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› Rojeco PTM-30A3 Automatic 2-in-1 Pet Feeder and Water Dispenser User Manual

## ROJECO PTM-30A3

# Rojeco PTM-30A3 Automatic 2-in-1 Pet Feeder and Water Dispenser User Manual

Model: PTM-30A3

## INTRODUCTION

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Thank you for choosing the Rojeco PTM-30A3 Automatic 2-in-1 Pet Feeder and Water Dispenser. This innovative device is designed to provide your small to medium-sized pets with fresh food and water automatically, ensuring their well-being even when you are away. Please read this manual carefully before use to ensure proper operation and maintenance.

### Key Features:

- **2-in-1 Design:** Combines a 5-liter food dispenser and a 3.5-liter water tank in one compact unit, preventing moisture from affecting dry food.
- **Transparent Tanks:** Allows for easy monitoring of food and water levels.
- **BPA-Free Materials:** Ensures the safety and health of your pet.
- **Precise Feeding:** Program 1 to 6 meals per day with 1 to 36 portions per meal (approx. 5-10 grams per portion).
- **Automatic Water Supply:** Gravity-fed system maintains a constant water level without electricity.
- **Dual Power Supply:** Operates via Type-C cable with a backup option for 4 AAA batteries (not included) for up to 100 days of autonomy.
- **Easy to Clean:** All removable parts of the water dispenser and food tank can be quickly cleaned by hand.



Figure 1: Rojeco PTM-30A3 Automatic 2-in-1 Pet Feeder and Water Dispenser. This image shows the complete unit with separate food and water compartments, an LED display, and feeding bowls.

## SETUP

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### 1. Component Overview

Before assembly, ensure all components are present: main unit, food tank, water tank, food bowl, water bowl, Type-C cable, EU adapter, retractable brush, and desiccant packets.



Figure 2: Overview of the Rojeco PTM-30A3 components, including the main unit, food and water tanks, bowls, power adapter, cable, and cleaning brush.

## 2. Assembly

1. Place the food tank and water tank securely onto the main unit.
2. Attach the food bowl and water bowl to their respective slots at the base of the unit.
3. Fill the food tank with dry kibble (up to 5L capacity). Ensure the lid is sealed to maintain freshness.
4. Fill the water tank with fresh water (up to 3.5L capacity). The gravity system will automatically fill the water bowl.

## 3. Powering the Device

The feeder supports dual power options:

- **Primary Power:** Connect the Type-C cable to the feeder and plug the adapter into a wall outlet.
- **Backup Power:** For power outages, insert 4 AAA batteries (not included) into the battery compartment at the bottom of the unit. This provides up to 100 days of operation.

