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## JLab EBGOPODSWHT50WEB

# JLab Go Pods ANC True Wireless Earbuds User Manual

Brand: JLab | Model: EBGOPODSWHT50WEB

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## 1. INTRODUCTION

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Welcome to the user manual for your JLab Go Pods ANC True Wireless Earbuds. These earbuds are designed to provide a high-quality audio experience with features like Hybrid Active Noise Canceling, Be Aware mode for safe listening, and clear calls. This manual will guide you through the setup, operation, and maintenance of your new earbuds.



*Image: JLab Go Pods ANC True Wireless Earbuds in Cloud White, showcasing their sleek design.*

## 2. WHAT'S IN THE BOX

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Your JLab Go Pods ANC package includes the following items:

- Go Pods ANC Earbuds
- Charging Case with Integrated USB-C Cable
- 3 sets of Gel Eartips (various sizes for optimal fit)

# INCLUDES



- Go Pods ANC Earbuds
- Charging Case with Integrated USB-C Cable
- 3 sets gel eartips



*Image: A visual representation of the JLab Go Pods ANC package contents, showing the earbuds, charging case with its integrated USB-C cable, and multiple sizes of gel eartips.*

## 3. SETUP

### 3.1. Charging the Earbuds and Case

Before first use, ensure your JLab Go Pods ANC earbuds and charging case are fully charged.

- The earbuds provide up to 7.5+ hours of playtime on a single charge.
- The charging case offers an additional 18.5+ hours, totaling over 26 hours of playtime.
- The case features an integrated USB-C charging cable for convenience.
- A quick 10-minute charge provides 1 hour of playtime.



## LONG BATTERY LIFE

Enjoy up to  
7.5+ hours  
of playtime

*Image: A woman wearing the JLab Go Pods ANC earbuds, illustrating the long battery life feature.*

### 3.2. Initial Bluetooth Pairing

To connect your earbuds to a device:

1. Remove the earbuds from the charging case. They will automatically enter pairing mode.
2. On your device (smartphone, tablet, laptop), go to Bluetooth settings.
3. Select "JLab GO Pods ANC" from the list of available devices.
4. For Android devices, Google Fast Pair offers effortless connection.

The JLab App allows for further customization and software updates. It is available on the App Store and Google Play Store.

*Video: An official JLab video demonstrating the JLab Go Pods ANC earbuds, including a close-up of the integrated charging cable and the earbuds in their case.*

## 4. OPERATING THE EARBUDS

### 4.1. Noise Control Modes

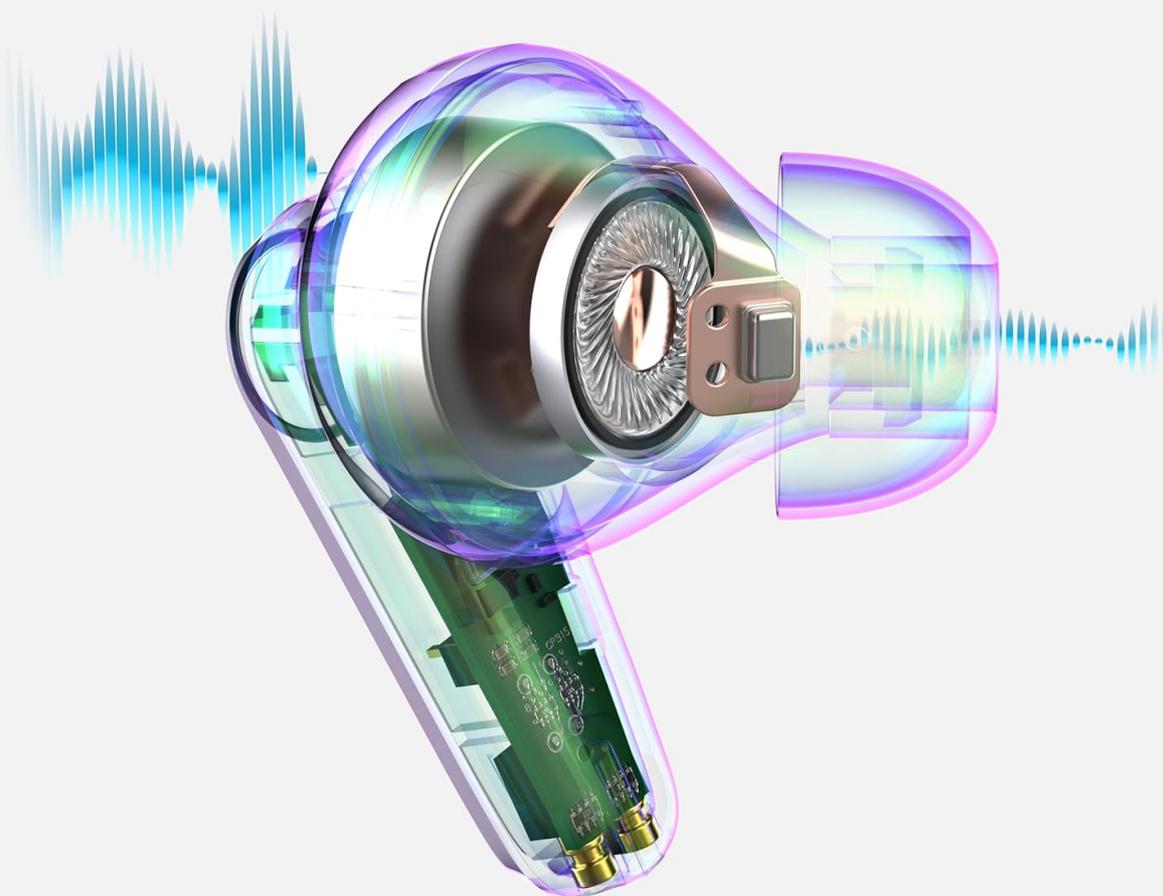
The JLab Go Pods ANC offer three noise control modes:

- **ANC On:** Engages hybrid active noise canceling to reduce ambient sounds.
- **ANC Off:** Disables active noise canceling.
- **Be Aware:** Allows ambient noise to pass through for safe listening and awareness of your surroundings.

