eufy E25

eufy Robot Vacuum E25 Instruction Manual

Model: E25 (T2353) | Brand: eufy

Introduction

The eufy Robot Vacuum E25 is an advanced all-in-one robotic cleaning solution designed for comprehensive floor care. It features the innovative HydroJet System with a self-cleaning roller mop, powerful 20,000 Pa Turbo Suction for deep cleaning carpets and hard floors, and an All-in-One Station for automated maintenance. Equipped with DuoSpiral Anti-Tangle Brushes, a CornerRover Arm for edge-to-corner coverage, and AI Obstacle Avoidance, the E25 delivers efficient and thorough cleaning with minimal user intervention. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your eufy Robot Vacuum E25.



Image: The eufy Robot Vacuum E25 alongside its Omni Station, showcasing its sleek design and integrated app control on a smartphone.

What's in the Box

Before beginning setup, please ensure all components are present:

- Omni Station
- Power Cord
- Quick Start Guide (QSG)
- Robot Vacuum (includes rolling mop, rolling brush, and side brushes)
- Safety Document
- Floor Cleaning Solution
- Detachable Base

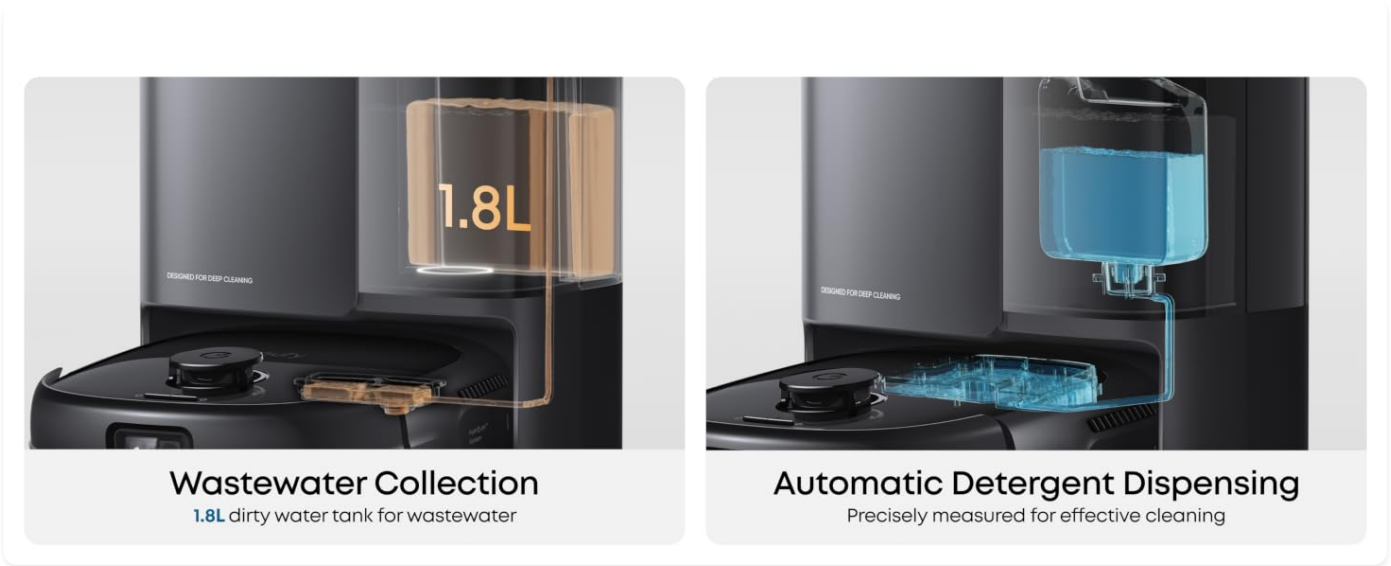


Image: A visual representation of all items included in the eufy Robot Vacuum E25 packaging, such as the Omni Station, robot vacuum, power cord, cleaning solution, detachable base, and documentation.

