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NULLTONEX Y813

NULLTONEX Y813 Thermal Label Printer User Manual

Model: Y813 | Brand: NULLTONEX

INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your NULLTONEX Y813 Thermal Label Printer. This versatile thermal label printer simplifies your shipping and labeling process with robust wireless connectivity and USB compatibility. It is designed to produce clear and crisp shipping labels efficiently, making it ideal for small businesses, home offices, or anyone requiring regular package shipping. The thermal printing technology eliminates the need for ink or toner, ensuring cost-effective and high-quality output.

PACKAGE CONTENTS

Before you begin, please verify that all items are present in your package:

- 1 x NULLTONEX Y813 Thermal Label Printer
- 1 x Power Adapter
- 1 x Power Cord
- 1 x USB Cable
- 1 x USB A to C Adapter
- 1 x USB Flash Drive (optional, may contain drivers and software)
- 1 x User Manual (this document)
- 15 x 4x6 inch Thermal Labels (for initial testing)

Package Includes



- | | | |
|--------------------|---------------------|---------------------------------|
| A. Label Printer*1 | D. Power Cord*1 | G. USB Flash Drive (optional)*1 |
| B. USB Cable*1 | E. Fan-fold Label*1 | H. USB-C Adapter (optional)*1 |
| C. Power Adapter*1 | F. User Manual*1 | |

Image: Contents of the NULLTONEX Y813 Thermal Label Printer package.

SETUP

1. Connecting the Power

1. Connect the power cord to the power adapter.
2. Plug the power adapter into the printer's power port.
3. Plug the other end of the power cord into a wall outlet.

2. Loading Thermal Labels

The printer supports thermal labels with a width of 1.57 inches to 4.3 inches, including common sizes like 4x6, 3x2, 3x1, 2x1, 2.25x1.25, and 2-inch circle labels.

1. Open the top cover of the printer.
2. Place the thermal labels into the label compartment, ensuring the printable side faces up.
3. Adjust the label guides to fit the width of your labels snugly, without creasing them.
4. Close the top cover. The printer will automatically detect the label size and calibrate.

Thermal Printer Printing Label Size Ess Than or Equal to 4*6

(Only Print Black and White, Not support Color Printing)

