

## HP 570

# HP Smart Tank Plus 570 Wireless All-in-One Ink Tank Printer Instruction Manual

Model: 570 (5HX14A)

Brand: HP

## INTRODUCTION

The HP Smart Tank Plus 570 is a versatile all-in-one printer designed for home use, offering print, copy, and scan functionalities. This refillable ink tank printer provides a cost-effective solution for high-volume printing with extended ink yields and wireless connectivity.

## Key Features

- Print, copy, and scan capabilities.
- 35-page automatic document feeder for efficient multi-page tasks.
- Borderless printing for professional-looking documents and photos.
- Mobile and wireless printing via dual-band Wi-Fi for reliable connections.
- Best-in-class print quality with exceptional color graphics and sharp text.
- HP Smart app for convenient printing, scanning, and copying from your phone.
- Simple, spill-free ink refill system.
- 2.2-inch mono touchscreen for easy navigation.

## WHAT'S IN THE BOX

Verify that all components are included in your package:

- HP Smart Tank Plus 570 Wireless All-in-One printer (5HX14A)
- HP 32XL 135-ml Black Original Ink Bottle
- HP 31 70-ml Cyan Original Ink Bottle
- HP 31 70-ml Magenta Original Ink Bottle
- HP 31 70-ml Yellow Original Ink Bottle

- HP Black Printhead
- HP Tri-color Printhead
- Ink caution flyer
- Repacking flyer
- Setup guide
- Reference guide
- Regulatory flyer
- Power cord



*The HP Smart Tank Plus 570 printer, accompanied by HP 32XL Black, HP 31 Cyan, HP 31 Magenta, and HP 31 Yellow Original Ink Bottles, along with the power cord.*

## SETUP GUIDE

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### 1. Unpacking the Printer

Carefully remove the printer from its packaging. Remove all protective tapes and packing materials from the exterior and interior of the printer.

### 2. Power On and Initial Configuration

Connect the power cord to the printer and a wall outlet. Press the power button to turn on the printer. Follow the on-screen instructions on the 2.2-inch mono touchscreen to select your language and country/region.



Produce dark, crisp text, photos and vibrant color graphics for all your prints



*The printer features a 2.2-inch mono touchscreen for easy navigation and task selection, including copying, scanning, and setup.*

### 3. Installing Printheads

Open the ink access door. Install the black and tri-color printheads into their designated slots. Ensure they click into place.



*Access the internal components of the printer by lifting the top cover to install or maintain printheads.*

#### **4. Filling Ink Tanks**

Open the caps of the ink tanks. Match the color of the ink bottle to the corresponding tank. Invert the ink bottle and insert it into the tank opening. The ink will automatically fill the tank without squeezing. Close the caps once filled.

