

Motorola Moto G15 Power

Motorola Moto G15 Power 4G Smartphone User Manual

Model: Moto G15 Power

1. INTRODUCTION

Welcome to the user manual for your new Motorola Moto G15 Power 4G smartphone. This guide provides essential information to help you set up, operate, maintain, and troubleshoot your device. The Moto G15 Power is designed to deliver a superior mobile experience with its advanced features, including a vibrant Full HD+ display, a high-resolution camera system, and a long-lasting battery.

Please read this manual carefully to ensure optimal performance and longevity of your device. Keep it for future reference.

2. INITIAL SETUP

2.1 Package Contents

Ensure your package contains the following items:

- Motorola Moto G15 Power Smartphone
- 30W TurboPower Charger
- USB-C Cable
- SIM Ejector Tool
- Quick Start Guide (this manual)

2.2 Inserting SIM and microSD Cards

1. Locate the SIM tray on the side of your phone.
2. Insert the SIM ejector tool into the small hole next to the tray and push gently until the tray pops out.

3. Place your Nano-SIM card(s) and/or microSD card into the tray with the gold contacts facing down. Ensure they are correctly seated. The Moto G15 Power supports Dual SIM functionality.
4. Carefully push the tray back into the phone until it clicks into place.



Image: Side view of the Motorola Moto G15 Power, illustrating the location of the SIM card tray.

2.3 Charging the Device

Before first use, fully charge your Moto G15 Power. Connect the USB-C cable to the phone's charging port and the 30W TurboPower charger to a power outlet. The battery indicator will show charging progress.

2.4 Powering On/Off

- To power on: Press and hold the Power button (located on the right side of the phone) until the Motorola logo appears.
- To power off: Press and hold the Power button, then tap 'Power off' on the screen.



Image: Front view of the Motorola Moto G15 Power, displaying the screen and the location of the power button on the right side.

3. OPERATING YOUR DEVICE

3.1 Touchscreen Navigation

Your Moto G15 Power features a responsive 6.72-inch Full HD+ display. Use the following gestures for navigation:

- **Tap:** Select an item or open an app.
- **Swipe:** Scroll through screens or lists.
- **Pinch:** Zoom in or out on photos and web pages.

- **Long Press:** Access contextual menus or move icons.

3.2 Making Calls and Sending Messages

To make a call, open the Phone app and dial the number or select a contact. To send a message, open the Messages app, tap 'Start chat', and enter the recipient and your message.

3.3 Camera Usage

The Moto G15 Power is equipped with a 50 MP main camera with Quad Pixel technology and an 8 MP front camera. Open the Camera app to capture photos and videos.

- **Photo Mode:** Tap the shutter button to take a picture.
- **Video Mode:** Switch to video mode and tap the record button to start/stop recording.
- **Selfie Camera:** Tap the camera switch icon to use the front camera.
- **Advanced Features:** Explore settings for portrait mode, night vision, and other photographic enhancements.



Image: Rear view of the Motorola Moto G15 Power, highlighting the 50MP camera module.

3.4 Audio and Display

Experience enhanced audio with Dolby Atmos support, whether through headphones or the phone's speakers. The 6.72-inch Full HD+ display features a High Brightness Mode for improved outdoor visibility.

3.5 Battery Management

Your device is equipped with a 6000 mAh battery and supports 30W TurboPower charging. To optimize battery life:

- Adjust screen brightness.

- Close unused apps.
- Enable battery saver mode when needed.

3.6 Connectivity

The Moto G15 Power supports 4G cellular networks, Wi-Fi, Bluetooth, and NFC. Access these settings via the Quick Settings panel or the Settings app.

4. MAINTENANCE AND CARE

4.1 Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid abrasive materials or harsh chemicals. For stubborn smudges, slightly dampen the cloth with water.

4.2 Water Resistance

The Moto G15 Power is designed to be splash and liquid resistant. This means it can withstand minor splashes or light rain. It is not waterproof and should not be submerged in water. Liquid damage is not covered under warranty.

4.3 Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to **Settings > System > System updates**

4.4 Battery Care

To prolong battery life, avoid exposing your phone to extreme temperatures. Do not leave it fully charged or fully discharged for extended periods.

5. TROUBLESHOOTING

5.1 Device Not Turning On

- Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on.
- Press and hold the Power button for at least 10-15 seconds to force a restart.

5.2 Charging Issues

- Check if the charger and USB-C cable are securely connected to both the phone and the power outlet.
- Try using a different compatible charger and cable to rule out faulty accessories.
- Ensure the charging port is clean and free of debris.

5.3 Network Connectivity Problems

- Restart your phone.
- Check if Airplane Mode is disabled.
- Verify that your SIM card is correctly inserted and active.
- Reset network settings: **Settings > System > Reset options > Reset Wi-Fi, mobile & Bluetooth**

5.4 Apps Crashing or Freezing

- Close and reopen the app.
- Clear the app's cache and data: **Settings > Apps > [App Name] > Storage & cache > Clear cache / Clear storage**.
- Update the app from the Google Play Store.
- If the issue persists, uninstall and reinstall the app.

6. SPECIFICATIONS

Feature	Specification
Model Name	Moto G15 Power
Operating System	Android
Processor	MediaTek Helio G81 Extreme
RAM	8 GB
Internal Storage	512 GB
Expandable Storage	Up to 512 GB (microSD)
Display Size	6.72 Inches
Display Resolution	2340 x 1080 pixels (Full HD+)
Rear Camera	50 MP
Front Camera	8 MP
Battery Capacity	6000 mAh
Charging	30W TurboPower
Connectivity	4G, 2G, Wi-Fi, Bluetooth, NFC
SIM Type	Dual Nano SIM
Dimensions	9 x 76 x 166 mm
Water Resistance	Splash and liquid resistant
Headphone Jack	USB-C
Color	Gravity Grey

7. WARRANTY INFORMATION

Your Motorola Moto G15 Power is covered by a limited warranty. The terms and conditions of this warranty may vary

by region. Please refer to the warranty card included in your product packaging or visit the official Motorola website for detailed information regarding warranty coverage, duration, and claims procedures.

Keep your proof of purchase for any warranty claims.

8. SUPPORT

For further assistance, technical support, or to access additional resources, please visit the official Motorola support website. You can find FAQs, software downloads, and contact information for customer service.

Motorola Official Support: www.motorola.com/support



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