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Cecotec Bongo D30 XL Connected (A90_EU01_007340)

Cecotec Bongo D30 XL Connected Electric Scooter User Manual

Model: Bongo D30 XL Connected (A90_EU01_007340)

1. INTRODUCTION

Thank you for choosing the Cecotec Bongo D30 XL Connected Electric Scooter. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your new electric scooter. Please read it thoroughly before your first ride to ensure proper use and to maximize your riding experience. The Bongo D30 XL Connected is designed for urban mobility, featuring a powerful 700W motor, a range of up to 30 km, and 10-inch inflatable tires for a comfortable and stable ride. It also includes app connectivity for enhanced control and monitoring.

2. SAFETY INFORMATION

Your safety is paramount. Always adhere to the following safety guidelines:

- Always wear a helmet and appropriate protective gear (knee pads, elbow pads) when riding.
- Familiarize yourself with local traffic laws and regulations regarding electric scooters. This model complies with Spanish DGT regulations.
- Do not ride in heavy rain, on icy surfaces, or through puddles deeper than 2 cm.
- Avoid riding on uneven terrain, potholes, or over obstacles that could cause loss of control.
- Maintain a safe distance from other vehicles and pedestrians.
- Do not allow children under the age of 16 to operate the scooter.
- The maximum weight limit for the rider is 100 kg.
- Perform a pre-ride check: ensure brakes are functional, tires are properly inflated, and all quick-release mechanisms are secure.
- Do not perform stunts or dangerous maneuvers.
- Be aware of your surroundings and avoid distractions while riding.

3. WHAT'S IN THE BOX

Upon unpacking your Cecotec Bongo D30 XL Connected Electric Scooter, please verify that all components are present:

- 1 x Electric Scooter
- 1 x User Manual
- 1 x Charger
- 1 x Phone Holder (pre-installed or separate, depending on packaging)
- Necessary tools for assembly (if required)

If any items are missing or damaged, please contact Cecotec customer support immediately.

4. SETUP AND INITIAL ASSEMBLY

Follow these steps to prepare your scooter for its first use:

4.1 Unfolding the Scooter

1. Place the scooter on a flat surface.
2. Locate the folding mechanism at the base of the steering column.
3. Release the locking lever and carefully lift the steering column until it clicks into place.
4. Secure the locking lever to prevent accidental folding.



Homologado por la DGT.

Cumple con la normativa española de circulación.

Image: The scooter can be folded for easy transport and storage.

4.2 Handlebar Attachment (if applicable)

If the handlebars are not pre-attached, align them with the steering column and secure them using the provided screws and tools. Ensure they are firmly tightened.

4.3 Initial Charging

Before your first ride, fully charge the scooter's battery. Connect the charger to the charging port on the scooter and then to a power outlet. The indicator light on the charger will change (e.g., from red to green) when charging is complete. This typically takes several hours.

4.4 Tire Inflation

The Bongo D30 XL Connected features 10-inch inflatable tires. Check the tire pressure before each ride. Refer to the tire sidewall for the recommended PSI. Proper inflation ensures optimal performance, range, and safety.

Neumáticos de 10".
Gran agarre y adherencia.



Image: Detail of the 10-inch inflatable tire, providing grip and adherence.

4.5 App Connection

Download the official Cecotec Bongo app from your smartphone's app store. Follow the in-app instructions to pair your scooter via Bluetooth. The app allows you to control various functionalities and monitor your scooter's status.

Control App.

Maneja tu patinete desde tu smartphone.
(2 años de App gratis).



Image: Control your scooter's functions directly from your smartphone using the dedicated app.

5. OPERATING INSTRUCTIONS

Once assembled and charged, you are ready to ride. Always ensure you are in a safe environment away from traffic for your first few rides.

5.1 Powering On/Off

- To power on: Press and hold the power button on the handlebar for a few seconds until the display illuminates.
- To power off: Press and hold the power button again until the display turns off.

5.2 Riding

1. Place one foot firmly on the deck.
2. Push off with your other foot to gain initial momentum (kick-start).
3. Once moving, gently press the accelerator lever with your thumb.
4. Place your other foot on the deck.

5. Maintain a balanced posture and keep both hands on the handlebars.



Image: Enjoy smooth rides with the Bongo D30 XL Connected electric scooter.



