

Ninja NC502EU

Ninja Creami NC502EU Deluxe Ice Cream Maker Instruction Manual

Model: NC502EU

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1. INTRODUCTION

Welcome to the Ninja Creami NC502EU Deluxe Ice Cream Maker instruction manual. This appliance is designed to transform frozen bases into delicious ice cream, gelato, sorbet, milkshakes, and more. Please read this manual thoroughly before first use to ensure safe and optimal operation. Keep this manual for future reference.





Image: The Ninja Creami Deluxe Ice Cream Maker displayed with a variety of frozen desserts, including ice cream, sorbet, milkshakes, and slushies, showcasing its versatility.

2. IMPORTANT SAFETY INSTRUCTIONS

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, injury, or damage. Read all instructions before use.

- **WARNING:** Blades are sharp. Handle with care.
- Ensure the appliance is unplugged before assembly, disassembly, or cleaning.
- Do not immerse the motor base in water or other liquids.
- Do not operate any appliance with a damaged cord or plug.
- Keep hands, hair, and clothing away from moving parts during operation.

- Do not process hot ingredients. Allow ingredients to cool to room temperature before freezing.
- Always ensure the outer bowl lid is securely locked in place before operating.
- Do not overfill the Deluxe Creami Tumblers beyond the MAX FILL line.
- This appliance is for household use only.

3. COMPONENTS

The Ninja Creami NC502EU Deluxe Ice Cream Maker includes the following components:

- Motor Base with Control Panel
- (2) 700ml Deluxe Creami Tumblers
- (2) Deluxe Creami Tumbler Lids
- (1) Outer Bowl
- (1) Outer Bowl Lid with Paddle Assembly
- (1) Creamerizer Paddle

4. SETUP AND FIRST USE

Before first use, wash all components that will come into contact with food. This includes the Deluxe Creami Tumblers, Deluxe Tumbler Lids, Outer Bowl, Outer Bowl Lid, and Creamerizer Paddle. All removable parts are dishwasher safe (top rack recommended).

4.1 Assembling the Unit

1. Place the motor base on a clean, dry, level surface.
2. Insert the Creamerizer Paddle into the bottom of the Outer Bowl Lid. Ensure it clicks into place.
3. Prepare your ingredients in a Deluxe Creami Tumbler (see Operating Instructions for details).
4. Place the Deluxe Creami Tumbler with frozen base into the Outer Bowl.
5. Place the Outer Bowl Lid with the assembled paddle onto the Outer Bowl. Turn the handle clockwise to lock it into place.
6. Place the assembled Outer Bowl onto the motor base. Turn the handle clockwise to lock it into place. The unit is now ready for operation.

5. OPERATING INSTRUCTIONS

The Ninja Creami Deluxe offers 10 one-touch programs to create a variety of frozen treats. Always ensure your base is frozen for 24 hours at -7°F (-22°C) or colder for best results, except for milkshakes which do not require pre-freezing.

5.1 Preparing Your Base

1. Prepare your desired recipe base in a Deluxe Creami Tumbler. Do not exceed the MAX FILL line.
2. Place the Deluxe Tumbler Lid on the tumbler and freeze for 24 hours.
3. For optimal results, ensure the freezer temperature is consistently -7°F (-22°C) or colder.

5.2 Processing a Frozen Treat

1. Remove the frozen tumbler from the freezer and remove its lid.
2. Place the frozen tumbler into the Outer Bowl.
3. Attach the Outer Bowl Lid with the Creamerizer Paddle to the Outer Bowl, ensuring it locks into place.
4. Place the assembled Outer Bowl onto the motor base, twisting clockwise until it clicks.
5. Plug in the unit. The power button will illuminate.

6. Select your desired program (e.g., ICE CREAM, GELATO, SORBET). The program will run and automatically stop when complete.
7. Once the program finishes, remove the Outer Bowl by twisting counter-clockwise.
8. Remove the Outer Bowl Lid and check the consistency of your treat. If it's crumbly, use the RE-SPIN function.



SCOOPABLE ICE CREAM

Create custom flavours of perfectly creamy ice cream.

Image: The Ninja Creami Deluxe in operation, processing a frozen base into scoopable ice cream, with a finished cup of ice cream next to it.

5.3 Available Programs

- **ICE CREAM:** For traditional creamy ice cream.
- **LIGHT ICE CREAM:** For lower-fat or lower-sugar ice cream.
- **GELATO:** For dense, rich Italian-style gelato.
- **SORBET:** For fruit-based frozen desserts.
- **FROZEN YOGURT:** For creamy, tangy frozen yogurt.
- **MILKSHAKE:** Blends ingredients into a thick, creamy milkshake (no pre-freezing required).
- **MIX-IN:** Incorporates solid ingredients like chocolate chips, nuts, or candy into a processed treat.
- **FRAPPE:** Creates coffee-house style frozen blended drinks.

