Anlapus A50 C518

Anlapus A50 C518 4K Pan/Tilt Home Indoor Security Camera User Manual

Model: A1K-518W864-BS-VC
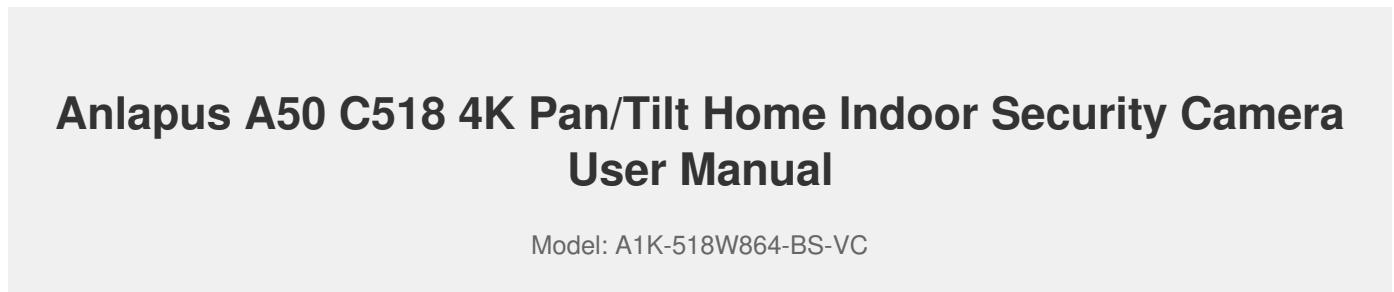
1. PRODUCT OVERVIEW

The Anlapus A50 C518 is a 4K Pan/Tilt Home Indoor Security Camera designed for comprehensive indoor surveillance. It features advanced AI detection, two-way audio, and flexible storage options.

Figure 1: Anlapus A50 C518 Camera Components and Package Contents. Includes the camera, power adapter, camera dock, mounting screw bag, mounting template, and quick start guide.

Package Contents:

- 1 x Anlapus A50 C518 4K Pan/Tilt Home Indoor Security Camera
- 1 x Power Adapter

- 1 x Camera Dock
- 1 x Mounting Screw Bag
- 1 x Mounting Template
- 1 x Quick Start Guide
- 1 x 64GB Memory Card (pre-installed or included separately)

2. SETUP GUIDE

Follow these steps to set up your Anlapus A50 C518 camera and connect it to the mobile application.

2.1 Equipment Preparation

Before starting, ensure you have the camera, power adapter, and a stable Wi-Fi network (2.4GHz or 5GHz) available. A smartphone is required for app setup.

2.2 Initial Camera Power-On and Reset

1. Connect the camera to a power outlet using the provided power adapter.
2. Locate the reset button on the camera (often near the memory card slot or base).
3. Press and hold the reset button for 5-10 seconds until you hear a beep sound indicating "Reset successful, device is waiting to connect."

2.3 App Installation and Device Addition

The Anlapus A50 C518 camera uses the Vsees APP for control and monitoring. Follow the video guide below for detailed instructions on app setup and device addition.

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Video 1: How to set up Anlapus A50 4K Indoor Camera. This video demonstrates downloading the Vsees app, registering an account, and adding the camera using Smart Connection or AP Hotspot Addition methods.

1. **Download the Vsees APP:** Scan the QR code provided in the Quick Start Guide or search for "Vsees" in your smartphone's app store.
2. **Register and Login:** Create a new account or log in if you already have one.
3. **Add Device (Smart Connection Method):**
   - Open the Vsees app and tap "Add device" or the "+" icon.
   - The app may automatically discover the camera. Tap "Add to" when prompted.
   - Select your Wi-Fi network (2.4GHz or 5GHz) and enter the password.
   - Follow the on-screen prompts to complete the connection.
   - Once added, set a name for your camera and confirm.

4. **Add Device (AP Hotspot Addition Method - if Smart Connection fails):**
   - In the app, tap the "+" icon and select the scan option. If no QR code is available, look for an option to switch to another way to add.
   - Choose "AP Hotspot Addition" from the device access method options.
   - Confirm that the camera is powered on and waiting to connect.
   - Connect your phone to the camera's Wi-Fi hotspot (usually named "IPC_AP_..." followed by numbers).
   - Return to the Vsees app and follow the prompts to connect the camera to your home Wi-Fi network.
   - Once added, set a name for your camera and confirm.

2.4 Camera Installation

The Anlapus A50 C518 can be placed on a tabletop or mounted on a wall/ceiling. Choose a location with good Wi-Fi signal strength.

