

HyperX Cloud Alpha 2

HyperX Cloud Alpha 2 Wireless Gaming Headset

Model: AJ5C7AA

Brand: HyperX

INTRODUCTION

This manual provides instructions for the setup, operation, and maintenance of your HyperX Cloud Alpha 2 Wireless Gaming Headset. Please read this manual thoroughly before using the product to ensure proper functionality and to maximize your user experience.



Image: HyperX Cloud Alpha 2 Wireless Gaming Headset with its RGB Base Station, showcasing the complete product package.

WHAT'S IN THE BOX

- Wireless Gaming Headset
- Base Station
- Detachable Microphone
- USB-C to USB-C Cable
- USB-C to USB-A Adapter
- 3.5 mm Headset Audio Cable
- Quick Start Guide

SETUP

1. Charging the Headset

Before initial use, fully charge the headset. Connect the headset to a power source using the provided USB-C to

USB-C cable or USB-C to USB-A adapter. A full charge can provide up to 250 hours of battery life in 2.4GHz mode or 125 hours with simultaneous connection.



Image: A visual representation highlighting the headset's battery life capability of up to 250 hours on a single charge.

2. Connecting the Base Station

Connect the RGB Base Station to your PC or console using the appropriate USB cable. The base station acts as a central hub for audio control and connectivity.

RGB Base Station with Audio Controls



Image: A hand interacting with the RGB Base Station, demonstrating its function as an audio control hub.

3. Software Installation (HyperX NGENUITY)

For full customization and optimal performance, download and install the HyperX NGENUITY software from the official HyperX website. This software allows for equalization adjustments, audio controls, and lighting customization for the RGB Base Station.

HyperX NGENUITY



Image: A computer screen displaying the HyperX NGENUITY software, illustrating its interface for customizing headset and base station settings.

4. Attaching the Microphone

Insert the detachable boom microphone into the designated port on the headset. Ensure it is securely connected for clear voice communication.

Detachable 10mm Boom Mic & Internal Mics



Image: A detailed view of the detachable 10mm boom microphone, highlighting its position on the headset.

OPERATING INSTRUCTIONS

Connectivity Modes

- **2.4GHz Wireless:** Connects to PC, PS5, PS4, Nintendo Switch, Mac via the Base Station for low-latency audio.
- **Bluetooth:** Connects to mobile devices for audio and calls.
- **Simultaneous Connection:** The headset supports simultaneous 2.4GHz and Bluetooth connections, allowing you to listen to audio from two sources concurrently.
- **3.5mm Wired:** Use the included 3.5mm headset audio cable for wired connection to devices like Xbox.

Simultaneous 2.4GHz & Bluetooth®¹ Connection



Bluetooth® is a trademark owned by its proprietor and used by HP Inc. under license.

  Bluetooth®

Image: A user demonstrating the headset's ability to maintain simultaneous 2.4GHz and Bluetooth connections.



Image: Icons illustrating the headset's compatibility across multiple platforms including PC, PlayStation, Nintendo Switch, Mac, mobile devices, and Xbox via 3.5mm connection.

Headset Controls

- **Volume Wheel:** Adjusts audio output level.
- **Mute Button:** Toggles microphone mute. An LED indicator on the boom mic shows mute status.
- **Multifunction Button:** Controls media playback and call management.
- **Wireless Mode Switch:** Selects between 2.4GHz and Bluetooth modes.

