

Solid Signal P21KW-500

DIRECTV Gemini Air Streaming Box User Manual

Model: P21KW-500 | Brand: Solid Signal

1. INTRODUCTION

The DIRECTV Gemini Air Streaming Box is a compact and powerful device designed to transform your television into a comprehensive entertainment hub. It integrates live TV, on-demand content, and popular streaming applications into a single, user-friendly interface. This device connects directly to your TV's HDMI port and utilizes Wi-Fi for internet connectivity, eliminating the need for satellite dishes or extensive cabling. With support for 4K Ultra HD and High Dynamic Range (HDR), it delivers crisp and vibrant picture quality on compatible televisions. The included voice remote with Google Assistant allows for intuitive control and content search.

2. WHAT'S IN THE BOX

Please ensure all the following components are present in your package:

- Gemini Air Streaming Dongle
- 2 x RC82V Remote Controls
- Power Supply



Image: Contents of the DIRECTV Gemini Air package, showing the streaming dongle, two RC82V remote controls, and the power supply.

3. SETUP GUIDE

Follow these steps to set up your DIRECTV Gemini Air Streaming Box:

1. **Connect the Gemini Air Dongle:** Plug the HDMI connector of the Gemini Air dongle directly into an available HDMI port on your television.
2. **Connect the Power Supply:** Connect the provided power supply to the micro-USB port on the Gemini Air dongle. Then, plug the power adapter into a wall outlet. The device will power on automatically.
3. **Select HDMI Input:** Using your TV's remote control, select the corresponding HDMI input where the Gemini Air is connected.
4. **Initial Setup:** Follow the on-screen instructions to complete the initial setup. This will include pairing your RC82V remote control, connecting to your Wi-Fi network, and logging into your DIRECTV Stream

account.



Image: Top view of the DIRECTV Gemini Air Streaming Dongle, showing its compact design and HDMI connector.



Image: The power supply unit for the DIRECTV Gemini Air, featuring a standard wall plug and a USB-C connector for the dongle.

4. OPERATING INSTRUCTIONS

The DIRECTV Gemini Air is operated primarily using the included RC82V Voice Remote. Familiarize yourself with the remote's functions for optimal use.

4.1 RC82V Remote Control Functions



Image: Detailed diagram of the RC82V Remote Control with labels indicating the function of each button.

- **ON/OFF**: Turns both DIRECTV Stream and TV ON/OFF simultaneously.
- **INPUT**: Cycles through and selects the equipment connected to your TV.
- **HOME**: Displays the home screen.
- **GUIDE**: Displays the GUIDE screen for live TV programming.
- **LIST**: Displays My Library/DVR recordings.
- **RECORD**: Records current content or highlights on the on-screen guide.
- **EXIT**: Exits the menu and returns to the previously viewed channel. Stops playback while viewing on-demand or recorded content.
- **BACK**: Press to go back within menus.
- **DIRECTIONAL BUTTONS (Up, Down, Left, Right) & OK**: Used to move up, down, left, or right within a menu and confirm selections.
- **VOL UP/DOWN**: Increases or decreases the volume level.
- **MUTE**: Mutes the sound.
- **CH UP/DOWN**: Changes the channel up or down.
- **PREV**: Tunes to the previous channel or Video On Demand (VOD).
- **MIC BUTTON**: Push and hold to activate voice commands for searching content or controlling the device via Google Assistant.
- **REWIND/FAST-FORWARD**: Rewinds/fast-forwards at increasing speeds (up to four times). Also used in remote pairing.
- **PLAY/PAUSE**: Plays current content. Also used once a program is playing to PAUSE.
- **DASH**: Used in unpairing the remote.
- **APPS**: Opens the APPS menu. Also used in unpairing the remote.

4.2 Key Features and Usage

- **Live TV + Streaming:** Access DIRECTV live channels, on-demand titles, and popular streaming apps like Netflix, Prime Video, and Max directly from the home screen.
- **4K HDR Streaming:** Enjoy ultra-clear visuals. Ensure your TV is 4K and HDR compatible for the best experience.
- **Voice Control:** Press and hold the Microphone button on your remote to use Google Assistant for searching content, opening apps, or controlling smart home devices.
- **Cloud DVR:** Record your favorite shows to the cloud. Access your recordings via the 'LIST' button on the remote. (Subscription required).
- **72-Hour Lookback:** Rewind live TV to catch up on shows you missed within the last 72 hours (feature availability depends on channel and subscription).
- **Android TV 11:** The device runs on Android TV 11, providing access to the Google Play Store for downloading additional apps and customizing your entertainment setup.

