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› BORN4SHIP V330M 80mm Thermal Receipt Printer User Manual

BORN4SHIP V330M

BORN4SHIP V330M 80mm Thermal Receipt Printer User Manual

Model: V330M | Brand: BORN4SHIP

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your BORN4SHIP V330M 80mm Thermal Receipt Printer. This high-speed thermal printer is designed for efficient receipt printing in various environments, featuring USB, Ethernet, and Serial connectivity, and an automatic paper cutter.

Please read this manual thoroughly before using the printer to ensure proper function and longevity.

2. PACKAGE CONTENTS

Before proceeding with the installation, please verify that all items listed below are included in your package:

- BORN4SHIP V330M 80mm Thermal Receipt Printer
- User Manual
- Paper Roll (for initial testing)
- USB Flash Drive (containing drivers and utilities)
- Serial Cable
- Power Cable
- Power Adapter
- Roller

What's in the Box



- | | | |
|----------------------------|----------------|---------------|
| ① 80mm USB Receipt Printer | ② User Manual | ③ Paper Roll |
| ④ USB Flash Drive | ⑤ Serial Cable | ⑥ Power Cable |
| ⑦ Power Adapter | ⑧ Roller | |

Image: All components included in the BORN4SHIP V330M thermal receipt printer package, including the printer, cables, power adapter, paper roll, USB drive, and user manual.

3. SETUP GUIDE

3.1 Connecting the Printer

1. **Power Connection:** Connect the power adapter to the printer's power port and then plug the power cable into a suitable electrical outlet.

2. **Data Connection:** Choose one of the following connection methods:

- **USB:** Connect the USB cable from the printer to an available USB port on your computer or POS system.
- **Ethernet (LAN):** Connect an Ethernet cable from the printer's LAN port to your network router or switch.
- **Serial (RS-232):** Connect the serial cable from the printer to the serial port on your computer or POS system.

3. **Cash Drawer Connection:** If using a cash drawer, connect its cable to the dedicated cash drawer port on the printer.

Multiple Interfaces



Power Port

Cash
Drawer Port

Serial Port

USB Port

LAN Port



Image: Rear view of the printer highlighting the Power Port, Cash Drawer Port, Serial Port, USB Port, and LAN Port for various connectivity options.

3.2 Loading the Paper Roll

1. Open the printer cover by pressing the "OPEN" button or latch.
2. Insert the 80mm thermal paper roll into the paper compartment, ensuring the paper feeds from the bottom and the leading edge is straight.
3. Pull a small amount of paper out past the cutter.
4. Close the printer cover firmly until it clicks into place. The printer will automatically feed the paper to the correct position.