Engineered to Last

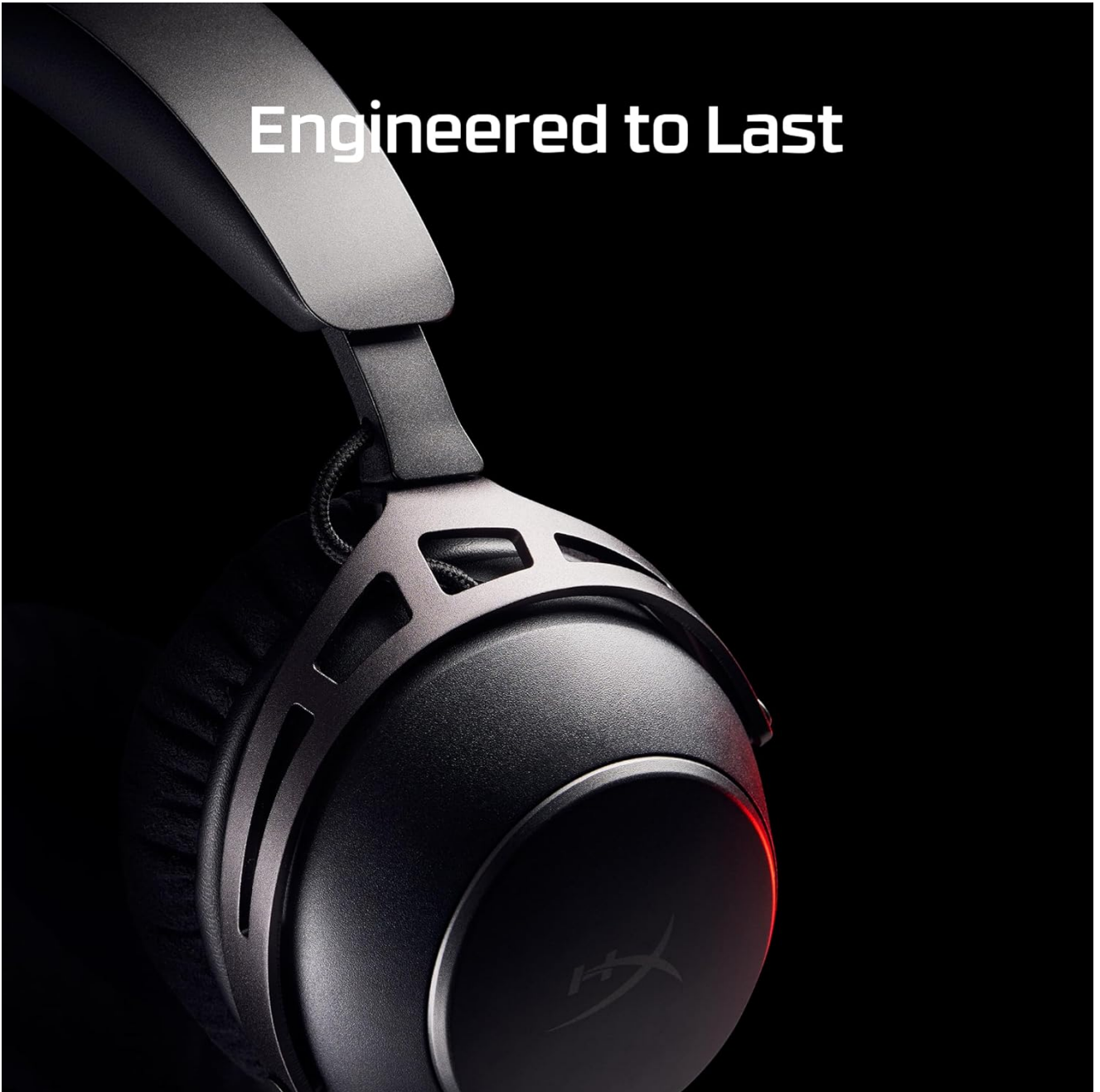


Image: A detailed view of the headset's onboard controls, including the volume wheel, mute button, multifunction button, and wireless mode switch.

Audio Features

The headset features 53mm dual-chamber drivers designed to provide clear audio with distinct bass and treble frequencies. Spatial audio can be enabled and customized through the HyperX NGENUITY software for an immersive sound experience.

Multi-layer 53mm Dual-Chamber Drivers



Image: A visual representation of the headset's 53mm dual-chamber drivers in action, emphasizing sound clarity.

MAINTENANCE

Cleaning

- Use a soft, dry cloth to clean the headset and base station.
- For earpads, gently wipe with a slightly damp cloth if necessary, and allow to air dry completely before use.
- Avoid using harsh chemicals or abrasive materials.