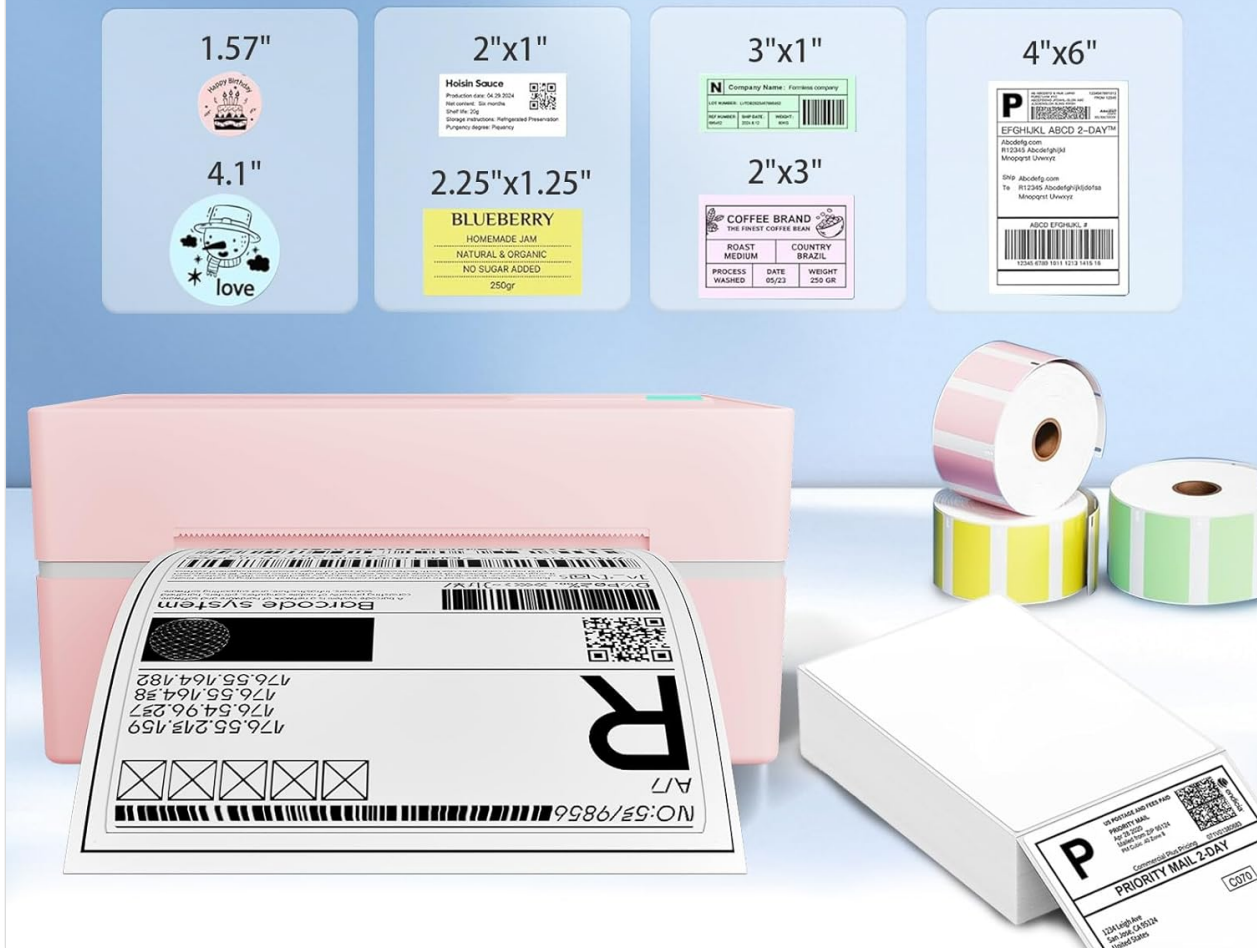


Image: Supported thermal label sizes for the NULLTONEX Y813 printer.

3. Driver and App Installation

The printer offers both USB and Bluetooth connectivity. Drivers for Windows and Mac OS are typically found on the included USB flash drive or can be downloaded from the NULLTONEX support website. For mobile printing, download the companion app from your device's app store.

USB Connection (Windows/Mac/Chromebook)

1. Connect the printer to your computer using the provided USB cable.
2. Insert the USB flash drive into your computer.
3. Follow the on-screen instructions to install the printer drivers. If using Mac OS, Bluetooth printing is not supported; please use a USB connection.

Bluetooth Connection (Windows/iOS/Android/Chromebook)

1. Ensure Bluetooth is enabled on your device (phone, tablet, or computer).
2. Open the NULLTONEX companion app (for mobile devices) or go to your device's Bluetooth settings.
3. Search for and select the printer (e.g., "NULLTONEX Y813") to pair.
4. Note: Bluetooth is not supported for Mac OS. For iOS, version 13 or later is required.

Printing Via Bluetooth Printing Via USB Cable



Image: Connectivity options for the NULLTONEX Y813 printer, including USB and Bluetooth.

OPERATING INSTRUCTIONS

Printing from a Computer

1. Ensure the printer is powered on and connected via USB.
2. Open the document or label file you wish to print (e.g., a shipping label PDF).
3. Select "Print" from your application's menu.
4. Choose the NULLTONEX Y813 printer from the list of available printers.
5. Adjust print settings such as paper size (e.g., 4x6 inch) and orientation as needed.
6. Click "Print".

Printing from the Mobile App

1. Ensure the printer is powered on and paired via Bluetooth with your mobile device.
2. Open the NULLTONEX companion app.
3. Import or create your label within the app.