1. **Select Location:** Identify a suitable indoor location for the camera. Ensure the network signal is strong.
2. **Attach Mounting Sticker:** Use the provided mounting sticker to mark the drill holes on the wall or ceiling.
3. **Drill Holes and Insert Plugs:** Drill holes as marked and insert the rubber plugs.
4. **Secure Camera:** Fix the camera dock to the mounting surface using the screws. Then, attach the camera to the dock and adjust its angle as needed.

3. OPERATING INSTRUCTIONS

Once your Anlapus A50 C518 camera is set up, you can utilize its various features through the Vsees app.

3.1 Live View and Pan/Tilt Control

- Open the Vsees app and select your camera from the device list.
- The live feed will appear. Use the on-screen controls to pan (355°) and tilt (75°) the camera to view different areas.
- You can also set preset points for quick navigation to specific areas.

Figure 2: The camera's pan and tilt capabilities allow for wide area coverage, with AI auto-tracking to follow movement.

3.2 Two-Way Audio and One-Touch Call

- From the live view, tap the microphone icon to speak through the camera's speaker.
- Tap the speaker icon to hear audio from the camera's environment.
- The camera features a physical one-touch call button. When pressed, it will initiate a call to the linked smartphone, allowing for instant communication.
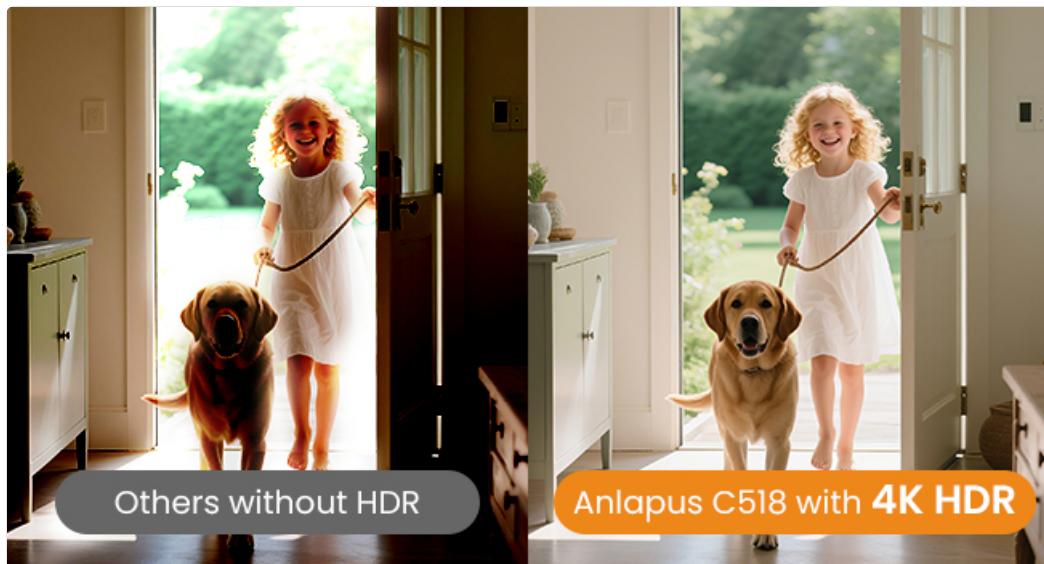

Figure 3: Demonstrates the two-way audio and one-touch call feature, enabling communication with individuals near the camera.

3.3 AI Detection and Smart Tracking

- The camera supports AI-powered human, pet, and face detection. Configure detection zones and sensitivity in the app settings.

- When motion is detected, the camera can automatically track the subject and send instant notifications to your smartphone.

Figure 4: Illustrates the camera's smart AI detection capabilities, identifying and tracking faces, people, and pets.

3.4 Night Vision and Low-Light Color Imaging

- The camera provides clear black-and-white infrared night vision up to 33 feet in complete darkness.
- In low-light conditions, the camera can maintain color imaging longer than standard cameras before switching to infrared.
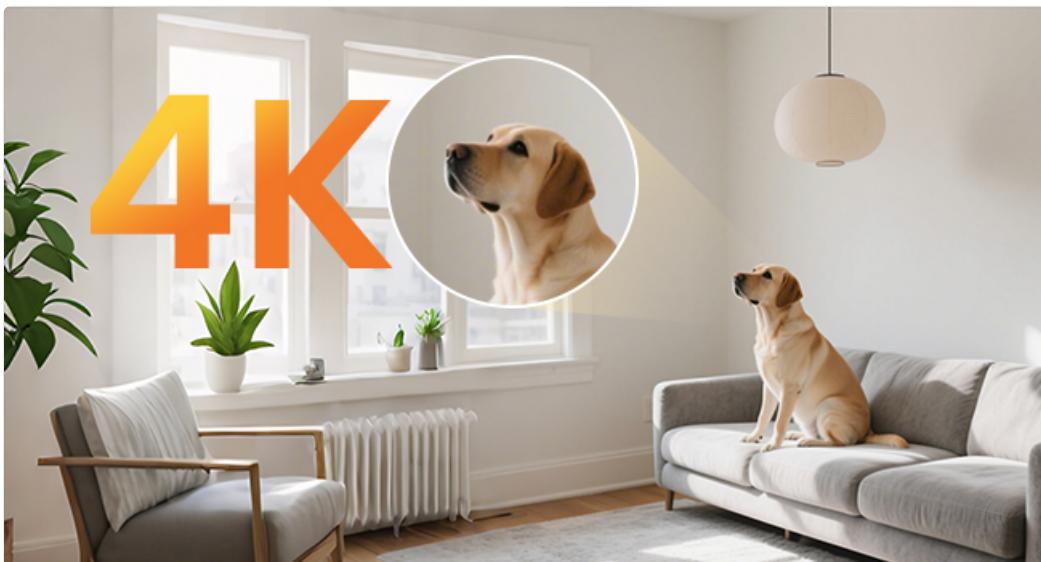