Storage

Store the headset in a cool, dry place away from direct sunlight and extreme temperatures. When not in use, the headset's 90° rotating earcups allow for flat storage.

Signature HyperX Comfort



Image: The headset positioned to highlight its comfortable design and flexible earcups, suitable for storage.

Battery Care

To prolong battery life, avoid fully discharging the headset frequently. Charge the headset regularly, even if not in constant use.

TROUBLESHOOTING

No Audio / Low Volume

- Ensure the headset is powered on and connected to the correct source (2.4GHz, Bluetooth, or 3.5mm).
- Check the volume wheel on the headset and the system volume on your device.
- Verify that the correct audio output device is selected in your operating system's sound settings.
- For 2.4GHz connection, ensure the Base Station is properly connected and recognized by your system.

Microphone Not Working

- Ensure the detachable boom microphone is securely inserted into the headset.

- Check if the microphone mute button on the headset is disengaged (LED indicator off).
- Verify that the correct microphone input device is selected in your operating system's sound settings and communication applications.
- If using the internal microphone, ensure the boom mic is detached.

Connectivity Issues

- **2.4GHz:** Ensure the Base Station is within range and free from interference. Try reconnecting the headset to the Base Station.
- **Bluetooth:** Ensure Bluetooth is enabled on your device and the headset is in pairing mode. Remove previous pairings and attempt to pair again.
- **General:** Restart both the headset and the connected device.

Software (NGENUITY) Issues

- Ensure you have the latest version of HyperX NGENUITY installed.
- Check for firmware updates for both the headset and the Base Station within the NGENUITY software.
- If the software is not recognizing the device, try restarting the application or your computer.

SPECIFICATIONS

Feature	Detail
Model Name	HyperX Cloud Alpha 2 - Wireless Gaming Headset
Model Number	AJ5C7AA
Connectivity Technology	2.4 GHz Wireless, Bluetooth 5.2, 3.5 mm Jack
Wireless Range	20 Meters (Bluetooth)
Drivers	53mm Dual-Chamber
Frequency Response	20 Hz
Impedance	64 Ohm
Battery Life	Up to 250 hours (2.4GHz mode)
Microphone	Detachable 10mm Boom Mic, Internal Mics
Material	Stainless steel, aluminum forks
Item Weight	345 Grams (12.2 ounces)
Dimensions (LxWxH)	7.24 x 3.6 x 8.11 inches
Platform Compatibility	PC, PS5, PS4, Nintendo Switch, Mac, Mobile, Xbox (wired)

WARRANTY INFORMATION

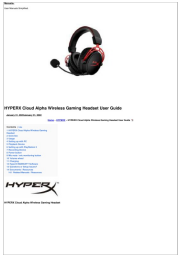
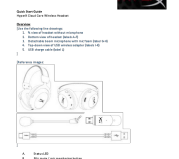
For detailed warranty information regarding your HyperX Cloud Alpha 2 Wireless Gaming Headset, please refer to the official HyperX website or the warranty card included with your product. Warranty terms and conditions may vary by region.

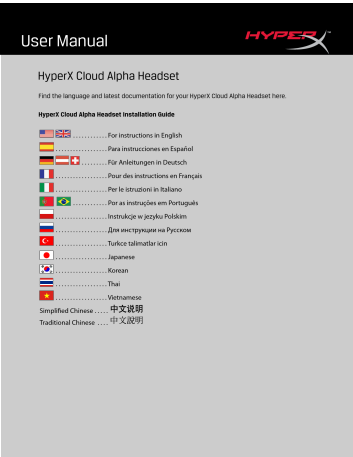
If you require further assistance or have questions not covered in this manual, please visit the official HyperX support website for FAQs, drivers, and contact information. You can also find additional resources and community forums there.