Setup Guide

1. Unpacking and Placement

Carefully remove all components from the packaging. Place the Omni Station on a hard, level surface against a wall, ensuring there is adequate clear space around it (at least 1.5 feet to the sides and 5 feet in front) for the robot to dock and maneuver. Plug the power cord into the Omni Station and a wall outlet.

2. Initial Charging

Place the robot vacuum onto the Omni Station. Ensure the charging contacts align. The robot will begin charging automatically. For optimal battery life, fully charge the robot before its first use. A full charge typically takes several hours.

3. App Installation and Connection

Download the eufy Clean app from your mobile device's app store (available on iOS and Android). Open the app and follow the on-screen instructions to add your E25 robot vacuum. Ensure your Wi-Fi network is 2.4GHz, as 5GHz networks are not supported. The app will guide you through connecting the robot to your home Wi-Fi network.

4. Firmware Update

After connecting to the app, check for any available firmware updates. Keeping the firmware updated ensures your device has the latest features and performance improvements. Follow the app's prompts to install any updates.

Operating Instructions

HydroJet System with Roller Mop

The E25 features a HydroJet System that self-cleans the roller mop 6 times per second during operation, ensuring a consistently clean mop for effective mopping. This system helps prevent the spread of dirt and maintains cleaning efficiency.



Image: A cutaway view of the eufy E25 demonstrating the HydroJet Deep Cleaning System, showing water being applied and the roller mop cleaning mechanism.

All-in-One Station Functions

The Omni Station provides comprehensive automated maintenance for your E25, streamlining your cleaning routine:

- **Self-Emptying:** Automatically empties the robot's dustbin into a 3L dust bag, holding up to 75 days of debris.
- **Self-Washing:** Cleans the robot's mop pads after each cleaning session.

- **Self-Refilling:** Automatically refills the robot's clean water tank from the station's 2.5L tank, sufficient for up to 8,000 sq ft of cleaning.
- **Hot Air Drying:** Dries the mop pads with 35-50°C (95-122°F) hot air to prevent odors and mildew.
- **Automatic Detergent Dispensing:** Precisely measures and dispenses cleaning solution for effective mopping.
- **Wastewater Storage:** Collects dirty water in a 1.8L tank for easy disposal.

Image: An illustration detailing the various functions of the eufy E25's All-in-One Station, including self-emptying, self-refilling, self-washing, hot air drying, automatic detergent dispensing, and wastewater collection.

20,000 Pa Turbo Suction

The E25 delivers powerful 20,000 Pa suction, effectively removing stubborn dust, pet hair, and debris from both carpets and hard floors, ensuring a pristine living space.



Image: The eufy E25 robot vacuum demonstrating its 20,000 Pa Turbo Suction power, effectively cleaning up pet food, crumbs, and fur from a floor surface.

DuoSpiral Anti-Tangle Brushes

Designed to prevent hair and fur from tangling around the brush, these brushes reduce clogs and minimize the need for manual cleaning, ensuring consistent performance.

