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› Hisense AX5140Q 5.1.4Ch Sound Bar System User Manual

Hisense AX5140Q

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Model: AX5140Q

INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your Hisense AX5140Q 5.1.4 channel sound bar system. Please read this manual thoroughly before using the product to ensure proper and safe operation.



Image: The Hisense AX5140Q sound bar system, including the main sound bar unit, wireless subwoofer, and two wireless rear speakers.

PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- Hisense AX5140Q Sound Bar

- Wireless Subwoofer
- Two Wireless Rear Speakers
- Power Cable(s)
- Quick Start Guide & User Manual (QSG&UM)
- Remote Control (with 2 AAA batteries)

PRODUCT OVERVIEW AND DIMENSIONS

The Hisense AX5140Q system consists of a sound bar, a wireless subwoofer, and two wireless rear speakers. Understanding the dimensions can assist with placement.

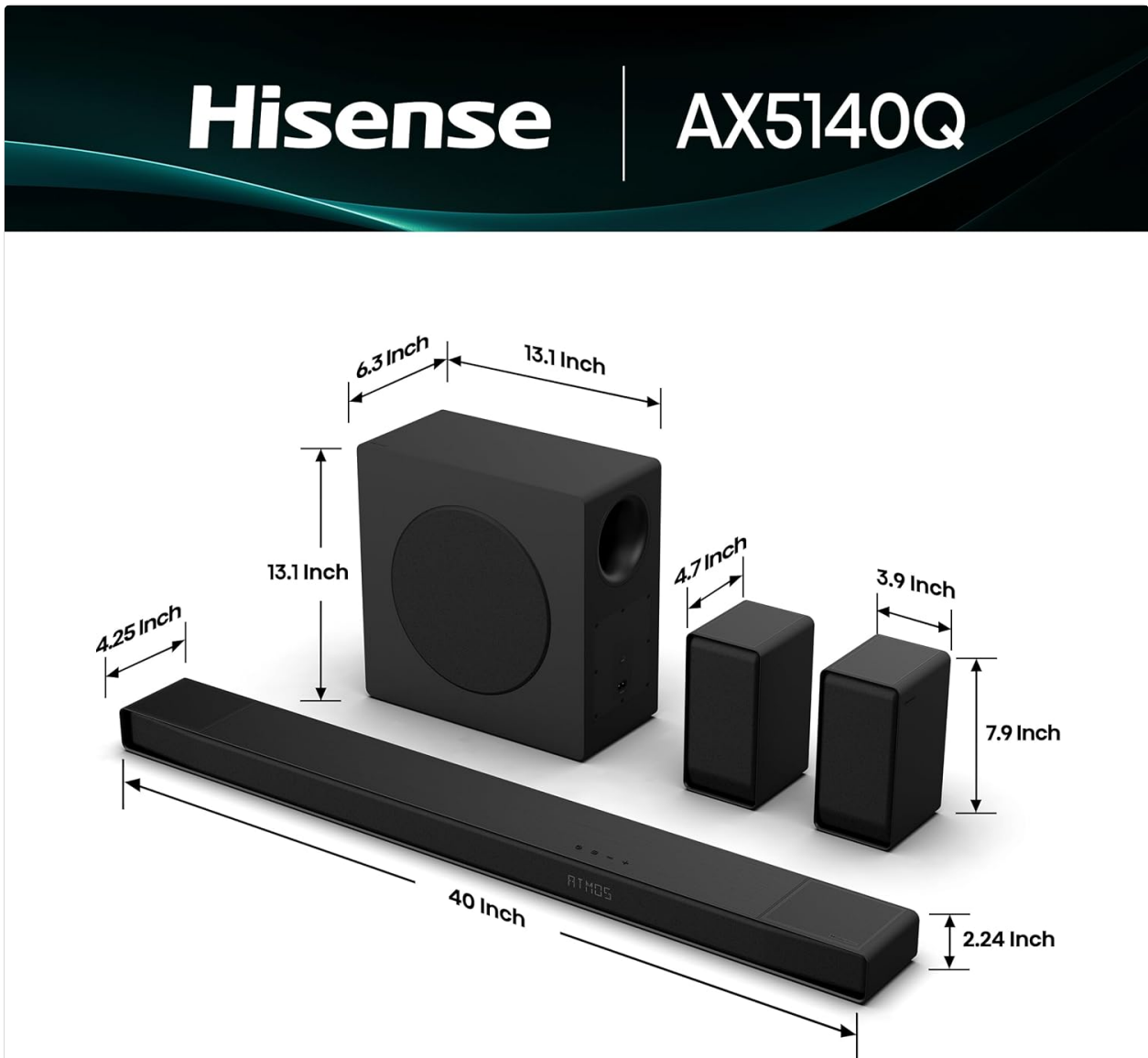


Image: Diagram showing the dimensions of the sound bar (40" W x 4.25" H x 2.24" D), subwoofer (13.1" W x 13.1" H x 6.3" D), and rear speakers (4.7" W x 7.9" H x 3.9" D).