Official HyperX Website: www.hyperx.com/support

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Related Documents - Cloud Alpha 2

	HyperX Cloud Alpha Wireless Gaming Headset User Guide Comprehensive user guide for the HyperX Cloud Alpha Wireless Gaming Headset, detailing setup for PC and PlayStation 5, feature explanations, charging instructions, and software integration.
	HyperX Cloud Alpha Wireless Gaming Headset Quick Start Guide A comprehensive guide to setting up and using the HyperX Cloud Alpha Wireless gaming headset, covering PC and PlayStation 5 connections, button functions, LED status indicators, charging, software features, and compliance information.
	HyperX Cloud Alpha S™ Gaming Headset User Manual Get started with your HyperX Cloud Alpha S™ gaming headset. This user manual covers setup, specifications, usage, and connection guides for PC, consoles, and mobile devices.
	HyperX Cloud Alpha S™ Headset User Manual Comprehensive user manual for the HyperX Cloud Alpha S™ gaming headset, covering setup, specifications, usage, and compatibility with PC, consoles, and mobile devices. Available in multiple languages.
	HyperX Cloud Core Wireless Headset CL004 Quick Start Guide Comprehensive quick start guide for the HyperX Cloud Core Wireless Headset (CL004) and its wireless adapter (CL004WA). Includes setup instructions for PC and PlayStation 4, feature explanations, charging details, software information, and regulatory compliance statements.
	HyperX Cloud Alpha Wireless Gaming Headset: Quick Start Guide Get started with your HyperX Cloud Alpha Wireless gaming headset. This guide covers setup for PC and PlayStation 5, charging, button functions, LED indicators, and software information.

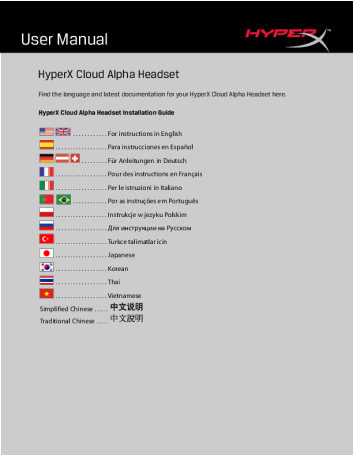


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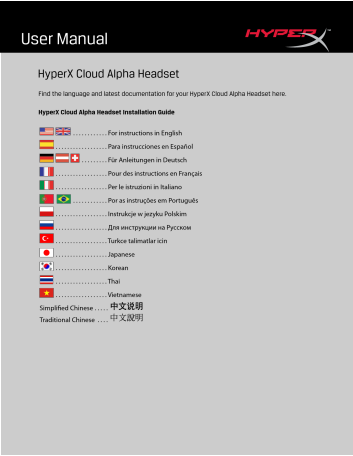


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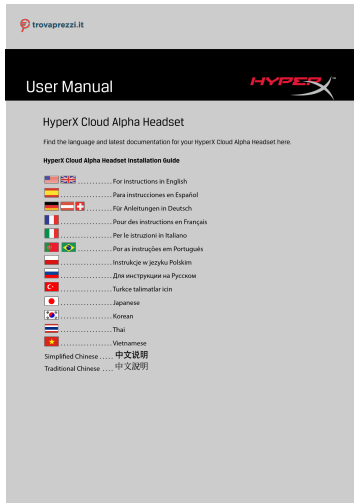


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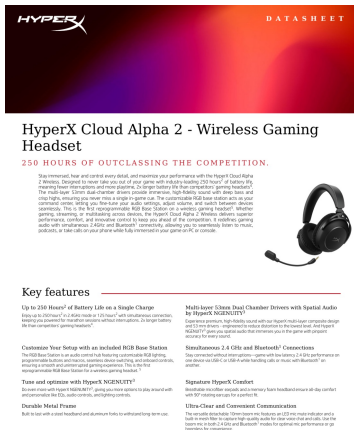
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HyperX Cloud Alpha 2 - mänguri juhtmeta peakomplekt

250 TUNDI KONKURENTIDE VÕITMIST.

See kuu, kuigi see pole veel alganud, on juba tõestanud HyperX Cloud Alpha 2'i võimeid. See on juba viimane mängu seade, mis on loodetavasti võitnud mängu "Minecraft" ja mis on loodetavasti võitnud mängu "Minecraft". See on juba viimane mängu seade, mis on loodetavasti võitnud mängu "Minecraft" ja mis on loodetavasti võitnud mängu "Minecraft".