You can switch between these modes using the JLab App or the touch controls on the earbuds.

## NOISE CANCELING QUIET

Enjoy quiet with hybrid active noise canceling



*Image: A diagram illustrating how the hybrid active noise canceling feature of the JLab Go Pods ANC earbuds works to create a quiet listening experience.*

### 4.2. Customizing Sound and Controls

The JLab App provides extensive customization options:

- Adjust ANC/Be Aware settings.
- Personalize touch controls.
- Select sound presets (JLab Signature, Balance, Bass Boost) or create custom equalizer settings.
- Enable a safe hearing option with volume limits to protect your ears.
- Receive software updates for your product.

# CUSTOMIZE YOUR SOUND + EXPERIENCE VIA JLAB APP

With the new JLab App, customize the ANC/Be Aware settings, touch controls, and sound to your personal preference



*Image: A close-up of the JLab App on a smartphone, demonstrating the various customization options available for the earbuds.*

## 4.3. Clear Calls

The Go Pods ANC earbuds are equipped with two environmental noise-canceling microphones on each earbud. These MEMS mics help eliminate background noise, ensuring your voice is heard clearly during calls, even in noisy environments.



# CLEAR CALLS

2 environmental noise canceling mics on each earbud ensure crystal clear calls

*Image: A woman using the JLab Go Pods ANC earbuds for a clear call, highlighting the microphone technology.*

#### **4.4. Connect to Multiple Devices (Bluetooth Multipoint)**

With Bluetooth Multipoint, you can seamlessly transition between two connected devices simultaneously. For example, you can listen to a podcast on your laptop and instantly switch to answer a call on your mobile phone without re-pairing.

# CONNECT TO MULTIPLE DEVICES



With Bluetooth Multipoint you enjoy the versatility of transitioning seamlessly from device to device

*Image: A woman wearing JLab Go Pods ANC earbuds, illustrating the convenience of connecting to multiple devices simultaneously.*

## 5. MAINTENANCE

### 5.1. Durability and Water Resistance

The JLab Go Pods ANC earbuds have an IP55 rating, making them sweat and splashproof. This ensures durability for active lifestyles and protection against light moisture.

# EVERYDAY PROOF IP55

Sweat and splashproof for your life on-the-go  
with an IP55 rating



*Image: A woman wearing JLab Go Pods ANC earbuds, demonstrating their suitability for active use due to their IP55 sweat and splashproof rating.*

## 5.2. Ear Tip Care

To maintain optimal sound quality and comfort, regularly clean the gel eartips. Use a soft, dry cloth to gently wipe away any earwax or debris. Ensure the eartips are securely attached before use.

## 6. TROUBLESHOOTING

If you encounter issues with your JLab Go Pods ANC, try the following:

- **No Sound/Poor Sound Quality:** Ensure earbuds are charged and properly paired. Check the volume levels on both the earbuds and your connected device.
- **Pairing Issues:** Turn off Bluetooth on your device, then turn it back on. Forget the device in your Bluetooth settings and attempt to re-pair. Ensure earbuds are out of the case when attempting to pair.
- **Earbuds Not Charging:** Verify the charging cable is securely connected to both the case and a power source. Check for any debris in the charging ports.
- **Uncomfortable Fit:** Experiment with the three sets of gel eartips included in the package to find the size that provides the most secure and comfortable fit for your ears.

- **App Connection Issues:** Ensure the JLab App is updated to the latest version. Restart the app and try connecting again.

## 7. SPECIFICATIONS

Feature	Detail
Model Name	Go Pods
Item Model Number	EBGOPODSWHT50WEB
Connectivity Technology	Wireless (Bluetooth 5.3)
Noise Control	Hybrid Active Noise Cancellation
Battery Life (Earbuds)	Up to 7.5 Hours
Total Playtime (with Case)	26+ Hours
Charging Time (Quick Charge)	10 minutes for 1 hour playtime
Water Resistance Level	IP55 (Sweat and Splashproof)
Control Method	Touch, Volume Control
Compatible Devices	Laptops, Desktops, Tablets, Telephones, Smart Speaker, Television, Cellphones
Included Components	Charging Case
Item Weight	36 Grams (1.27 ounces)
UPC	810119074942

## 8. WARRANTY & SUPPORT

Your JLab Go Pods ANC earbuds come with a **2-Year Protection from Manufacturer Defects**.

Additionally, your purchase is covered by Amazon's 30-day return protection.

For further assistance, please visit the official JLab support website or contact their customer service. You can also find more information and FAQs on the [JLab Store on Amazon](#).

# 2 YEAR

**PROTECTION FROM  
MANUFACTURER  
DEFECTS**



**+ AMAZON'S 30-DAY  
RETURN PROTECTION**

*Image: JLab Go Pods ANC earbuds highlighting the 2-year manufacturer defect protection and Amazon's 30-day return policy.*