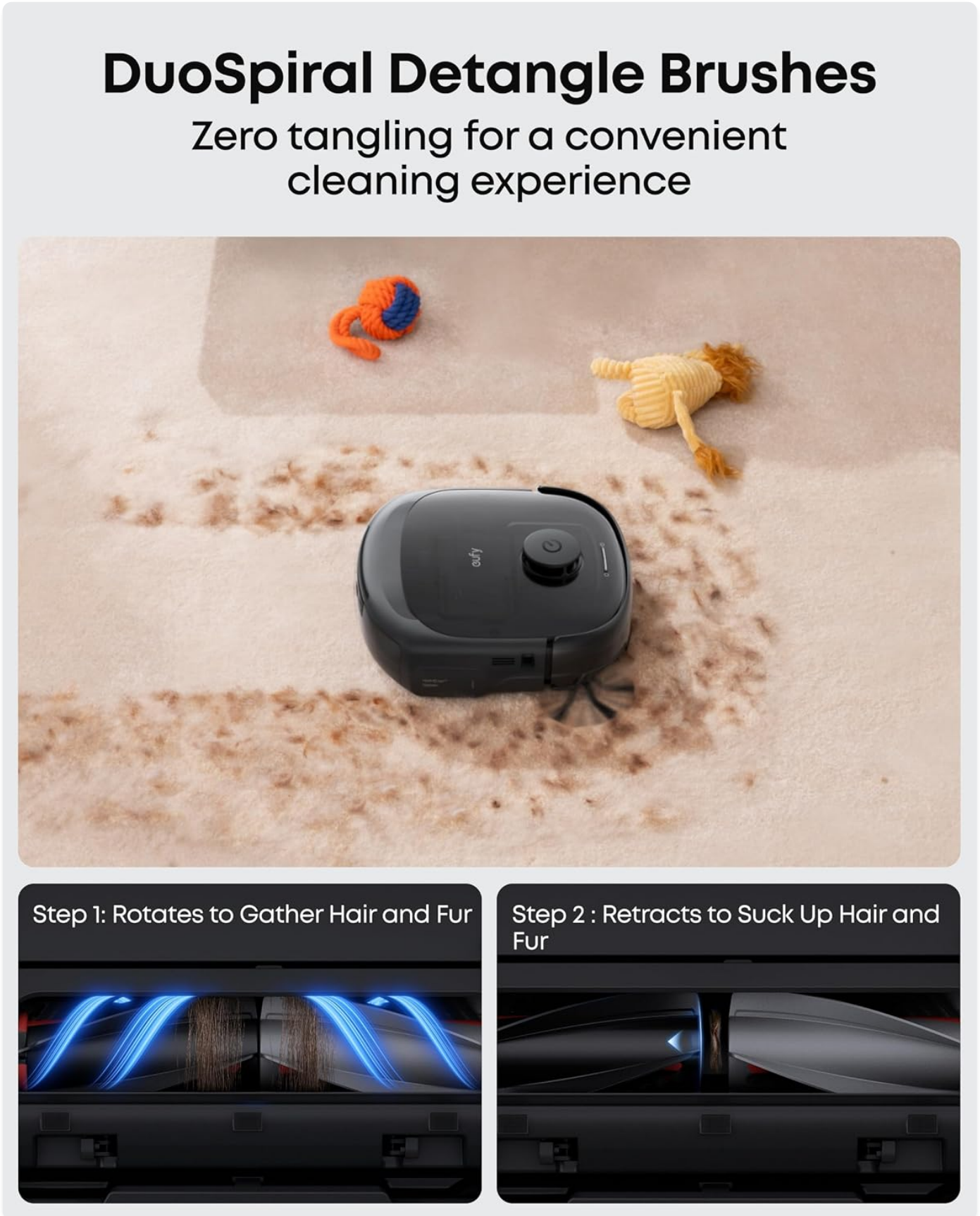


Image: A visual explanation of the DuoSpiral Detangle Brushes, showing how they rotate to gather hair and fur, and then retract to suck them up, preventing tangles.

CornerRover Arm for Edge Coverage

The CornerRover Arm extends to track along walls and corners, providing 100% cleaning reach, which is particularly effective for homes with pets where hair and dust accumulate along edges.



Image: A close-up view of the eufy E25's CornerRover Arm extending to clean along a wall and corner, illustrating its ability to achieve 100% edge and corner coverage.

Advanced AI Recognition and Obstacle Avoidance

The E25 utilizes AI.See technology and RGB Visual Recognition to identify and avoid over 200 types of objects, including pet waste, shoes, and cables. Equipped with LED lights, it can navigate effectively even in dark environments.

