

[Manuals.plus](#) /

› [Skullcandy](#) /

› Skullcandy Hesh 360 Wireless Over-Ear Bluetooth Headphones User Manual

Skullcandy Hesh 360

Skullcandy Hesh 360 Wireless Over-Ear Bluetooth Headphones User Manual

Model: Hesh 360 (S6HOW-T740)

INTRODUCTION

The Skullcandy Hesh 360 Wireless Over-Ear Bluetooth Headphones provide a dynamic audio experience with a comfortable fit and a clean design. This manual provides instructions for setting up, operating, and maintaining your Hesh 360 headphones, along with troubleshooting tips and product specifications.



Image: A pair of Skullcandy Hesh 360 Wireless Over-Ear Bluetooth Headphones in True Black, shown at an angle.

WHAT'S IN THE BOX

Upon unboxing your Skullcandy Hesh 360 headphones, you should find the following components:

- Hesh® 360 Wireless Headphones
- Removable AUX Cable
- USB-C Charging Cable
- User Manual (this document)



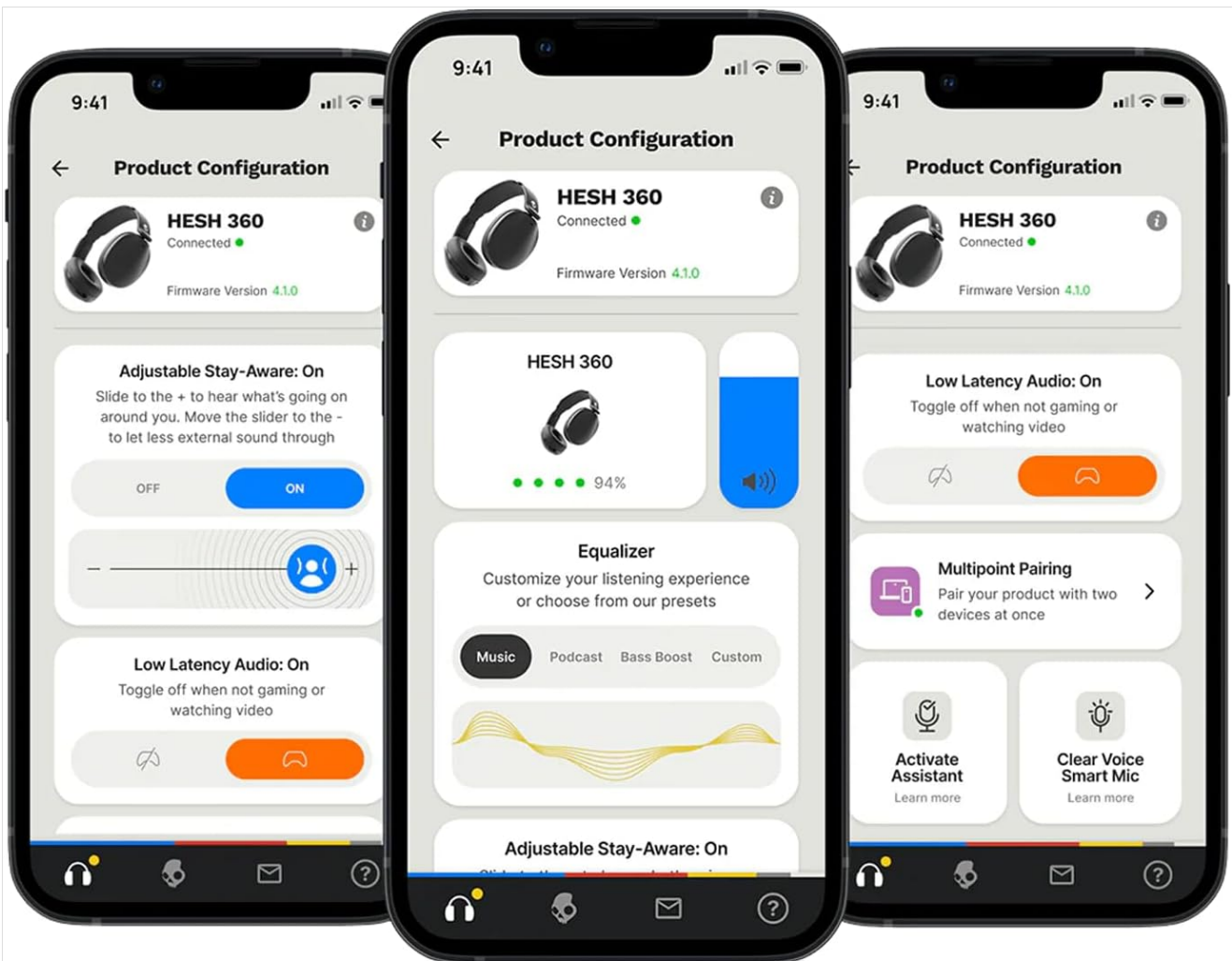
Image: The Skullcandy Hesh 360 headphones, a removable AUX cable, a USB-C charging cable, and the user guide, laid out on a grey surface.

SETUP

Charging Your Headphones

Before initial use, fully charge your Hesh 360 headphones. Connect the provided USB-C charging cable to the charging port on the headphones and to a compatible USB power source. The LED indicator will show charging status.