Põhifunktsioonid

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HyperX Cloud Alpha Headset

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HyperX Cloud Alpha 2 - bezdrôtová herná náhlavná súprava

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HyperX Cloud Alpha 2 - Căști wireless pentru gaming

250 DE ORE DE DEPĂȘIRE A CONCURTENȚEI.

Marile câștiguri de joc, au și o caracteristică foarte distinctivă: o performanță maximă cu HyperX Cloud Alpha 2 Wireless. Conceive pentru a fi în primul rând un câștig de joc, este concepută de la început pentru a te ajuta să câștigi. Cu o durată de viață de 250 de ore de joc, este concepută pentru a te ajuta să câștigi. Cu o durată de viață de 250 de ore de joc, este concepută pentru a te ajuta să câștigi. Cu o durată de viață de 250 de ore de joc, este concepută pentru a te ajuta să câștigi.



Caracteristici importante

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Cum se montează Cum se montează HyperX Cloud Alpha 2 Wireless Gaming Headset? Cum se montează HyperX Cloud Alpha 2 Wireless Gaming Headset? Cum se montează HyperX Cloud Alpha 2 Wireless Gaming Headset?



HyperX Cloud Alpha 2 - Wireless Gaming Headset

250 HOURS OF OUTCLASSING THE COMPETITION.

Stay immersed, hear and control every detail, and maximize your performance with the HyperX Cloud Alpha 2 Wireless. Designed to never take you out of your game with industry-leading 250 hours* of battery life. Stay immersed, hear and control every detail, and maximize your performance with the HyperX Cloud Alpha 2 Wireless. Designed to never take you out of your game with industry-leading 250 hours* of battery life.



Key features

Up to 250 Hours* of Battery Life on a Single Charge Stay immersed, hear and control every detail, and maximize your performance with the HyperX Cloud Alpha 2 Wireless. Designed to never take you out of your game with industry-leading 250 hours* of battery life.

Customize Your Setup with an Included RGB Blue System Stay immersed, hear and control every detail, and maximize your performance with the HyperX Cloud Alpha 2 Wireless. Designed to never take you out of your game with industry-leading 250 hours* of battery life.

Tune and optimize with HyperX NGenuity Stay immersed, hear and control every detail, and maximize your performance with the HyperX Cloud Alpha 2 Wireless. Designed to never take you out of your game with industry-leading 250 hours* of battery life.

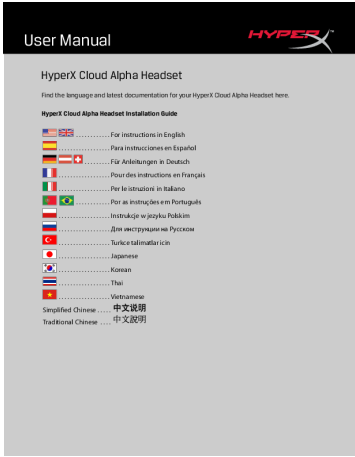
Detachable Metal Frame Stay immersed, hear and control every detail, and maximize your performance with the HyperX Cloud Alpha 2 Wireless. Designed to never take you out of your game with industry-leading 250 hours* of battery life.

Multi-layer Shield Dual Chamber Drivers with Spatial Audio by HyperX NGenuity Stay immersed, hear and control every detail, and maximize your performance with the HyperX Cloud Alpha 2 Wireless. Designed to never take you out of your game with industry-leading 250 hours* of battery life.

Headphones 2.4 GHz and Bluetooth Stay immersed, hear and control every detail, and maximize your performance with the HyperX Cloud Alpha 2 Wireless. Designed to never take you out of your game with industry-leading 250 hours* of battery life.

