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› Gvyugke Captain 560 Wireless Gaming Headset User Manual

## Gvyugke Captain 560

# Gvyugke Captain 560 Wireless Gaming Headset User Manual

Model: Captain 560 | Brand: Gvyugke

## INTRODUCTION

Thank you for choosing the Gvyugke Captain 560 Wireless Gaming Headset. This headset is designed to provide a high-quality audio experience across multiple platforms, including Xbox Series X/S, Xbox One, PS5, PS4, Nintendo Switch, PC, Mac, and mobile devices. Please read this manual carefully to ensure proper setup and optimal performance.

## PACKAGE CONTENTS

Ensure all items are present in your package:

- Gvyugke Captain 560 Wireless Gaming Headset
- 2.4GHz Wireless Transmitter (Dongle)
- 3.5mm Audio Cable
- USB Type-C Charging Cable
- User Manual (this document)

# Wirelessly Connect to Xbox



Image: Gvyugke Captain 560 Wireless Gaming Headset, 2.4GHz transmitter, 3.5mm audio cable, and USB-C charging cable.

## SETUP INSTRUCTIONS

### 1. Charging the Headset

Before first use, fully charge the headset. Connect the USB Type-C charging cable to the headset's charging port and the other end to a USB power source. The charging indicator will show status. A full charge takes approximately 2.5 hours.

# Game All Day Long



**\*Supports charging while gaming.**

Image: Headset highlighting its 1050mAh battery capacity, indicating up to 45 hours of playtime.

## 2. Connecting via 2.4GHz Wireless (for Xbox, PS5, PC, Mac, Switch)

The 2.4GHz wireless connection offers low-latency audio for gaming.

1. **For Xbox Series X/S or Xbox One:** Insert the 2.4GHz wireless transmitter directly into the bottom port of your official Xbox controller. Ensure it is fully seated to avoid audio issues.

# Wirelessly Connect to Xbox



Image: The 2.4GHz wireless transmitter securely inserted into the bottom of an Xbox controller.

2. **For PS5, PC, Mac, or Nintendo Switch:** Connect the 2.4GHz wireless transmitter to an available USB-A port on your console or computer.
3. Power on your headset by pressing and holding the power button.
4. Slide the connectivity switch on the headset to the "2.4G" position. The headset will automatically pair with the transmitter.

#### Note:

- The microphone is not supported when connected to Nintendo Switch.
- The transmitter is compatible with official Xbox controllers. Third-party Xbox controllers may not be supported.

Your browser does not support the video tag.

Video: Instructions on how to set up voice chat on Xbox for the Gvyugke Captain 560 headset.

### 3. Connecting via Bluetooth 6.0 (for Mobile, PC, Mac)

Bluetooth connectivity is ideal for mobile devices, PC, and Mac for general audio and communication.

1. Power on your headset.

2. Slide the connectivity switch on the headset to the "BT" (Bluetooth) position. The headset will enter pairing mode, indicated by a flashing LED.
3. On your device (phone, PC, Mac), go to Bluetooth settings and select "Captain 560" from the list of available devices.
4. Once connected, the LED on the headset will become solid.

**Note:**

- Bluetooth works with mobile devices only and is not available for Xbox, PS5, or PS4.

#### 4. Connecting via 3.5mm Wired

For universal compatibility or when battery is low, use the 3.5mm audio cable.

1. Connect one end of the 3.5mm audio cable to the headset's 3.5mm port.
2. Connect the other end to the 3.5mm audio jack on your device (controller, PC, etc.).
3. The headset will operate in wired mode.

# 3-in-1 Connection

The infographic illustrates four connection modes for the headset:

- 2.4Ghz Mode:** Shown with a 3.5mm audio cable plugged into the headset. Compatible with Xbox Series X/S and Xbox One (2016 and later).
- 2.4Ghz Mode:** Shown with a USB dongle plugged into the headset. Compatible with Switch, PS5, and PC Host.
- Bluetooth Mode:** Shown with the headset. Compatible with Phone, Pad, and Laptop.
- Wired Mode:** Shown with a 3.5mm audio cable. Compatible with Xbox, Switch, PS4, and PC Host.

## OPERATING INSTRUCTIONS

### 1. Power On/Off

- **Power On:** Press and hold the power button (located on the left earcup) for 3 seconds until the LED indicator lights up.
- **Power Off:** Press and hold the power button for 3 seconds until the LED indicator turns off.

### 2. Microphone Usage (Flip-to-Mute)

- **Activate Microphone:** Flip the integrated microphone boom down.
- **Mute Microphone:** Flip the microphone boom up. This action will automatically mute the microphone.