SETUP

1. Placement

- **Sound Bar:** Place the sound bar centrally below your television. Ensure it is not obstructed.
- **Subwoofer:** Position the wireless subwoofer in a location that provides optimal bass response. It connects wirelessly to the sound bar.

- **Rear Speakers:** Place the two wireless rear speakers behind your primary listening position, ideally to the left and right, for an immersive surround sound experience. Each rear speaker requires its own power cable.

2. Connections

The sound bar offers multiple connectivity options. Choose the method that best suits your television and other devices.

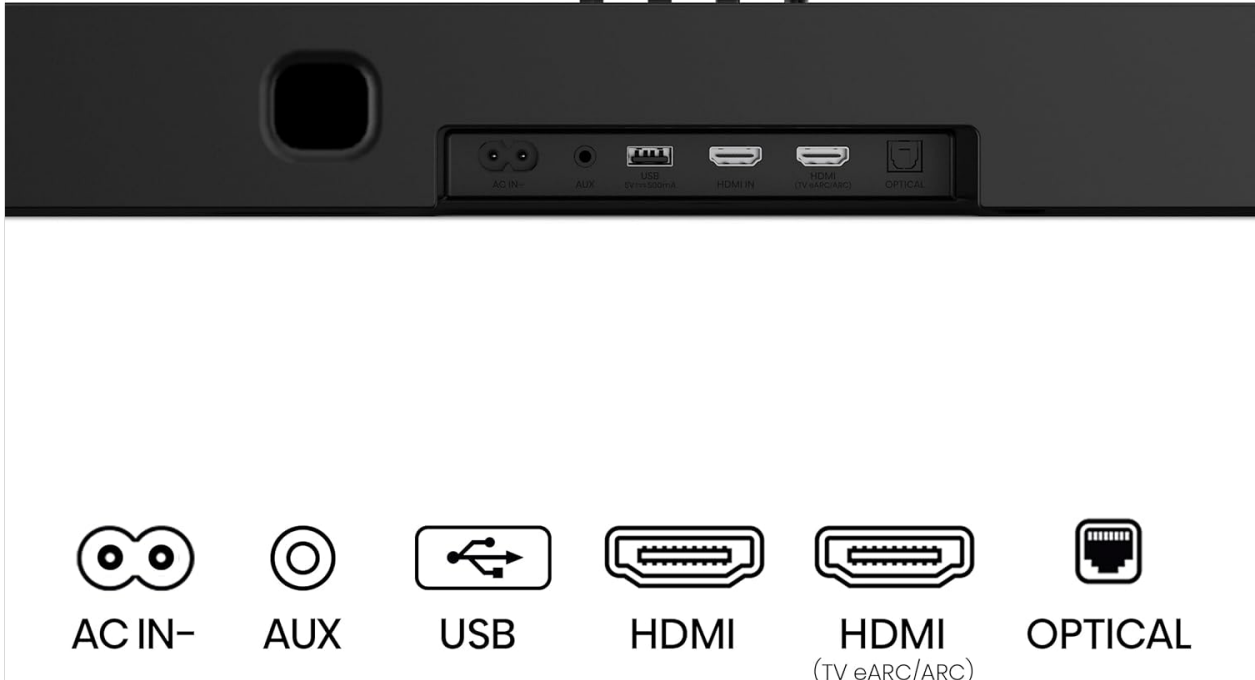


Image: Close-up view of the Hisense AX5140Q sound bar's rear panel, showing ports for AC IN, AUX, USB, HDMI IN, HDMI (TV eARC/ARC), and OPTICAL.

- **HDMI eARC/ARC (Recommended):** Connect an HDMI cable from the HDMI (eARC/ARC) port on the sound bar to the HDMI ARC/eARC port on your television. This allows for high-quality audio transmission and control via your TV remote.
- **Optical:** Connect an optical cable from the OPTICAL port on the sound bar to the optical output on your television.
- **AUX:** Use a 3.5mm audio cable to connect to devices with an analog audio output.
- **USB:** For playing audio files directly from a USB storage device.
- **Bluetooth 5.3:** For wireless audio streaming from compatible devices.