- **FROZEN DRINK:** For slushies and other frozen beverages.
- **SLUSHI:** Produces icy, refreshing slush-style drinks.
- **TORSI:** A unique program for specific frozen dessert textures.
- **RE-SPIN:** Used to achieve a creamier consistency if the first spin results in a crumbly texture.

4 NEW FUNCTIONS



Frozen Drink



Frappé



Slushi



Frozen Yogurt

4 NEW NINJA® CREAMI DELUXE FUNCTIONS

Create everything from smooth frozen treats to coffee house-style drinks.

Image: A collage illustrating four new functions of the Ninja Creami Deluxe: Frozen Drink (a lime slushie), Frappe (a chocolate frappe), Slushi (a red fruit slushie), and Frozen Yogurt (a berry frozen yogurt).

5.4 Using the MIX-IN Function

After processing your frozen treat, create a 1.5-inch wide hole that reaches the bottom of the tumbler. Add your desired mix-ins to the hole, then place the tumbler back into the outer bowl, attach the lid, and select the MIX-IN program. This program will evenly distribute the mix-ins throughout your treat.



Mix-in

ONE-TOUCH PROGRAM

MIX YOUR FAVOURITES
into Deluxe Tubs

MIX-IN

Fold in pieces of sweets, biscuits, nuts, cereal or frozen fruit to customise your ice cream and gelato in 3 easy steps.

Image: A collage demonstrating the "Mix-in" function, showing various mix-in ingredients like M&Ms, nuts, chocolate chips, and fruit loops, with text indicating a one-touch program to mix favorites into Deluxe Tubs.

5.5 Making Two Flavors in One Tumbler

The Deluxe Creami Tumblers allow for creating two distinct flavors. Prepare one base for the bottom half of the tumbler and another for the top half. Freeze as usual. After processing, you can add different mix-ins to the "UP" and "LOW" sections if desired, then use the MIX-IN program.



ONE BASE, TWO FLAVOURS

Use the same base ice cream with one mix-in on the top and a different mix-in on the bottom.

Image: A transparent Deluxe Creami Tumbler illustrating how to layer two different frozen bases, labeled "TOP" and "BOTTOM", to create two distinct flavors in one container.

6. CARE AND MAINTENANCE

Proper cleaning and maintenance ensure the longevity and optimal performance of your Ninja Creami Deluxe.

6.1 Cleaning

- **Motor Base:** Unplug the unit. Wipe the motor base with a clean, damp cloth. Do not immerse the motor base in water.
- **Removable Parts:** The Deluxe Creami Tumblers, Deluxe Tumbler Lids, Outer Bowl, Outer Bowl Lid, and Creamerizer Paddle are all dishwasher safe (top rack recommended). Alternatively, wash them in warm, soapy water using a non-abrasive cleaning brush.
- **Creamerizer Paddle:** Remove the paddle from the Outer Bowl Lid by pressing the release button. Clean thoroughly, paying attention to any food residue around the blade.
- **Storage:** Store the unit upright with the paddle removed from the lid and the tumblers empty.

7. TROUBLESHOOTING GUIDE

If you encounter issues with your Ninja Creami Deluxe, refer to the following guide:

Problem	Possible Cause	Solution
Unit does not turn on.	Not plugged in; Outer Bowl not correctly assembled.	Ensure the power cord is securely plugged into an outlet. Ensure the Outer Bowl is fully locked onto the motor base.
Frozen treat is crumbly or powdery.	Base not frozen cold enough; recipe too low in fat/sugar.	Ensure base is frozen for 24 hours at -7°F (-22°C). Use the RE-SPIN function. Consider adjusting your recipe for more fat or sugar.
Paddle is not spinning.	Outer Bowl Lid not properly attached; paddle not installed correctly.	Ensure the Outer Bowl Lid is securely locked onto the Outer Bowl. Check that the Creamerizer Paddle is correctly inserted into the lid.
Unit stops mid-cycle.	Overload protection activated.	Unplug the unit, wait 15 minutes for it to cool down, then plug it back in. Ensure the tumbler is not overfilled.

8. PRODUCT SPECIFICATIONS

Feature	Detail
Model Number	NC502EU
Brand	Ninja
Color	Black / Silver
Capacity	710 Milliliters (per Deluxe Tumbler)
Material	Plastic
Dimensions (L x W x H)	8.43"L x 12.01"W x 16.69"H
Item Weight	7.3 Kilograms
Special Features	10 functions, 2 Deluxe Tumblers with lids, Family Capacity, Professional Creamerizer Paddle, Advanced CREAMify Technology, Dishwasher Safe Parts, Touchpad Control
Included Components	(2) 700ml Deluxe Tumblers, (2) Deluxe Lids, (1) Outer Bowl, (1) Outer Bowl Lid, (1) Paddle
Operation Mode	Automatic
Product Care Instructions	Dishwasher Safe Parts

9. WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included with your purchase or visit the official Ninja website. For customer support, replacement parts, or service, please contact Ninja customer service directly. Do not return the appliance to the store.

Website: www.ninjakitchen.com

Phone: Refer to your regional Ninja support contact information.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question