Signature HyperX Control Stay immersed, hear and control every detail, and maximize your performance with the HyperX Cloud Alpha 2 Wireless. Designed to never take you out of your game with industry-leading 250 hours* of battery life.

UltraClear and Constant Communication Stay immersed, hear and control every detail, and maximize your performance with the HyperX Cloud Alpha 2 Wireless. Designed to never take you out of your game with industry-leading 250 hours* of battery life.



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Preview ViewHyperX Cloud Alpha 2 Wireless Gaming Headsetmmo 131242054 1758333039 6293 1673116objects icecat biz objects mmo 1673116 ||| DATASHEET HyperX **Cloud Alpha 2** - Wireless Gaming Headset 250 HOURS OF OUTCLASSING THE COMPETITION. Stay immersed, hear and control every detail, and maximize your performance with the HyperX **Cloud Alpha 2** Wireless. Designed to never take you out of your game with industry-leading 250 hours2 of batt... lang:en **score:24** filesize: 12.03 M page_count: 3 document date: 2025-09-18

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Manual Cloud Alpha HyperX HX HSCA RD EE 4P5L1AX ARL â» ĐĐ°ÑÑĐ½Đ,ĐĐĐ, ĐĐ°ÑĐ¼Đ²ÑĐμ ĐĐ¼Đ»Đ½Đ¼ÑĐ°ĐĐ¼ĐμÑĐ½ÑĐμ ĐÑĐ¼¼Đ²Đ¼ĐĐ¼ÑĐĐ 3 5 mini jack Đ°ÑĐ¿Đ,ÑÑ Đ² GEEK MD geek md index route product lang ru id 1097 ||| User Manual HyperX Cloud Alpha Headset Find the language and latest documentation for your HyperX Cloud Alpha Headset here. HyperX Cloud Alpha Headset Installation Guide For instructions in English Para instrucciones en Espaol

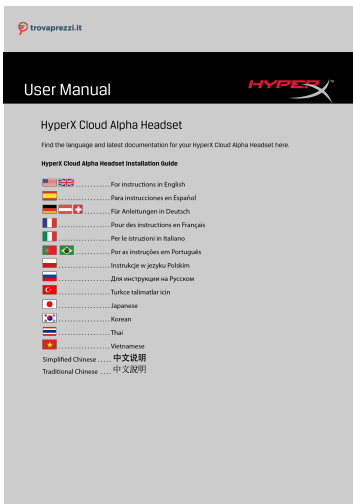
lang:en **score:21** filesize: 1.77 M page_count: 164 document date: 2022-06-01



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Preview Casque gamer sans fil HyperX CloudCasque Cloud Alpha 2hp 393687865 c09189818media
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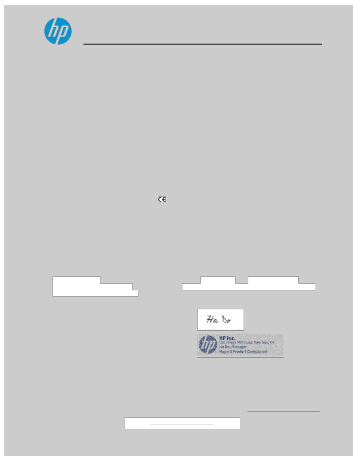


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lang:en **score:20** filesize: 25.09 M page_count: 164 document date: 2017-09-21

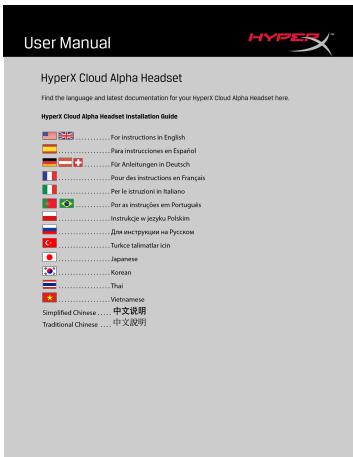


[pdf] Specifications Declaration of Conformity

DoC CA002 R1 Di Fiore Pietro HyperX Cloud Alpha 2 Wireless Gaming Headset CE marking 1015
KBHyperX AJ5C7AAmmo 131242054 1746887298 294 2946176objects icecat biz objects mmo 2946176
|||