3. Power On and Initial Pairing

1. Connect the power cables to the sound bar, subwoofer, and both rear speakers, then plug them into power outlets.
2. The sound bar, subwoofer, and rear speakers should automatically pair. If pairing does not occur, refer to the "Troubleshooting" section for manual pairing instructions.
3. Insert the included AAA batteries into the remote control.

OPERATING INSTRUCTIONS

1. Basic Operation

- **Power:** Press the power button on the remote or sound bar to turn the system on/off.

- **Volume:** Use the volume up/down buttons on the remote to adjust the master volume.
- **Input Selection:** Press the "Source" or "Input" button on the remote to cycle through available inputs (HDMI, Optical, AUX, USB, Bluetooth).

2. Audio Modes and Enhancements

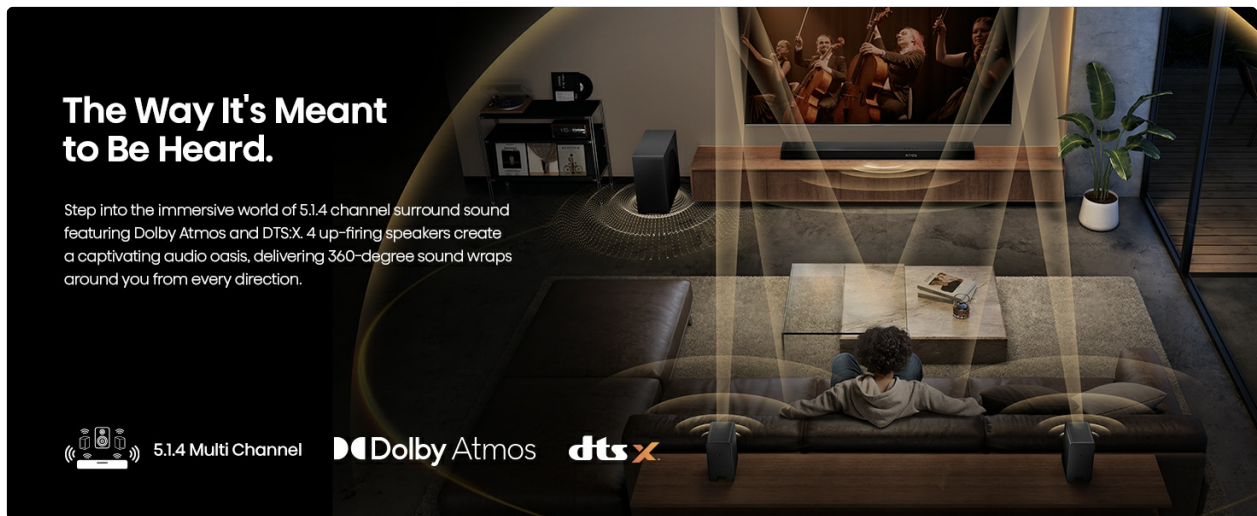


Image: Visual representation of the Hisense AX5140Q sound bar's AI EQ Mode, showing icons for different sound presets like Movie, Music, News, Night, Sport, and Game.

- **EQ Modes:** The system features seven equalization presets to optimize sound for different content:
 - Movie
 - Music
 - News
 - Night
 - Sport
 - Game
 - AI EQ Mode (automatically adjusts sound)

Select these modes using the dedicated buttons on the remote control.

- **Dolby Atmos & DTS:X:** The sound bar supports Dolby Atmos and DTS:X technologies, providing an immersive, multi-dimensional audio experience with sound seemingly flowing from all directions. Ensure your source content and connected devices support these formats for optimal performance.
- **4K HDR Pass-Through:** The sound bar supports 4K HDR video pass-through, ensuring that video quality is maintained when connected via HDMI.

