (x1)
- Mounting Bracket Base (x1)
- Power Adapter (x1)
- Data Cable (x1)
- Screw Anchors (x1)

3. PRODUCT OVERVIEW

The CINMOORE 3K Pet Camera is an indoor surveillance device designed for monitoring pets, babies, or general home security. It features high-resolution video, dual-band Wi-Fi connectivity, and intelligent detection capabilities.

3.1 Key Features

- **3K HD Resolution:** Captures video at 2880x1620 pixels for clear visuals.

- **4x Optical Zoom:** Allows for detailed viewing of specific areas.
- **Dual-Band Wi-Fi (2.4GHz/5GHz):** Provides flexible and stable network connection.
- **Smart AI Detection:** Identifies humans, pets, and faces to reduce false alerts.
- **360° Pan & 110° Tilt:** Offers comprehensive coverage of the monitored area.
- **AI Tracking:** Automatically follows detected subjects.
- **Non-IR Night Vision:** Provides clear visibility in low-light conditions up to 33 feet.
- **Two-Way Audio:** Enables communication through the camera.
- **Privacy Mode:** Disables live view and audio recording for privacy.

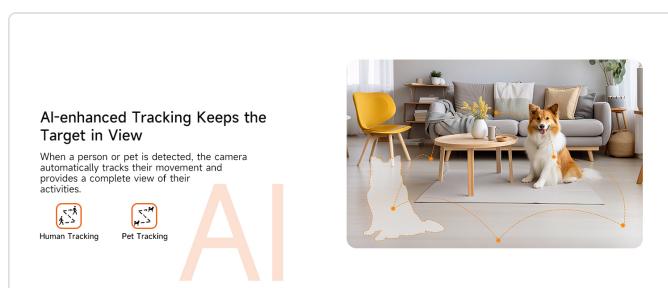
3.2 Visual Details



Front view of the CINMOORE 3K Pet Camera, showing the lens and call button.



Illustration of 3K HD resolution clarity compared to lower resolutions.



Example of clear night vision footage from the camera.

4. SETUP INSTRUCTIONS

4.1 App Download and Account Creation

1. Download the official CINMOORE app from your smartphone's app store (iOS or Android).
2. Open the app and create a new user account, or log in if you already have one.

4.2 Powering On the Camera

1. Connect the provided data cable to the camera's power input port.
2. Plug the power adapter into a standard electrical outlet.
3. The camera will power on, and a status indicator light will illuminate. Wait for the camera to enter pairing mode (usually indicated by a flashing light or voice prompt).

4.3 Wi-Fi Connection

The camera supports both 2.4GHz and 5GHz Wi-Fi networks.



Illustration of dual-band 2.4GHz and 5GHz Wi-Fi connectivity.

1. In the CINMOORE app, tap to add a new device.
2. Follow the on-screen instructions to select your Wi-Fi network and enter the password.
3. The app will guide you through scanning a QR code displayed on your phone with the camera lens, or other pairing methods.
4. Once connected, the camera's status indicator will change (e.g., solid blue), and you will receive a confirmation in the app.

4.4 Mounting the Camera

The camera can be placed on a flat surface or mounted to a wall using the included bracket.

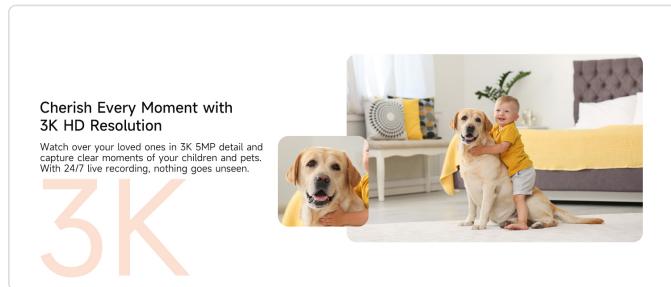
- **Tabletop Placement:** Simply place the camera on a stable, flat surface.
- **Wall Mounting:** Use the mounting bracket base and screw anchors to secure the camera to a wall. Ensure the camera is positioned to provide the desired viewing angle.

5. OPERATING INSTRUCTIONS

5.1 Live View and Pan/Tilt Control

Access the live video feed through the CINMOORE app. Use the on-screen controls to remotely adjust the camera's viewing angle.