4. Adjust print settings, including label size and quantity.
5. Tap "Print".



Image: The NULLTONEX Y813 printer in use with its mobile app, demonstrating ease of use for various environments.

High Efficiency Printing

The NULLTONEX Y813 printer is capable of high-speed thermal printing, producing 4x6 inch labels at a rate of 72 labels per minute. It delivers high-resolution prints at 203 DPI, ensuring barcodes and text are perfectly clear and scannable. This efficiency helps reduce downtime during peak shipping hours and improves overall operational workflow.

High Efficiency & Quality & Clear Printing

150 mm/s



150 mm/s

203 DPI

72 sheets/min

Image: High efficiency and quality printing capabilities of the NULLTONEX Y813 printer.

Platform Compatibility

The printer is widely compatible with various marketplaces and shipping platforms, including Amazon, eBay, ShipStation, ShippingEasy, Shopify, UPS, FedEx, USPS, ShipBob, and more. This broad compatibility ensures seamless integration into your existing shipping workflow.

Compatible with Multiple Platforms

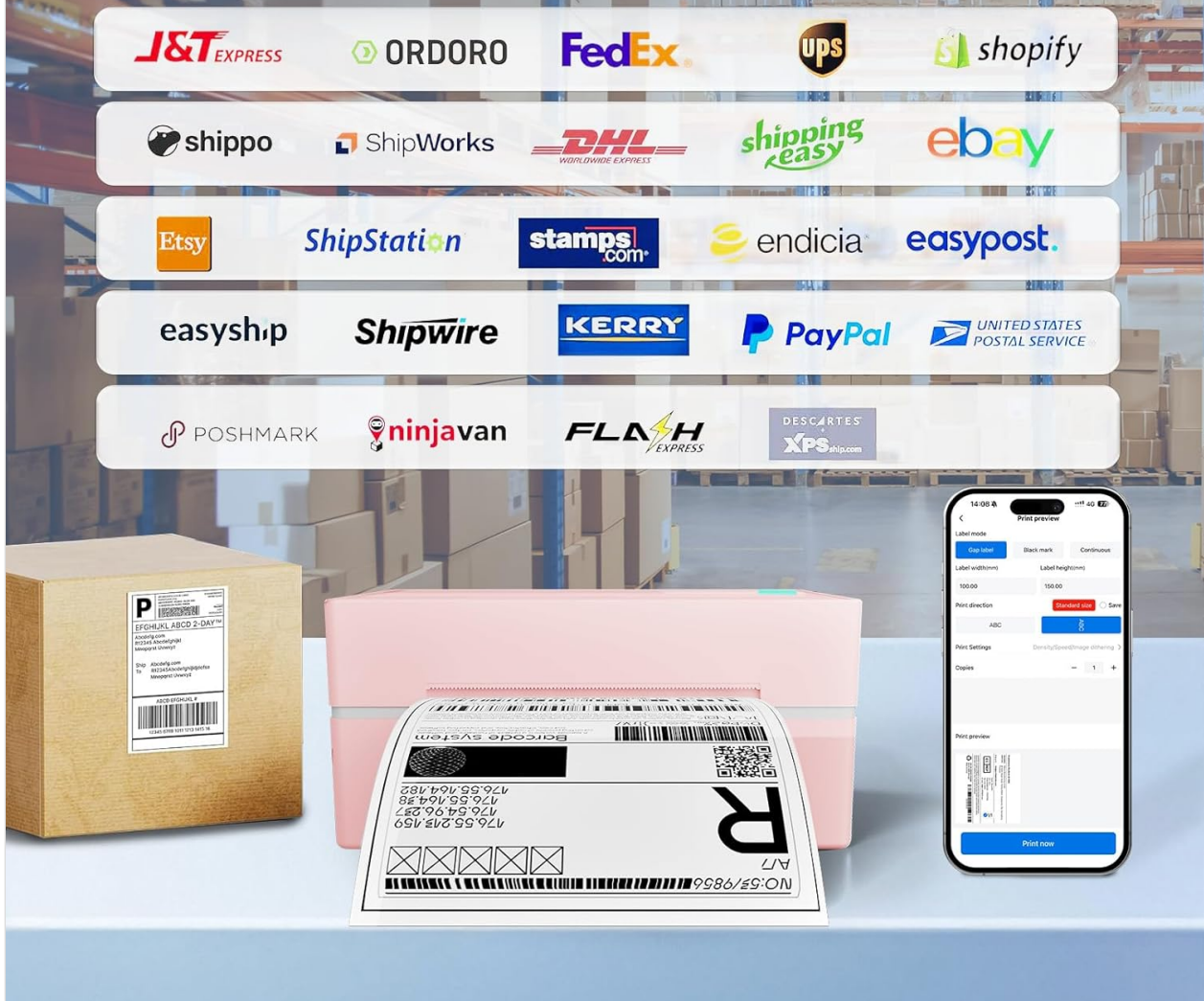


Image: The NULLTONEX Y813 printer's compatibility with multiple shipping platforms.

MAINTENANCE

Cleaning the Print Head

To ensure optimal print quality, regularly clean the print head. Use a lint-free cloth lightly dampened with isopropyl alcohol. Gently wipe the print head surface. Allow it to dry completely before using the printer again.

General Care

- Keep the printer in a clean, dust-free environment.
- Avoid exposing the printer to direct sunlight or extreme temperatures.
- Do not use abrasive cleaners or solvents on the printer's exterior.
- Ensure proper ventilation around the printer during operation.

TROUBLESHOOTING

Common Issues and Solutions

Problem	Possible Cause	Solution
Printer not turning on	No power, loose connection	Check power cord and adapter connections. Ensure outlet is functional.