5. SPECIFICATIONS

Detailed technical specifications for the DIRECTV Gemini Air Streaming Box:

Feature	Specification
Product Dimensions	3.74"L x 1.9"W x 0.6"H (9.5 x 4.8 x 1.5 cm)
Item Model Number	P21KW-500
Connectivity Technology	HDMI, Wi-Fi
Connector Type	HDMI
Resolution	4K Ultra HD
Supported Internet Services	DIRECTV Stream, Netflix, Prime Video, Max, and more via Google Play Store
Controller Type	Remote Control, Voice Control (Google Assistant)
Form Factor	TV Stick / Dongle
Model Name	Gemini Air
RAM Memory Installed Size	4 GB
Operating System	Android TV 11

6. TROUBLESHOOTING

If you encounter issues with your DIRECTV Gemini Air, try the following troubleshooting steps:

- **No Power/No Signal:**

- Ensure the power supply is securely connected to the Gemini Air and a working power outlet.
- Verify that your TV is set to the correct HDMI input.
- Try unplugging the power supply from the Gemini Air for 10 seconds, then plug it back in to restart the device.

- **Remote Not Responding:**

- Check the batteries in the remote control and replace them if necessary.
- Ensure there are no obstructions between the remote and the Gemini Air.
- If the remote is unpaired, follow the on-screen instructions during initial setup or consult the DIRECTV support website for pairing instructions.

- **No Internet Connection:**

- Go to the network settings on the Gemini Air and ensure it is connected to your Wi-Fi network.
- Restart your Wi-Fi router and modem.
- Ensure your Wi-Fi signal is strong enough in the location of the Gemini Air.

- **App Crashing/Freezing:**

- Try closing and reopening the app.
- Restart the Gemini Air device.
- Check for app updates in the Google Play Store.

7. MAINTENANCE

To ensure the longevity and optimal performance of your DIRECTV Gemini Air Streaming Box, follow these simple maintenance guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the exterior of the device and remote control. Avoid using liquid cleaners, aerosols, or abrasive materials.
- **Ventilation:** Ensure the device is placed in a well-ventilated area. Do not cover the device or place it in an enclosed space that could restrict airflow, as this can lead to overheating.
- **Temperature:** Operate the device within recommended temperature ranges. Avoid exposing it to extreme heat or cold.
- **Power Cycle:** Periodically power cycling the device (unplugging it for 10-15 seconds and plugging it back in) can help resolve minor performance issues and refresh the system.

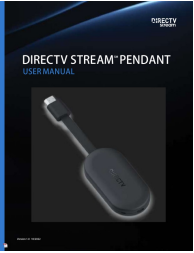



8. WARRANTY AND SUPPORT

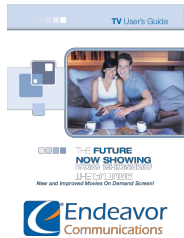
As an authorized DIRECTV partner, Solid Signal provides this product. For specific warranty information, terms, and conditions related to your DIRECTV Gemini Air Streaming Box, please refer to the documentation included with your purchase or contact Solid Signal directly. For technical support and service inquiries related to your DIRECTV Stream subscription or the Gemini Air device, please visit the official DIRECTV support

website or contact their customer service.
For further assistance, you may visit the[Solid Signal Store on Amazon](#).

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Related Documents - P21KW-500

	<p>DIRECTV STREAM Pendant User Manual - Setup, Features, and Specifications</p> <p>Official user manual for the DIRECTV STREAM Pendant. This guide provides detailed information on hardware specifications, software features, remote control operation, LED status indicators, and FCC compliance for your DIRECTV STREAM device.</p>
	<p>DIRECTV Gemini Air User Manual - Setup and Operation Guide</p> <p>Comprehensive user manual for the DIRECTV Gemini Air, a streaming device that connects to your TV via HDMI. Learn about setup, hardware specifications, remote control functions, LED indicators, and FCC compliance. Get the most out of your DIRECTV streaming experience.</p>
	<p>DIRECTV STREAM Pendant User Manual - Setup, Features, and Specifications</p> <p>Comprehensive user manual for the DIRECTV STREAM Pendant, covering setup, hardware specifications, features, remote control functions, LED indicators, and FCC compliance information.</p>
	<p>DIRECTV STREAM Pendant User Manual</p> <p>This user manual provides comprehensive information for the DIRECTV STREAM Pendant, a proprietary Over-the-Top (OTT) streaming device. It covers hardware specifications, features, remote control operation, LED status indicators, and FCC compliance information.</p>



[Endeavor Communications TV User's Guide](#)

A comprehensive user guide for Endeavor Communications' digital television service, covering remote control basics, DVR functions, Movies On Demand, settings, and more. Learn how to navigate and utilize your Endeavor Digital TV experience.



[Distributel Entone 500 TV Set-Top Box Setup Guide](#)

A comprehensive guide to setting up your Distributel Entone 500 TV Set-Top Box. This guide covers connecting your device for optimal TV service, whether your modem is near or far.