- **Pan:** Rotate the camera horizontally up to 360 degrees.
- **Tilt:** Adjust the camera vertically up to 110 degrees.

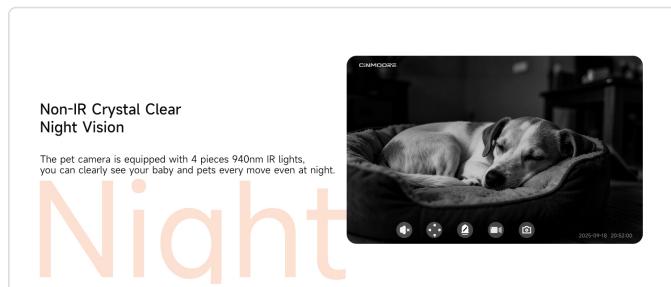


Visual representation of the camera's 360-degree pan and 110-degree tilt capabilities.

5.2 Two-Way Audio

The camera features a built-in microphone and speaker, allowing for two-way communication.

1. In the live view, tap the microphone icon to speak through the camera.
2. Tap the speaker icon to listen to audio from the camera's environment.

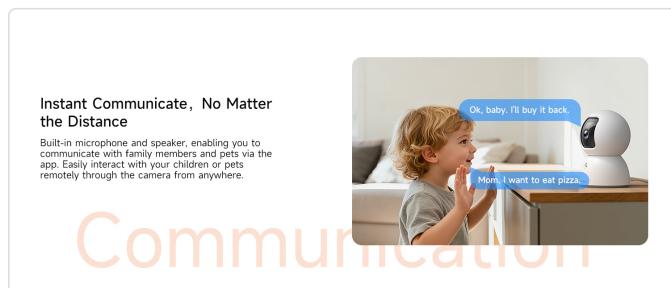


Depiction of two-way audio functionality for remote communication.

5.3 Privacy Mode

Activate Privacy Mode to temporarily disable live viewing and audio recording for enhanced privacy.

1. Locate the Privacy Mode button or setting within the CINMOORE app.
2. Activate Privacy Mode. The camera lens will physically retract or turn away, and recording will cease.



Visual of the camera in Privacy Mode, with the lens obscured.

5.4 AI Detection and Tracking

The camera utilizes advanced AI algorithms for intelligent detection and tracking.

- **Human/Pet/Facial Detection:** Configure the camera to detect specific subjects, reducing irrelevant

alerts.

- **AI Tracking:** When a detected subject moves, the camera will automatically pan and tilt to follow its movement, keeping it in view.

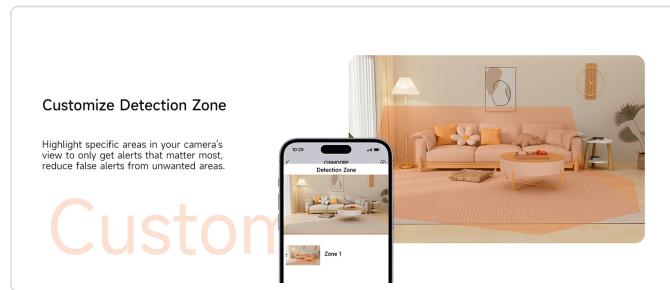
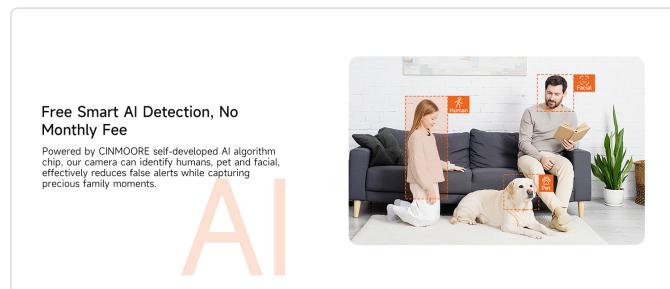


Illustration of the camera's ability to detect humans, pets, and faces.

