

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

- › [LUNA HOME](#) /
- › [LUNA HOME Luna 3MP 2K Window Camera \(Model W4\) Instruction Manual](#)

## LUNA HOME W4

# LUNA HOME Luna 3MP 2K Window Camera (Model W4) Instruction Manual

Model: W4 | Brand: LUNA HOME

## INTRODUCTION

---

This manual provides essential information for the setup, operation, and maintenance of your LUNA HOME Luna 3MP 2K Window Camera. Please read these instructions thoroughly before using the device to ensure proper functionality and safety.

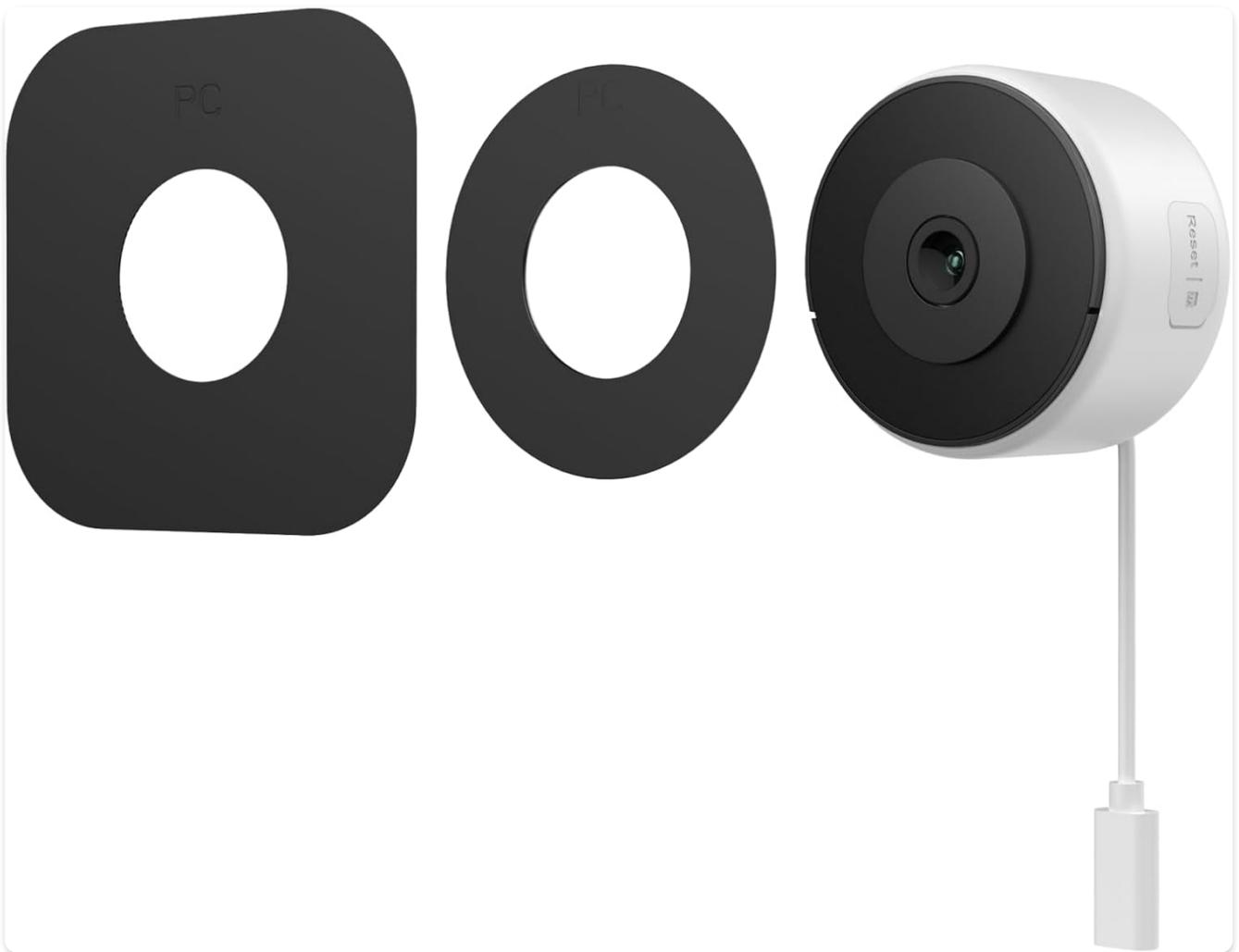


**Image:** The Luna 3MP 2K Window Camera in use, showing its compact design and integration with the mobile application.

## WHAT'S INCLUDED

Verify that all items are present in the package:

- 1x Luna 3MP 2K Window Security Camera
- 1x User Guide
- 1x Charger
- 1x USB Cable
- 1x Window Magnetic Mounting Kits (multiple sizes)



**Image:** All components included with the Luna 3MP 2K Window Camera.

## SETUP INSTRUCTIONS

The Luna Window Camera is designed for quick and easy installation without drilling.