# HP Smart Tank Plus 570 All-in-One

Includes up to 2 years of ink



Power cord

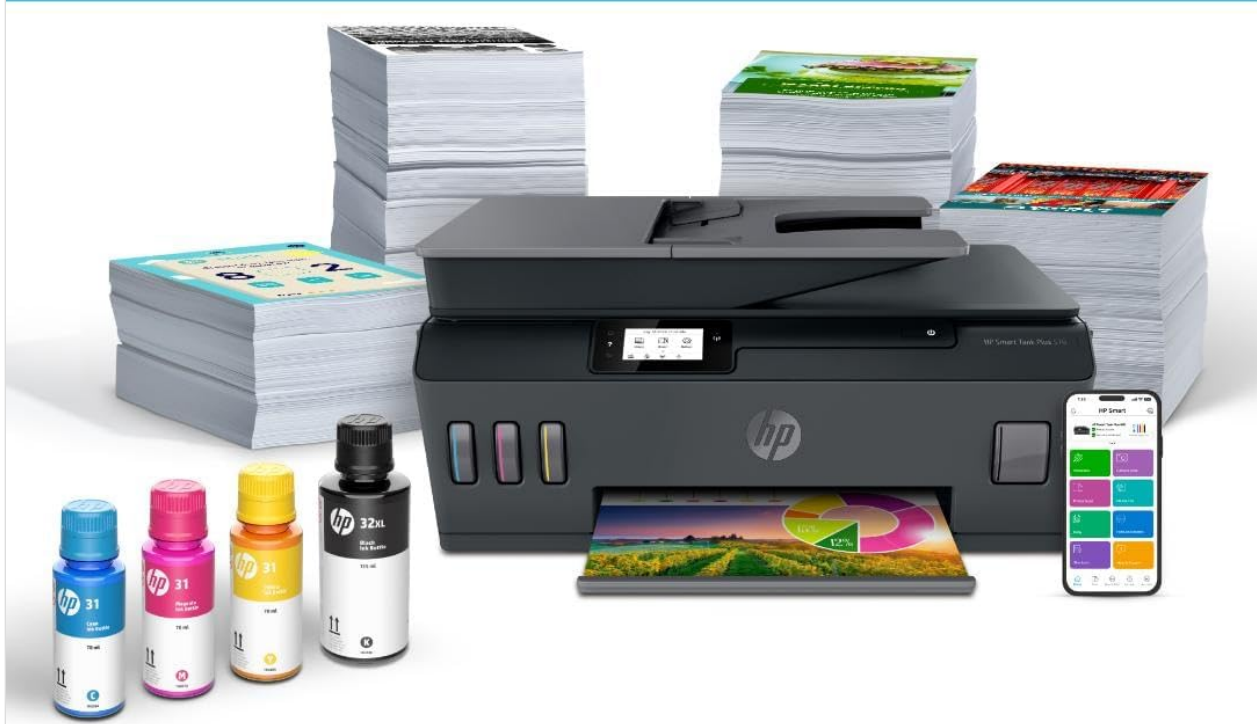


Original HP 32XL Black Ink Bottle  
Original HP 31 Cyan Ink Bottle  
Original HP 31 Magenta Ink Bottle  
Original HP 31 Yellow Ink Bottle

*The spill-free refill system allows for easy replenishment of ink by simply inserting the color-matched ink bottle into the tank.*

# Why HP Smart Tank Plus is right for your family

- ✓ High-volume printing at a low cost per page
- ✓ Includes up to 2 years of Original HP Ink
- ✓ Spill-free ink refill
- ✓ Connect via dual-band Wi-Fi® or Wi-Fi Direct®
- ✓ Borderless printing to keep up with projects



*The transparent ink tanks allow users to easily monitor ink levels for all colors.*

## 5. Loading Paper

Extend the input tray. Load plain white paper into the input tray, adjusting the paper guides to fit the paper size.



# HP Smart Tank Plus 570

## Up to 2 years of ink included

☒ Print ☒ Copy ☒ Scan

✓ Print up to 11 pages per minute

✓ Mess-free ink refill

✓ Dual-band Wi-Fi®

✓ 100-sheet input tray

## Additional features

- Simple setup with HP Smart app
- Print from any device
- Auto document feeder

*The printer's input tray can hold up to 100 sheets of paper, supporting various media types.*

### 6. Software Installation and Connectivity

Download the HP Smart app on your mobile device or visit [hp.com/start/install](http://hp.com/start/install) on your computer. Follow the app/website instructions to connect your printer to your Wi-Fi network (supports dual-band Wi-Fi for reliable connections). The app facilitates printing, scanning, and copying from your devices.

	HP Smart Tank Plus 570 All-in-One	Average in-class tank printer
Speed + performance	Print up to 11 ppm black; up to 5 ppm color  Exceptional HP quality	Print from 10 ppm black; 5 ppm color  -
Connectivity	Dual-band Wi-Fi®	Single-band Wi-Fi®
Mobile printing	Highly rated HP Smart app  Advanced features  Eliminate steps in repetitive tasks using Shortcuts	Basic cloud print & scan  -  -
Additional features	2.2" mono touchscreen  100-sheet input tray  Borderless printing	Basic 1.4" color LCD  100-sheet input tray  -

*The HP Smart app enables remote printing, scanning, and copying directly from a mobile device, offering advanced features and ink level monitoring.*

### Product Overview Video

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*This video provides a general overview of the HP Smart Tank Plus 570 printer's features and design.*

## OPERATING INSTRUCTIONS

### Printing

Send print jobs from your computer or mobile device via the HP Smart app. Ensure paper is loaded and ink levels are sufficient. The printer supports borderless prints and prints up to 11 ppm black and 5 ppm color.