Figure 5: Shows the camera's ability to capture full-color images in dim light and automatically switch to black and white in darker conditions.

3.5 Local Storage

- The camera supports local storage via a memory card (up to 256GB, 64GB card included).
- Recorded video can be viewed and replayed anytime through the Vsees app without a subscription.

Figure 6: Highlights the local storage feature, showing the camera with a memory card slot and indicating support for up to 256GB.

4. Maintenance

Proper maintenance ensures the longevity and optimal performance of your Anlapus A50 C518 camera.

4.1 Cleaning

- Use a soft, dry cloth to clean the camera lens and body.
- Avoid using harsh chemicals, cleaning solvents, or abrasive materials, as these can damage the camera's surface or lens.

4.2 Firmware Updates

- Regularly check the Vsees app for available firmware updates.
- Install updates to ensure your camera has the latest features, security patches, and performance improvements.
- Ensure the camera remains powered on and connected to Wi-Fi during the update process.

4.3 Storage Management

- If using a local memory card, periodically review recorded footage and delete unnecessary files to free up space.
- The camera typically overwrites the oldest footage when the memory card is full.

5. Troubleshooting

This section addresses common issues you might encounter with your Anlapus A50 C518 camera.

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Camera fails to connect to Wi-Fi.	Incorrect Wi-Fi password, weak signal, or incompatible network band.	Verify the Wi-Fi password. Ensure the camera is within range of your router. Confirm your router supports 2.4GHz or 5GHz Wi-Fi and the camera is connecting to the correct band. Try the AP Hotspot Addition method if Smart Connection fails. Reset the camera and try setup again.
No live view or video playback.	Network issue, camera offline, or app malfunction.	Check your internet connection. Ensure the camera is powered on and its indicator light is stable. Restart the Vsees app. Restart the camera by unplugging and replugging it.
Frequent false alarms from motion detection.	High sensitivity, environmental factors (e.g., moving branches, shadows).	Adjust motion detection sensitivity in the app settings. Set up specific detection zones to exclude high-traffic or irrelevant areas.
Two-way audio not working.	Microphone/speaker muted, app permissions, or network latency.	Ensure microphone and speaker icons are not muted in the app. Check app permissions on your smartphone to ensure microphone access is granted. Verify a stable network connection for both camera and smartphone.

6. SPECIFICATIONS

Feature	Detail
Model Number	A1K-518W864-BS-VC
Indoor/Outdoor Usage	Indoor
Video Capture Resolution	4K (3840x2160)
Pan/Tilt Range	Pan: 355°, Tilt: 75°
Connectivity	2.4GHz/5GHz Wi-Fi (Dual-Band)
Power Source	Corded Electric
Special Features	2-Way Audio, Local Recording, Night Vision, PTZ Technology, AI Human/Pet/Face Tracking, One-Touch Call
Local Storage	Supports up to 256GB MicroSD card (64GB included)

Feature	Detail
Dimensions (L x W x H)	4 x 3 x 3 inches
Item Weight	13.7 ounces
Color	Black

7. WARRANTY AND SUPPORT

Anlapus provides customer support and warranty information for their products.

7.1 Warranty Information

Please refer to the warranty card included in your product packaging or visit the official Anlapus website for detailed warranty terms and conditions. Typically, Anlapus products come with a limited warranty covering manufacturing defects.

7.2 Technical Support

For technical assistance, troubleshooting, or any questions regarding your Anlapus A50 C518 camera, please contact Anlapus customer support through their official channels. This may include their website, email support, or phone number as listed in your Quick Start Guide or on their official website.

Online Resources: For additional support and FAQs, visit the Anlapus Store on Amazon or their official website.