Image: The integrated microphone of the headset, demonstrating its flip-to-mute functionality and noise-canceling feature.

### 3. Audio Modes (Game/Music)

Press the dedicated mode button (located below the power button) to switch between Game Mode and Music Mode. Game Mode enhances spatial audio cues, while Music Mode optimizes for balanced sound reproduction.

### 4. Volume Control

Adjust the volume using the scroll wheel located on the left earcup.



Image: Close-up of the headset's left earcup, showing the power button, light button, 2.4G/BT mode switch, and volume scroll wheel.

### 5. LED Lighting Control

Press the light button (located below the power button) to toggle the LED lighting on or off. Turning off the lighting can extend battery life.

### 6. Triple-Mode Connectivity Switch

Use the slide switch labeled "2.4G / BT" to select your desired wireless connection mode. For wired connection, simply

plug in the 3.5mm cable.

## FEATURES OVERVIEW

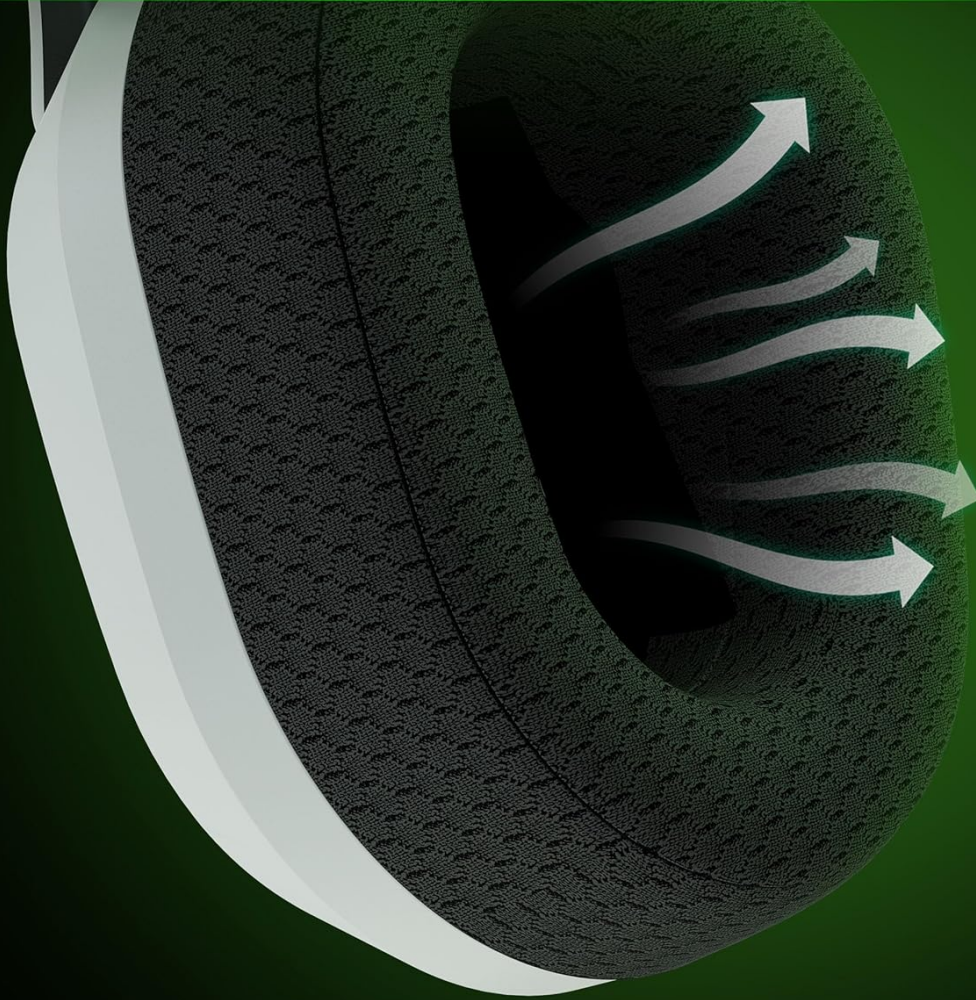
- **Multi-Platform Compatibility:** Seamlessly switch between Xbox Series X/S, Xbox One, PS5, PS4, Nintendo Switch, PC, Mac, and mobile devices.
- **Ultra-Low Latency 2.4GHz Wireless:** Experience responsive audio with only 20ms latency, crucial for competitive gaming.
- **Integrated Flip-to-Mute Microphone:** Clear communication with advanced noise reduction, easily mute by flipping the mic up.
- **Immersive 3D Surround Sound:** Powered by 50mm dynamic drivers for rich, detailed audio, enhancing your gaming and media experience.