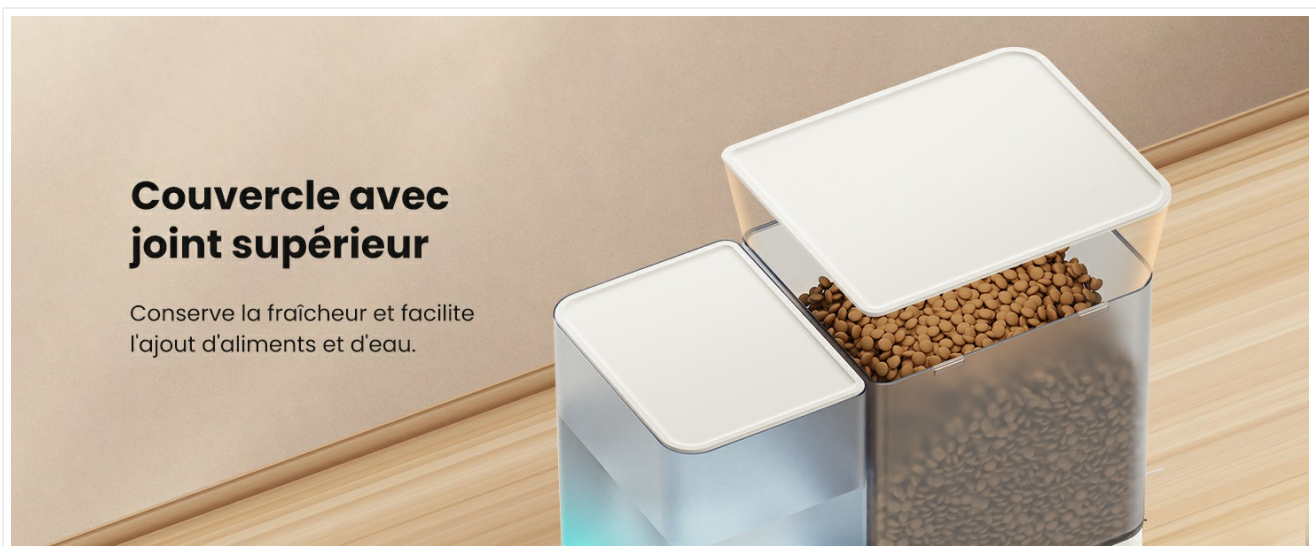


Figure 3: Illustration of the dual power supply options for the Rojeco PTM-30A3, showing both Type-C cable connection and AAA battery compartment.

## 4. Initial Configuration (LED Display)

The LED display allows for easy programming. Refer to the diagram below for button functions:

## Comment configurer le distributeur

### Verrouillage/Déverrouillage



Pour déverrouiller, maintenez le bouton enfoncé pendant 3 secondes.

### Réglage de l'heure



Tournez le bouton sur « RÉGLAGE DE L'HEURE » et réglez l'heure actuelle en tournant le bouton.

### Paramètres du menu



Tournez le bouton sur « PROGRAMMATION DES REPAS » pour configurer le programme. Réglez ensuite simplement l'heure, la taille des portions et le nombre de repas.

Figure 4: Step-by-step guide on how to configure the dispenser using the control knob for locking/unlocking, time setting, and menu parameters.

### Alimentation manuelle



Tournez le bouton sur « ALIMENTATION » et appuyez sur le bouton pour distribuer la nourriture manuellement.

### Réinitialisation



Après avoir tourné le bouton sur « ⌂ », appuyez sur le bouton et maintenez-le enfoncé pendant environ 7 secondes pour restaurer les paramètres d'usine.

### Voyant lumineux



1. Tournez le bouton sur « 💡 » et appuyez sur le bouton pour éteindre le voyant LED.  
2. « 💡 » est toujours allumé lorsque la batterie est complètement chargée ; « 💡 » clignote lorsque la batterie est faible.

Figure 5: Detailed explanation of the LED display, showing indicators for time, feed plan, manual feed, reset, LED light, lock/unlock, battery level, meals, and portions.

## 5. App Connection (Optional)

For advanced control and monitoring, you can connect your feeder to a mobile application. Please refer to the video below for a general guide on linking a device to an app. Note that specific app features may vary.

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Video 1: Tutorial on how to link a pet feeder device to a mobile application. This video demonstrates the general process of connecting a feeder to its companion app for remote control and scheduling. (Note: This video is for a related product, but the app connection process is often similar).

## OPERATING INSTRUCTIONS

### 1. Programming Meal Times and Portions

Use the LED display and control knob to set your pet's feeding schedule. You can program 1 to 6 meals per day, with each meal consisting of 1 to 36 portions (approximately 5-10 grams per portion). This precise control helps manage your pet's diet and prevent overeating.

## 2. Manual Feeding

To dispense food manually, turn the knob to the "FEED" option and press it. This is useful for extra treats or if your pet needs an additional meal.

## 3. Automatic Water Supply

The integrated water dispenser utilizes a gravity and siphon effect to maintain a constant water level in the bowl. This ensures your pet always has access to fresh water without the need for electricity or complex technology.



Figure 6: Visual representation of the automatic water refilling mechanism using gravity and siphon effect, ensuring a continuous supply of fresh water.

## 4. Wet/Dry Food Separation

The 2-in-1 design ensures that dry food and water are kept separate, preventing the kibble from getting wet and preserving its freshness and nutritional value.



Figure 7: Diagram illustrating the separate compartments for wet (water) and dry (food) zones, designed to prevent cross-contamination and maintain food quality.

