TIQ mini FLIP PHONE Q5

TIQ mini Q5 4G Flip Smart Phone User Manual

Model: FLIP PHONE Q5

1. Introduction

This manual provides essential information for setting up, operating, and maintaining your TIQ mini Q5 4G Flip Smart Phone. Please read this guide thoroughly to ensure proper use and to maximize the device's capabilities.

2. Package Contents

Verify that all items are present in your product package:

- TIQ mini Q5 4G Flip Smart Phone
- 1450mAh Detachable Battery
- Special USB Cable

3. Setup Guide

3.1. SIM Card and Battery Installation

1. **Open the Back Cover:** Gently pry open the back cover of the phone using the designated notch.
2. **Insert SIM Card:** Locate the SIM card slot(s). Insert your 4G LTE compatible SIM card(s) into the slot(s) with the gold contacts facing down, ensuring it clicks into place.
3. **Insert Battery:** Place the 1450mAh detachable battery into the battery compartment, aligning the gold contacts on the battery with those in the phone.
4. **Close the Back Cover:** Align the back cover and press firmly around the edges until it snaps securely into place.

3.2. Powering On/Off

- **To Power On:** Press and hold the Power button (usually on the side or top) until the screen lights up.
- **To Power Off:** Press and hold the Power button, then select 'Power Off' from the options on the screen.

3.3. Initial Setup

Upon first power-on, follow the on-screen prompts to:

- Select your preferred language.
- Connect to a Wi-Fi network.
- Sign in with your Google account or create a new one.
- Set up date, time, and other basic preferences.

4. Operating Your Phone

4.1. Basic Functions

- **Making Calls:** Open the Phone app, enter the number using the keypad or select a contact, and press the Call button.
- **Sending Messages:** Open the Messages app, start a new conversation, enter the recipient and your message, then send.

4.2. Touch Screen and Navigation

The TIQ mini Q5 features a 2.8-inch touch main screen. You can navigate by:

- **Tapping:** To select items or open applications.
- **Swiping:** To scroll through menus or home screens.
- **Pinching:** To zoom in or out (where supported).

The physical keypad can also be used for navigation and input.



Image: The TIQ mini Q5 Flip Phone displaying its 2.8-inch touch screen and physical keypad.

4.3. Applications and Google Play Store

The phone runs on Android 11 and supports the Google Play Store, allowing you to download various applications.

- **Downloading Apps:** Open the Google Play Store app, search for your desired application, and tap 'Install'.
- **Important Note:** While the TIQ mini Q5 allows for free installation of software, it does not support certain related frameworks. This means some applications that require these specific frameworks may not function correctly or at all.



Image: The TIQ mini Q5 Flip Phone displaying downloaded applications on its screen.

4.4. Camera Usage

The phone is equipped with a 0.3MP front camera and a 2MP rear camera.

- **Taking Photos:** Open the Camera app, frame your shot, and tap the Shutter button on the screen.
- **Recording Videos:** Switch to video mode within the Camera app and tap the Record button to start/stop.

4.5. SOS Function

The TIQ mini Q5 includes a dedicated SOS button for emergencies.

- **Activating SOS:** Press the dedicated SOS button (typically on the back or side of the phone) to initiate an emergency call or send an emergency message to pre-configured contacts.
- **Configuring SOS Contacts:** Access the SOS settings in the phone's menu to add or remove emergency contacts and customize the SOS message.



Image: The TIQ mini Q5 Flip Phone with its dedicated SOS button highlighted.

4.6. Connectivity

The phone supports 4G LTE networks for fast mobile data and calls, and Wi-Fi for internet access.

- **Mobile Data:** Ensure your SIM card is active and mobile data is enabled in Settings > Network & internet > Mobile network.
- **Wi-Fi:** Go to Settings > Network & internet > Wi-Fi, turn Wi-Fi on, and select your desired network.

5. Maintenance

5.1. Battery Management

To optimize battery life and performance:

- Charge the battery fully before first use.
- Use the provided USB cable for charging.
- Avoid extreme temperatures, which can degrade battery performance.
- Close unused applications running in the background to conserve power.

5.2. Cleaning Your Device

To clean your phone:

- Power off the device before cleaning.
- Use a soft, lint-free cloth to wipe the screen and body.
- Avoid using harsh chemicals, abrasive cleaners, or aerosol sprays.

5.3. Software Updates

Regular software updates can improve performance and security.

- **Check for Updates:** Go to Settings > System > System update.
- **Install Updates:** Follow the on-screen instructions to download and install any available updates. Ensure your phone has sufficient battery and a stable internet connection during the update process.

6. Troubleshooting

If you encounter issues with your TIQ mini Q5, refer to the following common solutions:

- **Battery Drains Quickly:**
  - Reduce screen brightness.
  - Disable Wi-Fi, Bluetooth, and GPS when not in use.
  - Close background apps.
  - Check for app updates or uninstall recently installed apps that might be consuming excessive power.
- **Device Overheating:**
  - Avoid using the phone while charging.
  - Close resource-intensive applications or games.
  - Do not expose the phone to direct sunlight or high temperatures.
- **Screen Blinking or Unresponsive:**
  - Restart the phone.
  - Ensure the screen is clean and free of moisture.
  - If the issue persists, consider a factory reset (see below).
- **General Performance Issues (Slow, Freezing):**
  - Clear cache and data for problematic apps.
  - Ensure sufficient storage space is available.
  - Restart the device regularly.

6.1. Factory Reset

Warning: A factory reset will erase all data on your phone. Back up important data before proceeding.
To perform a factory reset:

1. Go to Settings > System > Reset options.
2. Select 'Erase all data (factory reset)'.
3. Confirm your choice and follow the on-screen instructions.

7. Specifications

Feature	Specification
Model Name	FLIP PHONE Q5
Operating System	Android 11.0

Feature	Specification
Processor	MTK6739
RAM	3 GB
Internal Storage	32 GB
Display	2.8-inch Touch Main Screen
Rear Camera	2 MP
Front Camera	0.3 MP
Battery Capacity	1450 mAh
Connectivity	4G LTE, GSM
Color	Black
Item Weight	10.4 ounces
Package Dimensions	7 x 4 x 2 inches

8. Warranty and Support

8.1. Warranty Information

Your TIQ mini Q5 4G Flip Smart Phone comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package or contact customer support for specific terms and conditions.

8.2. Customer Support

For any questions, technical assistance, or support needs, please contact our online after-sales staff. We are available to provide solutions and assistance.
For further assistance, please visit the TIQ mini Store on Amazon.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question