Hiseeu WHD308B

Hiseeu 4K 8MP Wireless Outdoor Security Camera (Model WHD308B) Instruction Manual

Your guide to setting up, operating, and maintaining your Hiseeu security camera.

PRODUCT OVERVIEW

The Hiseeu 4K 8MP Wireless Outdoor Security Camera (Model WHD308B) is designed to provide comprehensive surveillance for your home or business. Featuring 4K Ultra HD resolution, pan and tilt capabilities, auto-tracking, and dual-band Wi-Fi connectivity, this camera offers advanced security features with ease of use.

WHAT'S IN THE BOX

- Hiseeu 4K 8MP Wireless Outdoor Security Camera
- Instruction Manual
- Power Adapter
- Mounting Screws

SETUP GUIDE

1. Unboxing and Initial Inspection

Carefully remove all components from the packaging. Ensure all items listed in the 'What's in the Box' section are present and undamaged.

See What's Happening in Stunning 4K Clarity

24/7 recording with clear visuals, day and night.

Image: The Hiseeu 4K 8MP Wireless Outdoor Security Camera, user manual, power adapter, and mounting screws laid out on a table.

2. Power Connection

Connect the provided 12V 1A power adapter to the camera and plug it into a power outlet. The camera will perform an initial self-test, including a 360-degree rotation.

See it All with 360° Auto Tracking

Leave no blindspots with AI detection, auto tracking, 350° of pan, and 90° of tilt.

Pan 350° & Tilt 90°

Image: A hand connecting the power adapter to the camera, which is placed next to a power strip.

3. Resetting the Camera

If necessary, reset the camera by opening the cover on the bottom of the camera head and pressing the reset button. This is often required for initial setup or troubleshooting.

See in the Dark
with Clear Night Vision

2025/09/24 20:45:17
Yard

Image: A hand opening a small cover on the camera to access the reset button and microSD card slot.

4. App Download and Setup

Download the 'EseeCloud' app from your smartphone's app store. Register an account and log in. Ensure your phone's Bluetooth is enabled. The app will automatically search for nearby devices. Click 'Add' to connect your camera, select your Wi-Fi network (2.4GHz or 5GHz), and input the password. Name your camera for easy identification.

Video: A step-by-step guide on unboxing the Hiseeu camera and connecting it to the EseeCloud app for initial setup and live viewing.

OPERATING INSTRUCTIONS

1. 4K Ultra HD with Full-Color Night Vision

The camera delivers crisp 4K resolution during the day. At night, it provides full-color night vision up to 65ft (or 82ft infrared vision) thanks to 4 spotlights and 4 infrared LEDs. You can schedule night vision modes or activate spotlights via motion detection.

Image: Close-up of the camera lens with multiple bright LED spotlights, illustrating its 4K clarity and full-color night vision capabilities.

2. Auto Tracking and Pan & Tilt

The camera features smart human and vehicle detection with auto-tracking. It can pan 350 degrees and tilt 90 degrees, ensuring comprehensive coverage and following detected movement. Instant alerts are sent to your phone.

Image: The camera is shown with arrows indicating its 350-degree pan and 90-degree tilt capabilities, tracking a child playing in a yard.

3. Dual-Band Wi-Fi Pro Connectivity

Equipped with 2025 Wi-Fi Pro technology, the camera supports both 2.4GHz and 5GHz bands, offering an extended connection range of up to 100ft for stable and smooth live viewing. Note: The camera requires a DC 12V power cord and is not wire-free.

Image: The camera is shown with visual representations of 2.4GHz and 5GHz Wi-Fi signals, highlighting its dual-band connectivity.

4. Two-Way Audio

The built-in speaker allows for two-way communication through the EseeCloud App. This feature can be used to speak with visitors or deter intruders with a siren.
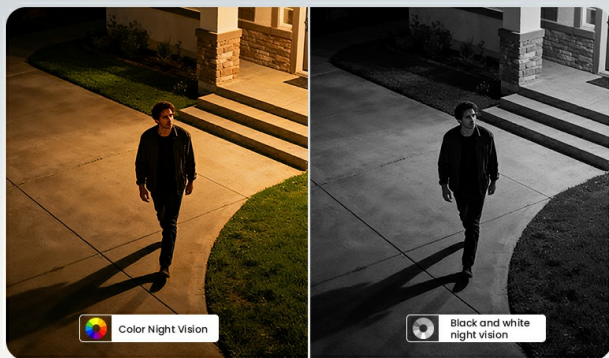

Image: A child playing in a yard with a speech bubble indicating communication through the camera, demonstrating the two-way audio feature.