1. **Clean the Glass:** Wipe down both sides of the window glass where the camera will be mounted. Ensure the surface is clean and dry for optimal adhesion and clear viewing.
2. **Stick the Mount:** Select a magnetic mounting ring that best fits your window. Peel off the protective film from the adhesive side of the magnetic mount and firmly press it onto the clean glass surface from the inside of your home.
3. **Attach the Camera:** Plug the USB cable into the camera and then into the charger. Magnetically snap the camera onto the magnetic mount on the window. Ensure the camera lens is facing outwards.
4. **Connect in App:** Download the 'Luna AI' app from your smartphone's app store. Open the app, create an account, and follow the on-screen instructions to connect your camera to your 2.4GHz Wi-Fi 6 network. (Note: 5GHz Wi-Fi is not supported).



Tamper  
Proof



Anti-Glare  
Clarity



Colored  
Night Vision



Activity Zone  
Mapping



Descriptive  
Notifications\*



Professional  
Monitoring\*

\*Available with Luna Subscription Plan (sold separately)

## Luna Delivers the Headlines

Luna's smart notifications go beyond "motion detected" with clear, descriptive alerts for people, packages, pets, and more.

**Image:** Visual guide for the quick installation process.

Your browser does not support the video tag.

**Video:** A brief demonstration of the Luna Window Camera's installation and features by Luna Home & Care.

## OPERATING YOUR CAMERA

### Mobile App Monitoring

Access live video, receive smart alerts, and control your camera directly from the Luna AI app on your smartphone. The app allows you to monitor multiple camera feeds simultaneously.



**Image:** Mobile app interface for live monitoring.

### Smart GenAI Motion Detection

The camera is equipped with AI-powered detection for humans, vehicles, and general motion. It provides descriptive alerts, such as "person approaching" or "vehicle passing by," rather than generic motion notifications. This feature requires a subscription after a free trial period.



Luna

now

Delivery man with package walking toward front door



## Smarter, Custom Alerts

Get alerts like "FedEx delivers package" only from zones you choose to avoid repeated triggers like passing cars.

**Image:** Example of a smart, custom alert from the Luna AI app.

### Color Night Vision

Enjoy clear 2K visuals even in low-light conditions with advanced color night vision. This ensures you capture details in full color, providing a clearer picture of events at night.



# Colored Night Vision

See more detail at night with full color video, so you know the color of a car or what someone is wearing.



Traditional Night Vision

Color Night Vision

**Image:** Comparison of traditional night vision and color night vision.

## Two-Way Audio

The camera supports two-way audio, allowing you to hear sounds from the monitored area and speak through the camera's speaker using the app.

## Secure Cloud Recording

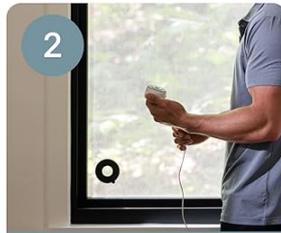
Footage from detected events is securely stored in the cloud (subscription required), allowing you to review, share, and respond to events anytime via the Luna AI app.

## From Box to Security in Minutes



### Clean the Glass

Wipe down both sides of the glass for the best stick and clearest view.



### Stick the Mount

Peel and press the sticky adhesive mount firmly onto the glass.



### Attach the Cam

Plug in the camera and magnetically snap it onto the adhesive.



### Connect in App

Open the Luna app to finish setup and secure your home in minutes.

**Image:** Luna AI app showing event history and cloud recording features.

## MAINTENANCE

- **Cleaning:** Regularly wipe the camera lens and the glass surface it's mounted on with a soft, dry cloth to ensure clear image quality.
- **Firmware Updates:** Keep your camera's firmware updated through the Luna AI app to ensure optimal performance and access to the latest features.
- **Power Supply:** Ensure the camera remains continuously powered for uninterrupted monitoring.

