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CUBOT KINGKONG 11

CUBOT Kingkong 11 5G Smartphone User Manual

Model: KINGKONG 11 | Brand: CUBOT

Introduction Setup Operation Maintenance Troubleshooting Specifications Warranty & Support

1. Introduction

The CUBOT Kingkong 11 is a rugged 5G smartphone designed for durability and high performance. It features a powerful processor, extensive memory, a large battery, and an advanced camera system, all housed in a robust, water-resistant, and dustproof body.

Image: Front and back view of the CUBOT Kingkong 11 5G smartphone, highlighting its rugged design.

2. Initial Setup

2.1. Inserting SIM Cards and MicroSD Card

The CUBOT Kingkong 11 supports dual SIM cards and a MicroSD card for expanded storage.

1. Locate the SIM card tray on the side of the device.
2. Use the provided SIM ejector tool to open the tray.
3. Carefully place your Nano-SIM cards and/or MicroSD card into the designated slots. Ensure correct orientation.
4. Gently push the tray back into the device until it is flush with the side.

Image: Close-up of the CUBOT Kingkong 11 showing the SIM card tray with waterproof seals.

2.2. Powering On and Initial Charge

1. Press and hold the power button located on the side of the device until the CUBOT logo appears.
2. For first-time use, it is recommended to fully charge the device. Connect the USB-C cable to the phone and the 33W fast charger to a power outlet.
3. The battery indicator on the screen will show charging status.

Image: Illustration of the 10200mAh battery capacity and 33W fast charging capability of the CUBOT Kingkong 11.

2.3. Software Configuration

Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, Google account login, and security settings (Face ID/Fingerprint).

3. Operation

3.1. Android 15 Operating System

The CUBOT Kingkong 11 runs on Android 15, offering an intuitive user interface and enhanced features. Navigate through apps, customize settings, and utilize smart functions for an optimized experience.

Image: Screenshot of the Android 15 operating system interface on the CUBOT Kingkong 11.

3.2. Main Display (6.72" FHD+ 120Hz)

The 6.72-inch FHD+ display provides vibrant visuals with a 120Hz refresh rate for smooth scrolling and gaming. The 1080x2400 resolution ensures clear and detailed content viewing.

Image: Visual representation of the 6.72-inch FHD+ display with 120Hz refresh rate on the CUBOT Kingkong 11.

3.3. Rear Smart Display (1.46")

The 1.46-inch rear smart display provides quick access to essential information such as time, notifications, battery status, and compass without activating the main screen. This feature is useful for quick glances during activities.

Image: The 1.46-inch rear smart display of the CUBOT Kingkong 11, showing widgets for clock, camera, music, battery, calls, compass, and alarm.

3.4. Camera System

The device features a versatile quad-camera system:

- **108MP Main Camera:** Captures high-resolution photos with impressive detail.
- **32MP Front Camera:** For high-definition selfies and video calls.
- **24MP Night Vision Camera:** Equipped with infrared LEDs for clear imaging in complete darkness.
- **8MP Macro Lens:** Allows for close-up photography, capturing intricate details of small subjects.

Image: Overview of the CUBOT Kingkong 11's quad-camera system, including the 108MP main, 32MP front, 24MP night vision, and 8MP macro lenses, with example photos.

3.5. Connectivity and Navigation

The Kingkong 11 supports 5G full-band connectivity for fast data speeds. It includes NFC for contactless payments and data transfer, and a quadruple positioning system (GPS+GLONASS+BeiDou+Galileo) for accurate navigation.

Image: Graphic illustrating the CUBOT Kingkong 11's 5G ultra-fast global coverage and connectivity features.

4. Maintenance

4.1. Durability and Protection

The CUBOT Kingkong 11 is certified with IP68/IP69K for dust and water resistance, and MIL-STD-810H for shock resistance. It can withstand submersion in water up to 5 meters for 30 minutes.

- **Water Resistance:** Ensure all ports (USB-C, SIM tray) are properly sealed before exposing the device to water. After exposure to water, dry the device thoroughly before charging.
- **Dust Resistance:** The device is designed to prevent dust ingress. Clean any accumulated dust from ports and crevices using a soft, dry brush.
- **Shock Resistance:** While rugged, avoid intentional drops or impacts from extreme heights to preserve the device's integrity.

Image: Visual representation of the CUBOT Kingkong 11's IP68, IP69K, and MIL-STD-810H certifications for water, dust, and shock resistance.

4.2. Cleaning

Use a soft, lint-free cloth to clean the screen and body of the phone. For stubborn smudges, a slightly damp cloth can be used, followed by immediate drying.

5. Troubleshooting

5.1. Device Not Powering On

- Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again.
- Press and hold the power button for at least 10-15 seconds to perform a forced restart.

5.2. Poor Performance/Lag

- Close unnecessary background applications.
- Clear cache data for frequently used apps.
- Ensure sufficient storage space is available. Consider moving large files to the MicroSD card or cloud storage.
- Restart the device periodically.

5.3. Charging Issues

- Verify that the charging cable and adapter are securely connected and undamaged.
- Try using a different compatible charger and cable.
- Check the USB-C port for any debris or obstruction.