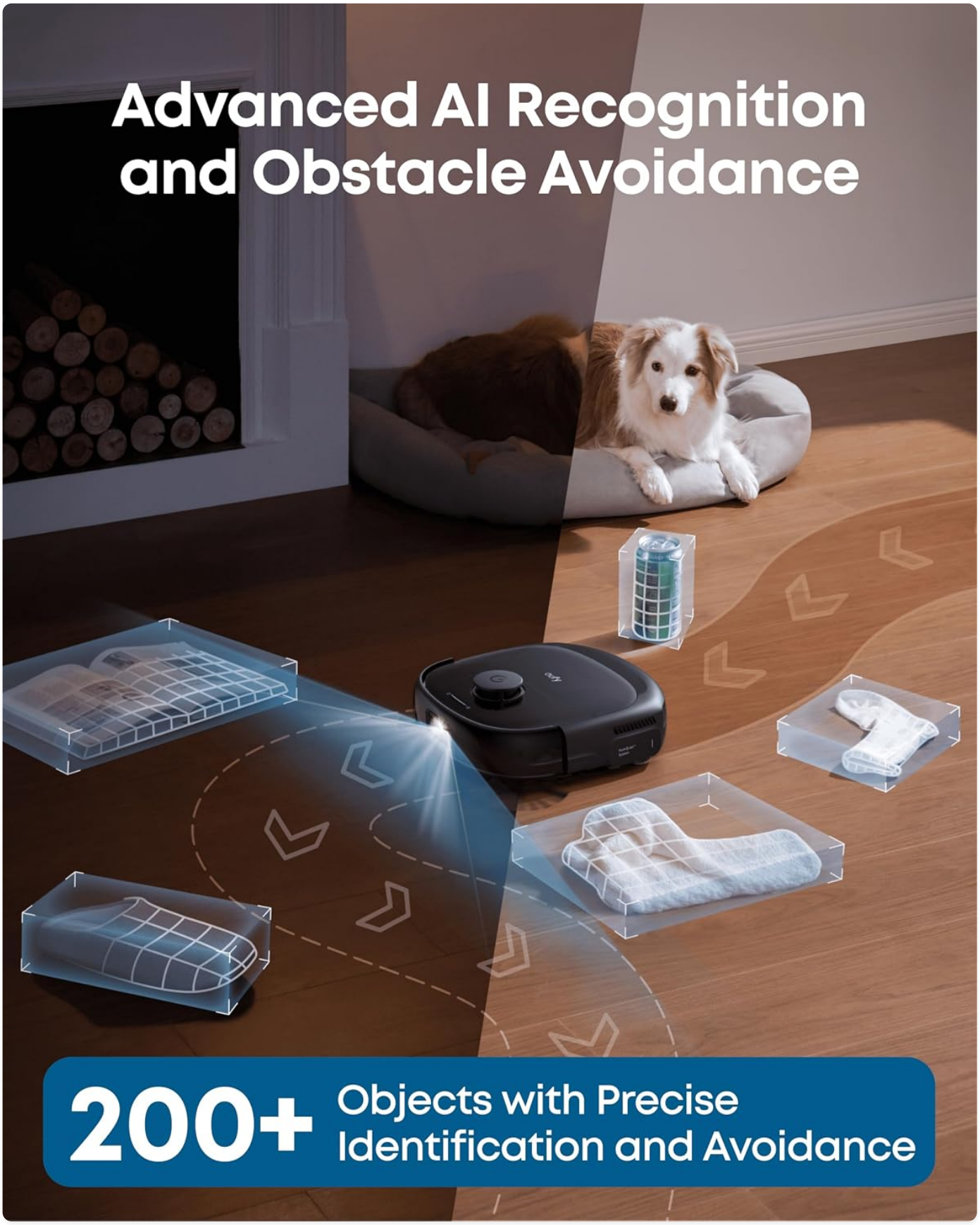


Image: An illustration showing the eufy E25 robot vacuum using its advanced AI recognition to identify and avoid various household objects on the floor, such as slippers, socks, and pet toys.