## TROUBLESHOOTING

- **Camera Offline:** Check your Wi-Fi connection and ensure the camera is powered on. Restart the camera by unplugging and re-plugging it. Verify your Wi-Fi is 2.4GHz.
- **Poor Image Quality:** Clean the camera lens and the window glass. Ensure there are no obstructions. Check the app settings for resolution adjustments.
- **Motion Detection Issues:** Adjust the detection sensitivity in the app settings (low, medium, high). Define or refine activity zones to focus on specific areas. Ensure your subscription is active for advanced AI detection features.
- **Mounting Issues:** If the magnetic mount is not holding firmly, ensure the glass surface is thoroughly cleaned and dry before re-applying the adhesive.

## SPECIFICATIONS

<b>Model Number</b>	W4
<b>Video Capture Resolution</b>	2K (3MP Ultra-HD)
<b>Connectivity Technology</b>	Wired (USB-C)
<b>Wireless Communication</b>	2.4GHz WiFi 6, Bluetooth
<b>Power Source</b>	Corded Electric
<b>Mounting Type</b>	Window Magnetic Mounting Sticker
<b>Indoor/Outdoor Usage</b>	Indoor (for outdoor monitoring)
<b>Special Features</b>	AI Descriptive Motion Alerts, Color Night Vision, Anti-Glare Clarity
<b>Item Dimensions (L x W x H)</b>	2.3 x 2.3 x 1.4 inches
<b>Item Weight</b>	9.9 ounces
<b>Manufacturer</b>	Luna Home, LLC

## WARRANTY AND SUPPORT

For warranty information, technical support, or to access additional resources, please visit the official LUNA HOME website or contact customer service through the Luna AI app.

## Related Documents - W4

	<p><a href="#">Ring Floodlight Cam Wired Pro: Advanced Outdoor Security Camera</a></p> <p>Discover the Ring Floodlight Cam Wired Pro, an advanced wired outdoor security camera with 1080p HD video, color night vision, 3D motion detection, Bird's Eye View, and a 110dB siren. Learn about its features, specifications, and compare it with other Ring security cameras.</p>
---	--



[Ring Floodlight Cam Wired Pro: Advanced Outdoor Security Camera with 1080p HDR and 3D Motion Detection](#)

Discover the Ring Floodlight Cam Wired Pro, an advanced outdoor security camera featuring 1080p HDR video, color night vision, 3D Motion Detection with Bird's Eye View, two-way talk, 2000 lumens floodlights, and Alexa integration for enhanced home security.



**W4 Pro Wireless Security Camera System Quick Start Guide**

Thanks for your purchase at ZOSI. This quick start guide will guide you through the initial installation and initial settings. For additional information, please visit [https://www.zosi.com](#) for more installation videos, tips and detailed information.

If you have any problems about our products, please visit our online support center [https://www.zosi.com/customer-support](#) or contact us by email [support@zosi.com](mailto:support@zosi.com).

ZOSI Technology Co., Ltd.  
102, Hsinchu Industrial Road,  
Hsinchu District, Hsinchu, Guangdong 516000, China  
www.zosi.com

[ZOSI W4 Pro Wireless Security Camera System: Quick Start Guide](#)

Get started with your ZOSI W4 Pro Wireless Security Camera System with this comprehensive Quick Start Guide. This guide covers unboxing, system connection, camera installation, hard disk setup, remote viewing via the ZOSI Smart App and AVSS Client, device management, and warranty information. Perfect for setting up your home or business security.



[Imou Ranger Mini 3MP: 2K Indoor Security Camera with Smart Features](#)

Discover the Imou Ranger Mini 3MP, a 2K indoor security camera offering 360° coverage, Human Detection, Smart Tracking, and night vision. Easy installation and versatile storage options.



[Winees M3 Pro Quick Start Guide: Setup, Installation, and Features](#)

Get started quickly with the Winees M3 Pro security camera. This guide covers unboxing, product overview, app setup, installation instructions, light indicators, and important cautions for your home security system.



[Treatlife ProSight PS10 Camera Setup Guide](#)

Step-by-step guide to setting up your Treatlife ProSight PS10 Camera, including app download, account creation, device connection, and Wi-Fi configuration.