## 5. Stability and Anti-Tipping Design

The feeder features a wide triangular base with anti-slip pads, providing exceptional stability. This design makes it difficult for even playful pets to tip over the unit.

## Conception améliorée et élargie de la sortie d'aliments

Prend en charge les aliments secs/lyophilisés de 2 à 18 mm, évitant ainsi les obstructions



Figure 8: Image highlighting the stable and anti-tipping design of the feeder, featuring a wide base and anti-slip pads to prevent accidental spills.

## 6. Demonstration Videos

Watch these videos for a visual demonstration of the 2-in-1 feeder functionality:

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Video 2: Demonstration of an automatic pet food and water dispenser. This video showcases the combined functionality of a feeder and water fountain. (Note: This video is for a related product, but illustrates the concept).

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Video 3: Overview of a 2-in-1 water and food dispenser for cats. This video highlights the features and benefits of a combined feeding and watering system. (Note: This video is for a related product, but illustrates the concept).

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Video 4: Short demonstration of an automatic kibble dispenser for cats. This preview video shows the automatic dispensing of dry food into the bowl. (Note: This video is for a related product, but illustrates the concept).

## MAINTENANCE

### Cleaning Instructions

Regular cleaning is essential to ensure your pet's health and the longevity of the feeder. All removable parts of the water dispenser and food tank can be quickly and thoroughly cleaned by hand. The included retractable brush facilitates cleaning of the water tank.

1. Disconnect the feeder from the power supply.
2. Remove the food tank, water tank, and both bowls.
3. Empty any remaining food or water.
4. Wash all removable parts with mild soap and warm water. Use the retractable brush for hard-to-reach areas in the water tank.
5. Rinse thoroughly to remove all soap residue.
6. Allow all parts to air dry completely before reassembling.
7. Wipe the main unit with a damp cloth; do not submerge it in water.



Figure 9: Image demonstrating the ease of cleaning the Rojeco PTM-30A3, with removable bowls and water bottle for thorough washing.

## TROUBLESHOOTING

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### Common Issues and Solutions:

- **Food Not Dispensing:** Check if the food tank is empty. Ensure there are no blockages in the dispensing mechanism. The LED display will show a flashing signal if a blockage occurs.
- **Water Bowl Empty:** Check if the water tank is empty. Ensure the water tank is properly seated and the gravity system is functioning.
- **Device Not Powering On:** Verify the Type-C cable is securely connected and the adapter is plugged into a working outlet. If using batteries, ensure they are correctly inserted and not depleted.
- **LED Display Not Responding:** Try resetting the device by pressing and holding the reset button for 2 seconds.
- **Low Battery Indicator:** The LED display will show a flashing battery icon when the backup batteries are low. Replace the AAA batteries promptly.

## SPECIFICATIONS

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Feature	Detail
Brand	ROJECO
Model Number	PTM-30A3
Material	Plastic
Target Species	Cat (suitable for small to medium pets)
Food Capacity	5 Liters
Water Tank Capacity	3.5 Liters
Total Capacity	8.5 Liters
Color	White
Special Features	Removable, Automatic, Food-grade material, Non-tipping
Power Source	Battery Powered (Type-C cable + 4x AAA backup batteries)
Operating Mode	Automatic
Included Components	Table mat (Set de table)
Item Dimensions (L x W x H)	6.4L x 13W x 22.5H centimeters
Item Weight	2.68 Kilograms
Country of Origin	China

## WARRANTY & SUPPORT

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### Warranty Information:

The product comes with a limited warranty. Please refer to the product packaging or contact the seller for specific warranty terms and conditions. The provided information indicates a warranty period of "1", which typically refers to 1 year, but confirmation from the seller is recommended.

### Customer Support:

If you encounter any issues or have questions regarding your Rojeco PTM-30A3 Automatic 2-in-1 Pet Feeder and Water Dispenser, please contact the seller or manufacturer's customer support. You can usually find contact information on the product packaging, the manufacturer's official website, or through your purchase platform (e.g., Amazon support).