Comprehensive App Control

The eufy Clean app provides full control over your E25, allowing for:

- **Smart Map Management:** Create and manage detailed maps of your home, including setting No-Go Zones and virtual walls.

- **Multi-Floor Cleaning:** Map and store up to 5 different floor plans for homes with multiple levels.
- **Personalized Carpet Cleaning Mode:** Customize cleaning intensity, vacuum/mop settings, cleaning times, and suction levels for carpets.
- **Customized Cleaning:** Personalize cleaning modes and schedules for different rooms.
- **Smart Dirt Detection:** Recognizes over 30 stain types and adjusts cleaning frequency accordingly, performing dirt inspection and providing automatic reports.
- **Precise Navigation:** iPath Laser Navigation plans and follows an efficient cleaning route with pinpoint accuracy.

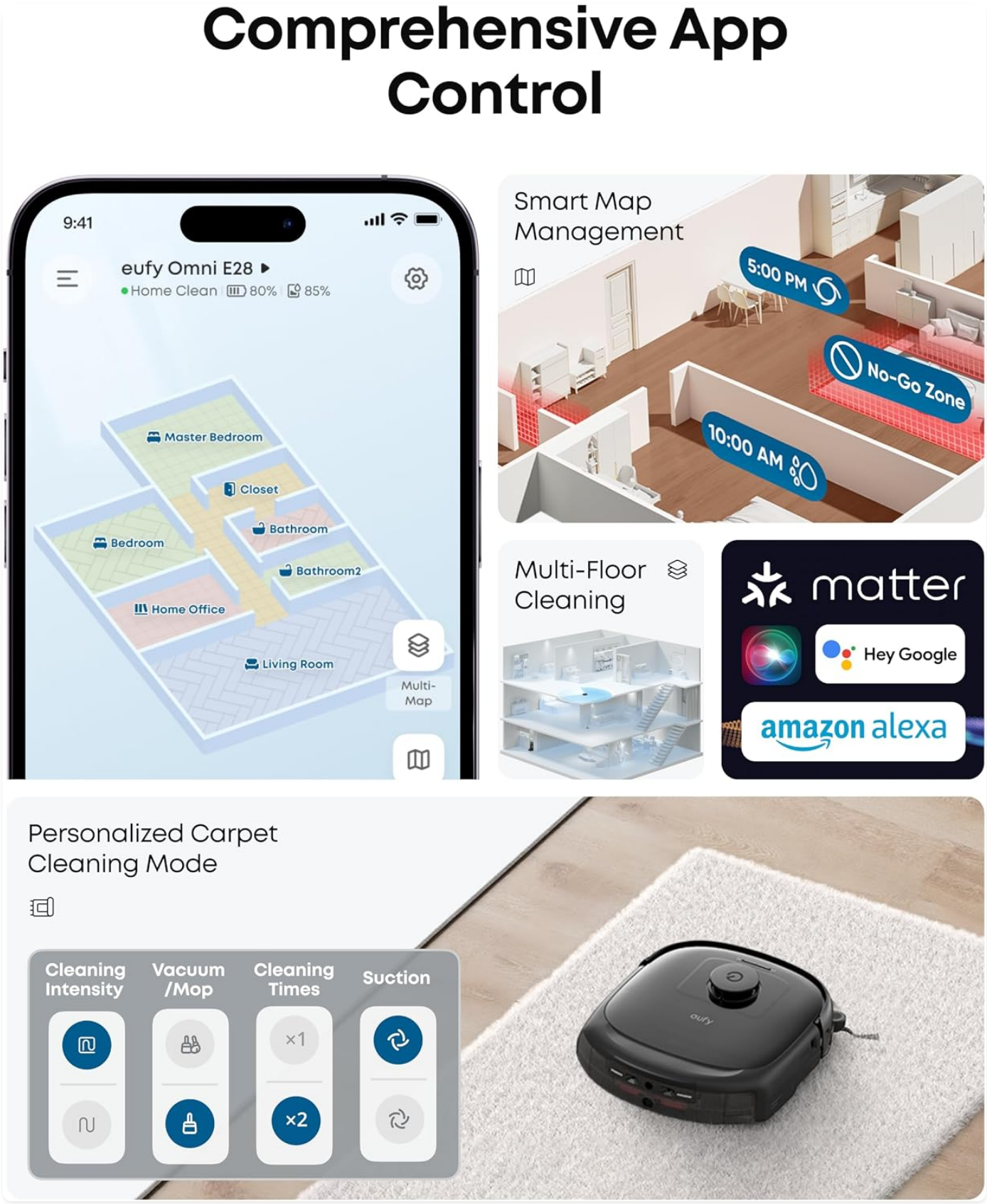


Image: A smartphone screen displaying the eufy Clean app interface, showing smart map management, multi-floor cleaning options, and

personalized carpet cleaning mode settings for the E25 robot vacuum.

Voice Control and Smart Home Integration

Control your E25 effortlessly with voice commands through compatible devices like Amazon Echo, Google Home, and Siri. The E25 also supports the Matter Protocol, allowing for seamless integration with other smart home devices without compatibility issues.

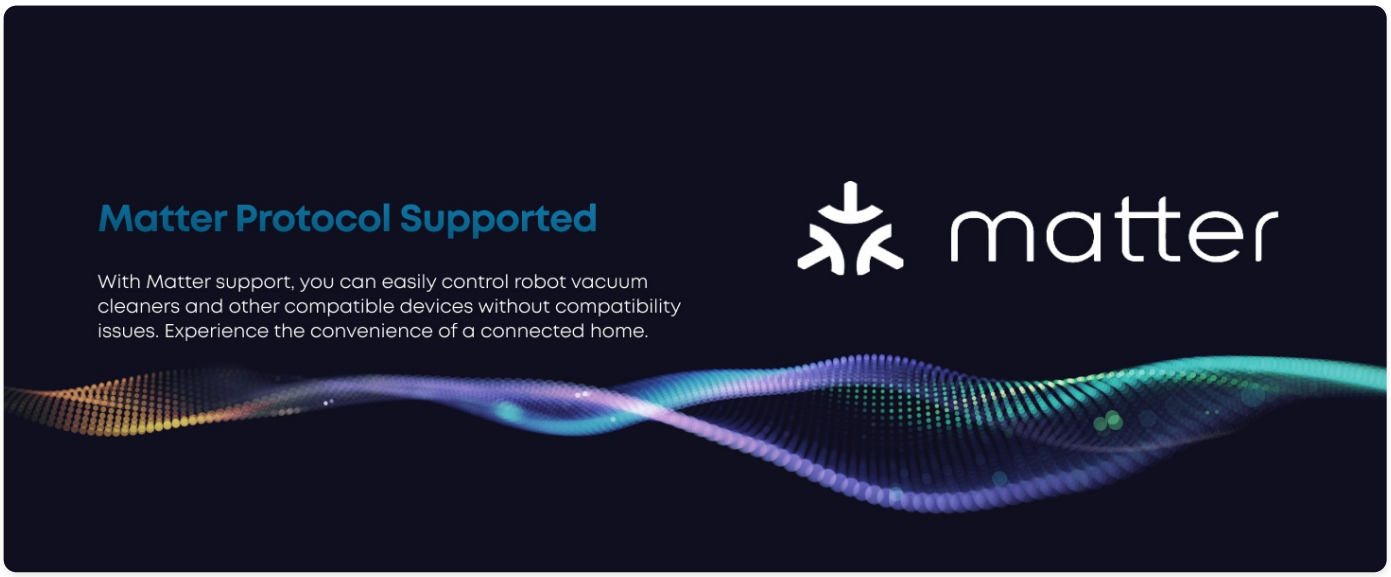


Image: A user interacting with the eufy E25 robot vacuum using voice commands via a smart assistant, demonstrating the convenience of hands-free control.

