

Google H2A-GA00639-JP

Google Nest Hub Max (Model H2A-GA00639-JP) User Manual

Your comprehensive guide to setting up and using your Google Nest Hub Max.

1. INTRODUCTION AND OVERVIEW

The Google Nest Hub Max is an interactive smart display designed to integrate seamlessly into your home environment. It features a 10-inch touchscreen and a speaker system, providing a central hub for various smart home functionalities, media consumption, and communication. Its design allows it to fit well in various settings, from a nightstand to a kitchen countertop.

This model supports multiple languages, including English, Spanish, French, and Japanese, and is designed for global compatibility with a universal power adapter.



2. SETUP

Follow these steps for initial setup of your Google Nest Hub Max:

1. **Power Connection:** Connect the provided universal power adapter to your Nest Hub Max and plug it into a power outlet.
2. **Initial Language Setup:** Upon first connection, the device will automatically start in English. You can change language settings at any time through the device's interface.
3. **Network Connection:** Follow the on-screen prompts to connect your Nest Hub Max to your home Wi-Fi network. This is crucial for accessing smart features and online services.
4. **Google Account Integration:** Sign in with your Google account to personalize your device and enable features like Google Assistant, Google Photos, and other integrated services.
5. **Quick Start Guide:** Refer to the included Quick Start Guide for additional setup details and troubleshooting tips specific to your region.

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Video 1: Demonstrates the compact design and ease of setup for the Google Nest Hub Max.

3. OPERATING INSTRUCTIONS

3.1 Basic Navigation and Voice Commands

The Nest Hub Max features a responsive touchscreen interface. Swipe left or right to access different cards like your daily routine, home control, media, and communication options. The primary interaction method is through Google Assistant voice commands. Simply say "Hey Google" followed by your command or question.

- **Timers & Alarms:** "Hey Google, set a timer for 10 minutes."
- **Weather Updates:** "Hey Google, what's the weather like today?"
- **Music & Media:** "Hey Google, play music on Spotify." or "Hey Google, play videos on YouTube."
- **Information Search:** "Hey Google, how old is Brad Pitt?"

3.2 Media Playback

Enjoy various media content directly on your Nest Hub Max:

- **YouTube:** Access YouTube for videos, tutorials, and entertainment.
- **Spotify & Other Services:** Stream music and podcasts from compatible services.
- **Photo Frame:** Display your personal photos from Google Photos as a dynamic photo frame.

3.3 Communication

Stay connected with friends and family:

- **Video Calls:** Make video calls using Google Duo.
- **Phone Calls:** Initiate phone calls to your contacts.
- **Broadcasts:** Send voice messages to other Google Assistant-enabled devices in your home.

3.4 Smart Home Control

Manage your compatible smart home devices:

- Control lights, thermostats, and other smart appliances.
- View live feeds from compatible security cameras, such as Nest Cams or doorbells.



Figure 2: Nest Hub Max showing a live feed from a smart doorbell.

3.5 Privacy Controls

For privacy, the Nest Hub Max includes a physical switch to turn off the microphone and camera. This switch is located on the back of the device. When activated, a visual indicator on the screen confirms that the mic and camera are off.

3.6 Volume Control

Adjust the device volume using the physical buttons located on the side of the display.

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Video 2: Overview of the Google Nest Hub Max features, including smart home integration and communication.

4. MAINTENANCE

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the screen and device body. Avoid abrasive cleaners or sprays.
- **Software Updates:** Ensure your device is connected to Wi-Fi to receive automatic software updates, which provide new features and security enhancements.
- **Power Adapter:** Use only the provided universal power adapter. Ensure the cable is not bent or damaged to prevent power issues.

5. TROUBLESHOOTING

- **Device Not Responding:** If the device is unresponsive, try unplugging it from the power source, waiting 10 seconds, and plugging it back in.

- **Wi-Fi Connection Issues:** If the device cannot connect to your network, ensure your Wi-Fi router is working correctly and the Nest Hub Max is within range. You may need to restart your router or the Nest Hub Max.
- **Language Settings:** If the device's language is incorrect or switches unexpectedly, navigate to the device settings to manually select your preferred language.
- **Factory Reset:** As a last resort for persistent issues, you can perform a factory reset. This will erase all data and settings, returning the device to its original state. Consult the Google Support website for specific instructions on how to perform a factory reset.

6. SPECIFICATIONS

Feature	Detail
Brand	Google
Model Name	GA00639
Model Number	H2A-GA00639-JP
Color	Charcoal
Item Dimensions (LxWxH)	11.22 x 9.06 x 5 inches
Item Weight	5.25 Pounds
Mounting Type	Tabletop, Wall Mount
Compatible Devices	Smartphones
Smart Home Compatibility	Smart Home Compatible
Enclosure Material	Plastic
UPC	659680641920
GTIN	659680641920

7. WARRANTY AND SUPPORT

Warranty: The Google Nest Hub Max (Model H2A-GA00639-JP) comes with a 1-year manufacturer's warranty. Please retain your proof of purchase for warranty claims.

Protection Plans: Extended protection plans are available for purchase, including 2-Year, 3-Year, and Complete Protect options. These plans offer additional coverage beyond the standard manufacturer's warranty.

Customer Support: For further assistance, technical support, or warranty inquiries, please visit the official Google Support website or contact their customer service. Detailed contact information can be found on the Google website or in your product packaging.