Suitable for 80mm Paper Roll

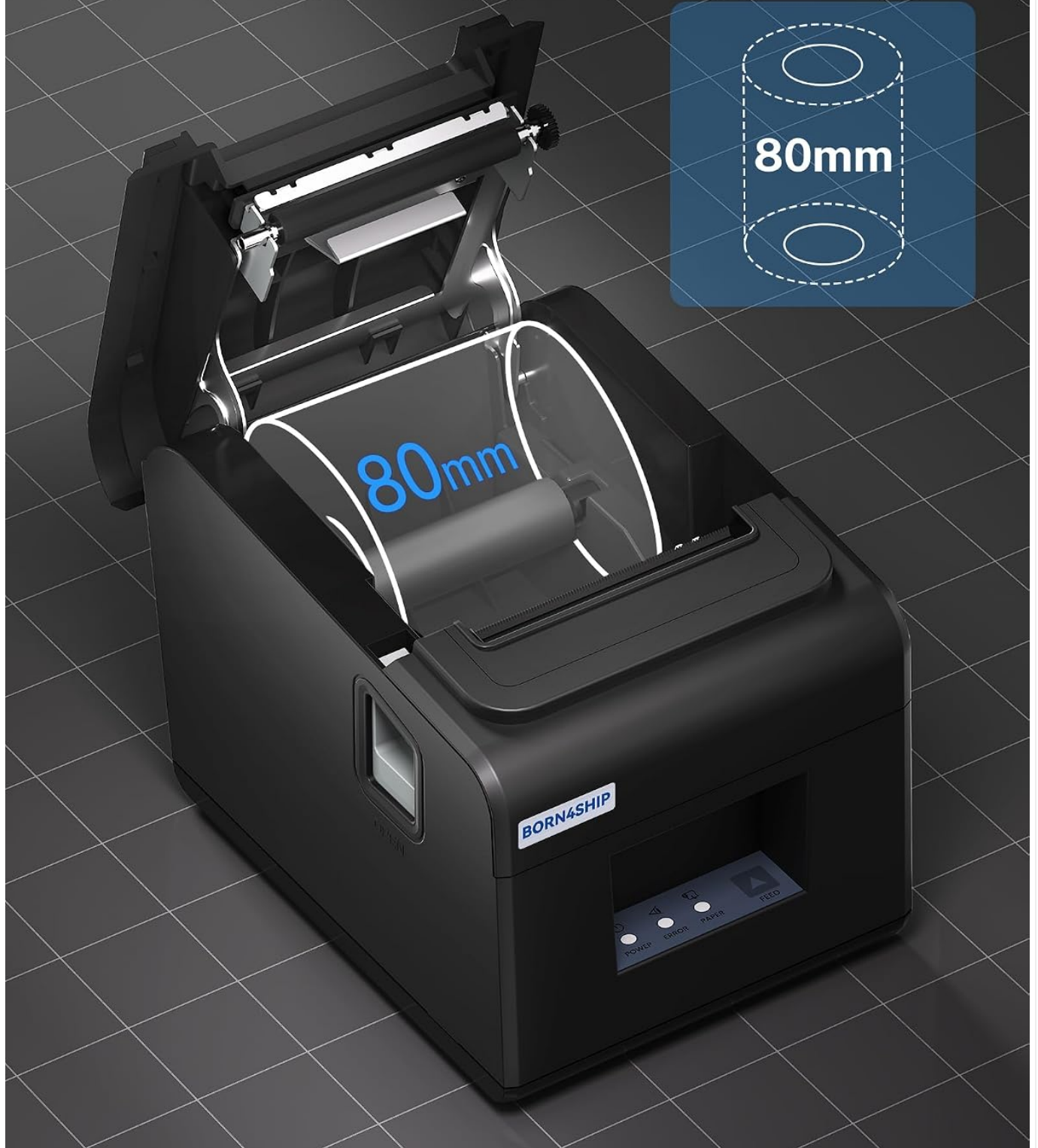


Image: Illustration demonstrating the correct method for loading an 80mm thermal paper roll into the printer's paper compartment.

3.3 Driver Installation

The printer is compatible with Windows (9X to Win 10), Mac, and Linux operating systems. Drivers and utilities are provided on the included USB flash drive.

- **For Windows:** Insert the USB flash drive, locate the Windows driver folder, and follow the on-screen instructions to install.

- **For Mac/Linux:** Refer to the specific driver folders on the USB flash drive for installation guides and compatible drivers.



Image: The printer connected to a laptop, with icons indicating compatibility with Mac, Windows, and Linux operating systems.

4. OPERATING INSTRUCTIONS

4.1 Basic Printing

Once the printer is connected and drivers are installed, you can print receipts from your POS software or application. Ensure the printer is selected as the default or desired printer in your system settings.

- The printer supports ESC/POS commands for advanced control.
- It features an ultra-fast print speed of 260 mm/s for efficient transaction processing.
- The integrated auto-cutter automatically cuts receipts after printing, eliminating manual tearing.



Image: The thermal printer in operation, rapidly printing a receipt which is then automatically cut, illustrating its high-speed capability and auto-cutter function.

4.2 Customizing with NVLOGO

The BORN4SHIP V330M allows you to personalize your receipts by printing custom logos. Use the NVLOGO utility provided on the USB flash drive to upload your logo (in BMP format) to the printer's memory. Once uploaded, your logo can be included in your printed receipts via ESC/POS commands.

5. MAINTENANCE

5.1 Cleaning the Print Head

To ensure optimal print quality and extend the life of your printer, regularly clean the thermal print head. Use a soft, lint-free cloth dampened with isopropyl alcohol. Gently wipe the print head surface. Ensure the printer is powered off and cooled down before cleaning.

5.2 Paper Roll Replacement

When the paper roll is nearly empty, the printer may indicate a low paper warning. Replace the paper roll as described in Section 3.2. Always use high-quality 80mm thermal paper to prevent damage to the print head and ensure clear prints.

5.3 Overheating Protection

The printer is equipped with intelligent overheating protection for the print head. If the print head temperature becomes too high during continuous operation, the printer may temporarily pause printing to prevent damage. Allow the printer to cool down before resuming operations.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Printer does not power on.	Power cable not connected; power adapter faulty; power outlet issue.	Check all power connections. Ensure the power outlet is functional. Try a different outlet.
No printing output.	Paper not loaded correctly; printer offline; incorrect driver installation; wrong printer selected in software; connectivity issue.	Reload paper correctly. Check printer status (online/offline). Reinstall drivers. Verify printer selection in your application. Check USB/Ethernet/Serial cable connections.
Poor print quality.	Dirty print head; low-quality thermal paper; print head wear.	Clean the print head (refer to Section 5.1). Use recommended 80mm thermal paper. If issue persists, contact support.
Paper jam.	Improper paper loading; foreign object in paper path.	Open the cover, carefully remove any jammed paper or obstructions. Reload paper correctly.
Auto-cutter not working.	Paper jam near cutter; cutter mechanism obstruction.	Clear any paper jams. Power cycle the printer. If the problem persists, contact support.

Important Note: This printer is **not compatible** with Ubereats, Grubhub, Doordash, Lightspeed, Postmates, Square, Chromebook, and Clover systems.

7. SPECIFICATIONS

Feature	Detail
Brand	BORN4SHIP
Model Name	V330M
Printing Technology	Thermal
Connectivity Technology	Ethernet, USB, Serial (RS-232)
Print Speed (Max)	260 mm/s
Paper Width	79.5 ±0.5 mm (3 1/8")
Print Width	72 mm
Output Type	Monochromatic
Special Feature	Automatic Cutter, Wall Mount Design, Overheating Protection
Product Dimensions	19P x 14I x 14H cm
Item Weight	1.77 Kilograms
Compatibility	Windows 9X-10, Mac, Linux (ESC/POS commands)

Wall Mount Design



Image: The BORN4SHIP V330M thermal printer shown mounted on a wall, demonstrating its wall-mount design feature in a commercial kitchen setting.

8. WARRANTY AND SUPPORT

8.1 Warranty Information

Please refer to the warranty card included in your package or contact your retailer for specific warranty terms and conditions. Keep your purchase receipt as proof of purchase for warranty claims.

8.2 Technical Support

If you encounter any issues not covered in the troubleshooting section or require further assistance, please contact BORN4SHIP customer support. Contact details can typically be found on the manufacturer's website or on the warranty card.

When contacting support, please have your printer model (V330M) and a detailed description of the issue ready.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question