DECLARATION OF CONFORMITY according to ISO/IEC 17050-1 and EN 17050-1
DoC #: CA002- R2 Original/en Manufacturer s Name: Manufacturer s Address: HP
Inc. 1501 Page Mill Road, Palo Alto, CA 94303-1112 USA declare, under its sole
responsibility that the product Product Name and Model:2 HyperX Clou...

lang:en **score:19** filesize: 1014.68 K page_count: 28 document date: 2022-09-12

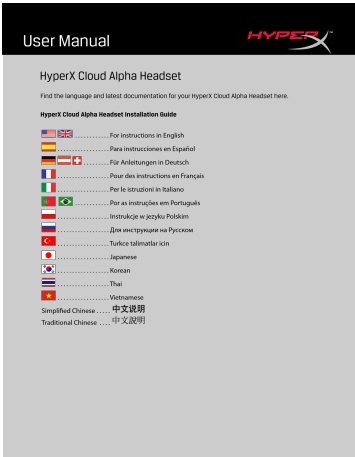


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lang:en **score:19** filesize: 5.76 M page_count: 164 document date: 2022-04-08

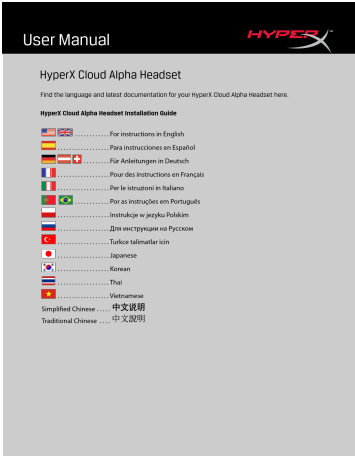


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Bedienungsanleitung HyperX Ä»Cloud AlphaÄ« Gaming Headset Active Noise Cancelling ANC online kaufen OTTO e63543ba b958 59df a018 d5d5349d8eba d otto de files |||

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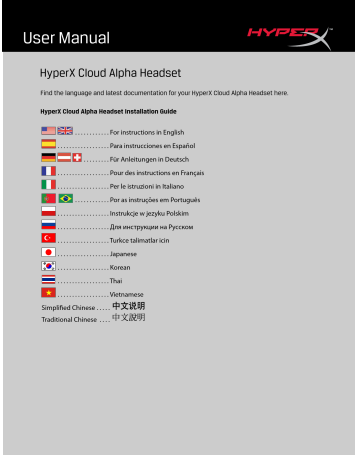


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Untitled Bekijk de handleiding HyperX Cloud Alpha Pro Gaming Headset PC PS4 PS5 Xbox One Series Zwart Rood bol original media s RBoZr4x1PE60 |||

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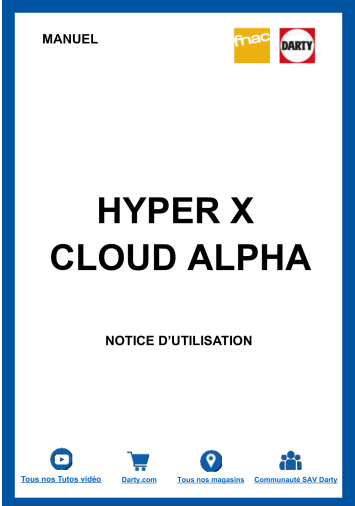


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Návod EN HyperX Cloud AlphaHyperX Alpha od 1 528 Kč Heureka czNávod Alphaim9 cz product docs ddb568y7in1y45ow AlphaManuale utenteHyperX czHyperX Cuffie da Gaming con Jack Audio 3 5 mm Comandi sul Cavo Telaio in Alluminio Cuscinetti Memory Foam Rivestiti Similpelle Adatto per PS4 Xbox e PC Nero Rosso Amazon it VideogiochiNávod AlphaE130pMsoM9Sim9 Alpham media amazon images l E130pMsoM9S ref dp quick view |||

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