The Hesh 360 headphones offer up to 100 hours of battery life. A rapid charge feature provides approximately 8 hours of listening time from a quick 10-minute charge.



CUSTOMIZE WITH SKULLCANDY APP

Image: Skullcandy Hesh 360 headphones with an overlay indicating '100 HOURS BATTERY + RAPID CHARGE'.

Bluetooth Pairing

1. Ensure your headphones are charged.
2. Power on the headphones. They will automatically enter pairing mode if not previously paired, or if no known device is found.
3. On your device (smartphone, tablet, computer), navigate to the Bluetooth settings.
4. Select "Hesh 360" from the list of available devices.
5. Once connected, the headphones will indicate successful pairing.

OPERATING YOUR HEADPHONES

Controls

The Hesh 360 headphones feature intuitive button controls for managing audio playback, calls, and other functions.

A multi-directional toggle button allows for various actions:

- **Power/Status Button:** Used for powering the headphones on/off, activating voice assistant, and checking status.
- **Toggle Button:**
 - Push Up/Down: Adjusts volume.
 - Push Side-to-Side: Skips tracks (forward/backward).
 - Press: Pauses/plays audio, answers/ends calls.

Skullcandy App Features

Enhance your experience by downloading the Skullcandy App. The app allows for personalized sound settings and control over advanced features:

- **Adjustable Stay-Aware Mode:** This feature allows you to hear your surroundings without removing your headphones. You can adjust the level of ambient sound through the app.
- **Custom EQ Profiles:** Personalize your audio with preset equalizer settings or create your own custom profiles.
- **Multipoint Pairing:** Connect your Hesh 360 headphones to two devices simultaneously and seamlessly switch between them.
- **Clear Voice Smart Mic:** The integrated microphone isolates your voice for clear phone calls.

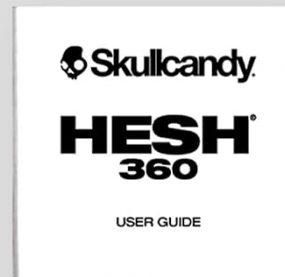


Image: Skullcandy Hesh 360 headphones with an icon and text indicating the Adjustable Stay-Aware Mode feature.



Image: A person wearing Skullcandy Hesh 360 headphones outdoors, with text indicating Multipoint Pairing.



Image: Multiple smartphone screens displaying the Skullcandy App interface, highlighting features like Adjustable Stay-Aware, Equalizer, and Multipoint Pairing for the Hesh 360.

MAINTENANCE

To ensure the longevity and optimal performance of your Skullcandy Hesh 360 headphones, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the earcups and headband. For faux leather surfaces, a slightly damp cloth can be used, followed by immediate drying. Avoid harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headphones in a cool, dry place. The flat-folding and collapsible design allows for compact storage.
- **Water Resistance:** These headphones are **not water resistant**. Avoid exposure to liquids, moisture, or extreme humidity.
- **Cable Care:** Handle the USB-C charging cable and removable AUX cable with care to prevent damage.



MULTIPOINT PAIRING

Image: Back view of the Skullcandy Hesh 360 Wireless Over-Ear Bluetooth Headphones, highlighting the design.

TROUBLESHOOTING

If you encounter issues with your Hesh 360 headphones, refer to the following common solutions:

- **No Power:** Ensure the headphones are fully charged. Connect them to a power source using the USB-C cable.
- **Cannot Pair:** Make sure Bluetooth is enabled on your device and the headphones are in pairing mode. Try turning Bluetooth off and on again on your device, or restarting both devices.
- **No Sound:** Check the volume levels on both your headphones and the connected device. Ensure the headphones are correctly paired and selected as the audio output.
- **Poor Audio Quality:** Move closer to your connected device to reduce interference. Ensure there are no physical obstructions between the headphones and the device.
- **Microphone Issues:** Ensure the microphone is not obstructed. Check privacy settings on your device to ensure the Skullcandy App or other applications have permission to access the microphone.

For further assistance, consult the Skullcandy support website.

SPECIFICATIONS

Feature	Detail
Model Name	Hesh 360
Item Model Number	S6HOW-T740
Connectivity Technology	Wireless (Bluetooth 5.3)
Ear Placement	Over Ear
Noise Control	Sound Isolation
Battery Life	Up to 100 Hours
Rapid Charge	10 minutes charge for 8 hours playback
Frequency Response	20 KHz
Sensitivity	119.4 dB
Impedance	36 Ohm
Headphones Jack	3.5 mm Jack (for wired connection)
Control Type	Button Control (Push Button)
Material	Faux Leather, Metal, Plastic, Silicone
Item Weight	0.24 Kilograms (8.6 ounces)
Water Resistance Level	Not Water Resistant
UPC	810145320952

WARRANTY AND SUPPORT

The Skullcandy Hesh 360 headphones come with a **1-Year USA Limited Warranty**. This warranty covers manufacturing defects and ensures your product functions as intended under normal use. For warranty claims, technical support, or additional product information, please visit the official Skullcandy support website or contact their customer service.

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question