Retekess TD175S

Retekess TD186 Restaurant Pager System

INSTRUCTION MANUAL

Setup   **Operation**   **Maintenance**   **Troubleshooting**   **Specifications**   **Warranty & Support**

1. Setup

This section guides you through the initial setup of your Retekess TD186 Restaurant Pager System.

1.1 Package Contents

Verify that all components are present in the package:

- 1 x Transmitter Keypad
- 1 x Charging Base
- 30 x Pagers
- 2 x Anti-tip Brackets
- 1 x 1A Adapter
- 1 x 2A Adapter
- 1 x Type-C Cable
- 1 x User Manual

Package Includes:

Transmitter keyboard*1

Charging base*1 Anti-tip bracket*2

Pager*30

1A Adapter*1

2A Adapter*1

Type-C cable*1

Packing box*1

User manual*1

Image: All components included in the Retekess TD186 package.

1.2 Charging the Pagers

Place the pagers into the charging base. The indicator lights on the pagers will flash during charging and remain solid when fully charged. The anti-tipping design ensures stable placement and charging.

Anti-Tipping Design

No slipping, no dropping, your pager stays right where it should

Image: Pagers correctly placed in the charging base, highlighting the anti-tipping feature.

1.3 Pairing Settings

To pair pagers or modify the host ID, follow these steps:

1. Click the setting button on the transmitter keypad to enter the setting mode.
2. Select "F2" and press the checkmark (✓) button. The prompt tone will beep.
3. Place a pager on the charging base or press its button to pair it.

Video: Demonstrates how to pair pagers and modify the host ID for the Retekess TD186 system.

2. Operation

Understand the various functions and operational modes of your pager system.

2.1 Basic Pager Usage

The system streamlines customer flow:

1. Customers place an order and receive a pager.
2. Customers wait at their preferred location.
3. When the order is ready, the pager alerts the customer.
4. Customers return the pager and collect their order.

2.2 Long-Range Operation

The system offers an extended working range of up to 600 meters (1966 feet) in open areas, allowing customers to move freely while waiting.

Image: Illustration of the 600-meter long-range capability of the pager system.

2.3 One-Key Mute

When a pager alerts, customers can press a button to mute the notification, preventing prolonged noise.

2.4 Customizable Alert Modes

The system supports 64 combination alert modes, allowing adjustment of bell sound, vibration, and flashing light intensity (Large, Medium, Small, or Off).

2.5 Countdown Reminder Setting

You can set a countdown timer for the pagers. To set the reminder duration:

1. Enter the setting mode by pressing the setting button.

2. Select "F4" and press the checkmark (✓) button.

3. Enter the desired reminder duration (1-99 seconds).

2.6 Out-of-Bounds Alert

If a pager is taken beyond the 600m range, it will automatically alert the customer, helping to prevent loss. This alarm cannot be muted when exceeding the range.

Image: Visual representation of the smart distance alarm feature.

2.7 Call Log View

The transmitter keypad allows you to view a history of up to 10 call logs. Refer to the video for detailed steps on accessing and navigating the call log.

Video: Includes instructions on how to view the call log on the transmitter keypad.

3. Maintenance

Proper maintenance ensures the longevity and optimal performance of your pager system.

3.1 Cleaning

Regularly clean the pagers and transmitter keypad with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials that could damage the surfaces.

3.2 Battery Care

The pagers are equipped with 300mAh batteries, offering approximately 24 hours of standby time and requiring 4-5 hours for a full charge. Ensure pagers are returned to the charging base when not in use to maintain battery health.

Video: Shows how the pager can be removed from the bottom of the stack, which is relevant for proper charging and maintenance.

4. Troubleshooting

This section addresses common issues you might encounter with the Retekess TD186 system.

4.1 Pager Not Responding

- **Check Power:** Ensure the pager is fully charged. Place it on the charging base to confirm.
- **Range:** Verify the pager is within the 600m operating range of the transmitter.
- **Pairing:** Re-check pairing settings as described in Section 1.3.

4.2 Pager Not Charging

- **Connection:** Ensure the charging base is properly connected to power.
- **Placement:** Confirm the pager is correctly seated in the charging slot. The anti-tipping design helps, but ensure full contact.
- **Adapter:** Use the provided 1A or 2A adapter.

4.3 Incorrect Alert Mode

If the pager's alert (sound, vibration, light) is not as expected, adjust the settings:

- Refer to Section 2.4 for instructions on customizing alert modes.
- Use the transmitter keypad to navigate to the appropriate setting (F3 for ringtone, F5 for vibration, F6 for light) and adjust the level.

5. Specifications

Feature	Detail
Model Number	TD175S
Brand	Retekess
Product Dimensions (Transmitter)	3.62 x 3.54 x 0.47 inches (approx. 104x99x25mm)
Product Dimensions (Pager)	Approx. 92x90x12mm
Item Weight	9.24 pounds (total system)
Battery Description	Alkaline (for pagers)
Number of Pagers	30
Power Source	Battery Powered
Color	Black
Operating Range	Up to 600 meters (1966 feet) in open areas
Alert Modes	64 combinations (bell, vibration, flashing light)

Size & Weight

Transcription:

📏 104*99*25mm

⏱ 125g

Pager:

📏 92*90*12mm

⏱ 71g

Charging Base:

📏 229*104*207mm

⏱ 508g

Image: Detailed dimensions and weight of the system components.

6. Warranty & Support

6.1 Warranty Information

Retekess provides a 2-year warranty for this product and a 30-day no-reason return policy. For issues beyond the warranty period, maintenance services are available, with corresponding costs to be afforded by the buyer.

6.2 Customer Support

For any questions or support needs, please contact Retekess customer service on Amazon. Responses are typically provided within 12 hours.