3. Advanced Features

Hi-Concerto (Unified Audio Harmony)

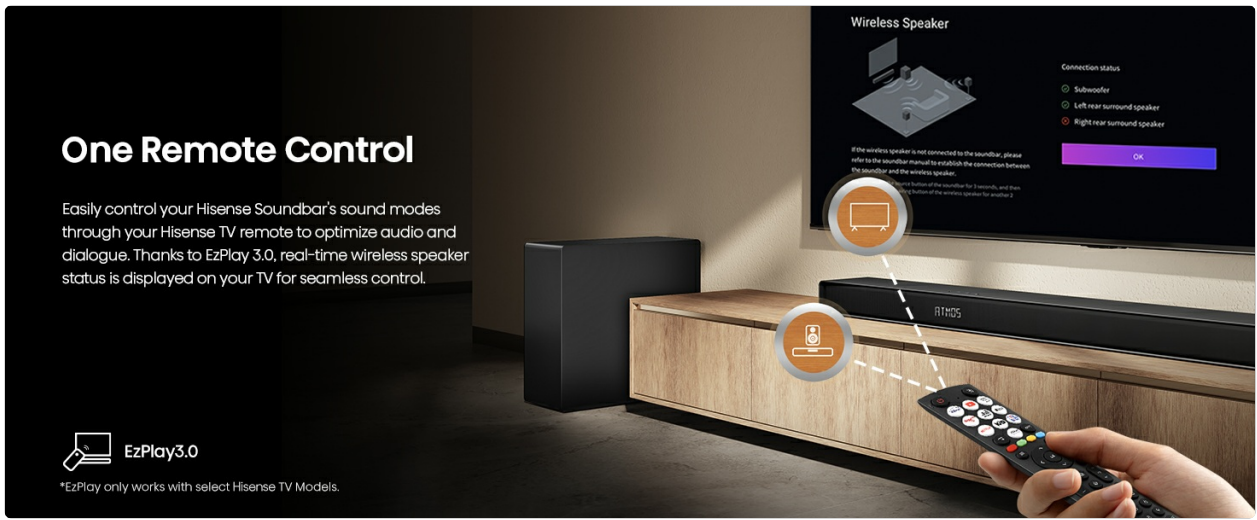


Image: Diagram illustrating the Hi-Concerto feature, where the sound bar and a compatible Hisense TV work together for unified audio harmony, creating a surround sound experience.

When paired with select Hisense TV models, Hi-Concerto allows the TV and sound bar to work in tandem, creating a unified audio experience without additional cables or hardware. This feature enhances the overall soundstage.

Room Fitting Tuning (AI Room Calibration)

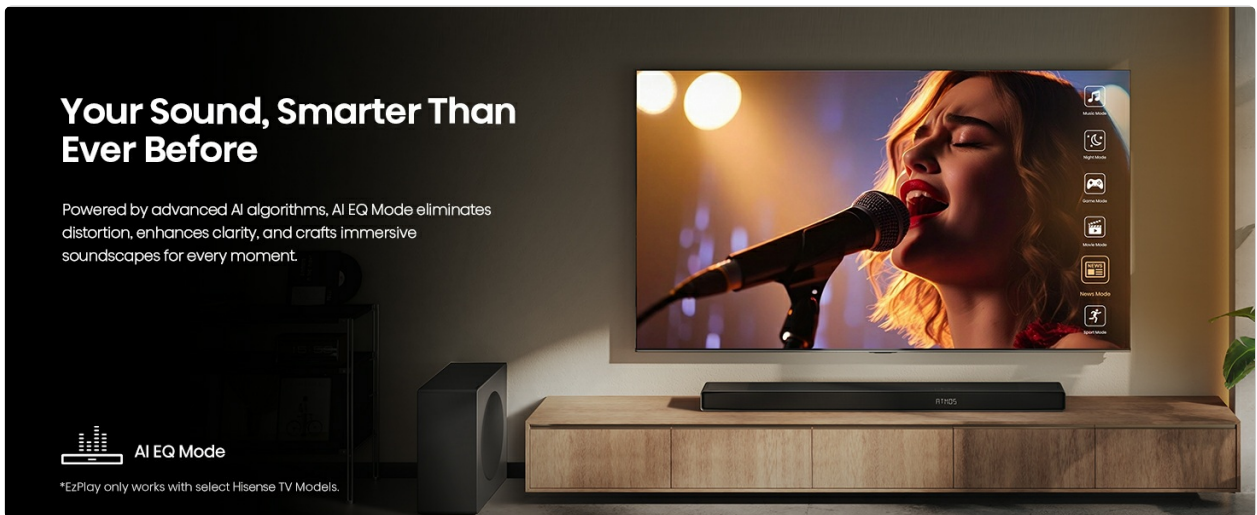
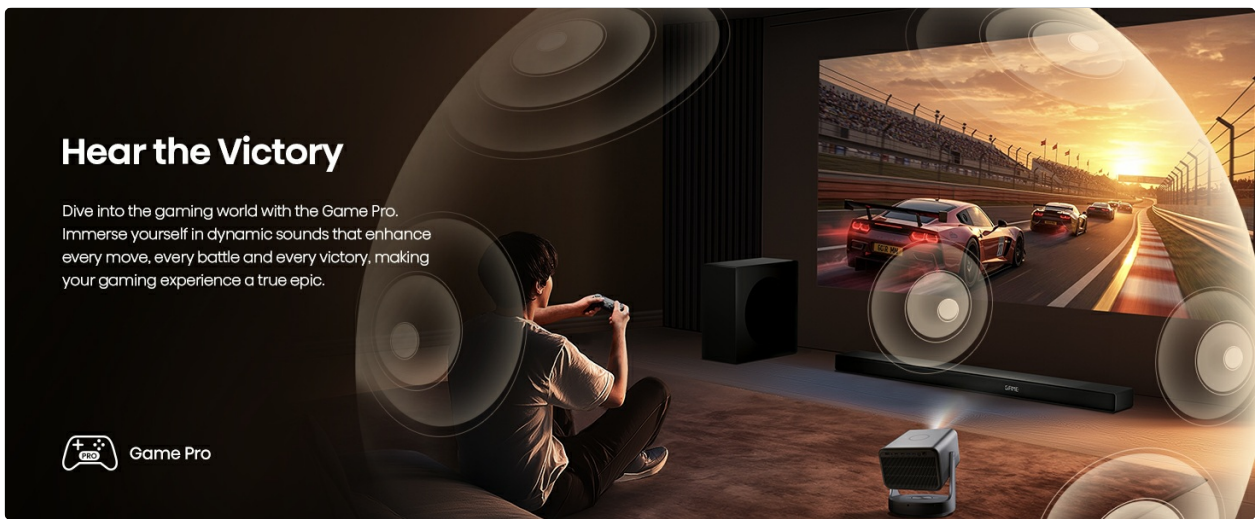