Additional Smart Features

- **Off-Peak Charging:** Saves energy by charging during off-peak hours.
- **No-Go Zones:** Keep the robot out of restricted areas.
- **Child Lock Protection:** Prevents accidental activation by children.
- **Recharge and Resume:** Automatically returns to the station to recharge and resumes cleaning from where it left off.

		Omni E28	Omni E25	Omni S1 Pro
How to Choose		Deep-Cleans Anything from Floors to Furniture	Deep-Cleaning for Homes with Pets and Kids	Delivers Maximum Cleanliness for Spacious Apartments
		Portable Deep Cleaner: Handles any mess on fabric.	20,000 Pa Turbo Suction: Deep-cleans carpets and floors.	Eco-Clean Ozone: Produces ozonated water and removes contaminants.
		20,000 Pa Turbo Suction: Deep-cleans carpets and floors.	DuoSpiral Brushes: Intelligently detangle hair and fur.	3D MatrixEye: Avoids obstacles like a human.
HydroJet Floor Washing System	Self-Cleaning	360 Times/Minute		340 Times/Minute
	Mop Cleaning Scrapers	Dual		Single
	Downward Pressure	1.5 kg		1 kg
Omni Station		✅		✅
Max Suction Power		20,000 Pa		8,000 Pa
Brushes		DuoSpiral Brushes for Zero-Tangling		Detangling Rubber Brush
Edge Cleaning		CornerRover Arm for Edge Cleaning		Square Design to Fit in Corners
Coverage		Up to 1,600 sq ft		Up to 2,100 sq ft
Robot Height		4.40 in (11.2 cm)		3.78 in (9.6 cm)

Image: A composite image illustrating various smart features of the eufy E25, including off-peak charging, no-go zones, child lock protection, and recharge and resume functionality.

Maintenance

Regular maintenance is crucial for the optimal performance and longevity of your eufy Robot Vacuum E25.

Omni Station Maintenance

- **Dust Bag Replacement:** The 3L dust bag in the Omni Station can hold up to 75 days of debris. Replace it when full to maintain self-emptying efficiency.
- **Clean Water Tank Refill:** Regularly refill the 2.5L clean water tank with fresh water and eufy cleaning solution.
- **Wastewater Tank Emptying:** Empty the 1.8L wastewater tank after each mopping session or when full to prevent odors and ensure proper function.
- **Cleaning the Station Base:** Periodically wipe down the charging contacts and the area where the robot docks to ensure good connection and prevent dirt buildup.

Robot Vacuum Maintenance

- **Roller Mop Cleaning:** While the HydroJet system self-cleans, occasionally remove and rinse the roller mop under running water. Allow it to air dry completely before reinstallation.
- **DuoSpiral Brushes:** Regularly check the main brush and side brushes for tangled hair or debris. Use the cleaning tool provided to cut and remove any tangled hair.
- **Filter Cleaning:** The E25 features a washable filter. Remove the filter from the dustbin and rinse it under running water. Allow it to air dry for at least 24 hours before reinstalling. Do not use a brush or fingers to clean the filter.
- **Sensors and Charging Contacts:** Use a clean, dry cloth to wipe the cliff sensors, wall sensors, and charging contacts on the robot. This ensures accurate navigation and proper charging.
- **Wheels:** Check the wheels for any trapped debris and clean them as needed to ensure smooth movement.

TROUBLESHOOTING

Here are solutions to common issues you might encounter with your eufy Robot Vacuum E25:

Q: How to ensure Omni E25's cleaning and mopping performance?

A: If your home hasn't been deep cleaned lately, the first time you use E25, you might see mopping streaks as it picks up old dust. This is normal and will improve with more cleanings.