5.4. Network Connectivity Problems

- Ensure SIM cards are correctly inserted and activated.
- Check network settings (e.g., APN settings) with your service provider.
- Toggle Airplane Mode on and off.
- Restart the device.

6. Specifications

Feature	Detail
Brand	CUBOT
Model	CUBOT KINGKONG 11
Operating System	Android 15
Processor	5G Dimensity 7025 Octa-Core
RAM	Up to 32 GB (16 GB physical + 16 GB extended)
Internal Storage	256 GB
Expandable Storage	Up to 1 TB via MicroSD card
Main Display	6.72 inches FHD+ (1080x2400), 120Hz refresh rate, 450 nits brightness
Rear Display	1.46 inches Smart Display
Main Camera	108 MP
Front Camera	32 MP
Night Vision Camera	24 MP with IR LED
Macro Lens	8 MP
Battery Capacity	10200 mAh
Charging	33W Fast Charging, OTG Reverse Charging
Connectivity	5G, NFC, Dual SIM
Navigation	GPS+GLONASS+BeiDou+Galileo
Durability	IP68/IP69K, MIL-STD-810H (Water resistant up to 5m for 30 min)
Security	Face ID, Fingerprint Sensor
Dimensions	22.4 x 17.3 x 4.2 cm (Package)
Weight	700 g (Package)

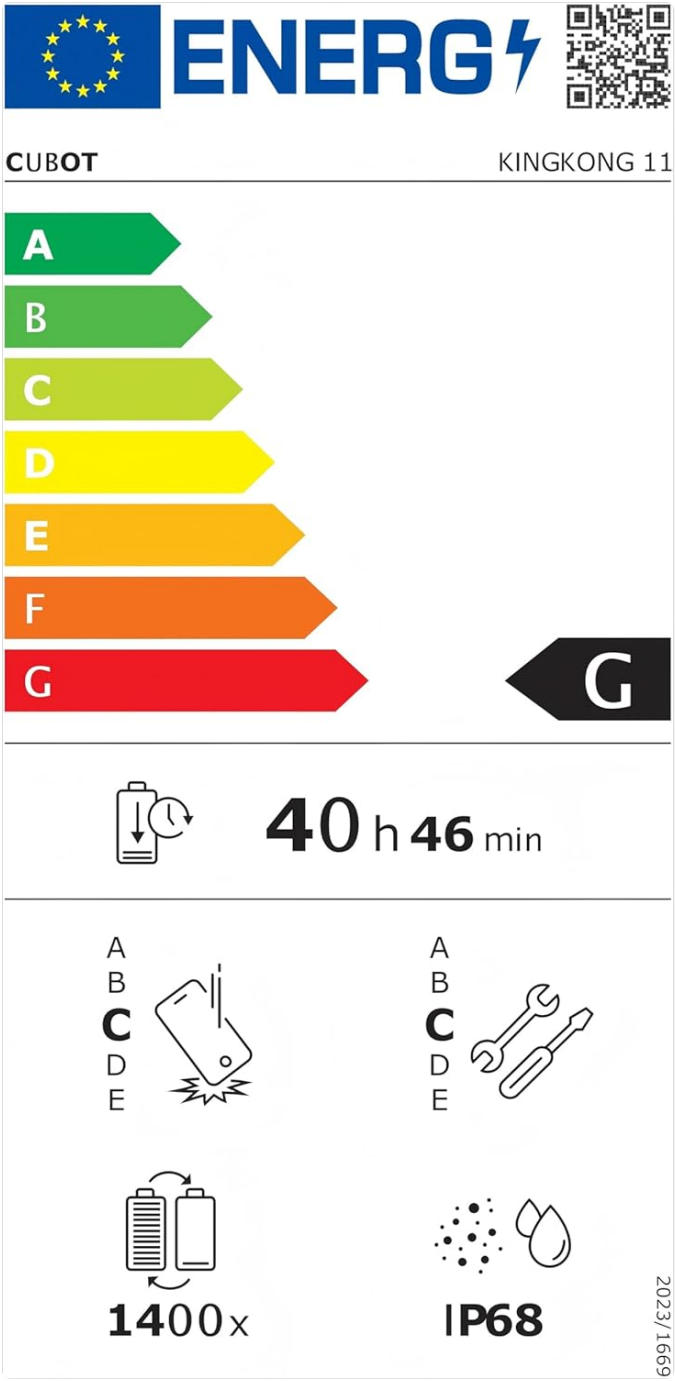

Image: Energy label for the CUBOT Kingkong 11, showing battery life and durability ratings. View EPREL Product Information Sheet

7. Warranty and Support

CUBOT offers a comprehensive support package for the Kingkong 11:

- **Returns:** Hassle-free returns within 30 days of purchase.
- **Warranty:** A two-year warranty covers manufacturing defects.
- **Technical Support:** Long-term technical assistance is available.
- **Customer Service:** 24/7 online customer service is provided for any inquiries during your ownership.

For assistance, please contact CUBOT customer service through their official channels.

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