Image: Graphic depicting the Room Fitting Tuning feature, showing sound waves optimizing for a specific room layout, aiming to make every seat the "best seat."

This feature, available with select Hisense TV models, uses AI technology to optimize the sound output to match your specific room environment, delivering a tailored sound experience for precise sound quality.

EzPlay 3.0 (One Remote Control)



Hear the Victory

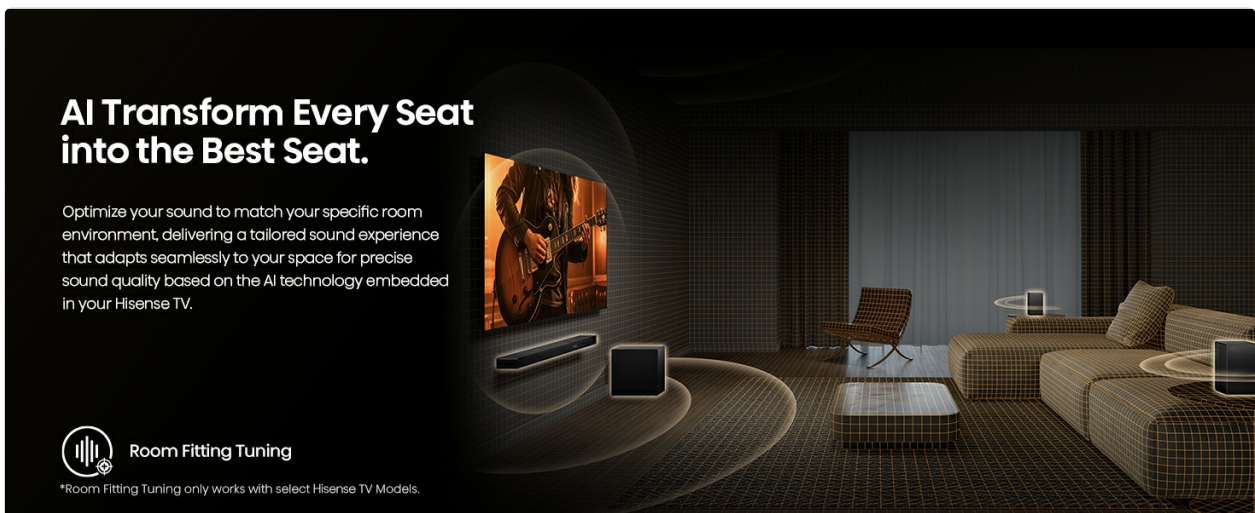
Dive into the gaming world with the Game Pro. Immerse yourself in dynamic sounds that enhance every move, every battle and every victory, making your gaming experience a true epic.