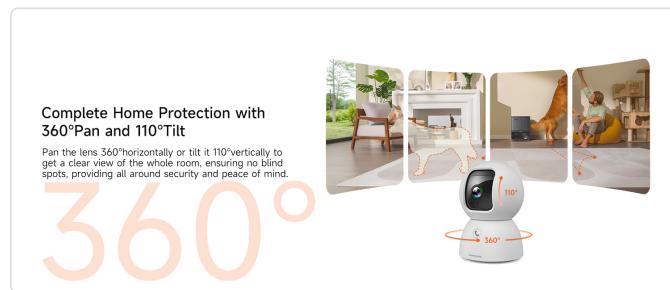


Visualizing the AI-enhanced tracking feature following a pet's movement.

5.5 Customizing Detection Zones

Define specific areas within the camera's view for motion detection to minimize unwanted alerts.

1. In the app settings, navigate to 'Detection Zone' or similar.
2. Draw or select the areas you wish to monitor actively. Alerts will only be triggered for motion within these zones.



Screenshot showing the customization of detection zones within the app interface.

5.6 Recording and Playback

The camera supports local storage via a microSD card (not included) and optional cloud storage.

- **MicroSD Card:** Insert a microSD card (up to 512GB) into the designated slot for continuous or event-based recording.
- **Cloud Storage:** Refer to the app for available cloud storage plans and subscription details.
- **Playback:** Access recorded footage through the app's playback feature, filtering by date, time, or event type.

6. MAINTENANCE

6.1 Cleaning

To maintain optimal performance, periodically clean the camera.

- Use a soft, dry cloth to wipe the camera body.
- For the lens, use a lens cleaning cloth and solution to avoid scratches.
- Do not use harsh chemicals or abrasive cleaners.

6.2 Firmware Updates

Regularly check for and install firmware updates through the CINMOORE app to ensure your camera has the latest features and security enhancements.

7. TROUBLESHOOTING

If you encounter issues with your CINMOORE 3K Pet Camera, refer to the following common solutions:

- **Camera not connecting to Wi-Fi:**
 - Ensure your Wi-Fi network is 2.4GHz or 5GHz and has a stable signal.
 - Verify the Wi-Fi password is entered correctly in the app.
 - Move the camera closer to the router.
 - Restart the camera and your router.
- **Frequent false alerts:**
 - Adjust the motion detection sensitivity in the app settings.
 - Configure custom detection zones to exclude areas with irrelevant motion (e.g., windows, busy hallways).
 - Utilize Human/Pet/Facial Detection features to filter alerts.
- **Alarm not turning off (if configured):**
 - Check the alarm settings within the app. Ensure the alarm sound is toggled off or its volume is set to zero.
 - If the issue persists, restart the camera.
- **Poor video quality:**
 - Ensure your Wi-Fi connection is strong and stable.
 - Clean the camera lens.
 - Check app settings for video resolution options.
- **Two-way audio issues:**
 - Ensure microphone and speaker permissions are granted to the app on your smartphone.
 - Check volume settings on both the app and your phone.
 - Ensure there are no obstructions blocking the camera's microphone or speaker.

8. SPECIFICATIONS

Feature	Detail
Model Number	C2U0C
Indoor/Outdoor Usage	Indoor

Feature	Detail
Video Resolution	3K (2880x1620)
Effective Still Resolution	5 MP
Connectivity	Dual-Band Wi-Fi (2.4GHz/5GHz)
Pan/Tilt Angle	360° Pan, 110° Tilt
Night Vision Range	Up to 33 Feet
Storage Options	MicroSD Card (up to 512GB), Cloud Storage (optional)
Audio	Two-Way Audio
Detection Features	Human, Pet, Facial Detection, AI Tracking
Power Source	Corded Electric
Dimensions (L x W x H)	3 x 3 x 4.5 inches
Item Weight	11.7 ounces
Material	Acrylonitrile Butadiene Styrene (ABS)
Control Method	Smartphone App
Smart Home Integration	Amazon Alexa

9. WARRANTY AND SUPPORT

9.1 Product Warranty

The CINMOORE 3K Pet Camera comes with a **12-month protection period** from the date of purchase, covering manufacturing defects.

9.2 Return Policy

A **30-day return policy** is available for eligible products, allowing returns within 30 days of receipt.