Connect reliably with  
dual-band Wi-Fi®



*The printer delivers high-quality color prints, suitable for various documents and graphics.*

## Copying

Place the document on the scanner glass or in the 35-page automatic document feeder (ADF). Use the 2.2-inch mono touchscreen to select 'Copy' and adjust settings as needed. Press 'Start' to begin copying.



*The 35-sheet automatic document feeder allows for quick and efficient copying and scanning of multiple pages.*

## Scanning

Place the document on the scanner glass or in the ADF. Select 'Scan' from the touchscreen or the HP Smart app. Choose scan settings and destination (e.g., email, cloud, computer). Press 'Start' to scan.

## MAINTENANCE

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### Ink Refill

Monitor ink levels through the transparent tanks or the HP Smart app. When a tank is low, open the ink access door, match the color-coded bottle to the tank, and allow it to fill. The spill-free design prevents messes.

# HP Smart Tank Plus 570 All-in-One

Includes up to 2 years of ink



Power cord



Original HP 32XL Black Ink Bottle  
Original HP 31 Cyan Ink Bottle  
Original HP 31 Magenta Ink Bottle  
Original HP 31 Yellow Ink Bottle

*The spill-free refill system allows for easy replenishment of ink by simply inserting the color-matched ink bottle into the tank.*

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- ✓ Connect via dual-band Wi-Fi® or Wi-Fi Direct®
- ✓ Borderless printing to keep up with projects



*The transparent ink tanks allow users to easily monitor ink levels for all colors.*

## Printhead Cleaning

If print quality degrades (streaks, faded colors), perform a printhead cleaning cycle through the printer's maintenance menu on the touchscreen or via the HP Smart app. Refer to the on-screen prompts for detailed steps.

## TROUBLESHOOTING

### Connectivity Issues

Ensure the printer is connected to a dual-band Wi-Fi network. Check your router and printer's Wi-Fi status indicators. Restart both the printer and your router if connection problems persist. Use the HP Smart app for guided troubleshooting.

### Paper Jams

If a paper jam occurs, follow the instructions displayed on the printer's touchscreen. Carefully open access doors and remove any jammed paper, ensuring no torn pieces remain inside. Close all doors securely before

resuming printing.

### Print Quality Problems

If prints are faded, streaky, or incorrect colors, check ink levels and perform a printhead cleaning or alignment. Ensure you are using appropriate paper for your print settings.

### SPECIFICATIONS

Feature	Detail
Product Dimensions	14.7"D x 17.7"W x 7.8"H
Maximum Media Size	Legal (8.5 x 14 inches)
Print Media	Envelopes, Glossy photo paper, Paper (plain)
Scanner Type	Flatbed
Max Input Sheet Capacity	100
Max Copy Speed (Black & White)	11 ppm
Maximum Color Print Resolution	4800 x 1200 dpi
Sheet Size	8.5 x 11 Inches
Dual-sided printing	No (Simplex)
Hardware Interface	Ethernet, HDMI, USB 2.0, USB 3.0, USB Type C
Ink Color	Black, Cyan, Magenta, Yellow
Additional Printer functions	All In One
Compatible Cartridge	HP 32XL 135-ml Black Original Ink Bottle; HP 31 70-ml Cyan Original Ink Bottle; HP 31 70-ml Magenta Original Ink Bottle; HP 31 70-ml Yellow Original Ink Bottle;
Number of Trays	1
Processor Count	1
Number of USB 3 Ports	2
Total USB Ports	4
Model Series	Smart Tank

Specific Uses For Product	Everyday Use, Student, multimedia
Printer Ink Type	dye-based ink, pigment-based ink
Memory Storage Capacity	64 GB
Item Weight	13.61 pounds
Connectivity Technology	Wi-Fi
Printing Technology	HP Thermal Inkjet
Special Feature	Refillable Ink Tank
Model Name	Smart Tank 570
Printer Output	Color
Maximum Print Speed (Color)	5 ppm
Max Printspeed Monochrome	11 ppm

## WARRANTY AND SUPPORT

This product comes with a Limited Warranty. For detailed warranty information and support, please refer to the official HP website or contact HP customer service.

Online resources and drivers can be found at: [www.hp.com/support](http://www.hp.com/support)