Image: A person wearing the headset, surrounded by visual representations of 3D sound waves, emphasizing immersive audio.

- **Extended Battery Life:** Up to 45 hours with lighting, or over 70 hours with lighting off at half volume. Supports charging while playing.
- **Comfortable and Foldable Design:** Breathable fabric cushions with memory foam ensure comfort during long sessions. The foldable design allows for easy storage and portability.

# Comfort in Every Match



**Athletic-weave Fabric | Breathable Comfort**

Image: Close-up view of the headset's breathable weave fabric ear pads, designed for comfort and airflow.

# Compact and Foldable



Image: A person demonstrating the foldable design of the headset, placing it into a bag for compact storage.

## MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the headset. Do not use harsh chemicals or abrasive materials.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures. Utilize its foldable design for compact storage.
- **Battery Care:** To prolong battery life, avoid fully discharging the headset frequently. Charge it regularly, even if not in use for extended periods.
- **Cable Care:** Handle cables gently. Avoid sharp bends or excessive pulling to prevent damage.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No sound/Low volume	<ul style="list-style-type: none"> <li>Headset not powered on.</li> <li>Volume too low.</li> <li>Incorrect connection mode selected.</li> <li>Transmitter not fully inserted (Xbox).</li> </ul>	<ul style="list-style-type: none"> <li>Ensure headset is powered on.</li> <li>Adjust volume scroll wheel upwards.</li> <li>Verify the correct mode (2.4G/BT) is selected.</li> <li>Ensure 2.4GHz transmitter is fully inserted into the Xbox controller.</li> </ul>
Microphone not working	<ul style="list-style-type: none"> <li>Microphone is muted.</li> <li>Incorrect audio settings on device.</li> <li>Not supported on Nintendo Switch.</li> </ul>	<ul style="list-style-type: none"> <li>Flip the microphone boom down to unmute.</li> <li>Check device audio input settings to ensure "Captain 560" is selected.</li> <li>Microphone functionality is not available on Nintendo Switch.</li> </ul>
Bluetooth pairing issues	<ul style="list-style-type: none"> <li>Headset not in pairing mode.</li> <li>Device Bluetooth is off.</li> <li>Bluetooth not supported on console.</li> </ul>	<ul style="list-style-type: none"> <li>Slide to "BT" mode and ensure LED is flashing.</li> <li>Enable Bluetooth on your device.</li> <li>Bluetooth is for mobile, PC, Mac only, not Xbox/PS5/PS4.</li> </ul>
Static or intermittent audio (2.4GHz)	<ul style="list-style-type: none"> <li>Transmitter not fully inserted.</li> <li>Interference from other wireless devices.</li> <li>Out of range.</li> </ul>	<ul style="list-style-type: none"> <li>Ensure 2.4GHz transmitter is fully inserted into the controller or console.</li> <li>Move away from other 2.4GHz devices.</li> <li>Stay within the operational range (approx. 49ft/15m).</li> </ul>

## SPECIFICATIONS

Feature	Detail
Model Name	Captain 560
Connectivity Technology	2.4GHz Wireless, Bluetooth 6.0, 3.5mm Wired
Wireless Communication	2.4Ghz, Bluetooth 6.0
Audio Latency	20 Milliseconds (2.4GHz mode)
Audio Driver Size	50 Millimeters
Noise Control	Sound Isolation, Noise Cancellation (Mic)
Battery Life	Up to 45 Hours (with lighting), Over 70 Hours (lighting off, half volume)
Charging Time	2.5 Hours
Charging Port	USB Type-C
Bluetooth Range	32.8 Feet (10 meters)
Compatible Devices	Xbox Series X/S, Xbox One, PS5, PS4, Nintendo Switch, PC, Mac, Mobile
Microphone	Integrated Flip-to-Mute, Noise-Canceling
Material	Acrylonitrile Butadiene Styrene (ABS), Polycarbonate (PC)

Feature	Detail
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Item Weight	10.9 ounces (0.68 Pounds)
Product Dimensions	6.4 x 4 x 6.3 inches

## WARRANTY AND SUPPORT

Gvyugke provides a 12-month warranty for this product and 45-day return policy. For technical support, warranty claims, or any inquiries, please contact Gvyugke customer service through the retailer where the product was purchased or visit the official Gvyugke store on Amazon: [Gvyugke Store](#).