No labels feeding	Labels incorrectly loaded, empty roll	Reload labels correctly, ensuring printable side is up. Replace empty label roll.
Poor print quality (faded, unclear)	Dirty print head, low-quality labels	Clean the print head as described in the Maintenance section. Use high-quality thermal labels.
Bluetooth connection issues	Device not paired, incompatible OS, Bluetooth off	Ensure Bluetooth is on and paired. Remember Mac OS does not support Bluetooth printing. iOS requires version 13 or later.
USB connection not recognized	Driver not installed, faulty cable	Install correct drivers from the USB flash drive or website. Try a different USB cable.

SPECIFICATIONS

Feature	Detail
Brand	NULLTONEX
Model Name	Y813 Thermal Printer
Printing Technology	Thermal
Connectivity Technology	Bluetooth, USB
Printer Output	Monochrome
Max Print Speed (Monochrome)	72 pages per minute (4x6 labels)
Max Media Size	4 x 6 inch
Supported Paper Sizes	4x6, 3x2, 3x1, 2x1, 2.25x1.25, 2" Circle Inches
Control Method	Mobile App
Duplex Printing	No
Power	24 Watts
Product Dimensions (L x W x H)	20.5 x 12 x 17.5 cm
Item Weight	530 g
Color	Pink

WARRANTY

The NULLTONEX Y813 Thermal Label Printer comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package or visit the official NULLTONEX website for detailed warranty terms and conditions. Keep your purchase receipt as proof of purchase for any warranty claims.

CUSTOMER SUPPORT

The NULLTONEX support team is available to assist you with any technical issues or questions regarding your shipping label printer. We offer comprehensive support through various channels:

- **Phone Support:** Available Monday to Friday, 9:00 AM - 5:30 PM (EST).
- **Email and Live Chat:** Available Monday to Friday, 8:00 PM - 4:30 AM (EST).

For immediate assistance, please visit the NULLTONEX official website for live chat options or to find contact details for phone and email support. Remote desktop access may be provided if necessary for complex technical issues.