5. Local Storage and Cloud Options

The camera supports 24/7 continuous recording with a Micro SD card (up to 256GB, not included), eliminating additional cloud storage fees. Optional cloud storage services are also available.

Image: A large '$0' symbol made of grass, emphasizing the no monthly fee for local storage with a microSD card.

MAINTENANCE

1. Weatherproof Design

The camera features a rugged casing and IP66 waterproof design, allowing it to operate effectively in various weather conditions, including rain, dust, and extreme temperatures from -4°F to 122°F (-20°C to 50°C).
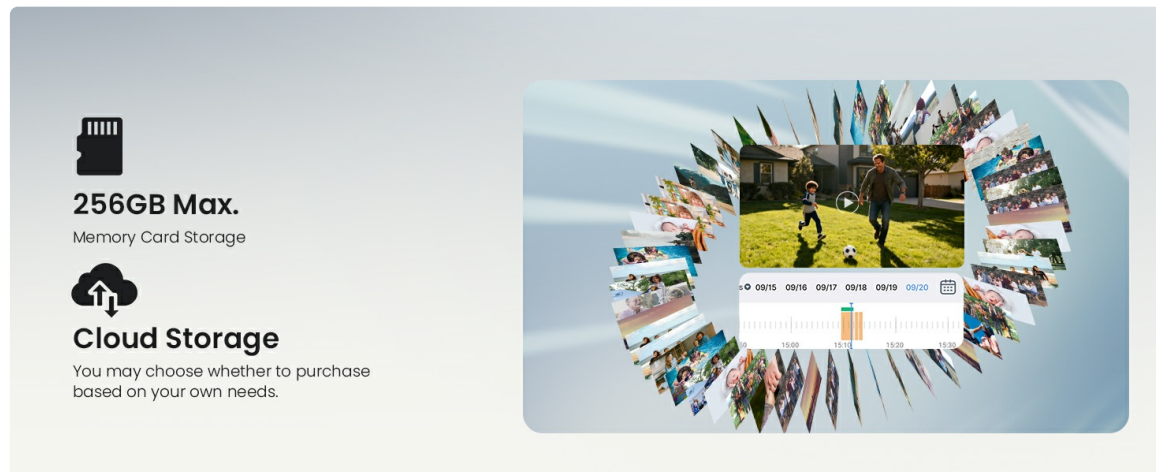

Image: The camera is shown mounted outdoors in the rain, illustrating its IP66 weatherproof capabilities.

2. General Care

Regularly check the camera lens for dirt or obstructions and clean gently with a soft cloth. Ensure power connections are secure. Avoid exposing the camera to direct high-pressure water jets.

TROUBLESHOOTING

1. Connectivity Issues

If the camera experiences connectivity problems, ensure your Wi-Fi router is within the 100ft range and supports 2.4GHz/5GHz. Check the signal strength in the EseeCloud app. A camera reset (as described in Setup Guide) can often resolve minor connectivity glitches.

2. Image Quality

For optimal 4K image quality, ensure the lens is clean and free from condensation. Adjust night vision settings in the app if nighttime clarity is an issue.

3. Motion Detection

If auto-tracking or motion detection is not functioning as expected, verify the settings within the EseeCloud app. Ensure the detection sensitivity level is appropriate for your environment.

SPECIFICATIONS

Feature	Specification
Model Name	WHD308B
Effective Still Resolution	8 MP
Video Capture Resolution	5MP (Note: Product title states 4K 8MP, specification lists 5MP. Refer to product packaging for definitive resolution.)
Indoor/Outdoor Usage	Indoor, Outdoor
Connectivity Technology	Wireless (Wi-Fi 2.4GHz & 5GHz)
Special Features	2-Way Audio, HD Resolution, Motion Sensor, PTZ Technology, Weather Proof
Night Vision Range	65 Feet (Color Night Vision)
Water Resistance Level	IP66 Waterproof
Power Source	Corded Electric (DC 12V)
Control Method	App (EseeCloud)
Storage	Micro SD card (up to 256GB, not included)

WARRANTY

Please refer to the manufacturer's official website or the product packaging for detailed warranty information.

SUPPORT

For any inquiries or technical assistance, please contact Hiseeu support:

- **Email:** support@hiseeu.com
- **WhatsApp:** +86 15361562950
- **Hiseeu.com:** For UK&EU
- **Amazon Email:** johnny@hiseeu.com (For US)
- **Hotline:** 917-338-1084 or 855-660-0999 (For US)

Image: A customer support representative smiling, with icons for high-quality response and considerate service, and various contact methods listed.