Image: Illustration of EzPlay 3.0, showing a Hisense TV remote controlling the sound bar and displaying wireless speaker connection status on the TV screen.

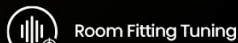
With EzPlay 3.0, you can easily control your Hisense Soundbar's sound modes through your Hisense TV remote. Real-time wireless speaker status is displayed on your TV for seamless control. This feature works with select Hisense TV models.

Game Pro Mode



AI Transform Every Seat into the Best Seat.

Optimize your sound to match your specific room environment, delivering a tailored sound experience that adapts seamlessly to your space for precise sound quality based on the AI technology embedded in your Hisense TV.



*Room Fitting Tuning only works with select Hisense TV Models.

Image: Scene depicting a person gaming with the Hisense AX5140Q sound bar system, highlighting the Game Pro mode for enhanced dynamic sounds in gaming.

Engage Game Pro mode to immerse yourself in dynamic sounds that enhance every move, battle, and victory, optimizing your gaming audio experience.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the surfaces of the sound bar, subwoofer, and speakers. Do not use liquid cleaners or abrasive materials.
- **Ventilation:** Ensure that all components have adequate ventilation to prevent overheating. Do not block any vents.
- **Power:** Disconnect the power cable from the wall outlet if the unit will not be used for an extended period.

TROUBLESHOOTING

If you encounter issues with your Hisense AX5140Q sound bar system, refer to the following common problems and solutions:

Problem	Possible Cause / Solution
No Sound	<ul style="list-style-type: none">◦ Ensure all power cables are securely connected and units are powered on.◦ Verify the correct input source is selected on the sound bar.◦ Check volume levels on both the sound bar and your television/source device.◦ Ensure audio output settings on your TV are configured to external speakers (e.g., PCM, Bitstream, or Auto).◦ If using HDMI ARC/eARC, confirm your TV's ARC/eARC function is enabled.
Wireless Subwoofer/Rear Speakers Not Connecting	<ul style="list-style-type: none">◦ Ensure the subwoofer and rear speakers are powered on and within range of the sound bar.◦ Manual Pairing: Refer to the Quick Start Guide for specific instructions on manually pairing the wireless components. Typically, this involves pressing a pairing button on the sound bar and then on the subwoofer/rear speakers.◦ Check for interference from other wireless devices.
Sound Delay/Latency	<ul style="list-style-type: none">◦ If using HDMI ARC/eARC, check your TV's audio delay or lip-sync settings.◦ Try connecting via Optical cable instead of HDMI, or vice-versa, to see if the issue persists.◦ Ensure all firmware is up to date on both the sound bar and connected TV (if applicable).
DTS Audio is Quiet or Muffled	<ul style="list-style-type: none">◦ Verify your source device is outputting DTS correctly.◦ Check the sound bar's audio settings for DTS-specific adjustments.◦ Ensure your TV is passing through DTS audio without conversion. Some TVs may convert DTS to PCM, which can affect volume.
Bluetooth Connection Issues	<ul style="list-style-type: none">◦ Ensure the sound bar is in Bluetooth pairing mode.◦ Delete the sound bar from your device's Bluetooth list and attempt to re-pair.◦ Move your Bluetooth device closer to the sound bar.◦ Check for other active Bluetooth devices causing interference.

SPECIFICATIONS

Feature	Detail
Model Name	AX5140Q
Speaker Type	Sound Bar with Wireless Subwoofer and Rear Speakers
Surround Sound Channel Configuration	5.1.4 Channels
Speaker Maximum Output Power	600 Watts
Product Dimensions (Sound Bar)	40" W x 4.25" H x 2.24" D
Item Weight	20.1 Pounds (Total System)
Connectivity Technology	Bluetooth 5.3, HDMI (eARC/ARC), Optical, AUX, USB
Special Features	Dolby Atmos, DTS:X, EzPlay, Hi-Concerto, Room Fitting Tuning, 4K HDR Pass-Through, 7 EQ Modes
Control Method	Remote Control
Included Components	Soundbar, Power Cable, QSG&UM, Remote Control (with batteries)
Power Input	120 Volts
UPC	888143023632

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the warranty card included with your product or visit the official Hisense support website. Keep your proof of purchase for warranty claims.

Hisense Support: www.hisense-usa.com/support