Tips:

- **Vacuum-only Mode First:** Use vacuum-only mode first to remove dust and hair.
- **Water Level:** Increase the water level in the app for better mopping.
- **Suction & Emptying:** Use Turbo/Max mode and set emptying to every 15-30 min if you have pets or kids.
- **Dirty Spot Cleaning:** Enable Dirty Spot Cleaning feature to let the robot find and deep clean stains (automatically switches to mopping if needed).
- **Dirt Inspection:** Robot re-checks rooms to ensure all stains are removed.
- **Accessories:** Clean and replace accessories regularly, especially the roller ends.
- **Updates:** Keep software and firmware up to date.

Q: How to ensure the Omni E25 obstacle avoidance effect?

A: Enable AI.See: Turn on to let the robot use AI for better object recognition and obstacle avoidance, improving over time.

Clear the Floor: Remove wires and small obstacles to prevent the robot from getting stuck.

Set No-Go Zones: Block off areas with dark stairs, walls, thin chair legs, low furniture (<16mm), or thick carpets (>26mm) to avoid issues.

Secure Carpet Edges: Fix thin carpet edges to prevent tangling.

Avoid Dark/Reflective Surfaces: Remove black or reflective objects near doorways to help navigation.

Keep Software Updated: Update software regularly for excellent performance and new features.

Q: How to improve the Omni E25 carpet cleaning performance?

A: Carpet Cleaning Mode:

- For short carpets, use "Vacuum Only." The robot will lift the mop to avoid wetting the carpet.
- For medium or long carpets, use "Carpet Avoidance" and the robot will skip those areas.
- Note: Dark carpets may not be detected—set No-Go Zones as needed.

Boost IQ: Enable Boost IQ in the app for extra suction when cleaning carpets.

Keep Software Updated: Update software regularly for excellent performance and features.

Q: How to ensure the Omni E25 can clean your whole house in single cleaning?

A: Remove Small Objects: Pick up cords and small obstacles to prevent the robot from getting stuck.

Set No-Go Zones: For thick carpets (>26mm) or light/thin ones, use the app to set no-go zones to avoid getting stuck or tangled.

Carpet Edge Care: Flatten or secure curled carpet edges for smooth robot movement.

Auto-Return Cleaning: Enable auto-return cleaning in the app for large homes.

Update Firmware: Check the app for firmware updates and install for better performance.

Technical Specifications





Image: Diagram showing the dimensions of the eufy Omni Station and the E25 Robot Vacuum.

Feature	Specification
Brand	eufy
Model Name	E25
Item Model Number	T2353
Special Features	Auto Mop Washing, Obstacle Avoidance, Self-Emptying, Self-Refilling
Color	Black
Product Dimensions (Omni Station)	14.55"L x 18.18"W x 17.17"H
Product Dimensions (Robot Vacuum)	12.83"L x 13.72"W x 4.40"H
Filter Type	Washable
Battery Life	216 minutes
Voltage	110 Volts
Clean Water Tank Capacity	2.5 Liters
Wastewater Tank Capacity	1.8 Liters
Dust Bag Capacity	3 Liters (up to 75 days)
Power Source	Corded Electric
Control Method	App, Push Button, Touch, Voice
Compatible Devices	Amazon Echo, Google Home, Smartphones, Tablets
Form Factor	Robotic
Item Weight	36.9 pounds
Wi-Fi Compatibility	2.4GHz Wi-Fi supported (no 5GHz support)
Matter Protocol	Supported

Warranty and Support

For detailed information regarding the product warranty, please refer to the warranty card included in your product packaging or visit the official eufy website. The warranty typically covers manufacturing defects and malfunctions under normal use. For technical support, troubleshooting assistance beyond this manual, or to inquire about replacement parts, please contact eufy customer service through their official channels. Always ensure you have your product model number (E25 or T2353) and purchase information ready when contacting support.



Image: A graphic highlighting the eufy Omni E25's compliance with ETSI EN 303 645 Cybersecurity Certification, emphasizing data protection and user privacy measures.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question