Image: The scooter offers an autonomy of up to 30 km for long distances.

5.3 Braking

The scooter is equipped with an electric front brake and a rear disc brake for maximum safety.

- To brake, gently squeeze the brake levers on the handlebars.
- Apply both brakes simultaneously for effective and controlled stopping.
- Avoid sudden or harsh braking, especially at high speeds, to prevent skidding.



Freno delantero y trasero. Máxima seguridad en cada recorrido.

Image: The scooter features front electric and rear disc brakes for enhanced safety.

5.4 Riding Modes (if applicable)

Your scooter may feature different riding modes (e.g., Eco, Standard, Sport) accessible via the display or the mobile app. Select the appropriate mode based on your desired speed and battery conservation needs.

6. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your scooter.

6.1 Battery Care

- Charge the battery regularly, even if the scooter is not in use for extended periods (at least once every 30 days).
- Avoid completely draining the battery before recharging.
- Do not expose the battery to extreme temperatures.
- Use only the original charger provided by Cecotec.

6.2 Tire Maintenance

- Regularly check tire pressure and inflate to the recommended PSI.
- Inspect tires for wear, punctures, or damage before each ride.

6.3 Brake Inspection

- Check brake functionality before every ride.
- Ensure brake levers are responsive and provide adequate stopping power.
- Inspect brake pads and discs for wear and replace if necessary.

6.4 General Cleaning

- Clean the scooter with a damp cloth. Do not use high-pressure water jets or corrosive cleaning agents.
- Avoid getting water into electrical components.

7. TROUBLESHOOTING

If you encounter issues with your scooter, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Scooter does not power on	Low battery; loose connection; power button malfunction	Charge the battery; check all connections; contact support if issue persists
Reduced range/autonomy	Under-inflated tires; heavy load; riding uphill frequently; cold weather; battery degradation	Inflate tires to correct pressure; reduce load; ride in Eco mode; ensure proper battery care
Brakes feel weak	Worn brake pads; loose brake cable; air in hydraulic system (disc brake)	Inspect and replace brake pads; adjust brake cable tension; seek professional service
Unusual noises during operation	Loose components; debris in wheels; motor issue	Check all screws and bolts; inspect wheels for foreign objects; contact support
App not connecting	Bluetooth off; app not updated; scooter not in pairing mode	Ensure Bluetooth is on; update app; restart scooter and app; try pairing again

For issues not listed here or if solutions do not resolve the problem, please contact Cecotec customer support.

8. SPECIFICATIONS

Below are the technical specifications for the Cecotec Bongo D30 XL Connected Electric Scooter:

Feature	Specification
Model Name	Bongo D30 XL Connected
Model Number	A90_EU01_007340
Brand	Cecotec
Maximum Power	700W (Peak)

Feature	Specification
Rated Power	350W
Battery Capacity	270 Wh, 36 V, 7.5 Ah
Maximum Autonomy	Up to 30 km (under controlled conditions)
Tire Size	10 inches (inflatable)
Brake System	Front electric brake, Rear disc brake
Maximum Weight Limit	100 kg
Product Dimensions	200 x 750 x 140 cm (unfolded); 2l x 0.75w x 1.4h meters
Product Weight	16.5 kg
Frame Material	Aluminum
Special Features	App Control, DGT Homologated, Phone Holder
Color	Grey and Orange

Note: Autonomy may vary based on user weight, terrain, temperature, wind, battery condition, riding mode, and driving style.

9. WARRANTY AND SUPPORT

9.1 Warranty Information

Your Cecotec Bongo D30 XL Connected Electric Scooter comes with a standard manufacturer's warranty. Please refer to the warranty card included in your packaging or visit the official Cecotec website for detailed terms and conditions. Keep your proof of purchase for warranty claims.

9.2 Customer Support

For technical assistance, spare parts, or any questions regarding your scooter, please contact Cecotec customer support:

- **Website:** Visit the official Cecotec website for support resources and contact forms.
- **Email:** Refer to your warranty documentation for specific support email addresses.
- **Phone:** Check the Cecotec website for regional customer service phone numbers.

When contacting support, please have your model number (A90_EU01_007340) and proof of purchase readily available.