9.3 Customer Support

For technical assistance, warranty claims, or general inquiries, please contact CINMOORE customer support:

- **Email:** official@cinmoore.com
- **Availability:** 7 days a week, 24 hours a day (7x24 Support)

<p>2.5K 4G AOR Pan & Tilt Camera  <small>Quick Operation Guide</small>  CINMOORE</p>	<p><u>Cinmoore 2.5K 4G Pan & Tilt Camera Quick Operation Guide</u> A quick operation guide for the Cinmoore 2.5K 4G Pan & Tilt Camera, covering setup, installation, and indicator light status.</p>
<p>User Manual  <small>Quick Operation Guide</small>  CINMOORE</p>	<p><u>Cinmoore CMC2U Security Camera User Manual</u> User manual for the Cinmoore CMC2U Security Camera, covering installation, setup, and operating conditions. Includes FCC compliance information.</p>
<p>Thanks for Choosing Cinmoore Smart Battery Camera CM-BC2U <small>Quick Operation Guide</small>   CINMOORE</p>	<p><u>Cinmoore CM-BC2U Smart Battery Camera Quick Operation Guide</u> This Quick Operation Guide provides essential information for setting up and using the Cinmoore CM-BC2U Smart Battery Camera, including what's in the box, product overview, quick start instructions, connection steps, installation, charging, indicator status, and FCC compliance information.</p>
 <p>1.1 Client Information Address: 1000 W. 10th Street, Suite 100, San Jose, CA 95113, United States Faxes: 1888 999 8888, 1888 999 8889 Manufacturer: Hangzhou SuperAcme Electronics Technology Co., Ltd. Address: 1000 W. 10th Street, Suite 100, San Jose, CA 95113, United States 2.2 General Description of EUT (Equipment Under Test) EUT Name: Security Camera Model No.: CM-C2U Name of Client: CINMOORE Name of Supplier: Hangzhou SuperAcme Electronics Technology Co., Ltd. Product Description: Operation Frequency: 2.4 GHz (2.402-2.480 GHz), 5.8 GHz (5.725-5.850 GHz); Resolution: 1080P (1920x1080); Image Format: JPEG; Video Format: H.264; Image Resolution: 1080P (1920x1080); Video Resolution: 1080P (1920x1080); Power Rating: Power: 100-240V~50/60Hz 0.15A; Dimensions: 110x110x110mm; Weight: 0.35kg; Software Version: 1.0.4 FCC ID: 2BMXI-CMC2U Date of Issue: 2023-07-10 TOBY Shenzhen Toby Technology Co., Ltd. U.S. Agency: Accredited Testing Facility, Located: 1000 W. 10th Street, Suite 100, San Jose, CA 95113, United States</p>	<p><u>Maximum Permissible Exposure Evaluation for CINMOORE Security Indoor Cam</u> This document provides the Maximum Permissible Exposure (MPE) evaluation for the CINMOORE Security Indoor Cam, models CM-C2U and related variants. It details the methodology, test results, and conclusions regarding compliance with FCC regulations for RF exposure.</p>
 <p>RF Test Report FCC ID: 2BMXI-CMC2U TOBY Shenzhen Toby Technology Co., Ltd. U.S. Agency: Accredited Testing Facility, Located: 1000 W. 10th Street, Suite 100, San Jose, CA 95113, United States</p>	<p><u>RF Test Report for CINMOORE Security Indoor Cam (FCC ID: 2BMXI-CMC2U)</u> This RF test report details the compliance testing for the CINMOORE Security Indoor Cam, FCC ID 2BMXI-CMC2U, conducted by Shenzhen Toby Technology Co., Ltd. for Hangzhou SuperAcme Electronics Technology Co., Ltd. It covers conducted and radiated emissions, bandwidth, output power, and spectral density.</p>
 <p>Radio Test Report FCC ID: 2BMXI-CMC2U TOBY Shenzhen Toby Technology Co., Ltd. U.S. Agency: Accredited Testing Facility, Located: 1000 W. 10th Street, Suite 100, San Jose, CA 95113, United States</p>	<p><u>Radio Test Report - FCC ID: 2BMXI-CMC2U - CINMOORE Security Indoor Cam</u> This report details the radio test results for the CINMOORE Security Indoor Cam (Model: CM-C2U), FCC ID: 2BMXI-CMC2U, conducted by Shenzhen Toby Technology Co., Ltd. It covers conducted emissions, radiated emissions, bandwidth, peak output power, power spectral density, and antenna requirements.</p>

